

RECEIVED

JUN 10 2025

PUBLIC SERVICE
COMMISSION

Amendment to Complaint

Case No. 2024-00297

TO: ^{KY} Public Service Commission
P.O. Box 615, 211 Sower
Frankfurt KY 40602

Sandy Morrow
1274 Bryants Camp Rd
Lancaster, KY 40444

V.P.

Garrard Water Association
315 Lexington Road
Lancaster, KY 40444

See attached
Amendment / evidence

Page (1)

I had previously called the water company to ask why my bill was so high. She said they would get back with me but I never received a call. I told her there was main line busted and the water guys asked me to turn y water off while they fixed it and I wanted to know if it was mine, since my bill was so high. She said no, it was on another property.

(water employee)

The next representative from the water company was Mr. Mario who said I had a major water leak. This was the only person who came after I had called to ask why my bill was so high. It also was just less than a week before the water company was going to be changing meters that could be read inside the office.

(Shawn)

The manager said Mr. Mario does a lot of excavating work for them. He said he was over there that day on the job. During work hours is when he said I had a major water leak. The day he did the excavating work was on a Monday, work day and he left at lunch saying he had to finish his other work and left his son and another guy to do it. I believe he was working for the water company on that day when he did the work. I believe Shawn allowed this work and was in on it as any customer can request for a main line to be moved as long as you pay for the fee. This is why Shawn did not reprimand his employee or what would be lying to a customer on city time, while getting paid for what is extortion in an order to cause fear in me as an urgent matter with a major water leak which would cause my bill to be an even more astronomical amount, if I do not have it immediately fixed to extort the money for me to pay for it. It is a fear which causes imminent danger or threat of a bill you could not pay and fear of getting yur water shut off and not much time or choice to think about it. We are made to trust what the water employees say. It is my understanding on the day the water employee came to home to say there was a wat4er leak, he was not reading a meter, he was installing a new water line with his excavator at a new property down the road and came to check all of the meters on the road because he had low pressure at the one he was installing and revealed that I had a major water leak which was the cause of it.

Since, I have discovered that the manager knows that Mr, Bryants water is hooked into my water lines, he knows they only receive a minor bill for another lot 5 A which is the land beside them , which used to be Bryants Auto Sales. It is a consistent 18.12 which is a basic service charge whether you use a little water or not. I have since uncovered that 1264 is connected to my septic tank and they do not have one at all in their home. These two homes were previously two brothers. Mr. Bryant threatened me and said he called Shawn and told him I left my water spigot on (filling up buckets and told shawn he was going ot put a lock on my spigot) He said shawn told me to call the Willie the sheriff and you better go on to church before he comes ", and jhe did call the sheriff for me using my own spigot on my own property as he said when I turn on my spigot, it floods his basement.

When I confronted Mr. Bryant about the plot , he said the water employee is the one who said you had a leak, not me.

I have recently had to turn my water completely off with the water company because of their illegal actitivess with Mr. Bryants favoritism with the water company and their unwillingness to every help me in three years. Two days after having it shut completely off, I caught Mr. Bryant in my water hole, on my property behind my storage building with a t-tool maneuvering and manipulating the water to turn it on and off , while washing three vehicles. The next day I went back, he was carrying buckets of water into his home, which clearly indicated that when I Had my water turned off, his water was turned off.

(Mr. Bryant)

page (2)

He had an unlicensed person there going back and forth on his golf cart from the water hole to his sisters home at 1197, which I believe is also connected, as this was a family owned camp prior to me moving in and Shawn and everyone at the water company knows this and knew when I moved in.

(Manager)

It is my belief that Shawn knew the day I hooked up for water that I was going to be paying the bill for both homes as he knew they did previously per the water lines all being connected. It was only when I cut one of the garden hoses, the water bill decreased. Even when I moved, I turned my water off inside my home, but Mr. Bryant was still receiving water from the spigot, which is because of the work Mr. Mario performed and this is something that can be done at the request of a customer with the water company. Although, I did not request it through the water company, it was a request made by Mr. Bryant and the water company allowed it as long as someone pays for it, which they extorted from me and is why Shawn never called me back, went along with the scheme of saying it was between me and the neighbor, said Mario was a good guy and Mr. Bryant had ever done anything to him. Shawn also knew there are two meters in the water hole, but all usage to both registers to my property.

I know Mr. Mario (water employee) tapped in or moved main line due to since if I turn my main water off inside my home, the home of 1264 and the other ones still get water through spigots and I still get water in my spigot, but when I called the water company to have my water completely disconnected, I no longer have water in my water spigot, Mr. Bryant @ 1264 no longer has water in his water spigot, Mr. Bryant immediately was mad and went to a waterhole and began using a T-tool to turn on and off water (hooked a water hose to another spigot to turn and manipulate and has done this since. He also is now carrying buckets of water inside his home from somewhere.

On the day Mr. Bryant was in the waterhole, I called the Garford County Water Company (April 2025) to tell them "You know I just had my water disconnected yesterday and now Mr. Bryant is inside a waterhole with a T-tool stealing water from you all now, because mine is completely off and someone needs to go over there and stop him, so he doesn't further contaminate the water or disrupt pipes and the female employee hung up the phone on

me and no one from Garrard Water ever came. (page 4)
Mr. Bryant has since had an unlicensed person
opening the water hole and then running behind
the building of 1259 to his sister's home
of 1197, all while Mr. Bryant continues
to use a T-tool to turn water on and off.

Even since I wrote this amendment (or in
the last process) I uncovered this attached
evidence of a Deed between the parents
of Mr. Bryant and family at the Bryant
properties I am speaking of (and of
whom his brother, I purchased home from)
between Garrard County Water Association
and James Bryant and Billie Bryant for
easement and a master meter vault.

Garrard Water Company never revealed this
to me, nor did I consent to receiving
the bill for a master meter for these
properties, all while they add, manipulate,
tamper with the water lines affecting my
property. Garrard water knew Mr. Mario
(water employee) could do whatever Mr. Bryant
requested, as long as someone pays (even the company)
This makes sense why Shawn tried to lie to PSC,
withhold crucial information, all while trying to go along
w/ Mr. Bryant and water employee. I request on the
amended that Shawn be fired. This also makes sense
why the property of 1264 shows up as vacant and on mine
when the property of 1264 shows up as vacant and on mine
my bill was so high. I state intent

End of Statement on page 4

Sandy Morrow
06/07/25

TO

JAMES BRYANT, and
BILLIE BRYANT, his wife

GARRARD COUNTY
WATER ASSOCIATION

* * *

FOR AND IN CONSIDERATION OF ONE DOLLAR (\$1.00) and other considerations, the receipt of which is hereby acknowledged, the undersigned gives, grants, and conveys unto the GARRARD COUNTY WATER ASSOCIATION, their successors and assigns a perpetual easement over and across land situated in Garrard County, Kentucky to wit:

Being the property of James Bryant and Billie Bryant, his wife, and of record in Deed Book 79, Page 586, Garrard County Clerk's Office.

Said EASEMENT embracing the above described property and being more particularly described as follows:

Beginning at the east bank of Herrington Lake at a point on the James Bryant et ux property at the northwest side of a concrete boat landing ramp and proceeding in a northeasterly direction to a gravel road thence to the northwest corner of the James Bryant property for approximately 500 feet and then proceeding in an easterly direction across a private road for approximately 50 feet where the easement ends at an existing easement in favor of The Garrard County Water Association more particularly described in Deed Book 161, Page 371 Garrard County Clerk's Office. Included in this easement is a master meter vault at the corner of the Bryant property.

Said EASEMENT shall not be less than FIFTEEN (15) FEET in width, the center-line of said easement not being less than SEVEN AND ONE-HALF FEET from outer lines of said easement.

Additional abutting width is included herein as may be required for construction and maintenance purposes.

Grantors (which term includes any and all heirs, successors and assigns and includes the

masculine, feminine and neutral genders, both singular and plural) conveys said easement and right of way unto Grantee for the purpose of laying, constructing, inspecting, maintaining, operating, altering, repairing, rebuilding, replacing, and removing water distribution, supply, service and transmission lines including fittings, valves, equipment, service lines and appliances appurtenant thereto, including, but not limited to, all those items normally associated with a water distribution system. This easement does further include all service lines, etc., to properties located across any roads from the property of the Grantors, or appurtenant thereto, over, across and through the lands of the Grantors, herein described above.

TO HAVE AND TO HOLD together with the right of ingress and egress, over and across the above land, and any adjacent lands, of the undersigned, their heirs and assigns; FOREVER, for the purpose of exercising said rights as set forth in this easement, all for the purpose of laying, maintaining, repairing, replacing, or removing pipe lines and all those items normally associated with a water distribution system and they WARRANT GENERALLY the said title thereto.

The consideration hereinabove stated shall constitute payment in full for any damages to the land of the GRANTORS by reason of installation, operation, and maintenance of the structures referred to hereinabove, and all those items normally associated with a water distribution system.

The GRANTEE covenants to maintain the Easement in good repair so that unreasonable damage will not result to the lands of the GRANTORS adjacent to the Easement.

This Easement shall constitute a covenant running with the land for the benefit of the GRANTEE, its successors and assigns forever.

Signed this the 8th day of June, 1999.

BOOK 1130

PAGE 07C

By: James Bryant
JAMES BRYANT

By: Billie Bryant
BILLIE BRYANT

STATE OF KENTUCKY
:SCT
COUNTY OF

James Bryant
Billie Bryant

I hereby certify that this EASEMENT was signed, sworn and acknowledged before me by _____ this 8th day of May, 1999.

Barbara Lane
NOTARY PUBLIC
STATE AT LARGE, KY
My commission expires:
April 29, 2003
THIS INSTRUMENT
PREPARED BY:

METCALF & METCALF
Attorneys-at-Law
By: Mark H. Metcalf
MARK H. METCALF
214 Stanford Street
Lancaster, Kentucky 40444
(606) 792-6056

DOCUMENT NO: 34183
RECORDED ON: FEBRUARY 24, 2000 11:53:13AM
TOTAL FEES: \$12.00
COUNTY CLERK: SHELTON LEE MOSS
COUNTY: BARRARD COUNTY
DEPUTY CLERK: STACY MAY

BOOK 1190

PAGE 073



The two
water meters
in my sewer
hole, w/ multiple
connectors going
both directions
and only my
water meter was
registering.

These are the
new water meters
installed on my
property which
also serve
two more of
their properties
(family) owned
1259 & 1197
Bryants 'Camp
Rd along with
1345 Bryants
Camp Rd whom
they sold to
friends.



Inside my home, multiple connections

Property Facts

for 1264 Bryants Camp Rd

1264 Bryants Camp Rd, Lancaster, KY is a single family home that contains 0 Sq. Ft. sq ft and was built in 1950. It contains 2 bedrooms and 2 bathrooms.

Parcel # 06D-01-035

Lot Size 0 Sq. Ft.

Property Type Single Family Residential

County GARRARD

Living Area Sq. Ft. 0 Sq. Ft.

Year Built 1950

This home is being considered a vacant lot in most all places. It

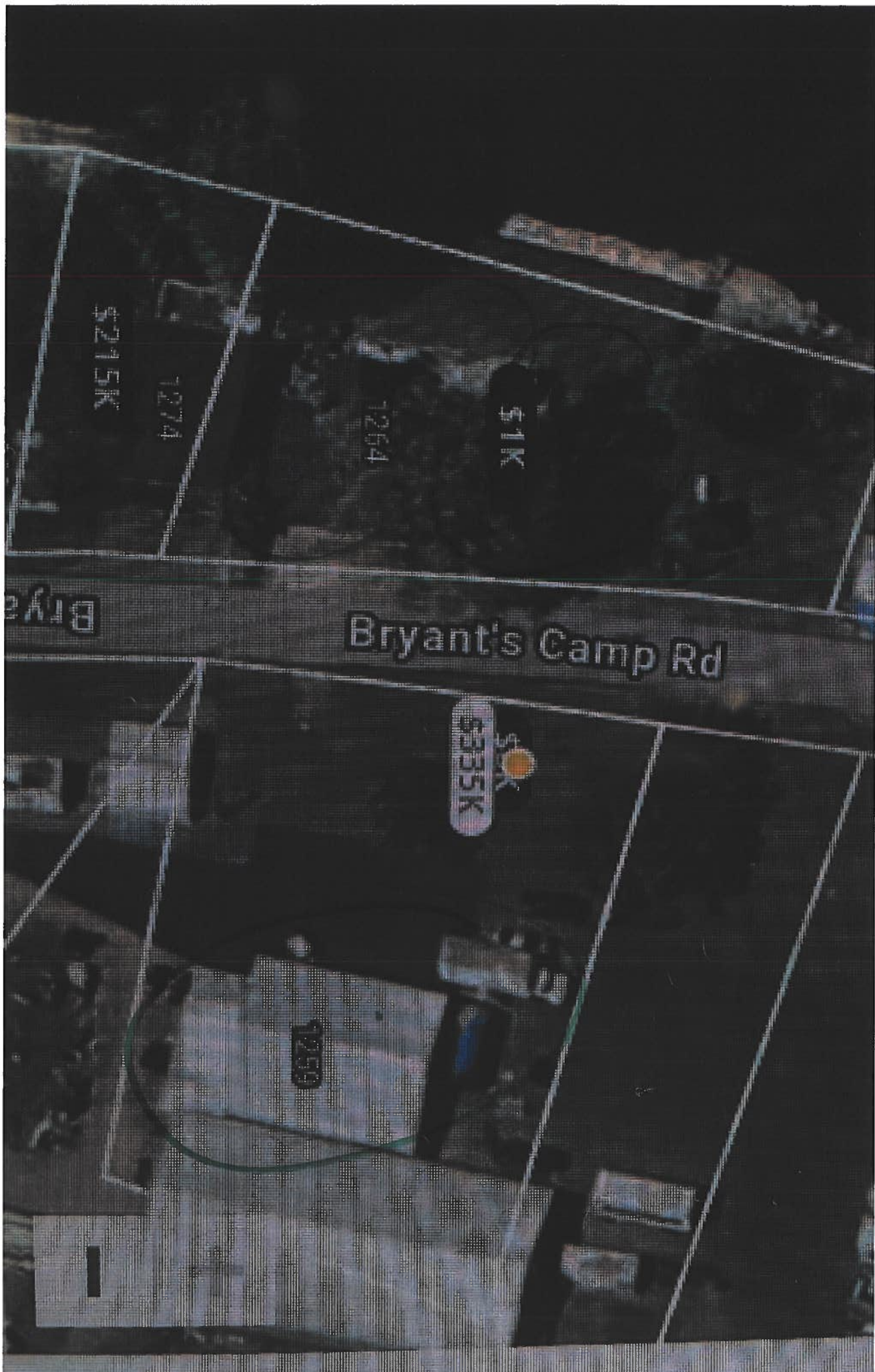
seems they combined it as one to my home of 1274 to appear as one home w/ all utilities connected receiving the major costs and repairs of utilities

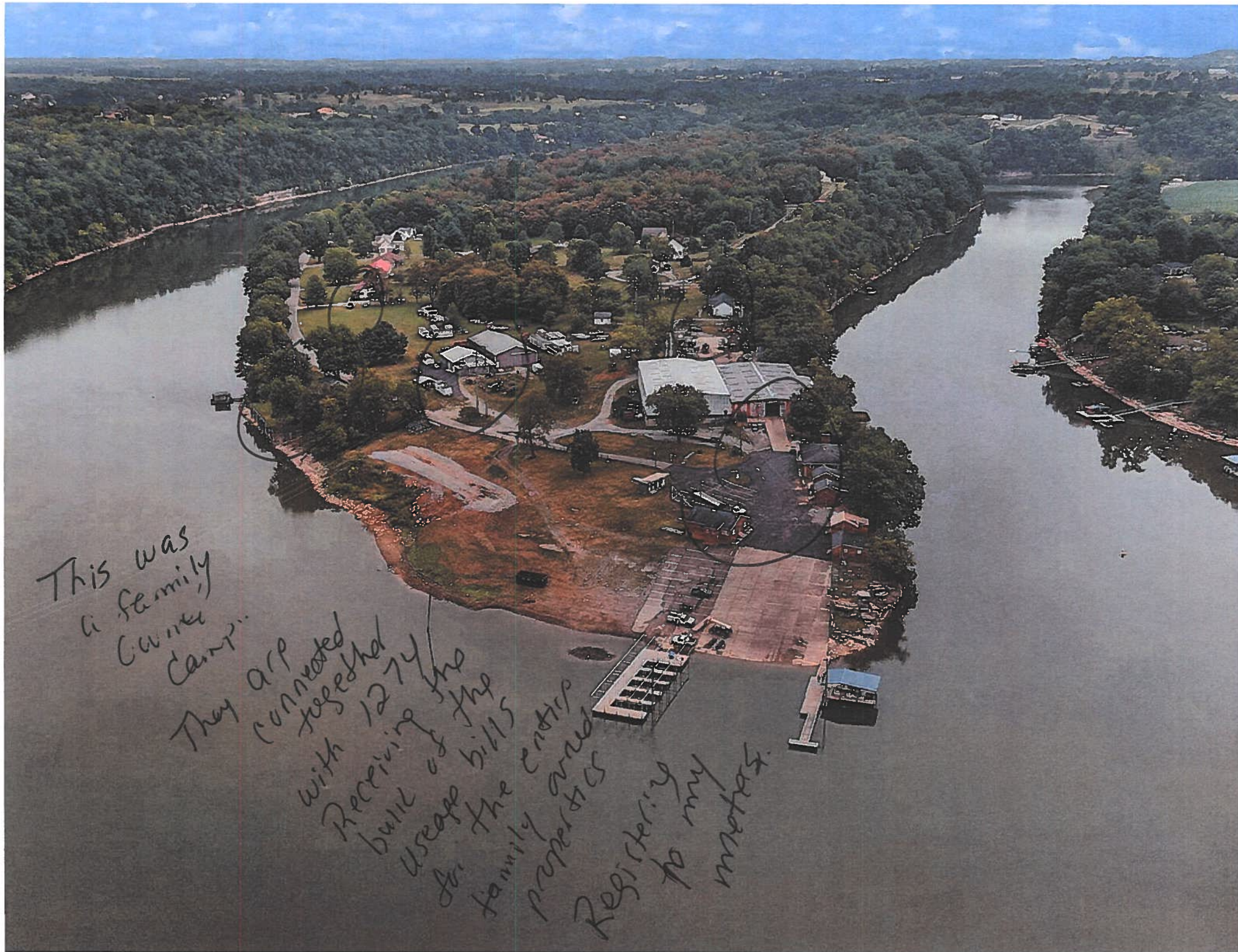


Need some help?

HOT PROPERTY!

The
home
at
1264
does
not
show
up
as
an
actual
home
by
itself





This was
a family
canner
camp.

They are
connected
together
with 1274
Receiving the
bulk of the
usage bills
for the entire
family owned
properties
Registering
to my
motor.





May 22

2:33 PM



2:05 PM



Mr. Bryant
w/ a T-tool
in water
help

