

RECEIVED

SEP 25 2024

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE
COMMISSION

In the matter of:

Nataliya Vasylivna Williams

(Your Full Name)

COMPLAINANT

VS.

KU and dGE electrical/utilities companies

(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Nataliya Vasylivna Williams respectfully shows
(Your Full Name)

(a) Nataliya Vasylivna Williams

(Your Full Name)

107 Kenilworth Ct., apartment C. Radcliff, KY, 40160

(Your Address)

(b) KU and dGE electrical/utilities company

(Name of Utility)

220 W. Main Street, Louisville, KY, 40202; One Quality Street, Lexington KY, 40501; P.O. Box 711670, St. Louis, MO 63177-1670
(Address of Utility) 1462

(c) That: Additional sheets are the copies of the electrical

(Describe here, attaching additional sheets if necessary,

bills in the current apartment where I live at 107 Kenilworth Ct., ap.c

the specific act, fully and clearly, or facts that are the reason

Radcliff, KY, 40160. The copies of the delinquent amount of 151.73

and basis for the complaint.)

without explanation for what I am paying. None of the current

bills started in 2024 approved by the legal documents from

Continued on Next Page

any boyfriends, choose the profession of the prostitutes, build up the skills of the prostitutes and when they are really good at it, the former foster/adapted children prostitutes offer themselves and come to the specific apartment complex to the specific apartment to the other former foster/adapted children accepted their offer in another state on the stolen cars, not paying the car insurance, the registration and the taxes and continue to break the law without stopping.

Pursuant to KRS 65.230. Definitions for KRS 65.210 to 65.300
 (3) "Public agency" means: (c) any agency, board instrumentality or commission created by a local government;
 g) The Commonwealth or any agency or instrumentality of the State government or of the United States, including but not limited to a state-supported institution of higher education.

Pursuant to KRS 24A.010 Jurisdiction of District Court - Court of Record and continuous session. (2) The District Court may be authorized by law to adjudicate the actions or decisions of local administrative agencies, special districts, or boards. Such adjudication shall not constitute an appeal but an original action.

I lived in 2023, in the different apartment at the address 109 E. Memorial drive, ap. 38, Elizabethtown KY, 42776. The record on my electrical bills in 2023 shows that I paid in total 258.84\$ from January 2023 till September 2023.

My meter reader information dates	Current KWh usage	Amount paid before taxes	Amount paid after taxes
1. 8/17/2023 - 7/19/2023	74 KWh	23.61\$	24.74\$
2. 7/19/2023 - 6/17/2023	73 KWh	25.26\$	26.47\$
3. 5/16/2023 - 6/17/2023	54 KWh	23.48\$	21.46\$
4. 5/16/2023 - 4/14/2023	48 KWh	22.85\$	23.95\$
5. 3/15/2023 - 4/14/2023	49 KWh	21.90\$	22.97\$
6. 3/15/2023 - 2/15/2023	73 KWh	23.26\$	24.40\$
7. 1/17/2023 - 2/15/2023	120 KWh	29.26\$	30.69\$
8. 1/17/2023 - 12/15/2022	248 KWh	44.97\$	47.18\$
9. 12/16/2022 - 12/15/2022	176 KWh	35.25\$	36.98\$
	915 KWh	249.84\$	258.84\$

At my current apartment where I live now at the address 107 Kenilworth Ct., ap. C, Radcliff, KY, 40160. My electrical bills are very expensive since January 2024 till September 2024 I paid in total 5.18\$, it is too expensive.

Nataliya Vasylivna Williams vs. LGE and KU electrical company,

KY Public Service Commissions or Missouri Public Service Commission. In my previous complaint I included the copies of the electrical bills of my previous apartment where I lived and I used the electricity at the address 109 E. Memorial Drive, ap. 38, Elizabethtown, KY, 42771. Since January, 2023 till September 2023. I paid my electrical bills only to one company located P.O. Box 25212, Lehigh Valley, PA,

18002-15212 KU a PPL company, in total 258.84\$
Wherefore, complainant asks to fire both employees of the
(Specifically state the relief desired.)

electrical companies CEO John Crocket with the phone number 502-627-2556 and another employee from different electrical company I think, with the phone number 1-606-231-0580 and pass my complaints against three different electrical companies to the District Court to sentence to the death penalty according to the Judge Order based on the prosecutor written motion for the death

Dated at Radcliff, Kentucky, this 20 day
(Your City)

of September 2024
(Month)

Nataliya Williams
(Your Signature*)

n/a
(Name and address of attorney, if any)

n/a
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

penalty. Pursuant to KRS 24A.110. Criminal jurisdiction. (3) The District Court has, concurrent with Circuit Court, jurisdiction to examine charge of a public offense denominated as felony or capital offense or which may be punished by death or imprisonment in the penitentiary and to commit the defendant to jail.

Pursuant to KRS 24A.010. Jurisdiction of District Court - Court of record and continuous session. (2) The District Court may be authorized by law to adjudicate the actions or decisions of local administrative agencies, special districts, or boards. Such adjudication shall not constitute an appeal but an original action. (4) The District Court is a court of record. And there are ~~not~~, none legal documents filed by three different electrical/utilities companies and approved by KY Public Service Commission or MO Public Service Commission. No records that all employees from three different electrical/utilities companies have their birth certificates, the proof of the Auto loans or the receipts that their cars, trucks, vans fully paid for personell usages to come and come back from work, no phone numbers in the records of their foster/adapted parents to verify that their former foster/adapted children started to live normal lives, build up normal/good work skills since 18 years old when the former foster/adapted children became legally young adults, no knowledge of the electricity, no knowledge of the payroll, no knowledge how to calculate electrical bills. It is 100% jail and the death penalty in the District Court.

Pursuant to KRS 24A.010 (4) District Court is a court of record. 5) The District Court is a court of continuous session. Sessions of the District Court may be scheduled at such times, including nights, weekends and holidays, and at such locations, as may be convenient, subject to the direction of the Supreme Court by rule or order.

I strongly believe that employees of the three electrical companies are prostitutes, thieves, alcoholics (drinkers) and criminals. The employees of the three electrical companies at 18 years old when they become legal young adults continue to break all the laws since 18 years old. They did not listen to their foster/adapted parents to go to work, build up normal work skills, gain experiences of the normal/good jobs. Instead the employees of the three different electrical companies are former foster/adapted children who refused to go to work without sex with

I include the copy of the payment history from my account with three electrical companies. All three electrical companies have access to my electrical account when I lived at 109 E. Memorial drive ap. 38 Elizabethtown, KY 42776, I paid my bills to one electrical company KU a PPL company P.O. Box 25212 Lehigh Valley, PA 18002-5212. Now, I am paying my electrical bills to the three electrical companies located in three different towns or cities.

My meter reader information	Current KWh Usage	Amount before taxes	Transferred balance	Amount after taxes
1. 1/22/24 - 12/19/23	806 KWh	100.61 \$	- 83.97 \$	wrong amount \$83.1 must be 22.66 \$
2. 1/22/24 - 2/20/24	367 KWh	53.91 \$	Late Payment Charge \$ 3.20	wrong amount 143.37 \$ must be
3. 2/20/24 - 3/19/24	255 KWh	43.41 \$	Late payment charge 1.72 \$	wrong amount of 191.08 \$ must be
4. 3/19/24 - 4/17/24	207 KWh	37.30 \$	Cash Deposit Request 160.00 \$ Reconnect charges 37.00 \$ Inst. Plan - Deposit Monthly 26.66 \$ Transfer to Installment Plan 160.00	wrong amount of 149.17 \$ must be
5. Delinquent amount without any explanation supported by legal documents from KY and MO		283.69 \$	Public Service Commission.	
6. 4/17/24 - 5/20/24	152 KWh	34.36 \$	Late Payment Charge 1.18 \$ Removal from Installment Plan 133.34 \$	wrong amount 320.09 \$ must be
7. Delinquent amount without any explanation supported by legal documents from KY and MO		120.09 \$	Public Service Commission.	
8. 5/20/24 - 6/4/24	76 KWh 92 KWh <u>168 KWh</u>	33.92 \$	Pending Pledges - 200 \$	wrong amount of 156.03 \$

My meter reader information	Current KWh usage	Amount before taxes	Transferred balance	Amount after taxes
7/18/24-6/18/24	409 KWh	60.86\$	Deposit Receipt 160.00\$	wrong amount 100.44\$ must be
0. 7/18/24-8/19/24	299 KWh	48.41\$	Late Payment Charger Waiver	wrong amount 151.73\$ must be
1. Delinquent amount without any explanation supported by legal documents from KY and MD Public Commission. 151.73\$				
2. 8/19/24-9/18/24	186 KWh	35.45\$	Meter Testing Debit 79.00\$	wrong amount 268.28\$ must be

The meter reader at the apartment, where I live at 107 Kenilworth Ct. ap. C is inaccurate, do not work properly.

Meter reading information from 1/22/24-12/19/23 shows current usage 806 KWh.

The meter reader at the apartment, where I live at 109 E. Memorial Drive, ap. 38 is accurate and work properly.

Meter reading information from 1/17/2023-12/15/2022 shows current usage 248 KWh.

Meter reader shows every month very big numbers of KWh which is wrong, inaccurate. In my previous complaint I request meter reader tests. Three different electrical/utilities companies have to filed and approved by KY and MD Public Service Commissions I have not received the copies of legal documents from three different electrical/utilities companies and KY and MD Public Service Commission.

Pursuant to Title 807 Chapter 005 Regulation 041. Section 2. General Requirements. Every utility shall furnish adequate service and facilities at rates filed with the commission, and in accordance with administrative regulations of the commission and applicable rules of the utility.

I have not received legal documents that were filed and approved by KY and MD Public Service Commissions.

On the electrical bill due date 4/12/24 I do not see my payments made to the three different electrical companies of 445.09\$. It means I overpaid. I paid on time my electricity was not disconnected. I paid without receiving filed and approved legal documents from KY and MD Public Service Commissions and did not receive no legal documents from three different electrical companies.

I want to know where 160.00\$ on what installment plan shows in the bill with due date 5/14/2024. In May three different electrical companies again sent me a delinquent amount of 283.69\$ that was calculated improperly.

On May 31, 2024 Community Action paid 200.00\$ towards my electrical bill. And again I do not see that payments were received on my bill with the due date 6/14/2024. The amount was calculated inappropriately.

On my payment history shows another payment of 200\$ by manual check to three different electrical companies.

And I do not see on my next bill with due date 7/17/24.

On 07/03/24 three different electrical companies received my payments of 120.09\$

I see payments received of - 320.09\$ on my next bill with the due date 8/14/24

Now without any explanation and recalculation of the electrical bills the three different electrical companies sent me a delinquent amount of 151.73\$ and my electricity will be disconnected due to the illegal activities performed by prostitutes, thieves, criminals and alcoholics (drinkers) work for three different electrical companies.



a PPL company

BILLING SUMMARY

Previous Balance	60.38
Payment(s) Received	0.00
Balance as of 1/22/24	\$60.38
Current Electric Charges	100.61
Current Taxes and Fees	6.02
Total Current Charges as of 1/22/24	\$106.63
Other Charges (See Other Charges on back)	-83.97
Total Amount Due	\$83.04

Mailed 1/23/24 for Account # [REDACTED]

AMOUNT DUE

\$83.04

DUE DATE

2/14/24

App, online or phone payments made before 7 pm ET will be posted same day

Account Name: NATALIYA WILLIAMS

Service Address: 107 Kenilworth Ct Apt C
RADCLIFF KY

Payment Options (fees may apply)
Mobile app - LG&E KU ODP mobile app
Online - lge-ku.com
Phone - (800) 981-0600, press 1-2-3

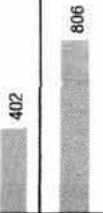
Customer Service:
For fastest service, use our mobile app, web's automated phone system (800) 981-0600 24 hours a day.
Phone reps available M-F, 7am - 7pm ET.

Next read will occur 2/16/24 - 2/21/24 (Meter Read Portion 13)

MONTHLY USAGE

■ ELECTRIC (kWh)

CURRENT BILLING PERIOD



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	34°	0°
Number of Days Billed	34	0
Avg. Electric Charges per Day	\$2.96	\$0.00
Avg. Electric Usage per Day (kWh)	23.71	0.00

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
												2023	2024
AVERAGE	0°	0°	0°	0°	0°	0°	0°	0°	0°	0°	0°	43°	34°
	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.96	2.96

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 2/14/24	\$83.04
After Due Date, Pay this Amount:	\$86.24
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
Service Address: 107 Kenilworth Ct Apt C



a PPL company
PO Box 25212
Lehigh Valley, PA 18002-5212

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116

CURRENT USAGE

ELECTRIC

Meter Reading Information	Meter # W152528
Actual (R) kWh Reading on 1/22/24	60923
Actual (R) kWh Reading on 12/19/23	60117
Current kWh Usage	806
Meter Multiplier	1
Metered kWh Usage	806

CURRENT CHARGES

ELECTRIC

Rate: Residential Service - All Electric

Basic Service Charge (\$0.53 x 34 Days)	18.02
Energy Charge (\$0.09699 x 806 kWh)	78.17
Electric DSM (\$0.00076 x 229 kWh)	0.17
Electric DSM (\$0.00132 x 577 kWh)	0.76
Fuel Adjustment (\$0.00021 x 806 kWh)	0.17
Environmental Surcharge (3.100% x \$97.29)	3.02
Home Energy Assistance Fund Charge	0.30
Total Charges	\$100.61

Taxes & Fees

Rate Increase For School Tax (3.00% x \$100.31)	3.01
Franchise Fee-Radcliff (3.00% x \$100.31)	3.01
Total Taxes and Fees	\$6.02

Other Charges

Transferred Balance	-83.97
Total Other Charges Due	-\$83.97

BILLING INFORMATION

Late Payment Charge

Late Charge to be Assessed After Due Date \$3.20

Rate Schedules

For a copy of your rate schedule, visit ige-ku.com/rates or call our Customer Service Department.

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/ereceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at ige-ku.com/inperson.



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OFFICE USE ONLY:

MRU13241223, G000000
P60.38
PF:Y eB:P

This barcode can be used at locations such as:



DOLLAR GENERAL



COLD WEATHER TIPS



Replace furnace filters every 30 days or so. Use the day you receive your bill from us as a reminder!

Visit ige-ku.com/tips for more cool weather tips.

Mailed 2/21/24 for Account # [REDACTED]



a PPL company

BILLING SUMMARY

Previous Balance	83.04
Payment(s) Received	0.00
Balance as of 2/20/24	\$83.04
Current Electric Charges	53.91
Current Taxes and Fees	3.22
Total Current Charges as of 2/20/24	\$57.13
Other Charges (See Other Charges on back)	3.20
Total Amount Due	\$143.37

AMOUNT DUE

\$143.37

DUE DATE

3/15/24

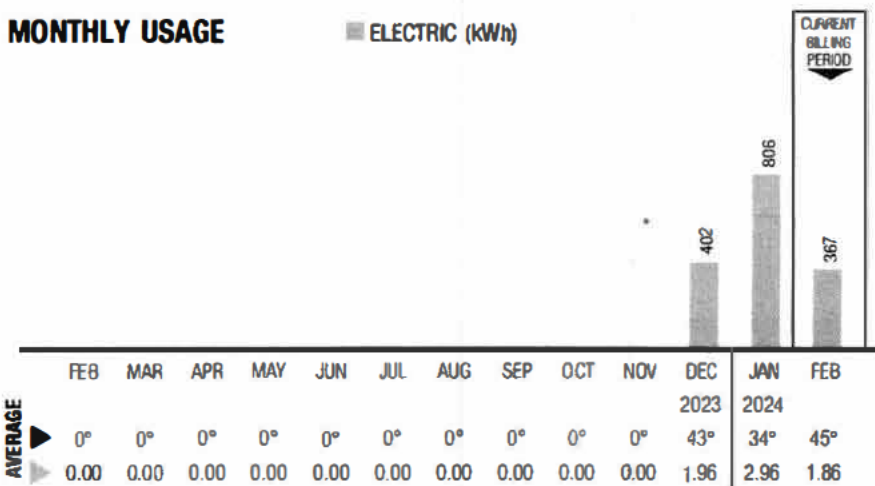
App, online or phone payments made before 7 pm ET will be posted same day

Account Name: NATALIYA WILLIAMS
Service Address: 107 Kenilworth Ct Apt C
 RADCLIFF KY
Payment Options (fees may apply)
 Mobile app - LG&E KU ODP mobile app
 Online - lge-ku.com
 Phone - (800) 981-0600, press 1-2-3
Customer Service: For fastest service, use our mobile app, web's automated phone system (800) 981-0600 24 hours a day.
 Phone reps available M-F, 7am - 7pm ET.

Next read will occur 3/18/24 - 3/20/24 (Meter Read Portion 13)

MONTHLY USAGE

■ ELECTRIC (kWh)



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	45°	0°
Number of Days Billed	29	0
Avg. Electric Charges per Day	\$1.86	\$0.00
Avg. Electric Usage per Day (kWh)	12.66	0.00

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 3/15/24	\$143.37
After Due Date, Pay this Amount:	\$145.09
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
 Service Address: 107 Kenilworth Ct Apt C



a PPL company
 PO Box 771670
 St. Louis, MO 63177-1670

NATALIYA WILLIAMS
 107 KENILWORTH CT APT C
 RADCLIFF, KY 40160-8116

CURRENT USAGE

ELECTRIC

Meter Reading Information	Meter # W152528
Actual (R) kWh Reading on 2/20/24	61290
Actual (R) kWh Reading on 1/22/24	60923
Current kWh Usage	367
Meter Multiplier	1
Metered kWh Usage	367

CURRENT CHARGES

ELECTRIC

Rate: Residential Service - All Electric

Basic Service Charge (\$0.53 x 29 Days)	15.37
Energy Charge (\$0.09699 x 367 kWh)	35.60
Electric DSM (\$0.00132 x 367 kWh)	0.48
Fuel Adjustment (\$0.00176 x 367 kWh)	0.65
Environmental Surcharge (2.890% x \$52.10)	1.51
Home Energy Assistance Fund Charge	0.30
Total Charges	\$53.91

Taxes & Fees

Rate Increase For School Tax (3.00% x \$53.61)	1.61
Franchise Fee-Radcliff (3.00% x \$53.61)	1.61
Total Taxes and Fees	\$3.22

Other Charges

Late Payment Charge	3.20
Total Other Charges Due	\$3.20

BILLING INFORMATION

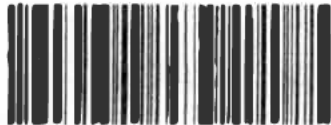
Late Payment Charge

Late Charge to be Assessed After Due Date \$1.72

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/eReceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at lge-ku.com/inperson.



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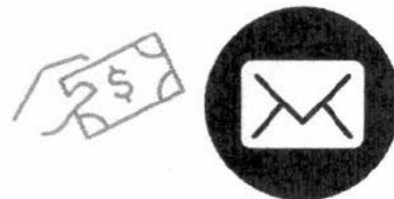
This barcode can be used at locations such as:



DOLLAR GENERAL



**Our mailing address
has changed!**



Mail payments to
P.O. Box 771670, St. Louis, MO 63177
as noted on your bill stub.



a PPL company

BILLING SUMMARY

Previous Balance	143.37
Payment(s) Received	<u>0.00</u>
Balance as of 3/19/24	\$143.37
Current Electric Charges	43.41
Current Taxes and Fees	<u>2.58</u>
Total Current Charges as of 3/19/24	\$45.99
Other Charges (See Other Charges on back)	<u>1.72</u>
Total Amount Due	\$191.08

Past due balance subject to disconnection. See IMPORTANT INFORMATION.

Mailed 3/20/24 for Account # [REDACTED]

AMOUNT DUE
\$191.08

DUE DATE
4/12/24

App, online or phone payments made before 7 pm ET will be posted same day.

Account Name: NATALIYA WILLIAMS
Service Address: 107 Kenilworth Ct Apt C
 RADCLIFF KY

Payment Options (fees may apply)
 Mobile app - LG&E KU ODP mobile app
 Online - lge-ku.com
 Phone - (800) 981-0600, press 1-2-3

Customer Service:
 For fastest service, use our mobile app, web or automated phone system (800) 981-0600 24 hours a day.
 Phone reps available M-F, 7am - 7pm ET.

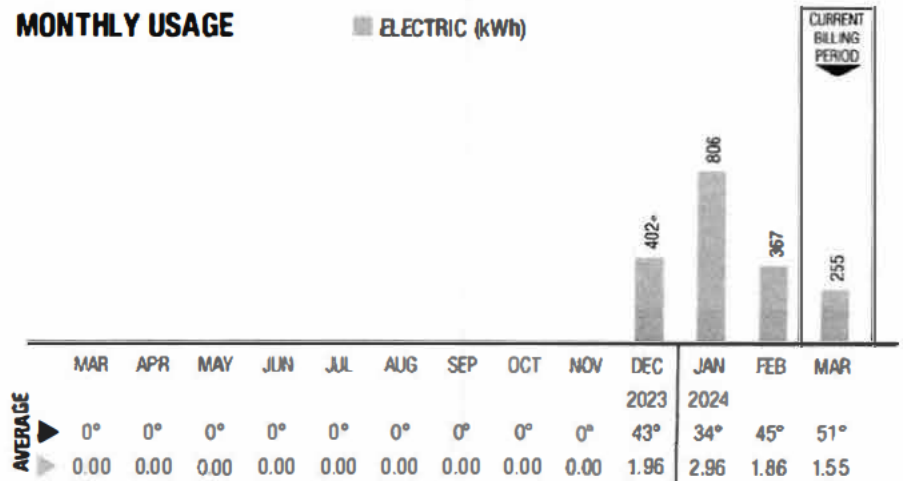
Next read will occur 4/17/24 - 4/19/24 (Meter Read Portion 13)

BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	51°	0°
Number of Days Billed	28	0
Avg. Electric Charges per Day	\$1.55	\$0.00
Avg. Electric Usage per Day (kWh)	9.11	0.00

MONTHLY USAGE

■ ELECTRIC (kWh)



Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 4/12/24	\$191.08
After Due Date, Pay this Amount:	\$192.46
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
Service Address: 107 Kenilworth Ct Apt C



a PPL company
PO Box 771670
St. Louis, MO 63177-1670

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116

CURRENT USAGE

ELECTRIC

Meter Reading Information	Meter # W152528
Verified (V) kWh Reading on 3/19/24	61545
Actual (R) kWh Reading on 2/20/24	61290
Current kWh Usage	255
Meter Multiplier	1
Metered kWh Usage	255

CURRENT CHARGES

ELECTRIC

Rate: Residential Service - All Electric

Basic Service Charge (\$0.53 x 28 Days)	14.84
Energy Charge (\$0.09699 x 255 kWh)	24.73
Electric DSM (\$0.00132 x 255 kWh)	0.34
Fuel Adjustment (\$0.00857 x 255 kWh)	2.19
Environmental Surcharge (2.410% x \$42.10)	1.01
Home Energy Assistance Fund Charge	0.30
Total Charges	\$43.41

Taxes & Fees

Rate Increase For School Tax (3.00% x \$43.11)	1.29
Franchise Fee-Radcliff (3.00% x \$43.11)	1.29
Total Taxes and Fees	\$2.58

Other Charges

Late Payment Charge	1.72
Total Other Charges Due	\$1.72

BILLING INFORMATION

Late Payment Charge
Late Charge to be Assessed After Due Date **\$1.38**

Rate Schedules
For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/ereceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at lge-ku.com/inperson.



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MRU13241223, G000000
P14337
PF:Y eB:P

This barcode can be used at locations such as:



DOLLAR GENERAL



**BEWARE
OF SCAMS**



LG&E and KU will never call and ask for credit or debit card numbers or other personal information.

lge-ku.com/safety/scams



a PPL company

BILLING SUMMARY

Previous Balance	191.08
Payment(s) Received	-145.09
Balance as of 4/17/24	\$45.99
Current Electric Charges	37.30
Current Taxes and Fees	2.22
Total Current Charges as of 4/17/24	\$39.52
Other Charges (See Other Charges on back)	63.66
Total Amount Due	\$149.17

Mailed 4/18/24 for Account # [REDACTED]

AMOUNT DUE \$149.17	DUE DATE 5/14/24
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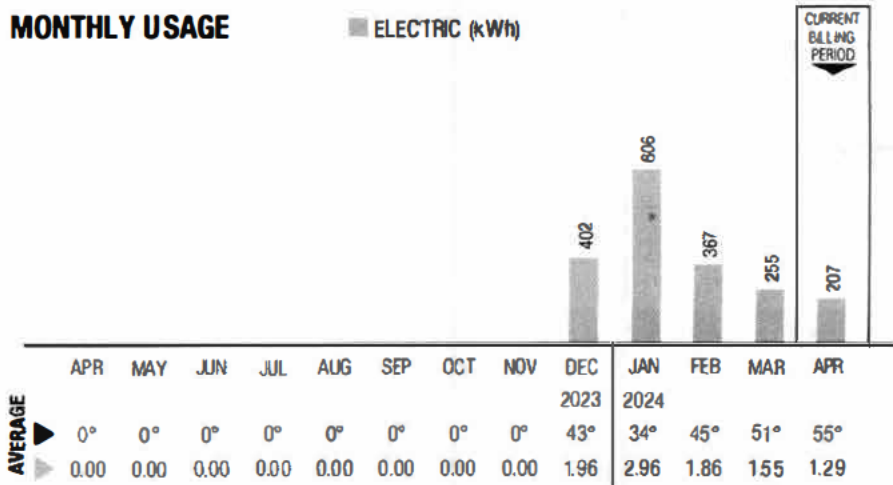
App, online or phone payments made before 7 pm ET will be posted same day

Account Name: NATALIYA WILLIAMS
Service Address: 107 Kenilworth Ct Apt C
 RADCLIFF KY
Payment Options (fees may apply):
 Mobile app - LG&E KU ODP mobile app
 Online - lge-ku.com
 Phone - (800) 981-0600, press 1-2-3
Customer Service:
 For fastest service, use our mobile app, website or automated phone system (800) 981-0600 24 hours a day.
 Phone reps available M-F, 7am - 7pm ET.

Next read will occur 5/17/24 - 5/21/24 (Meter Read Portion 13)

MONTHLY USAGE

■ ELECTRIC (kWh)



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	55°	0°
Number of Days Billed	29	0
Avg. Electric Charges per Day	\$1.29	\$0.00
Avg. Electric Usage per Day (kWh)	7.14	0.00

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 5/14/24	\$149.17
After Due Date, Pay this Amount:	\$150.35
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
 Service Address: 107 Kenilworth Ct Apt C



a PPL company
 PO Box 771670
 St Louis, MO 63177-1670

NATALIYA WILLIAMS
 107 KENILWORTH CT APT C
 RADCLIFF, KY 40160-8116

CURRENT USAGE

⚡ ELECTRIC	
Meter Reading Information	Meter # W152528
Verified (V) kWh Reading on 4/17/24	61752
Verified (V) kWh Reading on 3/19/24	61545
Current kWh Usage	207
Meter Multiplier	1
Metered kWh Usage	207

CURRENT CHARGES

⚡ ELECTRIC		Rate: Residential Service - All Electric
Basic Service Charge (\$0.53 x 29 Days)	15.37	
Energy Charge (\$0.09699 x 207 kWh)	20.08	
Electric DSM (\$0.00132 x 114 kWh)	0.15	
Electric DSM (\$0.00165 x 93 kWh)	0.15	
Fuel Adjustment (\$0.00188 x 207 kWh)	0.39	
Environmental Surcharge (2.390% x \$36.14)	0.86	
Home Energy Assistance Fund Charge	0.30	
Total Charges	\$37.30	

Taxes & Fees	
Rate Increase For School Tax (3.00% x \$37.00)	1.11
Franchise Fee-Radcliff (3.00% x \$37.00)	1.11
Total Taxes and Fees	\$2.22

Other Charges	
Cash Deposit Request	160.00
Reconnect Charges	37.00
Inst Plan-Deposit Monthly	26.66
Transfer to Installment Plan	-160.00
Total Other Charges Due	\$63.66

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/oav/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/oav/eReceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at lge-ku.com/inderson.



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OFFICE USE ONLY:
MRU13241223, 6000000
P191.08
PF:Y eB:P

This barcode can be used at locations such as:



Account access on-the-go



Our powerful mobile app helps you view and pay your bill, track and report power outages – and more!

lge-ku.com/app





Mailed 5/16/24 for Account # [REDACTED]

DELINQUENT AMOUNT DUE
\$283.69

FINAL PAY DATE
5/29/24

App, online or phone payments made before 7 pm ET will be posted same

Account Name: NATALIYA WILLIAMS
Service Address: 107 KENILWORTH CT APT C
RADCLIFF KY

Payment Options
(fees may apply)
Mobile app - LG&E KU ODP mobile app
Online - lge-ku.com
Phone - (800) 981-0600, press 1-2-3

Customer Service: For fastest service, use our mobile app, website,
automated phone system (800) 981-0600
24 hours a day.
Phone reps available M-F, 7am - 7pm ET.

! DISCONNECTION NOTICE

Your account is past due. If the Delinquent Due Amount is not received by the **Final Pay Date**, your service will be subject to disconnection. Please refer to the information on this notice for details to help you avoid disconnection.

If disconnected: The ENTIRE Delinquent Amount Due must be paid and you must request reconnection through our mobile app, online My Account, or our automated phone system. For same day reconnection, requests must be made by 5 p.m. ET. Requests received after 5 p.m. ET will be reconnected next day. A reconnect fee and deposit may be required as a condition of reconnection.

Unauthorized reconnection of service is punishable by law.

NEED ASSISTANCE?

You may be eligible to receive financial assistance to help you pay your bill.

Please see the back of this notice for community assistance agencies near you.

More information can be found at lge-ku.com/assistanceprograms.

TO AVOID DISCONNECTION

Make your payment using our mobile app or one of the options listed above.

Avoid disconnection by paying the entire Delinquent Amount Due; OR by making a Partial Payment AND setting up a Payment Arrangement on the remaining balance before the Final Pay Date on this notice.

Payment Arrangements on eligible past due balances can be made through our mobile app, online via My Account, or by phone (press 1-2-2-1).

Unpaid payment arrangements MUST be paid before a new arrangement can be established.

To avoid future disconnection, pay the agreed-upon payment arrangement amount in addition to the current bill each month by the due date.

The Final Pay Date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 800-981-0600.

Delinquent Amount Due 5/29/24 **\$283.69**

Total Amount Enclosed:

Account # [REDACTED]
Service Address: 107 KENILWORTH CT APT C



a PPL company
PO Box 771670
St. Louis, MO 63177-1670

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116



CUSTOMER ASSISTANCE (Continued)

Hardin County

Central KY CAA

233 Ring Road Career Center
 Elizabethtown, KY 42701
 (502) 764-2222

Want to pay cash? Visit checkredepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/ereceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at be-ku.com/inperson.



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OFFICE USE ONLY
MRU13241, G000000
PF.N eB:P

This barcode can be used at locations such as:



DOLLAR GENERAL





a PPL company

BILLING SUMMARY

Previous Balance	149.17
Payment(s) Received	<u>0.00</u>
Balance as of 5/20/24	\$149.17
Current Electric Charges	34.36
Current Taxes and Fees	<u>2.04</u>
Total Current Charges as of 5/20/24	\$36.40
Other Charges (See Other Charges on back)	<u>134.52</u>
Total Amount Due	\$320.09

Past due balance subject to disconnection. See IMPORTANT INFORMATION.

Mailed 5/21/24 for Account # [REDACTED]

AMOUNT DUE
\$320.09

DUE DATE
6/14/24

App, online or phone payments made before 7 pm ET will be posted same day.

Account Name: NATALIYA WILLIAMS
Service Address: 107 Kenilworth Ct Apt C
RADCLIFF KY

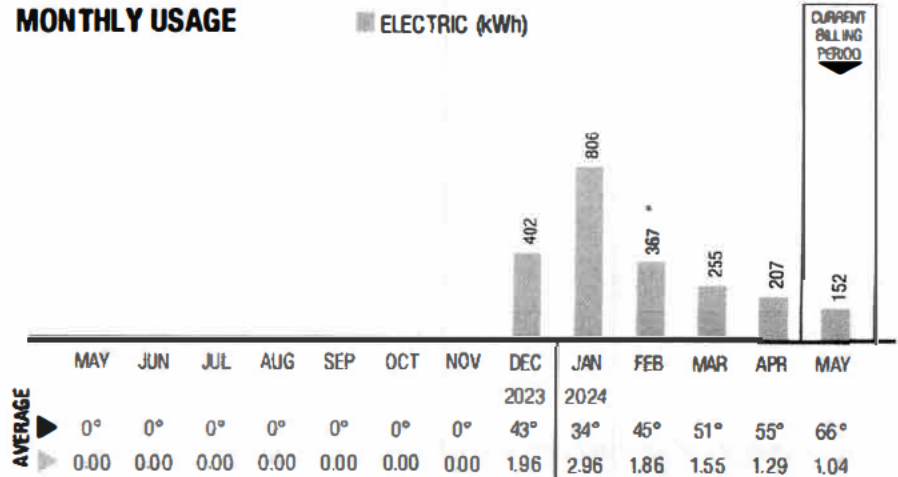
Payment Options (fees may apply)
Mobile app - LG&E KU ODP mobile app
Online - lge-ku.com
Phone - (800) 981-0600, press 1-2-3

Customer Service: For fastest service, use our mobile app, web automated phone system (800) 981-0600 24 hours a day.
Phone reps available M-F, 7am - 7pm ET.

Next read will occur 6/18/24 - 6/21/24 (Meter Read Portion 13)

MONTHLY USAGE

ELECTRIC (kWh)



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	66°	0°
Number of Days Billed	33	0
Avg. Electric Charges per Day	\$1.04	\$0.00
Avg. Electric Usage per Day (kWh)	4.61	0.00

Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 6/14/24	\$320.09
After Due Date, Pay this Amount:	\$321.18
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
Service Address: 107 Kenilworth Ct Apt C



a PPL company
PO Box 771670
St. Louis, MO 63177-1670

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116

CURRENT USAGE

⚡ ELECTRIC	
Meter Reading Information	Meter # W152528
Verified (V) kWh Reading on 5/20/24	61904
Verified (V) kWh Reading on 4/17/24	61752
Current kWh Usage	152
Meter Multiplier	1
Metered kWh Usage	152

CURRENT CHARGES

⚡ ELECTRIC Rate: Residential Service - All Electric	
Basic Service Charge (\$0.53 x 33 Days)	17.49
Energy Charge (\$0.09699 x 152 kWh)	14.74
Electric DSM (\$0.00165 x 152 kWh)	0.25
Fuel Adjustment (\$0.00462 x 152 kWh)	0.70
Environmental Surcharge (2.640% x \$33.18)	0.88
Home Energy Assistance Fund Charge	0.30
Total Charges	\$34.36

Taxes & Fees	
Rate Increase For School Tax (3.00% x \$34.06)	1.02
Franchise Fee-Radcliff (3.00% x \$34.06)	1.02
Total Taxes and Fees	\$2.04

Other Charges	
Late Payment Charge	1.18
Removal from Installment Plan	133.34
Total Other Charges Due	\$134.52

BILLING INFORMATION

Late Payment Charge	
Late Charge to be Assessed After Due Date	\$1.09
Rate Schedules	
For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.	

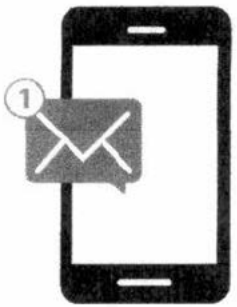
Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/e-receipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at lge-ku.com/inperson.



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P149.17
PF:YeB:P

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Simplify your life

Who needs more paper? Simplify your life with our convenient paperless billing option. You'll receive your utility bill through a safe and secure email every month.
lge-ku.com/paperless



a PPL company

BILLING SUMMARY

Previous Balance	100.44
Payment(s) Received	0.00
Balance as of 8/20/24	\$100.44
Current Electric Charges	48.41
Current Taxes and Fees	2.88
Total Current Charges as of 8/20/24	\$51.29
Total Amount Due	\$151.73

Mailed 8/21/24 for Account # [REDACTED]

AMOUNT DUE
\$151.73

DUE DATE
9/16/24

App, online or phone payments made before 7 pm ET will be posted same

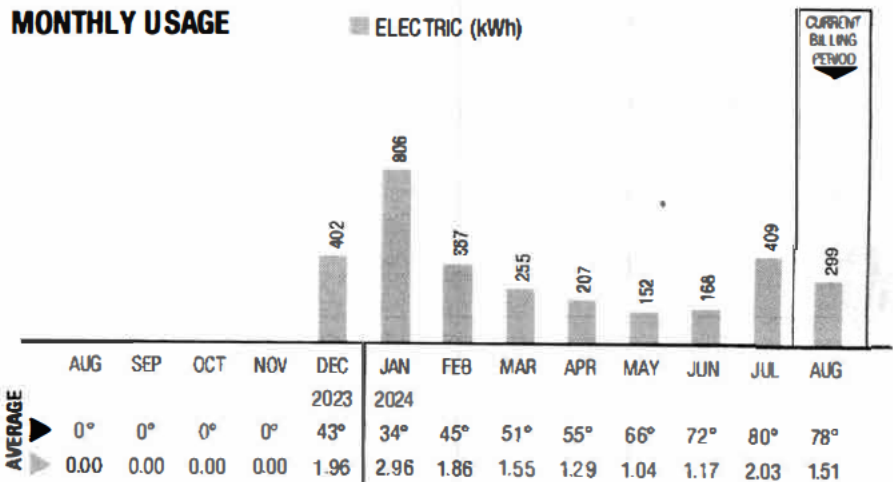
Account Name: NATALIYA WILLIAMS
Service Address: 107 Kenilworth Ct Apt C
 RADCLIFF KY
Payment Options (fees may apply):
 Mobile app - LG&E KU ODP mobile app
 Online - lge-ku.com
 Phone - (800) 981-0600, press 1-2-3
Customer Service: For fastest service, use our mobile app, website
 automated phone system (800) 981-0600
 24 hours a day.
 Phone reps available M-F, 7am - 7pm ET.

Next read will occur 9/18/24 - 9/20/24 (Meter Read Portion 13)

BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	78°	0°
Number of Days Billed	32	0
Avg. Electric Charges per Day	\$1.51	\$0.00
Avg. Electric Usage per Day (kWh)	9.34	0.00

MONTHLY USAGE



Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 9/16/24	\$151.73
After Due Date, Pay this Amount:	\$151.73
WinterCare Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
Service Address: 107 Kenilworth Ct Apt C



a PPL company
PO Box 771670
St. Louis, MO 63177-1670

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116

CURRENT USAGE

ELECTRIC

Meter Reading Information	Meter # 5369995
Actual (R) kWh Reading on 8/19/24	800
Actual (R) kWh Reading on 7/18/24	501
Current kWh Usage	299
Meter Multiplier	1
Metered kWh Usage	299

CURRENT CHARGES

ELECTRIC

Rate: Residential Service - All Electric

Basic Service Charge (\$0.53 x 32 Days)	16.96
Energy Charge (\$0.10209 x 299 kWh)	30.52
Electric DSM (\$0.00165 x 299 kWh)	0.49
Fuel Adjustment (\$-0.00395 x 299 kWh)	-1.18
Environmental Surcharge (2.820% x \$46.79)	1.32
Home Energy Assistance Fund Charge	0.30
Total Charges	\$48.41

Taxes & Fees

Rate Increase For School Tax (3.00% x \$48.11)	1.44
Franchise Fee-Radcliff (3.00% x \$48.11)	1.44
Total Taxes and Fees	\$2.88

BILLING INFORMATION

Rate Schedules

For a copy of your rate schedule, visit ige-ku.com/rates or call our Customer Service Department.

IMPORTANT INFORMATION

Late Payment Charge Waiver

The Late Payment Charge waiver on this account will expire on 06/10/25.

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/eReceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at ige-ku.com/inperson.



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P100.44
PF:N eB:E

This barcode can be used at locations such as:



DOLLAR GENERAL



**No more waiting
on a truck**



If your meter has already been upgraded to an advanced electric meter, you now have the extra benefit of remote electric service turn-on and turn-off - removing the burden of waiting for a utility truck to visit your home.

ige-ku.com/connect



a PPL company

Mailed 9/19/24 for Account # [REDACTED]

DELINQUENT AMOUNT DUE

\$151.73

FINAL PAY DATE

10/1/24

App, online or phone payments made before 7 pm ET will be posted same d

Account Name: NATALIYA WILLIAMS
Service Address: 107 KENILWORTH CT APT C
RADCLIFF KY

Payment Options (fees may apply)
Mobile app - LG&E KU ODP mobile app
Online - lge-ku.com
Phone - (800) 981-0600, press 1-2-3

Customer Service:
For fastest service, use our mobile app, website
automated phone system (800) 981-0600
24 hours a day.
Phone reps available M-F, 7am - 7pm ET.

! DISCONNECTION NOTICE

Your account is past due. If the Delinquent Amount Due is not received by the Final Pay Date, your service will be subject to disconnection. Advanced Electric Meters may be remotely disconnected.

If disconnected: The ENTIRE Delinquent Amount Due must be paid and you must request reconnection through our mobile app, online My Account, or our automated phone system. For same day reconnection, requests must be made by 5 p.m. ET. Requests received after 5 p.m. ET will be reconnected next day. A reconnect fee and deposit may be required as a condition of reconnection. Advanced Electric Meters may be remotely reconnected and will not be charged a reconnection fee.

Unauthorized reconnection of service is punishable by law.



NEED ASSISTANCE?

You may be eligible to receive financial assistance to help you pay your bill.

Please see the back of this notice for community assistance agencies near you.

More information can be found at lge-ku.com/assistance-programs.



TO AVOID DISCONNECTION

Make your payment using our mobile app or one of the options listed above.

Avoid disconnection by paying the entire Delinquent Amount Due; OR by making a Partial Payment AND setting up a Payment Arrangement on the remaining balance before the Final Pay Date on this notice.

Payment Arrangements on eligible past due balances can be made through our mobile app, online via My Account, or by phone (press 1-2-2-1).

Unpaid payment arrangements MUST be paid before a new arrangement can be established.

To avoid future disconnection, pay the agreed-upon payment arrangement amount in addition to the current bill each month by the due date.

The Final Pay Date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 800-981-0600.

Final Pay Date 10/1/24

\$151.73

Total Amount Enclosed:

Account # [REDACTED]
Service Address: 107 KENILWORTH CT APT C



a PPL company
PO Box 771670
St. Louis, MO 63177-1670

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116



CUSTOMER ASSISTANCE (Continued)

Hardin County

Central KY CAA

233 Ring Road Career Center
Elizabethtown, KY 42701
(502) 764-2222

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/ereceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at lge-ky.com/inperson.



799366144580006371688320341787

OFFICE USE ONLY:
MRU13241, G000000
PF:N eB:E

This barcode can be used at locations such as:



DOLLAR GENERAL





a PPL company

BILLING SUMMARY

Previous Balance	151.73
Payment(s) Received	0.00
Balance as of 9/19/24	\$151.73
Current Electric Charges	35.45
Current Taxes and Fees	2.10
Total Current Charges as of 9/19/24	\$37.55
Other Charges (See Other Charges on back)	79.00
Total Amount Due	\$268.28

Past due balance subject to disconnection. See IMPORTANT INFORMATION.

Mailed 9/20/24 for Account # [REDACTED]

AMOUNT DUE
\$268.28

DUE DATE
10/16/24

App, online or phone payments made before 7 pm ET will be posted same

Account Name: NATALIYA WILLIAMS
Service Address: 107 Kenilworth Ct Apt C
 RADCLIFF KY

Payment Options (fees may apply)
 Mobile app - LG&E KU ODP mobile app
 Online - lge-ku.com
 Phone - (800) 981-0600, press 1-2-3

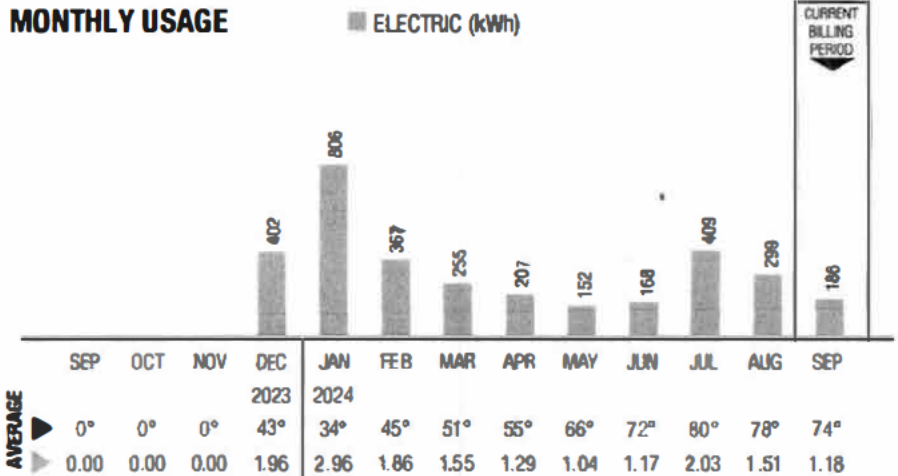
Customer Service: For fastest service, use our mobile app, website automated phone system (800) 981-0600 24 hours a day.
 Phone reps available M-F, 7am - 7pm ET.

Next read will occur 10/17/24 - 10/21/24 (Meter Read Portion 13)

BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	74°	0°
Number of Days Billed	30	0
Avg. Electric Charges per Day	\$1.18	\$0.00
Avg. Electric Usage per Day (kWh)	6.20	0.00

MONTHLY USAGE



Please return only this portion with your payment. Make checks payable to KU and write your account number on your check.

Amount Due 10/16/24	\$268.28
After Due Date, Pay this Amount:	\$268.28
WinterCare Donation	
Total Amount Enclosed:	

Account # [REDACTED]
Service Address: 107 Kenilworth Ct Apt C



a PPL company
PO Box 771670
St. Louis, MO 63177-1670

NATALIYA WILLIAMS
107 KENILWORTH CT APT C
RADCLIFF, KY 40160-8116

CURRENT USAGE

ELECTRIC

Meter Reading Information	Meter # 5369995
Actual (R) kWh Reading on 9/18/24	986
Actual (R) kWh Reading on 8/19/24	800
Current kWh Usage	186
Meter Multiplier	1
Metered kWh Usage	186

CURRENT CHARGES

ELECTRIC

Rate: Residential Service - All Electric

Basic Service Charge (\$0.53 x 30 Days)	15.90
Energy Charge (\$0.10209 x 186 kWh)	18.99
Electric DSM (\$0.00165 x 186 kWh)	0.31
Fuel Adjustment (\$-0.00485 x 186 kWh)	-0.90
Environmental Surcharge (2.490% x \$34.30)	0.85
Home Energy Assistance Fund Charge	0.30
Total Charges	\$35.45

Taxes & Fees

Rate Increase For School Tax (3.00% x \$35.15)	1.05
Franchise Fee-Radcliff (3.00% x \$35.15)	1.05
Total Taxes and Fees	\$2.10

Other Charges

Meter Testing Debit	79.00
Total Other Charges Due	\$79.00

BILLING INFORMATION

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

Want to pay cash? Visit checkfreepay.com/en/payment-locator to find locations near you. By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed eReceipt at vanilladirect.com/pay/eReceipt. There is a limit of \$500 at some locations. Customer Fee: \$1.95. Learn more at lge-ku.com/inperson.



799366144580006371688320341787

OFFICE USE ONLY:
 MRU13241223, G000000
 P151.73
 PF:N eB:E

This barcode can be used at locations such as:



**MORE WAYS
 TO EARN
 MONEY AND
 SAVE ENERGY**

Sign up for programs at lge-ku.com/save.

IMPORTANT INFORMATION

Past Due Balance Subject to Disconnection - Immediate Action Required

The due date shown above applies only to the current charges. To avoid disconnection, the ENTIRE past due balance must be paid in full. You may be eligible for a new payment arrangement if previous arrangements have been paid in full. Use our mobile app, online My Account or our automated phone system for payments and/or arrangements.

Late Payment Charge Waiver

The Late Payment Charge waiver on this account will expire on 06/10/25.