

Heather S. Temple heather@hloky.com (859) 368-8803

February 7, 2025

Via Electronic Filing System

Ms. Linda C. Bridwell, P.E. Executive Director Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602 RECEIVED

FEB 07 2025

PUBLIC SERVICE COMMISSION

RE: Virginia Huddleston v. South Kentucky Rural Electric Cooperative Corportion

Case No. 2024-00288

Dear Ms. Bridwell:

Enclosed, please find for filing, South Kentucky Rural Electric Cooperative Corporation's Answer and Motion to Dismiss in the above styled case.

This is to certify that the electronic filing was made on February 7, 2025, and a copy of the Answer and Motion to Dismiss were sent to Ms. Huddleston via Certified Mail, with return receipt requested. United States Postal Service. Pursuant to the Commission's July 22, 2022 Order in Case No. 2020-00085, no paper copies of filings will be made.

If you have any questions, please let me know.

Sincerely,

Heather S. Temple

Heather S. Temple

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176	For delivery information, visit our website Russell Springs (K. 42642	at www.usps.com®.
日	Certified Mail Fee  \$ Extra Services & Fees (check box, add fee as appropriate)  Return Receipt (hardcopy)  Return Receipt (electronic)  Certified Mail Restricted Delivery  Adult Signature Required  Adult Signature Restricted Delivery  Postage  Total Postage and Fees	Postmark FEB - 1 2025
9589	Sent To  Virgina Huddlest C  Street and Abit. No., or PO Box No.  441 Old Hopper  City, State, ZIP+4®  Russell Springs  25 Form 3800, January 2023 PSN 7530-02-000-9047	rown Rcl Ky 42642 See Beverse for Instructions

### COMMONWEALTH OF KENTUCKY

### BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSION

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COMPLAINANT )  V. CASE 1	
V. ) CASE :	
V. ) CASE	
	NO.
) 2024-0	)288
SOUTH KENTUCKY RURAL ELECTRIC )	
COOPERATIVE CORPORATION )	
DEFENDANT )	

## SOUTH KENTUCKY RURAL ELECTRIC COOPERATIVE CORPORATION'S ANSWER AND MOTION TO DISMISS

Comes now South Kentucky Rural Electric Cooperative Corporation. ("South Kentucky" or "the Cooperative"), by counsel, pursuant to the Commission's October 25, 2024 Order to satisfy or answer the Complaint of Virginia Huddleston ("Complaint" or "Ms. Huddleston") and respectfully submits this Answer and moves the Commission to dismiss the Complaint with prejudice. In support of the Answer and Motion to Dismiss, South Kentucky respectfully states as follows:

### I. BACKGROUND

Aaron Huddleston has two accounts with South Kentucky: 1001009-002 ("-002") and 1001009-003 ("-003"). His mother, Virginia Huddleston is an authorized person on both accounts. Ms. Huddleston originally contacted South Kentucky in February 2024, claiming discrepancies in payments specifically with account -003. South Kentucky reviewed both accounts and provided Ms. Huddleston with a spreadsheet containing all the bills, fees, payments made on both accounts from January 2023 until February 2024. The spreadsheet provided to Ms. Huddleston is being

provided as Attachment A. Copies of the bills for Account -002 are being provided as Attachment B. Copies of the bills for Account -003 are being provided as Attachment C.

As of the date Ms. Huddleston originally contacted South Kentucky, Account -002 was \$75.37 in arrears and Account -003 was \$120.74 in arrears. Ms. Huddleston was unable to provide South Kentucky with proof of any additional payments that South Kentucky did not already have credited to the two accounts. Please see Attachment D for email correspondence with Ms. Huddleston regarding this issue.

After Ms. Huddleston received the spreadsheet containing all the bills, late fees, and payments made she alleged this could not be correct because if Account -003 was in arrears, South Kentucky would have disconnected the account. South Kentucky then explained that due to the costs associated with disconnecting and subsequently reconnecting a meter, it does not typically disconnect when the amount owed is so small.

Ms. Huddleston also filed a complaint with the Attorney General's Office of Rate Intervention. A consumer complaint investigator spoke with Ms. Huddleston and South Kentucky. After those discussions, the Attorney General closed its case finding that Ms. Huddleston had not been paying the bills over the period of time Ms. Huddleston was contesting and South Kentucky's accounting was correct.

After the Attorney General's complaint was closed, South Kentucky again attempted to rectify the situation with Ms. Huddleston. However, Ms. Huddleston was still unable to provide South Kentucky any information that showed payments were missing or the records were incorrect in any way. Please see Attachment E for an affidavit from Mr. Doug Hutton, South Kentucky's Chief Membership Officer attesting the above details.

### II. ANSWER AND REQUEST FOR DISMISSAL

KRS 278.260 grants the Commission jurisdiction over complaints regarding the rates and services of a utility. 807 KAR 5:001, Section 20(1)(c) requires that a complaint fully, clearly, and with reasonable certainty state the act or omission the utility is alleged to have violated. The Commission ordered Ms. Huddleston to "identify the specific bills and charges that are alleged to have been unjust, unreasonable, or otherwise improper so to fully, clearly, and with reasonable certainty, the act or omission, of which the complaint is made..." Ms. Huddleston filed a response to this motion on October 28, 2024. Nothing in the response filed by Ms. Huddleston states an act or omission by South Kentucky. Ms. Huddleston did not provide the specific bills or charges that were unjust or unreasonable. For these reasons, the Complaint should be dismissed for failing to provide a prima face case that South Kentucky violated any statute or regulation.<sup>3</sup>

However, if the Commission believes Ms. Huddleston has stated a prima facie case, the Complaint should still be dismissed because the evidence provided in this Answer demonstrates that South Kentucky has not violated any statute or regulation. Additionally, the Complaint fails to set forth any claim upon which relief can be granted by the Commission. South Kentucky has provided evidence of the bills, late penalties, and payments by Ms. Huddleston. South Kentucky has also provided information showing the Attorney General has investigated this complaint and found no wrongdoing by South Kentucky. Ms. Huddleston has provided no bank statements or any other evidence showing there are additional payments. Nor has Ms. Huddleston shown any evidence that South Kentucky improperly calculated her bill.

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<sup>&</sup>lt;sup>1</sup> Case No. 2024-00288, September 20, 2024 Order at 4.

<sup>&</sup>lt;sup>2</sup> Virginia Huddleston Response to Order (filed October 28, 2024).

<sup>&</sup>lt;sup>3</sup> 807 KAR 5:001, Section 20(4)(a)(1)-(2).

WHEREFORE, on the basis of the foregoing, South Kentucky. respectfully requests the Commission to dismiss the Complaint with prejudice and the matter be closed and removed from the Commission's docket.

This 7<sup>th</sup> day of February, 2025.

Respectfully submitted,

Heather S. Temple
L. Allyson Honaker

Heather S. Temple HONAKER LAW OFFICE PLLC 1795 Alysheba Way, Suite 6202 Lexington, Kentucky 40509 (859) 368-8803 allyson@hloky.com

heather@hloky.com

Counsel for South Kentucky Rural Electric Cooperative Corporation.

### **CERTIFICATE OF SERVICE**

This is to certify that true and accurate copy of the foregoing has been emailed to the Kentucky Public Service Commission at <a href="PSCED@ky.gov">PSCED@ky.gov</a>. In addition, a true and accurate copy of the foregoing was placed in the U.S. mail, postage prepaid, on February 7, 2025 addressed to the following:

Virginia Huddleston 441 Old Hoppertown Road Russell Spring, Kentucky 42642.

Counsel for South Kentucky RECC

Heather S. Temple

## ATTACHMENT A

### Huddleston

Date	Activity	\$Amount	Balance
1/6/2023	Bill	\$175.00	\$175.00
1/6/2023	Payment	(\$175.00)	\$0.00
1/25/2023	Bitt	\$71.70	\$71.70
2/3/2023	Payment	(\$71.70)	\$0.00
2/23/2023	Bitt	\$179.78	\$179.78
3/9/2023	Payment	(\$179.78)	\$0.00
3/24/2023	Bill	\$110.14	\$110.14
4/14/2023	Late Penalty	\$5.35	\$115.49
4/24/2023	Payment	(\$115.49)	\$0.00
4/25/2023	Bill	\$46.19	\$46.19
5/17/2023	Late Penalty	\$2.24	\$48.43
5/23/2023	Bill	\$64.02	\$112.45
6/14/2023	Late Penalty	\$3.11	\$115.56
6/23/2023	Bitt	\$81.62	\$197.18
7/7/2023	Payment	(\$115.56)	\$81,62
7/17/2023	Late Penalty	\$3.96	\$85.58
7/26/2023	Bill	\$105.39	\$190.97
8/17/2023	Late Penalty	\$5.12	\$196.09
8/23/2023	Bitt	\$104.26	\$300.35
9/3/2023	Payment	(\$196.09)	\$104.26
9/14/2023	Late Penalty	\$5.06	\$109.32
9/26/2023	Bill	\$81.96	\$191.28
10/4/2023	Payment	(\$109.32)	\$81.96
10/18/2023	Late Penalty	\$3.98	\$85.94
10/25/2023	Bitt	\$65.19	\$151.13
11/3/2023	Payment	(\$85.94)	\$65.19
11/15/2023	Late Penalty	\$3.16	\$68.35
11/27/2023	Bitt	\$101.05	\$169.40
12/4/2023	Payment	(\$68.35)	\$101.05
12/19/2023	Late Penalty	\$4,91	\$105.96
12/27/2023	Bitt	\$101.54	\$207.50
1/3/2024	Payment	(\$105.96)	\$101.54
1/24/2024	Late Penalty	\$4.93	\$106.47
1/24/2024	Deposit Interest	(\$7.01)	\$99.46
1/24/2024	Bill	\$75.37	\$174.83
2/8/2024	Payment	(\$99.46)	\$75.37
	Balance Due	as of 2/9/24	\$75.37

### Huddleston

Date	Activity	\$Amount	Balance
1/25/2023	Bill	\$34.95	\$34.95
2/3/2023	Payment	(\$34.95)	\$0.00
2/23/2023	Bill	\$76.64	\$76.64
3/9/2023	Payment	(\$70.02)	\$6.62
3/24/2023	Bill	\$58.50	\$65.12
4/14/2023	Late Penalty	\$2.84	\$67.96
4/24/2023	Payment	(\$67.96)	\$0.00
4/25/2023	Bill	\$13.57	\$13.57
5/23/2023	Bill	\$17.36	\$30.93
6/14/2023	Late Penalty	\$0.84	\$31.77
12/27/2023	Bill	\$63.19	\$94.96
1/18/2024	Late Penalty	\$3.07	\$98.03
1/24/2024	Bill	\$120.74	\$218.77
2/8/2024	Payment	(\$98.03)	\$120.74
	Balance	\$120.74	

# ATTACHMENT B ACCOUNT



Important: Our billing software has changed.

automatically using a debit or credit card, you

will need to login to SmartHub and re-register

A MESSAGE FROM SKRECC

If you were setup to pay your bill

your payment information.

www.SKRECC.com/smarthub.

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

### **Member Name** Account #

Read Code:

AARON S HUDDLESTON

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

**Normal Reading** 

Residential, Farm, Non-Farm Rate: Location: 114849022

03/24/2023 Billing Date: **Current Bill Due Date:** 04/09/2023

Previous Balance \$179.98 Payment - 03/09/23 \$179.98 **Balance Forward** \$0.00 Current Charges Due 04/09/23 \$110.14 After Due Date Pay \$115.49

# Total Amount Due **Due Date** 04/09/2023

**Reading Dates** Rate Schedule Description Meter No. From To 244906 03/21/23 02/22/23 kWh Monthly Use Monthly High Monthly Low Temp

Readings kWh Usage Multiplier Previous Present 72616 777 71839 **Breakdown of Current Charges** 

### ENERGY CHARGE (.08635 X 777 kWh) \$67.09 CONSUMER CHARGE \$17.50 FUEL ADJUSTMENT (.01977 X 777 kWh) \$15.36 **ENVIRONMENTAL SÜRCHARGE (6.98%)** \$6.98 SCHOOL TAX-RUSSELL 3% \$3.21 TOTAL CURRENT BILL DUE 04/09/23 \$110.14 PREVIOUS AMOUNT DUE \$179.98 THANK YOU FOR YOUR PAYMENT -\$179.98 **BALANCE FORWARD** \$0.00 TOTAL AMOUNT DUE \$110.14

Energy Usage Comparison

2022

1350

1200

1050

900

750

600

450

300

150







Mar

2023





Avg Daily **High Temp** 46°F

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



4 2

**Account Number Current Charges Due** \$110.14 Total Amount Due 04/09/23

AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410 SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 լ||<sup>լ</sup>||երեւնկիլ||իլիկիլիկիլիկիլ||իլիկիլերերիկութերու





Important: Our billing software has changed. If you were setup to pay your bill automatically using a debit or credit card, you will need to login to SmartHub and re-register your payment information. www.SKRECC.com/smarthub.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total **Amount Due Due Date** 05/11/2023

### **Member Name** Account #

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

AARON S HUDDLESTON

Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

**Billing Date:** 04/25/2023 **Current Bill Due Date:** 05/11/2023

**Previous Balance** \$115.49 Payment - 04/24/23 \$115,49 **Balance Forward** \$0.00 Current Charges Due 05/11/23 \$46.19 After Due Date Pay \$48.43

Rate Schedule Description	Meter No. 244906	From 03/21/23	To 04/20/23	Previous 72616	Present 72855	Multiplier 1	kWh Usage 239
May Jun Jul Aug Sep Oct	Monthly High M	Feb Mar Apr 2023	90 CONSUM FUEL AC 75 ENVIROI 60 SCHOOL TOTAL C 45 PREVIOI 30 THANK Y BALANC	Breakdo CHARGE (.086 MER CHARGE DJUSTMENT (.0 NMENTAL SUR TAX-RUSSELL URRENT BILL US AMOUNT DU OU FOR YOUF FORWARD MOUNT DUE	635 X 239 k <b>W</b> r 1304 X 239 kV CHARGE (8.66 - 3% DUE 05/11/23 JE	Vh) 8%)	\$20.6 \$17.5 \$3.1 \$3.5 \$1.3 \$46.1 \$115.4 -\$115.4 \$0.0 \$46.1
nergy sage omparison This Mo 239 kWh 30 day	777 kWh	onth Las	Month t Year 0 Wh days	Avg Daily Use		.54 Cost	Avg Daily High Temp

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

4 3

**Account Number Current Charges Due** \$46.19 Total Amount Due 05/11/23

> SOUTH KENTUCKY RECC **PO BOX 910**

16

SOMERSET KY 42502-0910

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Important: Our billing software has changed. If you were setup to pay your bill automatically using a debit or credit card, you will need to login to SmartHub and re-register your payment information. www.SKRECC.com/smarthub.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total **Amount Due Due Date** 06/08/2023

### **Member Name** Account #

Phone Number: Service Address:

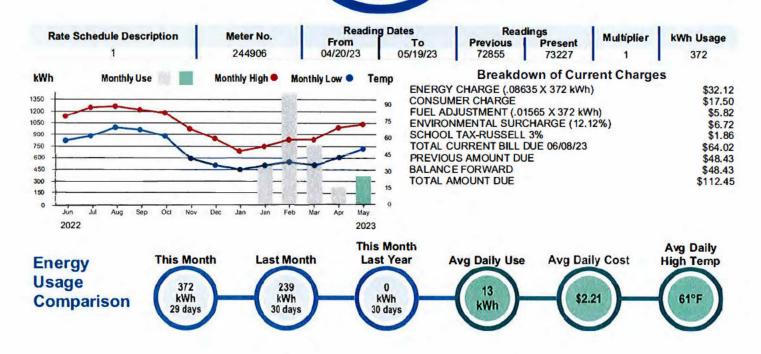
OLD HOPPERTOWN ROAD

AARON S HU

Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

**Billing Date:** 05/23/2023 06/08/2023 **Current Bill Due Date:** 

Previous Balance \$48.43 No Payment Received \$0.00 **Balance Forward** \$48.43 Current Charges Due 06/08/23 \$112.45 After Due Date Pay \$115.56



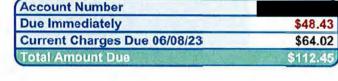
### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip,



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk





4 5

SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 վինդորդինդինդինիկին Արկինիկին թունի ժորում Մ





Important: Our billing software has changed.

automatically using a debit or credit card, you

will need to login to SmartHub and re-register

A MESSAGE FROM SKRECC

If you were setup to pay your bill

your payment information.

www.SKRECC.com/smarthub.

**Rate Schedule Description** 

Monthly Use

kWh

1350

1200

1050

900

750

600

450

300 150

2022

Comparison

Energy Usage Member Owned | Not-For-Profit Office: 1-800-264-5112 Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

**Past Due Balance** 

**Due Immediately** 

**Reading Dates** 

Temp

Jun

2023

From

05/19/23

Monthly Low

Meter No.

244906

Monthly High .

Member Name rofit Account # **AARON S HUDDI ESTON** 

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

441

Rate: Residential, Farm, Non-Farm Location: 114849022

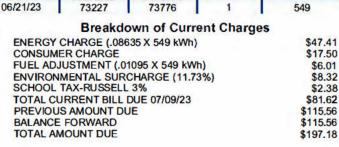
Location: 114849022 Read Code: Normal Reading

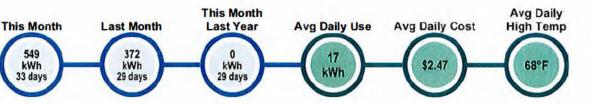
Billing Date: 06/23/2023 Current Bill Due Date: 07/09/2023

Previous Balance \$115.56
No Payment Received \$0.00
Balance Forward \$115.56
Current Charges Due 07/09/23 \$197.18
After Due Date Pay \$201.14

Past Due Balance of \$115.56 is subject to disconnection and/or deposit if not paid immediately.

Read	dings	1	
Previous	Present	Multiplier	kWh Usage
73227	73776	1	549





### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

4 3

Account Number	
Due Immediately	\$115.56
Current Charges Due 07/09/23	\$81.62
Total Amount Due	\$197.18





Digging into an outdoor project this summer?

www.kentucky811.org to protect underground

Monthly Use

utilities and keep our communities safe.

A MESSAGE FROM SKRECC

Before you dig, dial 811 or visit

kWh

1350

1200 1050

900

750

600

Comparison

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

Temp

60

45

### Member Name Account# Phone Number:

Service Address:

Rate:

Location:

Read Code:

AARON S HUDDLESTON

OLD HOPPERTOWN ROAD

441 Residential, Farm, Non-Farm

> 114849022 Normal Reading

> > kWh Usage

707

**Billing Date:** 07/26/2023 **Current Bill Due Date:** 08/11/2023

**Previous Balance** \$201,14 Payment - 07/07/23 -\$115.56 **Balance Forward** \$85.58 Current Charges Due 08/11/23 \$190.97 \$196.09

disconnection and/or deposit if not paid immediately.

**Past Due Balance** Due Immediately After Due Date Pay Past Due Balance of \$85.58 is subject to

Reading Dates Rate Schedule Description Meter No. From 244906 06/21/23 07/21/23

Monthly High .

Monthly Low

Readings Multiplier Previous Present 73776 74483

### Breakdown of Current Charges ENERGY CHARGE (.08635 X 707 kWh) \$61.05 CONSUMER CHARGE \$17.50 FUEL ADJUSTMENT (.01615 X 707 kWh) \$11.42 **ENVIRONMENTAL SURCHARGE (13.73%)** \$12.35 SCHOOL TAX-RUSSELL 3% \$3.07 TOTAL CURRENT BILL DUE 08/11/23 \$105.39 PREVIOUS AMOUNT DUE \$201.14 THANK YOU FOR YOUR PAYMENT \$115.56 **BALANCE FORWARD** \$85.58 TOTAL AMOUNT DUE \$190.97

450 30 300 150 0 Aug 2022 2023 This Month Last Year This Month **Last Month** Energy Usage

549

kWh

33 days

Avg Daily Avg Daily Use **Avg Daily Cost High Temp** 24 74°F \$3.51 kWh

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

kWh

30 days

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



707

kWh

30 days

PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



4 3

Account Number	
Due Immediately	\$85.58
Current Charges Due 08/11/23	\$105.39
Total Amount Due	\$190.97

SOUTH KENTUCKY RECC 16 PO BOX 910 SOMERSET KY 42502-0910 լ||կլիակիլի||գիլիկիիլիկիկիկիկիգոգրիաբերակ<sub>ի</sub>





Digging into an outdoor project this summer? Before you dig, dial 811 or visit www.kentucky811.org to protect underground utilities and keep our communities safe.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total Amount Due

\$300.35

Past Due Balance Due Immediately

### Member Name Account #

Phone Number: Service Address:

**AARON S HUDDLESTON** 

ress: OLD HOPPERTOWN ROAD

Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

Billing Date: 08/23/2023 Current Bill Due Date: 09/08/2023

Previous Balance \$196.09

No Payment Received \$0.00

Balance Forward \$196.09

Current Charges Due 09/08/23 \$300.35

After Due Date Pay \$305.41

Past Due Balance of \$196.09 is subject to disconnection and/or deposit if not paid immediately.

					immedia	ately.	Y .	
Rate S	chedule Description	Meter No.	Reading From	Dates To	Read Previous	dings Present	Multiplier	kWh Usage
	1	244906	07/21/23	08/21/23	74483	75273	1	790
kWh  350 200 050 990 750 450 300 150 0 Sep 2022	Monthly Use Ct Nov Dec Jan Jan	Monthly High Mi	Jun Jul Aug 2023	90 CONSUM FUEL AD 75 ENVIROI 60 SCHOOL TOTAL O 45 PREVIOU 30 BALANCI	Breakdo CHARGE (1986 MER CHARGE DJUSTMENT (10 NMENTAL SUR TAX-RUSSELI URRENT BILL JS AMOUNT DI E FORWARD MOUNT DUE	635 X 790 kWh 0395 X 790 kV CHARGE (13. L 3% DUE 09/08/23	Vh) 94%)	\$68.22 \$17.50 \$3.12 \$12.30 \$3.04 \$104.20 \$196.00 \$196.00 \$300.30
_	This Mor	nth Last Mo	10 10 10 10 10 10 10 10 10 10 10 10 10 1	Month t Year	Avg Daily Use	Ava Da	ily Cost	Avg Daily High Temp
Energ	y							
Usage	790	707		0		A AND	MICA I	ANDERSO

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

kWh

30 days

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



kWh

31 days

Comparison

PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

kWh 30 days



4 3

Account Number	
Due Immediately	\$196.09
Current Charges Due 09/08/23	\$104.26
Total Amount Due	\$300.35





Digging into an outdoor project this summer? Before you dig, dial 811 or visit www.kentucky811.org to protect underground utilities and keep our communities safe.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total Amount Due **Past Due Balance** Due Immediately

### **Member Name** Account#

Phone Number:

AARON S HUDDLESTON

Service Address: OLD HOPPERTOWN ROAD 441 Residential, Farm, Non-Farm Rate:

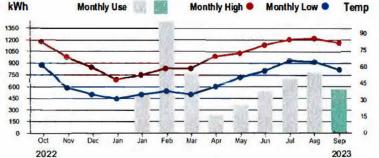
114849022 Location: Read Code: **Normal Reading** 

09/26/2023 **Billing Date: Current Bill Due Date:** 10/12/2023

**Previous Balance** \$305.41 Payment - 09/03/23 -\$196.09 **Balance Forward** \$109.32 Current Charges Due 10/12/23 \$191.28 \$195.26 After Due Date Pay

Past Due Balance of \$109.32 is subject to disconnection and/or deposit if not paid immediately.

Rate Schedule Description		Meter No.	Reading Dates		Readings		Multiplier	kWh Usage	
Nate o	1	244906	08/21/23		<b>To</b> 09/21/23	Previous 75273	75844	1	571
<b>Vh</b>	Monthly Use	Monthly High •	Monthly Low	Temp		Breakdo		rent Charge	S



CONSUMER CHARGE \$17.50 FUEL ADJUSTMENT (.00546 X 571 kWh) \$3,12 **ENVIRONMENTAL SURCHARGE (13.78%)** \$9.64 SCHOOL TAX-RUSSELL 3% \$2.39 TOTAL CURRENT BILL DUE 10/12/23 \$81.96 PREVIOUS AMOUNT DUE \$305.41 THANK YOU FOR YOUR PAYMENT \$196.09 BALANCE FORWARD \$109.32 TOTAL AMOUNT DUE \$191.28

This Month Avg Daily This Month **Last Month** Last Year Avg Daily Use **Avg Daily Cost High Temp** Energy Usage 790 18 kWh kWh kWh \$2.64 69°F Comparison kWh 31 days 31 days 29 days

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



4 3

Account Number	
Due Immediately	\$109.32
Current Charges Due 10/12/23	\$81.96
Total Amount Due	\$191.28

SOUTH KENTUCKY RECC 16 PO BOX 910 SOMERSET KY 42502-0910 իկիչոկիկին հեկինիկանին փոխիրիով հրիկինի դիրոր





Do you have a high school Junior or Senior at

home? We are now accepting applications for Youth Tour, an all-expense paid trip to

Washington DC in June 2024 (Juniors), and

The deadline to apply is December 15th. For

A MESSAGE FROM SKRECC

\$1000 Scholarships (Seniors).

150

2022

more information, go to our website.

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website; skrecc.com | #WeAreSKRECC

# Total **Amount Due** Past Due Balance **Due Immediately**

**Member Name** Account #

AARON S HUDDLESTON

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

\$151.13

Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

**Billing Date:** 10/25/2023 11/10/2023 **Current Bill Due Date:** 

\$195,26 Previous Balance -\$109.32 Payment - 10/04/23 \$85.94 Balance Forward Current Charges Due 11/10/23 \$151.13 After Due Date Pay \$154.29

Past Due Balance of \$85.94 is subject to disconnection and/or deposit if not paid immediately.

Rate S	Schedule Descriptio	n	Meter No.		Rea	ding I	Dates To	Rea Previous	dings Present	Multiplier	kWh Usage
	1		244906		09/21/23		10/21/23	75844	76251	1	407
kWh	Monthly Use	500	Monthly High	Monthly	Low •	Tem		Breakd	own of Cur	rent Charge	s
N. F.	monthly coc	2500	monthly riight	monuny	2011			CHARGE (.08	635 X 407 kWh	1)	\$35.14
1350	<del></del> 0				-	g	CONSUM	MER CHARGE		•	\$17.50
1200	X	-	-	-	-	~	FUEL AD	JUSTMENT (.0	1107 X 407 kV	Vh)	\$4.51
1050			-	-0.1		7	ENVIRON	NMENTAL SUR	CHARGE (10.	74%)	\$6.14
900				-	-	- 60	SCHOOL	TAX-RUSSEL	L 3%		\$1.90
750		200	-		-	_		CURRENT BILL	DUE 11/10/23		\$65.19
600		-10-		- TO		4	PREVIOU	JS AMOUNT D	UE		\$195.26
450		-	A.V.			3/	THANK Y	<b>YOU FOR YOU</b>	RPAYMENT		-\$109.32
300		-	a_ R_		-786-	M-	BALANC	E FORWARD			\$85.94

TOTAL AMOUNT DUE



Oct

2023

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

4 3

Account Number	
Due Immediately	\$85.94
Current Charges Due 11/10/23	\$65.19
Total Amount Due	\$151.13

SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 իկիչնկիկիսայիիկին հիննինորովիչինինինի հոնում





Do you have a high school Junior or Senior at

home? We are now accepting applications for Youth Tour, an all-expense paid trip to

Washington DC in June 2024 (Juniors), and

The deadline to apply is December 15th. For

A MESSAGE FROM SKRECC

\$1000 Scholarships (Seniors).

more information, go to our website.

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Website: skrecc.com | #WeAreSKRECC

Total

Amount Due

60

### Member Name Account #

**AARON S HUDDLESTON** 

Phone Number: Service Address:

OLD HOPPERTOWN ROAD 441

Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

**Billing Date:** 11/27/2023 **Current Bill Due Date:** 12/13/2023

\$154,29 /23 -\$85.94 \$68.35 s Due 12/13/23 \$169.40 \$174.31 Pay

ce of \$68.35 is subject to disconnection and/or deposit if not paid immediately.

\$ 103.40	Previous Balance
1	Payment - 11/03/
Past Due Balance	Balance Forward
Due Immediately	Current Charge
Due inimediately	After Due Date P
	Deat Due Balance
	Past Due Balanc

**Reading Dates** Rate Schedule Description Meter No. From To 244906 10/21/23 11/21/23

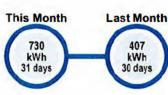
Readings Previous Present 76251 76981

kWh Usage Multiplier 730

kWh Monthly Use Monthly High Monthly Low Temp 1350 1200 1050 900 750 600 450 300 15 150 Sep Nov 2022 2023

**Breakdown of Current Charges** ENERGY CHARGE (.08635 X 730 kWh) \$63.04 CONSUMER CHARGE \$17.50 FUEL ADJUSTMENT (.01135 X 730 kWh) \$8.29 **ENVIRONMENTAL SURCHARGE (10.45%)** \$9.28 SCHOOL TAX-RUSSELL 3% \$2.94 TOTAL CURRENT BILL DUE 12/13/23 \$101.05 PREVIOUS AMOUNT DUE \$154.29 THANK YOU FOR YOUR PAYMENT -\$85.94 **BALANCE FORWARD** \$68,35 TOTAL AMOUNT DUE \$169,40

Energy Usage Comparison











### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

RUSSELL SPRINGS KY 42642-9410

Scan at Payment Kiosk



Account Number	
Due Immediately	\$68.35
Current Charges Due 12/13/23	\$101.05
Total Amount Due	\$169.40

1 AV 0.498 2411 AARON S HUDDLESTON 441 OLD HOPPERTOWN RD

5 2411

SOUTH KENTUCKY RECC 16 PO BOX 910 SOMERSET KY 42502-0910 րդեւդրդունիկիկին փեկնիդիաիկիկիի իվարի





Do you have a high school Junior or Senior at

home? We are now accepting applications

Washington DC in June 2024 (Juniors), and

The deadline to apply is December 15th. For

for Youth Tour, an all-expense paid trip to

A MESSAGE FROM SKRECC

\$1000 Scholarships (Seniors).

more information, go to our website.

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Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

**Past Due Balance** 

Due Immediately

### **Member Name** Account #

Rate:

Location:

**AARON S HUDDLESTON** 

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

Residential, Farm, Non-Farm 114849022 Read Code: Normal Reading

12/27/2023 Billing Date: **Current Bill Due Date:** 01/12/2024

\$174.31 **Previous Balance** Payment - 12/04/23 -\$68.35 **Balance Forward** \$105.96 Current Charges Due 01/12/24 \$207.50 After Due Date Pay \$212.43

Past Due Balance of \$105.96 is subject to disconnection and/or deposit if not paid immediately.

Read	lings	Multiplier	LIANS HERE
Previous	Previous   Present		kWh Usage
76981	77677	1	696



**Breakdown of Current Charges** ENERGY CHARGE (.08635 X 696 kWh) CONSUMER CHARGE FUEL ADJUSTMENT (.01463 X 696 kWh) **ENVIRONMENTAL SURCHARGE (12.30%)** SCHOOL TAX-RUSSELL 3% TOTAL CURRENT BILL DUE 01/12/24 PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD **TOTAL AMOUNT DUE** 

Energy Usage 696 kWh Comparison 30 days

150

0

Jan

2023



This Month Last Year kWh 30 days

15

Dec

2023

Oct

**Avg Daily Cost** Avg Daily Use 23 \$3.38 kWh

Avg Daily **High Temp** 

\$60.10

\$17.50

\$10.18

\$10.80

\$101.54

\$174.31

-\$68.35

\$105.96

\$207.50

\$2.96

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



**Account Number Due Immediately** \$105.96 Current Charges Due 01/12/24 \$101.54 **Total Amount Due** \$207.50

2430 1 AV 0.498 AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410 5 2430

SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 յնիրոնինինակինինինիներերերերիուինիակիրերիու





If so, we have added a new space heater calculator to our website home page. This

easy tool can give you a quick estimate of

how much the use of a space heater is

Rate Schedule Description

Monthly Use

kWh

1350

1200

1050

900

750

600 450

300

150

0

2023

2399

costing you per month, www.skrecc.com

A MESSAGE FROM SKRECC

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

**Past Due Balance** 

**Due Immediately** 

**Reading Dates** 

### Member Name Account #

AARON S HUDDLESTON

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

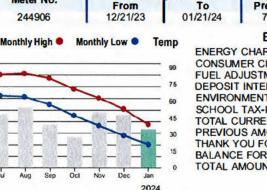
Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

**Billing Date:** 01/24/2024 **Current Bill Due Date:** 02/09/2024

**Previous Balance** Payment - 01/03/24 -\$105.96 **Balance Forward** \$106.47 Current Charges Due 02/09/24 \$174.83 After Due Date Pay \$178.49

Past Due Balance of \$106.47 is subject to disconnection and/or deposit if not paid immediately.

Read	lings	Multiplier	Idalla Hanna
Previous Present		Multiplier	kWh Usage
77677	78180	1	503



Meter No.

Breakdown of Current Charges ENERGY CHARGE (.08635 X 503 kWh) \$43.43 CONSUMER CHARGE \$17.50 FUEL ADJUSTMENT (.00813 X 503 kWh) \$4.09 **DEPOSIT INTEREST** -\$7.01 **ENVIRONMENTAL SURCHARGE (12.54%)** \$8.15 SCHOOL TAX-RUSSELL 3% \$2.20 TOTAL CURRENT BILL DUE 02/09/24 \$68.36 PREVIOUS AMOUNT DUE \$212.43 THANK YOU FOR YOUR PAYMENT \$105.96 **BALANCE FORWARD** \$106.47 TOTAL AMOUNT DUE \$174.83

This Month Avg Daily Avg Daily Use **This Month Last Month** Last Year **Avg Daily Cost High Temp** Energy Usage 503 696 520 16 30°F kWh kWh kWh Comparison kWh 31 days 30 days 16 days

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

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PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment



Account Number	
Due Immediately	\$106.47
Current Charges Due 02/09/24	\$68.36
Total Amount Due	\$174.83

1 AV 0.507 5 2399 AARON S HUDDLESTON C-7 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410

16 **PO BOX 910** SOMERSET KY 42502-0910 իկիրակիկին անդիրակին ակնականություն իրակարի և արև

SOUTH KENTUCKY RECC





If so, we have added a new space heater calculator to our website home page. This

easy tool can give you a quick estimate of

how much the use of a space heater is

Rate Schedule Description

Monthly Use

kWh

1350

1200

1050

900

750

600

450

300

150

2023

Comparison

Energy Usage

costing you per month. www.skrecc.com

A MESSAGE FROM SKRECC

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total

Amount Due

Past Due Balance

Due Immediately

**Reading Dates** 

Temp

Jan Feb

90

To

02/21/24

From

01/21/24

Monthly Low

Dec

Meter No.

244906

Monthly High .

### Member Name Account # Phone Number:

Rate:

Location:

Read Code:

Service Address:

AARON S HUDDLESTON

OLD HOPPERTOWN ROAD

441 Residential, Farm, Non-Farm

114849022 Normal Reading

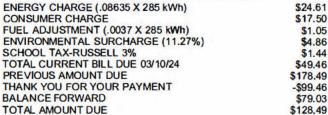
Billing Date: 02/23/2024 Current Bill Due Date: 03/10/2024

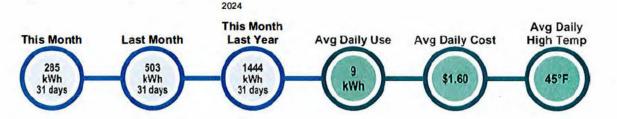
Previous Balance \$178.49
Payment - 02/08/24 -\$99.46
Balance Forward \$79.03
Current Charges Due 03/10/24 \$128.49
After Due Date Pay \$130.89

Past Due Balance of \$79.03 is subject to disconnection and/or deposit if not paid immediately.

Read	lings	Multiplier	kWh He are
Previous	ious Present	Multiplier	kWh Usage
79190	79465	1	285

### Breakdown of Current Charges





### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



Account Number	
Due Immediately	\$79.03
Current Charges Due 03/10/24	\$49.46
Total Amount Due	\$128.49

PO BOX 910 SOMERSET KY 42502-0910

SOUTH KENTUCKY RECC

րդրադրդուսոլիսյիներեներերի արևիկի հորա

2402 1 AV 0.507 AARON S HUDDLESTON 441 OLD HOPPERTOWN RD

RUSSELL SPRINGS KY 42642-9410

5 2402 C-7



16



If so, we have added a new space heater calculator to our website home page. This

easy tool can give you a quick estimate of

how much the use of a space heater is

costing you per month. www.skrecc,com

A MESSAGE FROM SKRECC

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

Past Due Balance

**Due Immediately** 

### **Member Name** Account # Phone Number:

Rate:

Location:

Read Code:

Service Address:

AARON S HUDDI ESTON

OLD HOPPERTOWN ROAD

Residential, Farm, Non-Farm

114849022

Normal Reading

**Billing Date:** 03/25/2024 **Current Bill Due Date:** 04/10/2024

**Previous Balance** \$130.89 Payment - 03/01/24 \$49.46 Balance Forward \$81.43 Current Charges Due 04/10/24 \$125.78 After Due Date Pay \$127.93

Past Due Balance of \$81.43 is subject to disconnection and/or deposit if not paid immediately.

Readings kWh Usage Multiplier Previous Present 78465 228 78693

**Reading Dates** Rate Schedule Description Meter No. From To 244906 02/21/24 03/21/24

kWh Monthly Use Monthly High . Monthly Low Temp 2023 2024

**Breakdown of Current Charges** ENERGY CHARGE (.08635 X 228 kWh) \$19.69 CONSUMER CHARGE \$17.50 FUEL ADJUSTMENT (.00741 X 228 kWh) \$1.69 **ENVIRONMENTAL SURCHARGE (10.74%)** \$4.18 SCHOOL TAX-RUSSELL 3% \$1.29 TOTAL CURRENT BILL DUE 04/10/24 \$44.35 PREVIOUS AMOUNT DUE \$130.89 THANK YOU FOR YOUR PAYMENT -\$49.46 **BALANCE FORWARD** \$81.43 TOTAL AMOUNT DUE \$125.78

Avg Daily This Month This Month **Last Month Last Year** Avg Daily Use **Avg Daily Cost High Temp** Energy Usage 228 285 kWh kWh kWh \$1.53 50°F Comparison kWh 29 days 31 days 27 days

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



Account Number	
Due Immediately	\$81.43
Current Charges Due 04/10/24	\$44.35
Total Amount Due	\$125.78

PO BOX 910 SOMERSET KY 42502-0910

SOUTH KENTUCKY RECC

16

իկի երկիկիութվիա Որդուիկուներին իու Ունկինիո ինվունե

2417 1 AV 0.507 AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410 5 2417





you there!

Save the date for SKRECC's upcoming

Annual Membership Days. Drive thru the

Wayne and McCreary Co offices on June 11,

or the Somerset Headquarters on June 13.

Mark your calendars now...we hope to see

the Clinton and Russell Co offices on June 12

### Member Owned | Not-For-Profit

Office: 1-800-264-5112 Website: skrecc.com | #WeAreSKRECC

# Total **Amount Due** Past Due Balance **Due Immediately**

**Reading Dates** 

To

### **Member Name** Account #

Phone Number: Service Address:

### OLD HOPPERTOWN ROAD

AARON S HUDDLESTON

Rate: Residential, Farm, Non-Farm Location: 114849022 Read Code: Normal Reading

04/23/2024 **Billing Date:** 05/09/2024 **Current Bill Due Date:** 

**Previous Balance** \$127.93 No Payment Received \$0.00 **Balance Forward** \$127.93 Current Charges Due 05/09/24 \$186.33 After Due Date Pay \$189.17

Past Due Balance of \$127.93 is subject to disconnection and/or deposit if not paid immediately.

Read	lings	Mandal million	Marie Hanne	
Previous	Present	Multiplier	kWh Usage	
78693	79040	1	347	

### **Rate Schedule Description** Meter No. From 244906 03/21/24 04/22/24 kWh Monthly Use Monthly High Monthly Low Temp 750 450 150 Dec Feb Mar

### **Breakdown of Current Charges**

ENERGY CHARGE (.08635 X 347 kWh)	\$29.96
CONSUMER CHARGE	\$17.50
FUEL ADJUSTMENT (.01497 X 347 kWh)	\$5.19
ENVIRONMENTAL SURCHARGE (7.69%)	\$4.05
SCHOOL TAX-RUSSELL 3%	\$1.70
TOTAL CURRENT BILL DUE 05/09/24	\$58.40
PREVIOUS AMOUNT DUE	\$127.93
BALANCE FORWARD	\$127.93
TOTAL AMOUNT DUE	\$186.33

Energy Usage Comparison

2023



2024 This Month Last Year kWh 30 days

Avg Daily Use kWh

Avg Daily **Avg Daily Cost High Temp** 

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



Account Number	
Due Immediately	\$127.93
Current Charges Due 05/09/24	\$58.40
Total Amount Due	\$186.33

2821 0 AV 0.507 AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410 5 2821 C-8 SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 իկիրդիկինուկիսիիներիների այիդիկիշի լիայի



# ATTACHMENT C ACCOUNT



If you were setup to pay your bill

your payment information.

www.SKRECC.com/smarthub.

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

### **Member Name** Account #

AARON S HUDDLESTON

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

**441 ETS** 

**ETS-Residential** Rate: Location: 9114849022 Read Code: **Normal Reading** 

Billing Date: 03/24/2023 **Current Bill Due Date:** 04/09/2023

\$76.64 **Previous Balance** Payment - 03/09/23 -\$70.02 Balance Forward \$6.62 Current Charges Due 04/09/23 \$65.12 After Due Date Pay \$67.96

### Total Important: Our billing software has changed. **Amount Due** automatically using a debit or credit card, you will need to login to SmartHub and re-register 65.12 **Due Date**

Rate Schedule Description Meter No. 247778

**Reading Dates** From To 03/21/23 02/22/23

04/09/2023

Readings **Previous** 54844

Present 55495

Multiplier

kWh Usage 651

kWh Monthly Use Monthly High Monthly Low Temp 900 750 75 600 60 450 300 15 2022 2023

**Breakdown of Current Charges** 

ENERGY CHARGE (.06178 X 651 kWh) \$40.22 FUEL ADJUSTMENT (.01977 X 651 kWh) \$12.87 **ENVIRONMENTAL SURCHARGE (6.98%)** \$3.71 SCHOOL TAX-RUSSELL 3% \$1.70 TOTAL CURRENT BILL DUE 04/09/23 \$58.50 PREVIOUS AMOUNT DUE \$76.64 THANK YOU FOR YOUR PAYMENT -\$70.02 **BALANCE FORWARD** \$6.62 TOTAL AMOUNT DUE \$65,12

Energy Usage Comparison





This Month **Last Year** kWh 30 days

Avg Daily Use 24

**Avg Daily Cost** 

Avg Daily **High Temp** 

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

**Account Number Due Immediately** \$6.62 Current Charges Due 04/09/23 \$58.50 otal Amount Due

4 3

SOUTH KENTUCKY RECC 16 PO BOX 910 SOMERSET KY 42502-0910 յինը, հայկարի գերինի ին կինինի ին հուրի գունալու իր

AARON S HUDDLESTON 441 OLD HOPPERTOWN RD

RUSSELL SPRINGS KY 42642-9410





Important: Our billing software has changed. If you were setup to pay your bill automatically using a debit or credit card, you will need to login to SmartHub and re-register your payment information. www.SKRECC.com/smarthub.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total **Amount Due Due Date** 05/11/2023

### **Member Name** Account #

AARON S HUDDLESTON

**Normal Reading** 

Phone Number: OLD HOPPERTOWN ROAD Service Address:

**441 ETS** Rate: **ETS-Residential** Location: 9114849022 Read Code:

**Billing Date:** 04/25/2023 **Current Bill Due Date:** 05/11/2023

**Previous Balance** \$67.96 Payment - 04/24/23 -\$67.96 **Balance Forward** \$0.00 Current Charges Due 05/11/23 \$13.57 After Due Date Pay \$13.57

	kWh Usage
ENERGY CHARGE (.06178 X 162 kWh) FUEL ADJUSTMENT (.01304 X 162 kWh) ENVIRONMENTAL SURCHARGE (8.68%) SCHOOL TAX-RUSSELL 3% TOTAL CURRENT BILL DUE 05/11/23 PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  May Jun Jul Aug Sup Oct Nov Dec Jan Jan Feb Mar Apr  2022 This Month	162
ENERGY CHARGE (.06178 X 162 kWh) FUEL ADJUSTMENT (.01304 X 162 kWh) ENVIRONMENTAL SURCHARGE (8.68%) SCHOOL TAX-RUSSELL 3% TOTAL CURRENT BILL DUE 05/11/23 PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  TOTAL AMOUNT DUE  This Month	
ENVIRONMENTAL SURCHARGE (8.68%) SCHOOL TAX-RUSSELL 3% TOTAL CURRENT BILL DUE 05/11/23 PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  TOTAL AMOUNT DUE  THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  This Month	\$10.0
ENVIRONMENTAL SURCHARGE (8.68%) SCHOOL TAX-RUSSELL 3% TOTAL CURRENT BILL DUE 05/11/23 PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  TOTAL AMOUNT DUE  TOTAL AMOUNT DUE  This Month	\$2.1
TOTAL CURRENT BILL DUE 05/11/23 PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  This Month	\$1.0
PREVIOUS AMOUNT DUE THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  TOTAL AMOUNT DUE  TOTAL AMOUNT DUE  THOSE SEP Oct Nov Dec Jan Jan Feb Mar Apr  2022  This Month	\$0.4
THANK YOU FOR YOUR PAYMENT BALANCE FORWARD TOTAL AMOUNT DUE  15  2022  This Month	\$13.5
May Jun Jul Aug Sep Oct Nov Dec Jan Jan Feb Mar Apr  2022  This Month	\$67.9
TOTAL AMOUNT DUE  May Jun Jul Aug Sep Oct Nov Dec Jan Jan Feb Mar Apr  2022  This Month	-\$67.9
May Jun Jul Aug Sup Oct Nov Dec Jan Jan Feb Mar Apr  2022  This Month	\$0.0
May Jun Jul Aug Sep Oct Nov Dec Jan Jan Feb Mar Apr  2022  This Month	\$13.5
2022 2023 This Month	
This Month	
	Avg Daily
nergy This Month Last Month Last Year Avg Daily Use Avg Daily Cost F	igh Temp
nergy O	
sage 162 651 0	ALC: N
LW/h LW/h	56°F
omparison kWh 31 days 27 days 29 days kWh	30 6

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

4 4

**Account Number Current Charges Due** \$13.57 Total Amount Due 05/11/23

> SOUTH KENTUCKY RECC **PO BOX 910** SOMERSET KY 42502-0910

16

լիիրեներիր վիգերիկի իրարկինի իրեզմի գույնանի





Important: Our billing software has changed. If you were setup to pay your bill automatically using a debit or credit card, you will need to login to Smart Hub and re-register your payment information.

www.SKRECC.com/smarthub.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total Amount Due \$30.93 Due Date 06/08/2023

### Member Name Account #

AARON S HUDDLESTON

Phone Number: Service Address: OLD HOPPE

OLD HOPPERTOWN ROAD 441 ETS

Rate: ETS-Residential Location: 9114849022 Read Code: Normal Reading

Billing Date: 05/23/2023 Current Bill Due Date: 06/08/2023

Previous Balance \$13.57

No Payment Received \$0.00

Balance Forward \$13.57

Current Charges Due 06/08/23 \$30.93

After Due Date Pay \$31.77

Rate Schedule Description	Meter No.	Reading From	Dates To	Read Previous	lings Present	Multiplier	kWh Usage
6	247778	04/21/23	05/19/23	55657	55851	1	194
Wh Monthly Use 900 1750 150 150 150 150 150 150 150 150 150 1			ENERGY FUEL AD ENVIRON SCHOOL TOTAL C PREVIOU BALANCI	Breakdo CHARGE (.061 JUSTMENT (.0 IMENTAL SUR TAX-RUSSELL URRENT BILL JS AMOUNT DUE FORWARD MOUNT DUE	178 X 194 kWh 1565 X 194 kV CHARGE (12. 23% DUE 06/08/23	Ýh) 12%)	\$ \$11.9 \$3.0 \$1.8 \$0.5 \$17.3 \$13.5 \$30.9
2022		2023					
nergy Isage comparison This Mo	162 kWh	nth Last	Month Year O Vh lays	Avg Daily Use		62 Cost	Avg Daily High Temp

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



4 6

Account Number	
Due Immediately	\$13.57
Current Charges Due 06/08/23	\$17.36
Total Amount Due	\$30.93

SOUTH KENTUCKY RECC
PO BOX 910 16
SOMERSET KY 42502-0910





Important: Our billing software has changed. If you were setup to pay your bill automatically using a debit or credit card, you will need to login to SmartHub and re-register your payment information. www.SKRECC.com/smarthub.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total Amount Due \$31.77 Due Date 07/09/2023

### Member Name Account #

Phone Number: Service Address:

ss: OLD HOPPERTOWN ROAD

AARON S HU

Rate: ETS-Residential Location: 9114849022 Read Code: Normal Reading

Billing Date: 06/23/2023 Current Bill Due Date: 07/09/2023

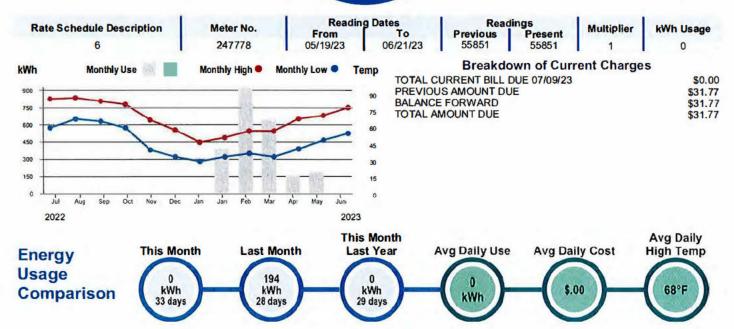
Previous Balance \$31.77

No Payment Received \$0.00

Balance Forward \$31.77

Current Charges Due 07/09/23 \$31.77

After Due Date Pay \$31.77



### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



4 4

Account Number	
Due Immediately	\$31.77
Current Charges Due 07/09/23	\$0.00
Total Amount Due	\$31.77





Digging into an outdoor project this summer? Before you dig, dial 811 or visit www.kentucky811.org to protect underground utilities and keep our communities safe.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total Amount Due \$31.77 Due Date 08/11/2023

### Member Name Account #

Phone Number:
Service Address: OLD HOPPERTOWN ROAD

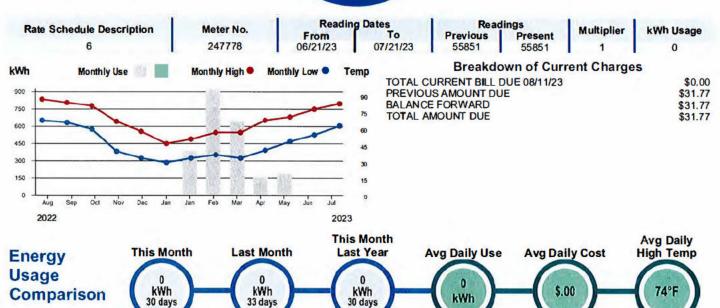
441 FTS

AARON S HUDDLESTON

Rate: ETS-Residential Location: 9114849022 Read Code: Normal Reading

Billing Date: 07/26/2023 Current Bill Due Date: 08/11/2023

Previous Balance \$31.77
No Payment Received \$0.00
Balance Forward \$31.77
Current Charges Due 08/11/23 \$31.77
After Due Date Pay \$31.77



### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

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PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

Account Number	
Due Immediately	\$31.77
Current Charges Due 08/11/23	\$0.00
Total Amount Due	\$31.77

4 4





Digging into an outdoor project this summer? Before you dig, dial 811 or visit www.kentucky811.org to protect underground utilities and keep our communities safe.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total **Amount Due Due Date** 09/08/2023

### **Member Name** Account #

Phone Number: Service Address:

OLD HOP

**AARONS HUDDLESTON** 

**441 ETS** Rate: **ETS-Residential** 9114849022 Location: Read Code: Normal Reading

**Billing Date:** 08/23/2023 **Current Bill Due Date:** 09/08/2023

Previous Balance \$31.77 No Payment Received \$0.00 **Balance Forward** \$31.77 Current Charges Due 09/08/23 \$31.77 After Due Date Pay \$31.77

Rate Sched	dule Description	Meter No.	Reading From	Dates To	Previous I	ings Present	Multiplier	kWh Usage
	6	247778	07/21/23	08/21/23	55851	55851	1	0
Wh 100 150 150 150 150 150 150 150 150 150	Monthly Use	Monthly High ● Me	Jun Jul Aug 2023	90 PREVIOU BALANCE	Breakdo URRENT BILL I IS AMOUNT DU E FORWARD MOUNT DUE	DUE 09/08/23	rent Charge	\$0.0 \$31.7 \$31.7
nergy Isage Compari	This Mo	0 kWh	nth Las	Month t Year 0 Wh	Avg Daily Use		ily Cost	Avg Daily High Temp

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



Account Number	
Due Immediately	\$31.77
Current Charges Due 09/08/23	\$0.00
Total Amount Due	\$31.77

SOUTH KENTUCKY RECC 16 PO BOX 910 SOMERSET KY 42502-0910 իկին կիկուկիկի հեկին կեն այն անդելության





Digging into an outdoor project this summer? Before you dig, dial 811 or visit www.kentucky811.org to protect underground utilities and keep our communities safe.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total **Amount Due Due Date** 10/12/2023

### Member Name Account #

**AARON S HUDDLESTON** 

Phone Number: Service Address: OLD HOPPERTOWN ROAD **441 FTS** 

**ETS-Residential** Rate: Location: 9114849022 **Normal Reading** Read Code:

**Billing Date:** 09/26/2023 10/12/2023 **Current Bill Due Date:** 

\$31.77 **Previous Balance** \$0.00 No Payment Received **Balance Forward** \$31.77 Current Charges Due 10/12/23 \$31.77 After Due Date Pay \$31.77

Rate Schedu	le Description	Meter No.	Reading From	То	Previous	ings Present	Multiplier	kWh Usage
	6	247778	08/21/23	09/21/23	55851	55851	1	0
900 750 800 450 300 0 Oct Nov	onthly Use	Monthly High M	Jul Aug Sep	90 PREVIOU BALANCE	Breakdo URRENT BILL I IS AMOUNT DU E FORWARD MOUNT DUE	DUE 10/12/23	rent Charge	\$0. \$31. \$31.
2022			2023					
inergy Jsage Comparis	This Moi	0 kWh	onth Las	Month t Year 0 Wh days	Avg Daily Use		ily Cost	Avg Daily High Temp

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



Account Number	
Due Immediately	\$31.77
Current Charges Due 10/12/23	\$0.00
Total Amount Due	\$31.77

SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 իկիրոկիկանկիրիին հետևերիութին ինկիրիություն





Do you have a high school Junior or Senior at home? We are now accepting applications for Youth Tour, an all-expense paid trip to Washington DC in June 2024 (Juniors), and \$1000 Scholarships (Seniors).

The deadline to apply is December 15th. For more information, go to our website.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total Amount Due

\$31.77

Due Date 11/10/2023

### Member Name Account #

AARON S HUDDLESTON

Phone Number: Service Address: OLD

OLD HOPPERTOWN ROAD 441 ETS

Rate: ETS-Residential Location: 9114849022 Read Code: Normal Reading

Billing Date: 10/25/2023 Current Bill Due Date: 11/10/2023

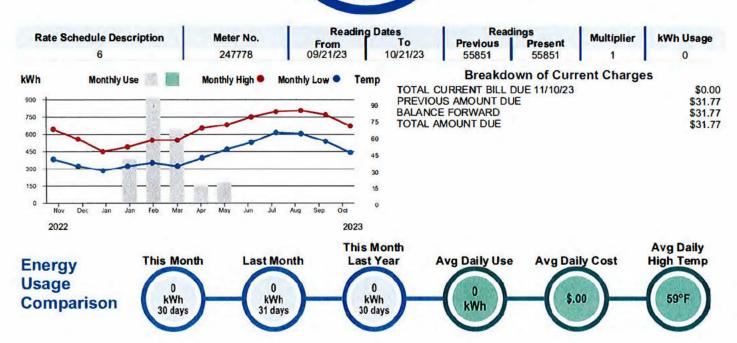
Previous Balance \$31.77

No Payment Received \$0.00

Balance Forward \$31.77

Current Charges Due 11/10/23 \$31.77

After Due Date Pay \$31.77



### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

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PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk Account Number

Due Immediately \$31.77

Current Charges Due 11/10/23 \$0.00

Total Amount Due \$31.77





Do you have a high school Junior or Senior at home? We are now accepting applications for Youth Tour, an all-expense paid trip to Washington DC in June 2024 (Juniors), and \$1000 Scholarships (Seniors).

The deadline to apply is December 15th. For more information, go to our website.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total Amount Due \$31.77 Due Date 12/13/2023

### Member Name Account #

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

**AARON S HUDDLESTON** 

Rate: ETS-Residential Location: 9114849022 Read Code: Normal Reading

Billing Date: 11/27/2023 Current Bill Due Date: 12/13/2023

Previous Balance \$31.77

No Payment Received \$0.00

Balance Forward \$31.77

Current Charges Due 12/13/23 \$31.77

After Due Date Pay \$31.77

Rate Schedule Description	Meter No.	Reading From	Dates To	Read Previous	lings Present	Multiplier	kWh Usage
6	247778	10/21/23	11/21/23	55851	55851	1	0
900 Monthly Use 900 750 600 450 300 150 0 Dec Jan Jan Feb Mar 2022	Monthly High Me	Sep Oct Nov	TOTAL C PREVIOU BALANC	Breakdo CURRENT BILL ( US AMOUNT DU E FORWARD MOUNT DUE	DUE 12/13/23	rent Charge	\$\$ \$0.0 \$31.7 \$31.7
Usage Comparison	Month Last Mo 0 kWh days	nth Last	Month Year 0 Wh	Avg Daily Use		ily Cost	Avg Daily High Temp

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED



Account Number	
Due Immediately	\$31.77
Current Charges Due 12/13/23	\$0.00
Total Amount Due	\$31.77





Do you have a high school Junior or Senior at home? We are now accepting applications for Youth Tour, an all-expense paid trip to Washington DC in June 2024 (Juniors), and \$1000 Scholarships (Seniors).

The deadline to apply is December 15th. For more information, go to our website.

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total **Amount Due Due Date** 01/12/2024

### **Member Name** Account #

**AARON S HUDDLESTON** 

Phone Number: Service Address: OLD HOPPERTOWN ROAD

**441 FTS ETS-Residential** Rate: Location: 9114849022 Read Code: Normal Reading

**Billing Date:** 12/27/2023 **Current Bill Due Date:** 01/12/2024

Previous Balance \$31.77 No Payment Received \$0.00 **Balance Forward** \$31.77 Current Charges Due 01/12/24 \$94.96 After Due Date Pay \$98.03

Rate So	chedule Description	Meter No.	Reading	Dates To	Read Previous	lings Present	Multiplier	kWh Usage
	6	247778	11/21/23	12/21/23	55851	56566	1	715
900 750 600 450 300 150	Monthly Use	Monthly High Mo	Oct Nov Dec	FUEL AD FUEL AD ENVIRON SCHOOL TOTAL C PREVIOU BALANCI	Breakdo CCHARGE (.061 DJUSTMENT (.07 NMENTAL SURG TAX-RUSSELL CURRENT BILL I JS AMOUNT DU E FORWARD MOUNT DUE	78 X 715 kWh 1463 X 715 kW CHARGE (12.3 . 3% DUE 01/12/24	vh) 30%)	\$44.17 \$10.46 \$6.72 \$1.84 \$63.19 \$31.77 \$31.77 \$94.96
2023			2023					
Energy Usage Compa	715	0 kWh	nth Las	Month t Year 0 Wh days	Avg Daily Use		.11 Cost	Avg Daily High Temp

### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

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PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

Account Number	
Due Immediately	\$31.77
Current Charges Due 01/12/24	\$63.19
Total Amount Due	\$94.96

AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410 SOUTH KENTUCKY RECC **PO BOX 910** 16 SOMERSET KY 42502-0910 րդրուդիկուսվիոյիներերերերերի անկանական





If so, we have added a new space heater calculator to our website home page. This

easy tool can give you a quick estimate of

how much the use of a space heater is

Rate Schedule Description

costing you per month. www.skrecc.com

A MESSAGE FROM SKRECC

Member Owned | Not-For-Profit Office: 1-800-264-5112 Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

**Past Due Balance** 

**Due Immediately** 

Reading Dates

Account #

### **AARON S HUDDLESTON**

Phone Number: Service Address:

Member Name

OLD HOPPERTOWN ROAD

**441 FTS** 

\$92.05

Avg Daily

**High Temp** 

30°F

**ETS-Residential** Rate: Location: 9114849022 Read Code: Normal Reading

Billing Date: 01/24/2024 **Current Bill Due Date:** 02/09/2024

\$98.03 Previous Balance No Payment Received \$0.00 \$98.03 Balance Forward Current Charges Due 02/09/24 \$218.77 \$224.63 After Due Date Pay

Past Due Balance of \$98.03 is subject to

immediately. Readings Multiplier kWh Usage **Previous** Present 56566 58056 1490

disconnection and/or deposit if not paid

Rat	6	247778	From 12/21/23		<b>To</b> 01/21/24
kWh	Monthly Use	Monthly High ●	Monthly Low	Temp	ENERO FUEL A
350 200 050		-		- 90 - 75	SCHOO
900 750			1	- 60 - 45	PREVIO BALAN
450 - 300 -				- 30 - 15	TOTAL
150	2304 Mills (400) 1000		1000	A 1	

Meter No.

**Breakdown of Current Charges** ENERGY CHARGE (.06178 X 1,490 kWh)

FUEL ADJUSTMENT (.00813 X 1,490 kWh) \$12.11 **ENVIRONMENTAL SURCHARGE (12.54%)** \$13.06 SCHOOL TAX-RUSSELL 3% \$3.52 TOTAL CURRENT BILL DUE 02/09/24 \$120.74 PREVIOUS AMOUNT DUE \$98.03 **BALANCE FORWARD** \$98.03 TOTAL AMOUNT DUE \$218,77

Energy Usage Comparison

2023

10



This Month **Last Year** 394 kWh 16 days

2024

Avg Daily Use 48 kWh

**Avg Daily Cost** \$3.89

CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

Account Number	1001009003		
Due Immediately	\$98.03		
Current Charges Due 02/09/24	\$120.74		
Total Amount Due	\$218.77		

AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410 SOUTH KENTUCKY RECC **PO BOX 910** 16 SOMERSET KY 42502-0910 իկիսկիկիսակիկին, հեմենիկությունին ինկություն





Rate Schedule Description

Monthly Use

kWh

1200

1050

900

750

600

450

300 150

2023

Energy Usage

Do you use a SPACE HEATER in the winter? If so, we have added a new space heater calculator to our website home page. This easy tool can give you a quick estimate of how much the use of a space heater is costing you per month. www.skrecc.com

Meter No.

247778

Monthly High

### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total **Amount Due** Past Due Balance Due Immediately

**Reading Dates** 

Temp

2024

90

To

02/21/24

From

01/21/24

Monthly Low

### **Member Name** Account #

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

AARON S H

**441 ETS** 

**ETS-Residential** Rate: Location: 9114849022 Read Code: Normal Reading

Billing Date: 02/23/2024 **Current Bill Due Date:** 03/10/2024

**Previous Balance** \$224.63 Payment - 02/08/24 -\$98.03 **Balance Forward** \$126.60 Current Charges Due 03/10/24 \$225.74 After Due Date Pay \$230.55

Past Due Balance of \$126.60 is subject to disconnection and/or deposit if not paid immediately.

Readings Multiplier kWh Usage Previous Present 58056 59377 1321

**Breakdown of Current Charges** 

ENERGY CHARGE (.06178 X 1,321 kWh) \$81.61 FUEL ADJUSTMENT (.0037 X 1,321 kWh) \$4.89 **ENVIRONMENTAL SURCHARGE (11.27%)** \$9.75 SCHOOL TAX-RUSSELL 3% \$2.89 **TOTAL CURRENT BILL DUE 03/10/24** \$99.14 PREVIOUS AMOUNT DUE \$224.63 THANK YOU FOR YOUR PAYMENT -\$98.03 **BALANCE FORWARD** \$126.60 TOTAL AMOUNT DUE \$225.74



### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip,



PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

Account Number	
Due Immediately	\$126.60
Current Charges Due 03/10/24	\$99.14
Total Amount Due	\$225.74

SOUTH KENTUCKY RECC 16 **PO BOX 910 SOMERSET KY 42502-0910** իկիսկիկումնիսիիուիներինիսիրկինինինի





#### A MESSAGE FROM SKRECC

Rate Schedule Description

Do you use a SPACE HEATER in the winter? If so, we have added a new space heater calculator to our website home page. This easy tool can give you a quick estimate of how much the use of a space heater is costing you per month. www.skrecc.com

#### Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

# Total **Amount Due** Past Due Balance **Due Immediately**

**Reading Dates** 

03/21/24

From

02/21/24

#### **Member Name** Account #

Phone Number:

OLD HOPPERTOWN ROAD

AARON S HUDDLESTON

Service Address: **441 ETS** Rate: **ETS-Residential** 

Location: 9114849022 Read Code: Normal Reading

03/25/2024 Billing Date: **Current Bill Due Date:** 04/10/2024

**Previous Balance** \$230.55 Payment - 03/01/24 -\$99.14 \$131.41 Balance Forward Current Charges Due 04/10/24 \$197.70 After Due Date Pay \$200.92

Past Due Balance of \$131.41 is subject to disconnection and/or deposit if not paid immediately.

Readings		Multiplier	kWh Usage
Previous	Present	Multiplier	KWII Usage
59377	60217	1	840

#### kWh Monthly Use Monthly High Monthly Low Temp 1350 1200 1050 900 750 600 450 300 150 May 2023 2024

**Breakdown of Current Charges** 

\$51.90
\$6.22
\$6.24
\$1.93
\$66.29
\$230.55
-\$99.14
\$131.41
\$197.70

Energy Usage Comparison



Meter No.

247778

This Month **Last Year** Avg Daily Use 651 29 kWh 27 days

**Avg Daily Cost** \$2.29

High Temp 50°F

Avg Daily

#### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

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PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk



Account Number	
Due Immediately	\$131.41
Current Charges Due 04/10/24	\$66.29
Total Amount Due	\$197.70

AARON S HUDDLESTON 441 OLD HOPPERTOWN RD RUSSELL SPRINGS KY 42642-9410

SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 իկին վիկուս կինկես ին են ին ին ին ին ին ին





A MESSAGE FROM SKRECC

Rate Schedule Description

you there!

Save the date for SKRECC's upcoming

Annual Membership Days. Drive thru the Wayne and McCreary Co offices on June 11,

the Clinton and Russell Co offices on June 12

or the Somerset Headquarters on June 13.

Mark your calendars now...we hope to see

Member Owned | Not-For-Profit Office: 1-800-264-5112

Website: skrecc.com | #WeAreSKRECC

Total

**Amount Due** 

**Past Due Balance** 

**Due Immediately** 

Reading Dates

From

03/21/24

To

04/22/24

### **Member Name** Account #

AARON S HUDDLESTON

Phone Number: Service Address:

OLD HOPPERTOWN ROAD

**441 ETS** 

Rate: **ETS-Residential** Location: 9114849022 Read Code: **Normal Reading** 

04/23/2024 Billing Date: **Current Bill Due Date:** 05/09/2024

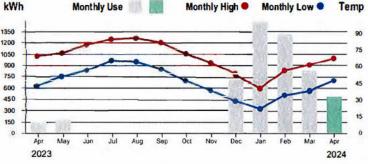
**Previous Balance** \$200.92 No Payment Received \$0.00 **Balance Forward** \$200.92 Current Charges Due 05/09/24 \$242.47 After Due Date Pay \$244.49

Past Due Balance of \$200.92 is subject to disconnection and/or deposit if not paid immediately.

Read		1	kWh Usage
Previous	Present	Multiplier	
60217	60705	1	488

**Breakdown of Current Charges** 

ENERGY CHARGE (.06178 X 488 kWh) \$30.15 FUEL ADJUSTMENT (.01497 X 488 kWh) \$7.31 **ENVIRONMENTAL SURCHARGE (7.69%)** \$2.88 SCHOOL TAX-RUSSELL 3% \$1.21 TOTAL CURRENT BILL DUE 05/09/24 \$41.55 PREVIOUS AMOUNT DUE \$200.92 **BALANCE FORWARD** \$200.92 TOTAL AMOUNT DUE \$242.47



Energy Usage Comparison



Meter No.

247778

This Month **Last Year** 162 kWh 31 days

Avg Daily Use 15

**Avg Daily Cost** \$1.30

**High Temp** 57°F

**Avg Daily** 

#### CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.

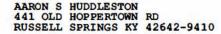


PO BOX 910 SOMERSET KY 42502-0910 ADDRESS SERVICE REQUESTED

Scan at Payment Kiosk

Account Number	
Due Immediately	\$200.92
Current Charges Due 05/09/24	\$41.55
Total Amount Due	\$242.47

SOUTH KENTUCKY RECC 16 **PO BOX 910** SOMERSET KY 42502-0910 իկիրոկիկումիրդիներեների այլուրելություն





# ATTACHMENT D

and your (ETS) heater account.

From: Ginny Huddleston Friday, February 9, 2024 3:40 PM Sent: To: Doug Hutton Subject: Re: SKRECC: Bill Review Follow Up Flag: Follow up Flag Status: Flagged CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders. I do have receipts, bank statements etc, this is the 2nd time I have been through this as I stated Ashley was shown proof months ago and then this came up again out of no where and when I took receipts inside (and confirmation numbers) given by SKRECC when I paid by phone I was told these confirmation numbers were not proof of payment! Although I have cancer Mr Hutton I have fairly good recall and I have a house payment an electric bill and cell bill that's it and I pay them monthly so I've requested a meeting with someone that will look at them and not treat me like a disease! And fyi my last name is Huddleston not Anderson Virginia Huddleston On Fri, Feb 9, 2024 at 2:32 PM Doug Hutton < dough@skrecc.com > wrote: Ms. Anderson,

I have attached a document showing the bill amounts and payments for both the (ETS) accounts. Based on the data, the currently has an outstanding balance of \$75.37.

I was asked to look over your accounts and respond to a couple of questions you have about payments

On the (ETS) account, there was an outstanding balance of \$31.77 since 6/14/23.

while the -003 has an outstanding balance of \$120.74.

- In the attached document, I have included a graph showing your ETS) kWh use from 11/21/23 to 12/21/23. There was a total of 715 kWh used during that time period with new charges of \$63.19.
- o \$31.77 from June plus the December bill of \$63.19 = \$94.96 due on the 12/27/23 bill
- If you have SKRECC receipts or bank statements that show additional payments that are not listed, I will need a copy of those to review.

Hopefully, the information provided has answered your questions. If not, you can call me directly to discuss further after you have reviewed the documents.

Thank you,

#### **Doug Hutton**

Chief of Corporate Relations

200 Electric Ave | Somerset, KY 42501

P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com



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#### Huddleston

Date	Activity	\$ Amount	Balance
1/6/2023	Bill	\$175.00	\$175.00
1/6/2023	Payment	Payment (\$175.00)	
1/25/2023	Bill	Bill \$71.70	
2/3/2023	Payment	(\$71.70)	\$0.00
2/23/2023	Bill	\$179.78	\$179.78
3/9/2023	Payment	(\$179.78)	\$0.00
3/24/2023	Bill	\$110.14	\$110.14
4/14/2023	Late Penalty	\$5.35	\$115.49
4/24/2023	Payment	(\$115.49)	\$0.00
4/25/2023	Bill	\$46.19	\$46.19
5/17/2023	Late Penalty	\$2.24	\$48.43
5/23/2023	Bill	\$64.02	\$112.45
6/14/2023	Late Penalty	\$3.11	\$115.56
6/23/2023	Bill	\$81.62	\$197.18
7/7/2023	Payment	(\$115.56)	\$81.62
7/17/2023	Late Penalty	\$3.96	\$85.58
7/26/2023	Bill	\$105.39	\$190.97
8/17/2023	Late Penalty	\$5.12	\$196.09
8/23/2023	Bill	\$104.26	\$300.35
9/3/2023	Payment	(\$196.09)	\$104.26
9/14/2023	Late Penalty	\$5.06	\$109.32
9/26/2023	Bill	\$81.96	\$191.28
10/4/2023	Payment	(\$109.32)	\$81.96
10/18/2023	Late Penalty	\$3.98	\$85.94
10/25/2023	Bill	\$65.19	\$151.13
11/3/2023	Payment	(\$85.94)	\$65.19
11/15/2023	Late Penalty	\$3.16	\$68.35
11/27/2023	Bill	\$101.05	\$169.40
12/4/2023	Payment	(\$68.35)	\$101.05
12/19/2023	Late Penalty	\$4.91	\$105.96
12/27/2023	Bill	\$101.54	\$207.50
1/3/2024	Payment	(\$105.96)	\$101.54
1/24/2024	Late Penalty	\$4.93	\$106.47
1/24/2024	Deposit Interest	(\$7.01)	\$99.46
1/24/2024	Bill	\$75.37	\$174.83
2/8/2024	Payment	(\$99.46)	\$75.37
	Balance Due a	s of 2/9/24	\$75.37

Huddleston

Date	Activity	\$ Amount	Balance	
1/25/2023	Bill	\$34.95	\$34.95	
2/3/2023	Payment	(\$34.95)	\$0.00	
2/23/2023	Bill	\$76.64	\$76.64	
3/9/2023	Payment	(\$70.02)	\$6.62	
3/24/2023	Bill	\$58.50	\$65.12	
4/14/2023	Late Penalty	\$2.84	\$67.96	
4/24/2023	Payment	(\$67.96)	\$0.00	
4/25/2023	Bill	\$13.57	\$13.57	
5/23/2023	Bill	\$17.36	\$30.93	
6/14/2023	Late Penalty	\$0.84	\$31.77	
12/27/2023	Bill	\$63.19	\$94.96	
1/18/2024	Late Penalty	\$3.07	\$98.03	
1/24/2024	Bill	\$120.74	\$218.77	
2/8/2024	Payment	(\$98.03)	\$120.74	

Balance of of 2/9/24 \$120.74

Data for the account (ETS Heater) 12/27/23 bill is below. This account had an outstanding balance of \$31.77 in June 2023 that still existed in December 2023. That balance plus the new charges of \$63.19 were on the bill with Total Balance Due = \$94.96.



From:

Ginny Huddleston

Sent:

Tuesday, February 13, 2024 12:27 PM

To:

**Doug Hutton** 

Subject:

Well here we go on Jan 2024

Follow Up Flag:

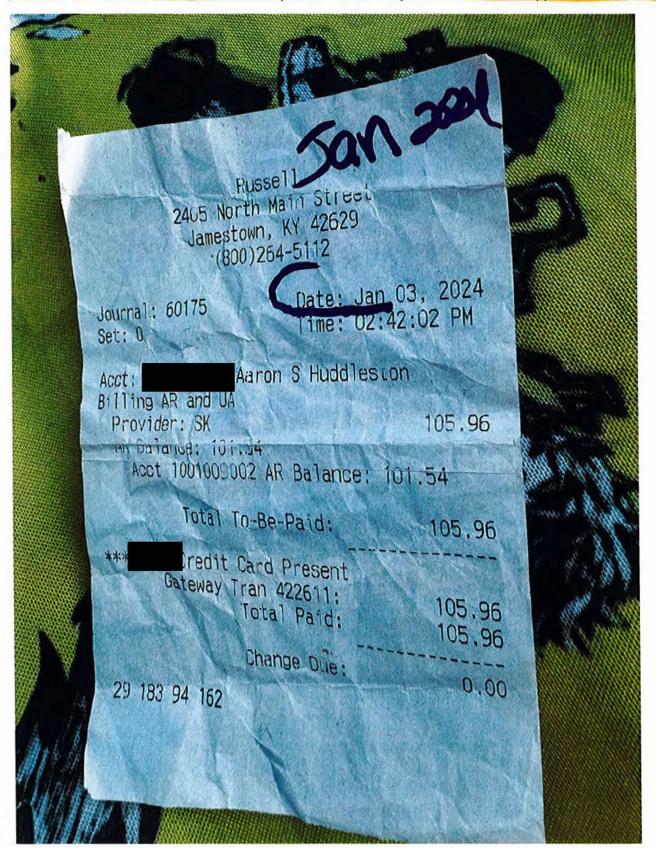
Follow up

Flag Status:

Flagged

 ${\tt CAUTION: This\,em\,ail\,originated\,from\,outside\,your\,organization.\,Exercise\,caution\,when\,opening\,attachments\,or\,clicking\,links,\,especially\,from\,unknown\,senders.}$ 

Note: Ms. Huddleston submitted this receipt but it was already accounted for and applied to her account.



From: Ginny Huddleston

Sent: Tuesday, February 13, 2024 12:29 PM

To: Doug Hutton Subject: Re: Pymt

Attachments: Huddleston Bill Review\_020924.pdf

Follow Up Flag: Follow up Flag Status: Flagged

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

That's my childhood home at 275 sunset drive my sister has lived there Cynthia since my parents died; is this the game you are playing I'm a paying customer and proving you made an error Sent from my iPad Virginia Huddleston

On Feb 12, 2024, at 8:42 AM, Doug Hutton < dough@skrecc.com> wrote:

#### Ms. Huddleston,

- The receipt you provided below was posted to your account when the payment was made on 1/3/24.
- As I stated before, please provide any other receipts you have that do not appear on the attached spreadsheet.
- If you have confirmation #'s along with payment dates, I can research those to make sure
  everything posted correctly.
- The \$13.57 had a late penalty of \$0.84 in May 2023. No additional charges were calculated until the Dec 2023 bill. You

While looking into this issue, I found you have an old account at 275 Sunset Dr in Jamestown Ky that still has an outstanding balance of \$466.24. We will need to work out an arrangement to get this paid.

#### **Doug Hutton**

Chief of Corporate Relations 200 Electric Ave | Somerset, KY 42501 P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com



From:

Ginny Huddleston

Sent:

Tuesday, February 13, 2024 12:54 PM

To:

**Doug Hutton** 

Subject:

Re: SKRECC: Bill Review

Follow Up Flag:

Follow up

Flag Status:

Flagged

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I appreciate prayers and they are much needed. I am waiting on the months you spoke of last conversation (April-July 2023) are enroute to me but I have the other payments including double payments made and I don't know where I'm supposed to to take them; on April 5th 115.87 was paid with confirmation number 25610101 then a check was sent (first & farmers account for \$183.45 these sorts of things are what need be looked at. I'm just as capable as anyone to make an error but I've done my best to justify this to no avail as far as a time frame I called direct express and all I receive is it's in the mail but I just went inside and made a payment Sent from my iPad Virginia Huddleston

On Feb 9, 2024, at 3:59 PM, Doug Hutton < dough@skrecc.com > wrote:

Ms. Huddleston,

I am sorry you have cancer and will add you to my prayer list. My family has been hit hard with the disease like many others and it seems every week someone else is affected. One of my employees just went out a few weeks ago with no estimated return date.

At your convenience, please compare your receipts/bank statements to the documentation provided and forward me anything that hasn't posted. If it's easier to drop off at the Russell office, they can make copies and send them to me. Just let me know, so I follow-up in a timely manner.

I apologize for the name error.

#### **Doug Hutton**

Chief of Corporate Relations 200 Electric Ave | Somerset, KY 42501 P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com

From:

Ginny Huddleston

Sent:

Tuesday, February 13, 2024 1:05 PM

To: Subject: Doug Hutton Hard to read

Follow Up Flag:

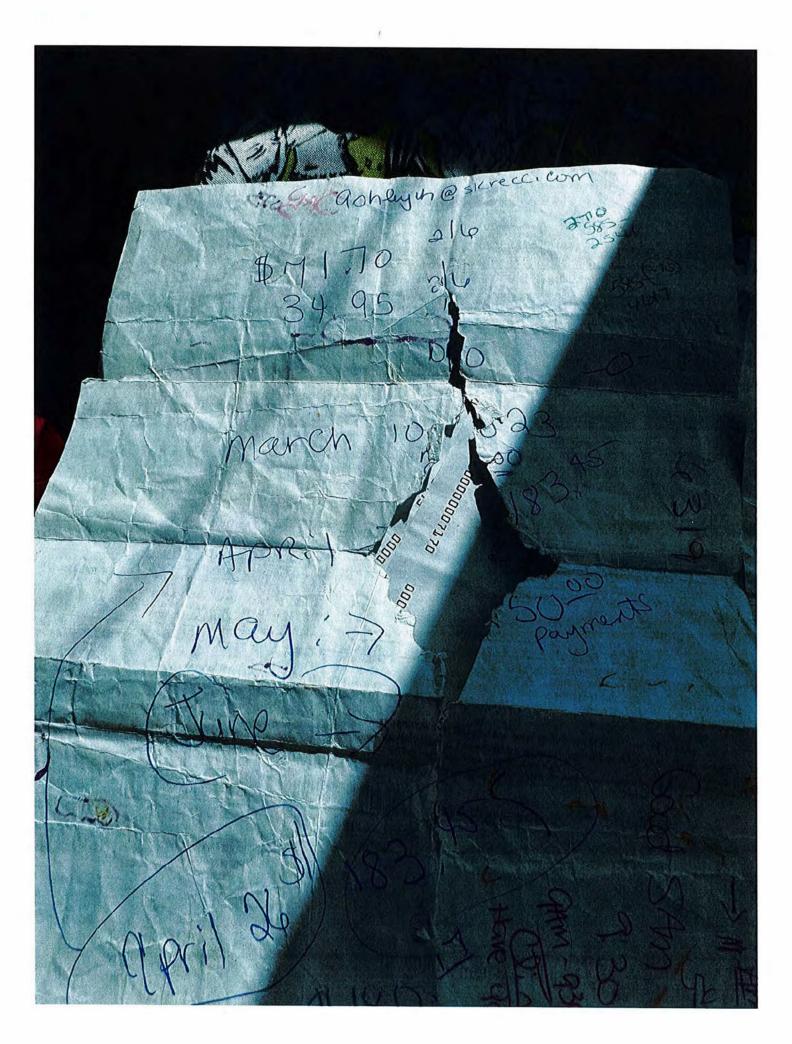
Follow up

Flag Status:

Flagged

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An Ashley at SKRECC brought this up last year and I paid my banks for research when it was proved payment made it disappeared until all of a sudden it's back it wasn't on novembers bill as a payment owed it came on decembers bill



From:

Ginny Huddleston

Sent:

Tuesday, February 13, 2024 1:10 PM

To: Subject: Doug Hutton July pymt for June

Follow Up Flag:

Follow up

Flag Status:

Flagged

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

June was stated unpaid by you

Note: This payment was posted to the account on 7/7/2023 and on the excel provided to Ms. Huddleston

	Turk Turk	1909	Credita
	Date Poeted Retailer  ONO7/2023 A004107, SOMERSET, USA  ONO7/2023 A004107, SOMERSET, USA  ONO7/2023 DOLLAR GENERAL #, RUSSELL SPRIN, USA	ATM CASH WITHDRAWAL ATM WITHDRAWAL FEE CASH PURCHASE CASH PURCHASE	\$384.00 \$0.00 \$0.85 \$0.0 \$111.32 \$0.0
	07/08/2023 SOUTH KENTUCKY RURAL E, SOMERSET, USA 07/08/2023 GOODWILL IND OF KY 526, SOMERSET, USA 07/08/2023 DOLLAR GENERAL #, RUSSELL SPRIN, USA 07/08/2023 UK HEALTHCARE SPECIALT, LEXINGTON, USA	CASH PURCHASE  CASH PURCHASE  CASH PURCHASE	\$13.00 \$55.27 \$10.35 \$5.29 \$30.78
	07/09/2023 APPLE.COM/BILL, CUP ENTAIN USA 07/09/2023 DOLLAR GENERAL #, RUSSELL SPRIN, USA 07/10/2023 EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE  CASH PURCHASE	\$14.51 \$21.99
	07/12/2023 MCDONALD'S F11583, LEXINGTON, USA	CASH PURCHASE  CASH PURCHASE	\$31.84
	07/13/2023 BP#2768673STOP A JAMESTOWN, USA	CASH PURCHASE	\$4.76 \$6.94
	07/13/2023 DOLLAR GENERAL #, RUSSELL SPRIN, USA 07/14/2023 TOBACCO FOR LESS (R SP, RUSSELL SPRIN, US	SA CASH PURCHASE	\$5.40 \$60.00
	07/14/2023 PARK FCU, RICHMOND, USA 07/14/2023 PARK FCU, RICHMOND, USA	ATM CASH WITHDRAWAL ATM WITHDRAWAL FEE	\$0.85
	07/14/2023 ZSK*CE GATTITOWN, LEXINGTON, USA	CASH PURCHASE	\$10.00 \$5.29
2000	07/15/2023 APPLE.COM/BILL, 866-712-7763, USA 07/15/2023 ZSK*CE GATTITOWN POS, LEXINGTON, USA	CASH PURCHASE	\$62.41
	TOBACCO FOR LESS (R SP, RUSSELL SPRIN, L 17/18/2023 FAST 80 VALUE TO	JSA CASH PURCHASE	\$5.50
	77/18/2023 EAST 80 VALERO, RUSSEL SPRING, USA 77/19/2023 EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE	\$2.47 \$3.64
0	7/19/2023 EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE  CASH PURCHASE	\$3.25

From: Ginny Huddleston

Sent: Wednesday, February 14, 2024 6:47 PM

To: Doug Hutton
Subject: Re: This debit card

Follow Up Flag: Follow up Flag Status: Flagged

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I'm sorry Wednesday 2/21 I will be there and I may have all my bank records then & thank you Sent from my iPad Virginia Huddleston

On Feb 13, 2024, at 1:32 PM, Doug Hutton <dough@skrecc.com> wrote:

Ms. Huddleston,

I think it would be better if you bring your information and we meet in person at the Russell County office. This is something you requested while in the office, and I apologize that they did not review the documentation you brought in. With both of us in the same room, we will have an easier time reviewing everything to make sure your payment history is correct.

Here are my available upcoming dates/times: Thursday, 2/15 – 1pm or 2pm CST Friday, 2/16 – 8am, 9am, 10am, 12pm, 1pm, or 2pm CST Wednesday, 2/21 – 8am, 9am. 10am, or 12pm, or 1pm CST

If you need to wait for more information to arrive from your bank/debit card, we can hold off and set something up at a later date. It would be very beneficial to have bank print-outs showing your debit card payments to SKRECC.

Just let me know what you decide.

Thank you,

**Doug Hutton** 

Chief of Corporate Relations 200 Electric Ave | Somerset, KY 42501 P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com

From:

Ginny Huddleston

Sent:

Wednesday, February 28, 2024 11:08 AM

To:

Doug Hutton; Kendra Baker

Subject: Attachments: Do you see the difference IMG\_5180.PNG; IMG\_5182.PNG; IMG\_5183.PNG

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

View bill history & posted payments! These are posted in your system!

NOTE: COMPARING

BILLING TO





al LTE (273)



# Back Payment History

prevent late fees or disconnection of service for nonpayment. If your account is at risk for disconnect, contact our office prior to the Disconnect date and request a payment extension (subject to approval).

### **ACCOUNT DETAILS**

Electric Service -

AARON S HUDDLESTON OLD HOPPERTOWN ROAD 441 RUSSELL, KY 42629

# **PAYMENTS**

POSTED

Feb 8, 2024

\$99.46

POSTED

Jan 3, 2024

\$105.96

POSTED

Dec 4, 2023

\$68.35 V

POSTED

Nov 3, 2023

\$85.94

/

DOMESTO

Updated: Feb 13, 2024 2:04 PM















# **Payment History**

₽6.COQ



## POSTED

Oct 4, 2023

\$109.32

### POSTED

Sep 3, 2023

\$196.09

# POSTED

Jul 7, 2023

\$115.56 V

# POSTED

Apr 24, 2023

\$115.49

# POSTED

Mar 9, 2023



# POSTED

Feb 3, 2023

\$71.70

# POSTED

Jan 6, 2023

\$175.00 🗸

Updated: Feb 13, 2024 2:04 PM













# **Billing History**

HOUSELL, THE TEST



# VIEW MONTHLY BILLS

Jan 24, 2024	Ø	\$218.77	/
Dec 27, 2023	Ø	\$94.96	/
Nov 27, 2023	Ø	\$31.77	1
Oct 25, 2023		\$31.77	
Sep 26, 2023		\$31.77	
Aug 23, 2023		\$31.77	
Jul 26, 2023		\$31.77	
Jun 23, 2023		\$31.77	
May 23, 2023	<b>@</b>	\$30.93	/
Apr 25, 2023		\$13.57	/
Mar 24, 2023		\$65.12	1
Feb 23, 2023		\$76.64	/
Jan 25, 2023		\$34.95	/
Jan 10, 2023		\$0.00	

Updated: Feb 13, 2024 1:11 PM









AG COMPLAINT

#### **Doug Hutton**

From: Doug Hutton

Sent: Wednesday, April 17, 2024 10:39 AM

To: Napier, Heather (KYOAG)

Subject: SKRECC - Huddleston account

Attachments: Huddleston Bill Review\_020924.xlsx

I can send more emails if necessary but as I told you, she has never provided bank information showing we accepted payments that are not posted.

Doug Hutton

Get Outlook for iOS

From: Doug Hutton <dough@skrecc.com>

Sent: Wednesday, February 28, 2024 11:25 AM

To: Ginny Huddleston Kendra Baker <kendrab@skrecc.com>

Subject: RE: Do you see the difference

Ms. Huddleston,

I compared your attachments to the information attached and everything matches up. Payments are highlighted in **BLUE** and bills are highlighted in **BLUE**.

One thing to note is that the payments you show are for the account and the bills you show are for the account.

#### **Doug Hutton**

Chief of Corporate Relations
200 Electric Ave | Somerset, KY 42501
P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com



From: Ginny Huddleston <ginhudd@gmail.com> Sent: Wednesday, February 28, 2024 11:08 AM

To: Doug Hutton <dough@skrecc.com>; Kendra Baker <kendrab@skrecc.com>

Subject: Do you see the difference

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

View bill history & posted payments! These are posted in your system!

From: Doug Hutton

Sent: Friday, May 3, 2024 11:43 AM

To: Napier, Heather (KYOAG)

Subject: RE: I have proof

Attachments: Huddleston.zip

#### Heather,

This is a very good response to Ms. Huddleston. For your future reference, I have attached copies of her bills since March 2023 when we changed software. As you will see, the ETS meter carried a balance of \$31.77 for 6 months and bills were produced/mailed during that time period. We do not disconnect for that small of an amount due to the cost incurred by us and the associated reconnect fee for the member. If the account had been closed out, this past due balance would have been transferred to her other account.

If you need anything else from me, just let me know. Have a great weekend!

#### **Doug Hutton**

Chief of Corporate Relations 200 Electric Ave | Somerset, KY 42501 P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com



From: Napier, Heather (KYOAG) < Heather. Napier@ky.gov>

Sent: Friday, May 3, 2024 11:11 AM

To: Ginny Huddleston

Subject: RE: I have proof

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Ms. Huddleston:

I will break down your email and respond line by line.

I never got notice of this until Dec-Jan! I still have spread sheet that Russell County SKRECC office gave me saying \$13.00 & 31.00 was not received...no date given when pressed.

I don't see an amount due of \$13.00 or \$31.00 on the spreadsheet. The last time your account for the main portion was paid in full was 04/24/23. You have had an outstanding balance (late) for each bill since that time. I put the clip from the beginning of your arrearages below. SKRECC has no record of payment for April 25 and May 23 2023. There was a gap in payments from April 24 (which was a late payment for March) until the next payment in July 7, 2023. Even then the bill was not paid in full, as you had a balance remaining of \$81.62. Looking at the heater bill (the green spreadsheet) you received a bill 04/25/23, 05/23/23, then a late penalty, then another bill 12/27/23, followed by a late charge, then another bill 1/24/24 then they received another partial payment leaving a balance of \$120.74.

4/24/2023	Payment	(\$115.49)	\$0.00
4/25/2023	Bill	\$46.19	\$46.19
5/17/2023	Late Penalty	\$2.24	\$48.43
5/23/2023	Bill	\$64.02	\$112.45
6/14/2023	Late Penalty	\$3.11	\$115.56
6/23/2023	Bill	\$81.62	\$197.18
7/7/2023	Payment	(\$115.56)	\$81.62
4/25/2023	Bill	\$13.57	\$13.57
5/23/2023	Bill	\$17.36	\$30.93
6/14/2023	Late Penalty	\$0.84	\$31.77
12/27/2023	Bill	\$63.19	\$94.96
1/18/2024	Late Penalty	\$3.07	\$98.03
1/24/2024	Bill	\$120.74	\$218.77
2/8/2024	Payment	(\$98.03)	\$120.74

i met Kendra in Somerset SKRECC she said April & May 2024 not paid! She's been presented with proof as well as you & Melinda in the governors office!

The spread sheet they provided shows they didn't receive a payment in those months for 2023. Whether you paid in 2024 is not on the spreadsheet. You actually fell behind in payments for the April 25, 2023 bill.

I went to LIBEAP to see if they wanted to pay this bill (not owed by me in my opinion) and if SKRECC is a stand up company they should produce exact month ' proof they sent a bill!

Utilities are required to issue a bill, but no utilities are required to send them certified mail to any customer. The expense of having proof of mailing (certified mail) would not only cost more to process each bill, but the cost charged by the post office would also be passed to customers. The bills are computer generated and mailed in mass by all utilities.

Someone at SKRECC said to LIHEAP that I'm habitually late which is slander because every bill I get was due date by the 9th & I paid by the 3rd!

Again, the spread sheets show that you have an outstanding balance on your accounts from April 2023. Your bills are paid late each month, and are not paid in full when received. You can see that below

Date	Activity	\$ Amount	Balance Due	
4/24/2023	Payment	(\$115.49)	\$0.00	Last 0 balance
4/25/2023	Bill	\$46.19	\$46.19	billed
5/17/2023	Late Penalty	\$2.24	\$48.43	Plus late fee
5/23/2023	Bill	\$64.02	\$112.45	Another bill
6/14/2023	Late Penalty	\$3.11	\$115.56	Another late fee
6/23/2023	Bill	\$81.62	\$197.18	Another bill
7/7/2023	Payment	(\$115,56)	\$81.62	Partial payment only with \$81.62 still past due
7/17/2023	Late Penalty	\$3.96	\$85.58	Another late fee
7/26/2023	Bill	\$105.39	\$190.97	Another bill

8/17/2023	Late Penalty	\$5.12	\$196.09	Another late fee
8/23/2023	Bill	\$104.26	\$300.35	Another bill
9/3/2023	Payment	(\$196.09)	\$104.26	Partial payment only. \$104.26 still past due
9/14/2023	Late Penalty	\$5.06	\$109.32	Another late fee
9/26/2023	Bill	\$81.96	\$191.28	Another bill
10/4/2023	Payment	(\$109.32)	\$81.96	Partial payment only. \$81.96 still past due.
10/18/2023	Late Penalty	\$3.98	\$85.94	Another late fee
10/25/2023	Bill	\$65.19	\$151.13	Another bill
11/3/2023	Payment	(\$85.94)	\$65.19	Another partial payment only. \$65.19 still past due.
11/15/2023	Late Penalty	\$3.16	\$68.35	Another late fee
11/27/2023	Bill	<b>\$101.0</b> 5	\$169.40	Another bill
12/4/2023	Payment	(\$68.35)	\$101.05	Partial payment only. \$101.05 still past due.
12/19/2023	Late Penalty	\$4.91	\$105.96	Another late fee
12/27/2023	Bill	\$101.54	\$207.50	Another bill
1/3/2024	Payment	(\$105.96)	\$101.54	Another partial payment only. \$101.54 still past due.
1/24/2024	Late Penalty	\$4.93	\$106.47	Another late fee
1/24/2024	Deposit Interest	(\$7.01)	\$99.46	Credit for interest earned on deposit
1/24/2024	Bill	\$75.37	\$174.83	Another bill
2/8/2024	Payment	(\$99.46)	\$75.37	Another partial payment only. \$75.37 still past due.

2/3/2023	Payment	(\$34.95)	\$0.00	Paid in full
2/23/2023	Bill	\$76.64	\$76.64	Another bill
3/9/2023	Payment	(\$70.02)	\$6.62	Partial payment only. \$6.62 still past due
3/24/2023	Bill	\$58.50	\$65.12	Another bill
4/14/2023	Late Penalty	\$2.84	\$67.96	Late charge
4/24/2023	Payment	(\$67.96)	\$0.00	Paid in full. Zero balance
4/25/2023	Bill	\$13.57	\$13.57	Another bill

5/23/2023	Bill	\$17.36	\$30.93	Another bill (no payment on prior bill)
6/14/2023	Late Penalty	\$0.84	\$31.77	Another late fee
12/27/2023	Bill	\$63.19	\$94.96	Another bill with no prior payment
1/18/2024	Late Penalty	\$3.07	\$98.03	Another late fee
1/24/2024	Bill	\$120.74	\$218.77	Another bill with no prior payment
2/8/2024	Payment	(\$98.03)	\$120.74	Partial payment, \$120.74 still past due

I'm tired of fighting and I'm very very sick and them stressing me out is continually adding to my sickness! I'm en route to LIHEAP but they have held back the appointment due to a letter from SSA! I have my bank statement I'm hopeful they will use in place of that today although yesterday Terri at LIBEAP was contacting her manager.

Community Action manages the LIHEAP funds. LIHEAP is a federal program and must adhere to the Federal Regulations attached to the funding. Hopefully they can address the SSA letter you spoke of and get this resolved for you.

And I will pay my house meter today! Now one thing I can tell you is SKRECC at one time had both meters on 1 bill (even though only 03 was meter used for winter months it would reflect 0 on spring & summer months) it was before under my son Chris Roberts and has been under Aaron Huddleston for 2 years these payments have been on time & consiststant & that can be viewed by SKRECC. But i have went back a year my son has them in order (proof of payments) whom ever wants to view them are welcome. Aaron will be here the next few days to send them to any & all parties interested.

If your son can locate documentation of any payments <u>not</u> listed on the excel spreadsheet, please have him send that documentation to me. He needs to send just one contested payment at a time, with the document that shows SKRECC was sent payment that is not on the spread sheet.

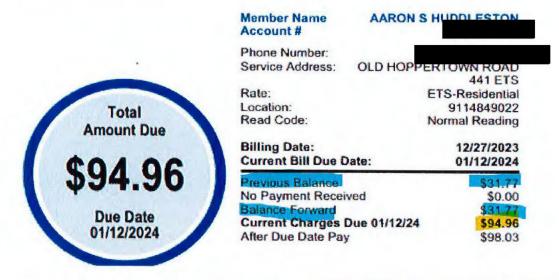
And yes when I asked Kendra how SKRECC would allow me to go so long with 2 months unpaid she said my bills were so small that SKECC wouldn't have shut my electricity off I found this odd because my sister who raises 5 grandkids struggles every month with paying her electric & ivd helped her obtain assistance and she gets turned off if she goes past the turn off date!

Apparently, Kendra explained that, as a courtesy and due to the fact your bills are so small, they didn't shut you off even though they were supposed to by tariff. Apparently your sister's bills were considerably higher, and the company didn't feel they could allow such bills to carry over. In truth, SKRECC has a tariff that states when disconnects are to occur and shouldn't have let yours carry over. If they abided by their tariff, your utilities would have been disconnected as well. If they didn't disconnect your services when the bills weren't paid, they did so because they thought they were doing you a favor.

Now I'm not trying to be a pest or a problem but this is a huge error that demands serious attention!

I have addressed each issue and provided you with the ledger (spreadsheet) according to SKRECC's computer billing system. As you can see, your bills have not been paid in full and on time since Spring of 2023. Hopefully Community Action can address the questions on whether you qualify for further assistance and help you become current with your bills. Any time you receive a bill that states you have a previous balance, please be aware that a disconnect notice could follow. The goal is to have a zero previous balance then pay each bill before the due date. The due date is printed at the top of the bill, under the total amount due. If your bills are current, the previous balance would read \$0.00. The one below, highlighted in blue, shows a previous balance. The utility will need to receive the

payment prior to the due date, so if you mail your payment, please be aware that the USPS is much slower than in past years and ensure that you mail them in time for the utility to receive them. Otherwise, payment in person, or payment electronically is advised.



I hope this helps in understanding your bills. In order to reopen your complaint and take any further action, I will have to have documented proof of any payment that was not part of the spreadsheets.

#### Sincerely,

Heather Napier Consumer Complaint Investigator II Office of the Attorney General Rate Intervention 1024 Capital Center Drive, Suite 200 Frankfort, KY 40601 Heather.napier@ky.gov

502-696-5453 Phone 502-564-2698 Fax

From: Ginny Huddleston

Sent: Friday, May 3, 2024 9:58 AM

To: Doug Hutton <dough@skrecc.com>; Kendra Baker <kendrab@skrecc.com>; Napier, Heather (KYOAG)

<h >Heather.Napier@ky.gov>
Subject: I have proof

I never got notice of this until Dec-Jan! I still have spread sheet that Russell County SKRECC office gave me saying \$13.00 & 31.00 was not received...no date given when pressed i met Kendra in Somerset SKRECC she said April & May 2024 not paid! She's been presented with proof as well as you & Melinda in the governors office! I went to LIBEAP to see if they wanted to pay this bill (not owed by me in my opinion) and if SKRECC is a stand up company they should produce exact month ' proof they sent a bill! Someone at SKRECC said to LIHEAP that I'm habitually late which is slander because every bill I get was due date by the 9th & I paid by the 3rd! I'm tired of fighting and I'm very very sick and them stressing me out is continually adding to my sickness! I'm en route to LIHEAP but they have held back the appointment due to a letter from SSA! I have my bank statement I'm hopeful they will use in place of that today although yesterday Terri at LIBEAP was contacting her manager. And I will pay my house meter today! Now one thing I can tell you is SKRECC at one time had both meters on 1 bill (even though only 03 was meter used for winter months it would reflect 0 on spring & summer

months) it was before under my son Chris Roberts and has been under Aaron Huddleston for 2 years these payments have been on time & consiststant & that can be viewed by SKRECC. But i have went back a year my son has them in order (proof of payments) whom ever wants to view them are welcome. Aaron will be here the next few days to send them to any & all parties interested. And yes when I asked Kendra how SKRECC would allow me to go so long with 2 months unpaid she said my bills were so small that SKECC wouldn't have shut my electricity off I found this odd because my sister who raises 5 grandkids struggles every month with paying her electric & ivd helped her obtain assistance and she gets turned off if she goes past the turn off date! Now I'm not trying to be a pest or a problem but this is a huge error that demands serious attention!

Virginia Huddleston

From:

Napier, Heather (KYOAG) < Heather.Napier@ky.gov>

Sent:

Thursday, May 23, 2024 8:23 AM

To:

Doug Hutton

Subject:

FW: This isn't going to stop is their an oversight committee

Follow Up Flag:

Follow up

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As you can see, Ms. Huddleston still does not understand her billing, can't take a photo that includes the entire page, doesn't grasp that LIHEAP is not applied until funds are received unless it's crisis funds, and has now asked for contact information for the "oversight committee" which is interpret to be the PSC. Did you all direct her to the PSC?

Heather Napier
Consumer Complaint Investigator II
Office of the Attorney General
Rate Intervention
1024 Capital Center Drive, Suite 200
Frankfort, KY 40601
Heather.napier@ky.gov

502-696-5453 Phone 502-564-2698 Fax

From: Ginny Huddleston -

Sent: Thursday, May 23, 2024 3:54 AM

To: Napier, Heather (KYOAG) < Heather. Napier@ky.gov>

Subject: This isn't going to stop is their an oversight committee

#### Ms Napier:

My rest was short lived and I'm literally being attacked again & again by SKRECC again all this began last December ( but had also occurred 1 year prior) last year it was April even though I had paid they made me pay again with a \$50 turn on fee this will not stop! Kendra has began again by telling me I had not paid Aprils bill ( that bill was not my bill & I got tired of fighting with them) but I paid it anyway I'm not being given my credit for the prior year when being made to pay April 2x & again this year after tagging an extra bill on me that started in Dec that is what you received to look at and this abuse never ends! I've begged to speak to the CEO or the President of the Board...... this will keep on and the mistreatment will continue .. I have no TV I don't cook (since being diagnosed with cancer) I don't have a washer - Dryer my electric is not right I've ask for someone to come out & recalibrate the meter (Kendra herself said my electric bills were so small they were never over 75-85 when this started. Because first I was asked to produce Jan bill by Doug Hutton I showed it to him then they pick another month this madness goes on & on I'm being abused and if they have an oversight committee please tell me who it is???? With great appreciation to you I'm grateful for your help & im sorry the bickering has begun again!

From: Napier, Heather (KYOAG) <Heather.Napier@ky.gov>

**Sent:** Thursday, May 23, 2024 10:00 AM

To: Doug Hutton

Subject: RE: Huddleston: SKRECC Response

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Works for me. I'll continue to not respond. Looks like you all are doing all you can do and then some.

Heather Napier
Consumer Complaint Investigator II
Office of the Attorney General
Rate Intervention
1024 Capital Center Drive, Suite 200
Frankfort, KY 40601
Heather.napier@ky.gov

502-696-5453 Phone 502-564-2698 Fax

From: Doug Hutton <dough@skrecc.com>
Sent: Thursday, May 23, 2024 9:50 AM

To: Napier, Heather (KYOAG) < Heather. Napier@ky.gov>

Subject: Huddleston: SKRECC Response

Here is what I sent Ms. Huddleston.

#### **Doug Hutton**

Chief Membership Officer
200 Electric Ave | Somerset, KY 42501
P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com



From: Doug Hutton

Sent: Thursday, May 23, 2024 9:49 AM

To: 'Ginny Huddleston'; Kendra Baker <kendrab@skrecc.com>

Subject: SKRECC: Payment Errors

Ms. Huddleston,

To find any payment errors, Kendra has requested that you come into the office to meet with her. As you are aware, this is not getting resolved by email to your satisfaction. For that meeting, you must provide bank statements or SKRECC receipts showing additional payments that are not reflected on your account(s). If we find

an error on our side, we will be happy to make an adjustment to your account(s). At this time, our records reflect all the charges and payments made.

Since the Attorney General has closed your complaint with them, I want to provide you with the Public Service Commission's contact information in case the in-person meeting does not resolve the issue to your satisfaction.

Kentucky Public Service Commission https://psc.ky.gov/Home/Complaints (800) 772-4636

Thank you,

#### **Doug Hutton**

Chief Membership Officer
200 Electric Ave | Somerset, KY 42501
P (606) 451-4148 | F (606) 679-8279 | www.skrecc.com



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# ATTACHMENT E

# COMMONWEALTH OF KENTUCKY

# BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF: VIRGINIA HUDDLESTON COMPLAINANT	)
V. SOUTH KENTUCKY RURAL ELECTRIC COOPERATIVE CORPORATION DEFENDANT	) CASE NO. ) 2024-00288 )
VERIFICATION OF DOUG HUT	ΓΟΝ
COMMONWEALTH OF KENTUCKY ) COUNTY OF PULASKI )	
Doug Hutton, Chief Membership Officer of South Kenter Corporation, being duly sworn, states that all of the information Dismiss in the above-referenced case and the things set forth the best of his knowledge, information and belief, formed after reason	n in the Answer and Motion to crein are true and accurate to the
Doug Hutton	2/5
The foregoing Verification was signed, acknowledged and day of February, 2025, by Kevin Newton.  Commission expirate to the property of the pr	Dhim.