

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

GARY A. SMITH
(Your Full Name)

COMPLAINANT

VS.

BLUEGRASS UOC
(Name of Utility)

DEFENDANT

RECEIVED

SEP 12 2024

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of GARY A. SMITH respectfully shows:
(Your Full Name)

(a) GARY A. SMITH
(Your Full Name)

2410 CINCINNATI RD GEORGETOWN KY 40324
(Your Address)

(b) BLUEGRASS UOC
(Name of Utility)

1630 Des Peres RD Suite 190 ST LOUIS MISSOURI 63131
(Address of Utility)

(c) That: REQUESTING TO ATTACH A SINGLE FAMILY
(Describe here, attaching additional sheets if necessary,

DWELLING TO CURRENT SANITARY SEWER SUPPLIED
the specific act, fully and clearly, or facts that are the reason

BY BLUEGRASS UOC.
and basis for the complaint.)

AFTER ACCEPTING MY TAP Fee OF \$500.00 & GIVING ME A CUSTOMER #

Continued on Next Page

Formal Complaint

SMITH

vs. BLUEGRASS UOC

Page 2 of 2

THEN FOLLOWING UP TO CONFIRM THE INSPECTION, NOTHING HAD BEEN DONE. AFTER MANY CALLS TO LOUISIANA I ASKED FOR THE INFO TO MAIN OFFICE. KERRI MC KURDY INFORMED ME THAT SHE COULDN'T HELP ME, THEN A GENTLEMAN FROM LOUISIANA SAID THEY ARE UNDER A MORATORIUM + COULDN'T ADD NEW CUSTOMERS? LATER WAS TOLD I WAS NOT IN THEIR SERVICE AREA?

Wherefore, complainant asks Define Service Area, THE SUBDIVISION
(Specifically state the relief desired.)

BESIDE ME + ACROSS US.25 ARE CUSTOMERS.

HAVE ADDED ADDITIONAL CUSTOMERS SINCE MY REQUEST

WHEN WILL THEIR SYSTEM BE UPGRADED (NO SIGNS OF ANYTHING STARTED)

WHY WAS I TOLD SPECIFICALLY THEY WOULDN'T PROVIDE (ME) SERVICE

HOW ARE BLUEGRASS UOC CURRENTLY TREATING SEWAGE AFTER A 300% INCREASE

Dated at 9-5-24 Georgetown, Kentucky, this 5 day
(Your City)

of SEPTEMBER, 2024.
(Month)

Sam A. Smith
(Your Signature*)

None yet
(Name and address of attorney, if any)

9-5-24
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



GARY A SMITH
 BONNIE L SMITH
 2410 CINCINNATI RD.
 GEORGETOWN, KY 40324

79-14/01 1279

DATE 8-28-22

PAY TO By American Water \$ 51.10
 THE ORDER OF five one 10 DOLLARS

Central Bank
 Central Bank & Trust Co.
 Georgetown, Kentucky 40324
 www.centralbank.com

MEMO Water @ Jan Gary A Smith

Ck #: 1279 \$51.10 09/02/2022

GARY A SMITH
 BONNIE L SMITH
 2410 CINCINNATI RD.
 GEORGETOWN, KY 40324

79-14/01 1280

DATE 9-10-22

PAY TO By American Water \$ 500.00
 THE ORDER OF five hundred 00 DOLLARS

Central Bank
 Central Bank & Trust Co.
 Georgetown, Kentucky 40324
 www.centralbank.com

MEMO water tap Gary A Smith

Ck #: 1280 \$500.00 09/14/2022

GARY A SMITH
 BONNIE L SMITH
 2410 CINCINNATI RD.
 GEORGETOWN, KY 40324

79-14/01 1281

DATE 9-10-22

PAY TO KU \$ 225.67
 THE ORDER OF two hundred twenty six 67 DOLLARS

Central Bank
 Central Bank & Trust Co.
 Georgetown, Kentucky 40324
 www.centralbank.com

MEMO electric Jan Gary A Smith

Ck #: 1281 \$225.67 09/15/2022

Central Bank
 Central Bank & Trust Co.
 Georgetown, Kentucky 40324
 www.centralbank.com

CHECKING DEPOSIT

ACCOUNT NUMBER [REDACTED]

Date 8/26/22

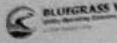
Prepared by vanna

Name Gary A Smith

\$ 15,000.00

ACKNOWLEDGE RECEIPT OF CASH PAID, CHECK BY SIGNING ABOVE

Ck #: 0 \$15,000.00 08/29/2022



Bluegrass Water UOC LLC
 P.O. Box 676395
 Dallas, TX 75267-6395
 Phone: 1-866-752-8982

TEMP - RETURN SERVICE REQUESTED

Gary and Bonnie Smith
 2410 Cincinnati Road
 Georgetown KY 40324

ACCOUNT NUMBER	[REDACTED]
CID	271578
BILLING DATE	
AMOUNT DUE	500.00
DUE DATE	
AFTER DUE DATE PAY	

Account Statement

MAKE CHECK PAYABLE TO: Bluegrass Water UOC LLC

Not Responsible for Mail Delivery

1-866-752-8982

CUSTOMER ACCOUNT INFORMATION RETAIN FOR YOUR RECORDS

CUSTOMER NAME		SERVICE ADDRESS		ACCOUNT NUMBER	
Gary and Bonnie Smith		2394 Cincinnati Road		63550 0	
METER NUMBER	SERVICE PERIOD		METER READINGS		USAGE
	FROM	TO	PRIOR	PRESENT	
			METER READING DATES		TYPE OF READINGS
			PRIOR	PRESENT	

Previous Balance	0.00
Payments	0.00
Adjustments	0.00
Prior Balance	0.00
KY-Sewer Tap Fee	500.00
Current Charges	500.00
Pay This Amount	500.00

PLEASE DETACH & RETURN WITH PAYMENT

NO SECOND NOTICE WILL BE MAILED

ACCOUNT NUMBER	[REDACTED]
CID	271578
CUSTOMER NAME	Gary and Bonnie Smith
SERVICE ADDRESS	2394 Cincinnati Road
BILLING DATE	
www.centralstateswaterresources.com	

AMOUNT NOW DUE	500.00
DUE DATE	
AFTER DUE DATE PAY	

Please make checks payable to: Bluegrass Water UOC LLC

Cash Check Money Order

AMOUNT PAID	\$
-------------	----

Gary and Bonnie Smith
 2410 Cincinnati Road
 Georgetown KY 40324

Bluegrass Water UOC LLC
 P.O. Box 676395
 Dallas TX 75267-6395

4:21 53° 5G 91%

← Re: 2394 Cincinnati Road

support@blue...wateruoc.com



to Me



Sep 2, 2:06 PM

Mr. Smith,

We have set up an account for [REDACTED] Cincinnati road. The account number is [REDACTED] the invoice attached is for the sewer tap. Please pay the \$500 tap in fee by phone or mail the payment to the address below. Please have your account number and last name ready for the Customer Service Specialists.

Please contact us at 866-752-8982 as soon as the fees are paid and you are ready for the sewer inspection.

To pay by phone call 855-612-3293.

Sincerely,
Stacie - Bluegrass Water UOC

Bluegrass Water UOC
PO Box 676395
Dallas TX 75267



August 25, 2023

To Whom This May Concern,

Bluegrass Water Utility Operating Company is writing to confirm that once the expansion project for its Delaplain system has been completed, it will have the capability to provide service to the residence at 2394 Cincinnati Road Georgetown, KY 40324. The residence is outside the service territory for Bluegrass Water UOC and has no obligation to provide service.

Please contact us with any questions at 1-866-752-8982 or support@bluegrasswateruoc.com.

Sincerely,

Bluegrass Water Utility Operating Company



Commercial Vehicle Enforcement-Region 8

Votaws rod shop

Blue
LOC
Service

Elizabeth Jade Ln

Blue
LOC
TRIP

Freelance
cognitives
Service

2394
CINCINNATI RD

NEW
CONSTRUCTION

Blue
LOC
TREATMENT

Georgetown
Metal Processing

ResourceMFG

Toyota dock S1

Toyota Tsusho America

Toyota Tsusho
Security Office

Atchi Forge USA

Industry Products

ORBIS Corporation

D&j pest control

Ryder

Clarke Power
Services, Inc

Rumpke - Scott County
Transfer Station

W Yusen Wy

McClelland Cir

Honey Tree Farm
Temporarily closed

Scott County Fire
Department Station No. 1

Google

PHOENIX
TRANSPORTATION

Layers