

OCT 28 2024

PUBLIC SERVICE
COMMISSION

Public Service Commission:

This has been going on for way to long! I contacted you back in April because SIKRECE wife not speak to me about this + I have tried my son found their mistake and when he presented it to them Doug got angry as well as Kendra whom both have been sending emails back + forth to me that shows defiance & all sort meanness! why? I am a poor elderly woman but I won't back down from this mistake of theirs every "little" man peep for his wrongs & every "Big man" (hence SIKRECE) needs to pay for their mistakes equally!

This [Exhibit A] shows im \$173.⁴⁰ behind as of 2/9/24. I've fought, shown proof + finally went to the courthouse for LIHEAP to pay because im very sick with a fatal disease that requires meds to stay Alive + it not only continued but got worse as I (Lacorn Huddleston) looked at this + was happy to find their error hoping we could MOVE on so mom could get better & concentrate only on her health. The emails continued even stating that LIHEAP payment hadnt processed through the bank therefore she still owed it. my MOM's health was worsened she cant

Emailed All this to psc.ed@ky.gov

out again. This is the 3rd
time the state of Ky has gotten
these & for the most part
Nobody in state government
can explain this!

So she can speak to SKRECC
(The service she buys) from them -
& am not sure who/what Agency
has helped her with this

but has had it for a
long time. I don't have stamps
to mail every piece of evidence but
I do have them. You have emails
submitted & I'm sending a few bills
but this is too expensive & has
been swept under your rug. ^{state of Ky}
Our restoration should pay you very much!! ^{1) Governor}

afford to go to the Dr. & it's because these electric bills takes over 1/3 of her monthly allotment. The electric kept on going up even though we took mom out of that environment with electric turned off & furthermore she won't even turn on the meter for "HEAT" & we are looking for ways to solve this massive issue it is an error & a huge oversight of SKRECC. my mom has asked for Board meeting dates & places only to be told she can't have them, most everyone at PSC has those emails — Mom has been overcharged at least 80-100 every month since 2023 at the very minimum she is owed \$2,400⁰⁰ if you want the emails then send an email address + its Dad she is sending these bills

197.18
115.56

EXHIBIT A

Huddleston

Huddleston

Date	Activity	\$ Amount	Balance
1/6/2023	Bill	\$175.00	\$175.00
1/6/2023	Payment	(\$175.00)	\$0.00
1/25/2023	Bill	\$71.70	\$71.70
2/3/2023	Payment	(\$71.70)	\$0.00
2/23/2023	Bill	\$179.78	\$179.78
3/9/2023	Payment	(\$179.78)	\$0.00
3/24/2023	Bill	\$110.14	\$110.14
4/14/2023	Late Penalty	\$5.35	\$115.49
4/24/2023	Payment	(\$115.49)	\$0.00
4/25/2023	Bill	\$46.19	\$46.19
5/17/2023	Late Penalty	\$2.24	\$48.43
5/23/2023	Bill	\$64.02	\$112.45
6/14/2023	Late Penalty	\$3.11	\$115.56
6/23/2023	Bill	\$81.62	\$197.18
7/7/2023	Payment	(\$115.56)	\$81.62
7/17/2023	Late Penalty	\$3.96	\$85.58
7/26/2023	Bill	\$105.39	\$190.97
8/17/2023	Late Penalty	\$5.12	\$196.09
8/23/2023	Bill	\$104.26	\$300.35
9/3/2023	Payment	(\$196.09)	\$104.26
9/14/2023	Late Penalty	\$5.06	\$109.32
9/26/2023	Bill	\$81.96	\$191.28
10/4/2023	Payment	(\$109.32)	\$81.96
10/18/2023	Late Penalty	\$3.98	\$85.94
10/25/2023	Bill	\$65.19	\$151.13
11/3/2023	Payment	(\$85.94)	\$65.19
11/15/2023	Late Penalty	\$3.16	\$68.35
11/27/2023	Bill	\$101.05	\$169.40
12/4/2023	Payment	(\$68.35)	\$101.05
12/19/2023	Late Penalty	\$4.91	\$105.96
12/27/2023	Bill	\$101.54	\$207.50
1/3/2024	Payment	(\$105.96)	\$101.54
1/24/2024	Late Penalty	\$4.93	\$106.47
1/24/2024	Deposit Interest	(\$7.01)	\$99.46
1/24/2024	Bill	\$75.37	\$174.83
2/8/2024	Payment	(\$99.46)	\$75.37
Balance Due as of 2/9/24			\$75.37

Handwritten notes and arrows pointing to specific rows in the table.

Date	Activity	\$ Amount
1/25/2023	Bill	\$34.95
2/3/2023	Payment	(\$34.95)
2/23/2023	Bill	\$76.64
3/9/2023	Payment	(\$70.02)
3/24/2023	Bill	\$58.50
4/14/2023	Late Penalty	\$2.84
4/24/2023	Payment	(\$67.96)
4/25/2023	Bill	\$13.57
5/23/2023	Bill	\$17.36
6/14/2023	Late Penalty	\$0.84
12/27/2023	Bill	\$63.19
1/18/2024	Late Penalty	\$3.07
1/24/2024	Bill	\$120.74
2/8/2024	Payment	(\$98.03)

Balance of of 2/9/24

Handwritten notes: "Shea" and "209 65"

Handwritten notes: "Comp Electric 5-23-23 \$95 5/3/23 Comp # C256468780 98.03 75.37 173.40"

Exhibit B

Header
meter

Billing Period	Billing Dt	Prev Balance	Charge Amt	Payments	Balance After	Acct Description	Bills	Invoice Grp	Inv Cd
Jan 2024	01/24/2024 18:17:07	94.96	123.81	0.00	218.77		1	0	0
Dec 2023	12/27/2023 18:14:15	31.77	63.19	0.00	94.96		1	0	0
Nov 2023	11/27/2023 18:13:45	31.77	0.00	0.00	31.77		1	0	0
Oct 2023	10/25/2023 18:14:18	31.77	0.00	0.00	31.77		0	0	0
Sep 2023	09/26/2023 18:13:34	31.77	0.00	0.00	31.77		0	0	0
Aug 2023	08/23/2023 18:14:27	31.77	0.00	0.00	31.77		0	0	0
Jul 2023	07/26/2023 18:12:21	31.77	0.00	0.00	31.77		0	0	0
Jun 2023	06/23/2023 18:11:44	30.93	0.84	0.00	31.77		0	0	0
May 2023	05/23/2023 18:11:31	13.57	17.36	0.00	30.93		0	0	0
Apr 2023	04/25/2023 18:11:51	65.12	16.41	-67.96	13.57		0	0	0
Mar 2023	03/24/2023 18:11:02	76.64	58.50	-70.02	65.12		0	0	0
Feb 2023	02/23/2023 01:00:00	34.95	76.64	-34.95	76.64		1	0	0
Jan 2023	01/25/2023 01:00:00	0.00	34.95	0.00	34.95		1	0	0
Jan 2023	01/10/2023 01:00:00	0.00	0.00	0.00	0.00		1	0	0



211
Sender Bld.
E R 144
40601

Acct.



Exhibit C House meter

Billing Period	Billing Dt	Prev Balance	Charge Amt	Payments	Balance After	Acct Description	Bills	Invoice Grp	Inv Cd
Jan 2024	01/24/2024 18:17:0	207.50	73.29	-105.96	174.83		1	0	0
Dec 2023	12/27/2023 18:14:1	169.40	106.45	-68.35	207.50		1	0	0
Nov 2023	11/27/2023 18:13:4	151.13	104.21	-85.94	169.40		1	0	0
Oct 2023	10/25/2023 18:14:1	191.28	69.17	-109.32	151.13		0	0	0
Sep 2023	09/26/2023 18:13:3	300.35	87.02	-196.09	191.28		0	0	0
Aug 2023	08/23/2023 18:14:2	190.97	109.38	0.00	300.35		0	0	0
Jul 2023	07/26/2023 18:12:2	197.18	109.35	-115.56	190.97		0	0	0
Jun 2023	06/23/2023 18:11:4	112.45	84.73	0.00	197.18		0	0	0
May 2023	05/23/2023 18:11:3	46.19	66.26	0.00	112.45		0	0	0
Apr 2023	04/25/2023 18:11:5	110.14	51.54	-115.49	46.19		0	0	0
Mar 2023	03/24/2023 18:11:0	179.98	110.14	-179.98	110.14		0	0	0
Feb 2023	02/23/2023 01:00:0	71.70	179.98	-71.70	179.98		1	0	0
Jan 2023	01/25/2023 01:00:0	175.00	71.70	-175.00	71.70		1	0	0
Jan 2023	01/06/2023 01:00:0	0.00	175.00	0.00	175.00		1	0	0

JULY 2023

Date Posted	Retailer	Transaction Type	Charges	Credits
07/07/2023	A004107, SOMERSET, USA	ATM CASH WITHDRAWAL	\$364.00	\$0.00
07/07/2023	A004107, SOMERSET, USA	ATM WITHDRAWAL FEE	\$0.85	\$0.00
07/07/2023	DOLLAR GENERAL #, RUSSELL SPRIN, USA	CASH PURCHASE	\$111.32	\$0.00
07/08/2023	SOUTH KENTUCKY RURAL E, SOMERSET, USA	CASH PURCHASE	\$115.56	\$0.00
07/08/2023	GOODWILL IND OF KY 526, SOMERSET, USA	CASH PURCHASE	\$13.00	\$0.00
07/08/2023	DOLLAR GENERAL #, RUSSELL SPRIN, USA	CASH PURCHASE	\$55.27	\$0.00
07/08/2023	UK HEALTHCARE SPECIALT, LEXINGTON, USA	CASH PURCHASE	\$10.35	\$0.00
07/08/2023	APPLE.COM/BILL, CUPERTINO, USA	CASH PURCHASE	\$5.29	\$0.00
07/09/2023	DOLLAR GENERAL #, RUSSELL SPRIN, USA	CASH PURCHASE	\$30.76	\$0.00
07/10/2023	EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE	\$14.51	\$0.00
07/12/2023	MCDONALD'S F11583, LEXINGTON, USA	CASH PURCHASE	\$21.99	\$0.00
07/12/2023	Goodwill Ind KY 5259, Lexington, USA	CASH PURCHASE	\$31.84	\$0.00
07/13/2023	BP#2766673STOP A, JAMESTOWN, USA	CASH PURCHASE	\$4.76	\$0.00
07/13/2023	DOLLAR GENERAL #, RUSSELL SPRIN, USA	CASH PURCHASE	\$6.94	\$0.00
07/14/2023	TOBACCO FOR LESS (R SP, RUSSELL SPRIN, USA	CASH PURCHASE	\$5.40	\$0.00
07/14/2023	PARK FCU, RICHMOND, USA	ATM CASH WITHDRAWAL	\$60.00	\$0.00
07/14/2023	PARK FCU, RICHMOND, USA	ATM WITHDRAWAL FEE	\$0.85	\$0.00
07/14/2023	ZSK*CE GATTITOWN, LEXINGTON, USA	CASH PURCHASE	\$10.00	\$0.00
07/15/2023	APPLE.COM/BILL, 866-712-7753, USA	CASH PURCHASE	\$5.29	\$0.00
07/15/2023	ZSK*CE GATTITOWN POS, LEXINGTON, USA	CASH PURCHASE	\$62.41	\$0.00
07/15/2023	TOBACCO FOR LESS (R SP, RUSSELL SPRIN, USA	CASH PURCHASE	\$5.50	\$0.00
07/17/2023	DOLLAR GENERAL #, RUSSELL SPRIN, USA	CASH PURCHASE	\$6.63	\$0.00
07/18/2023	TOBACCO FOR LESS (R SP, RUSSELL SPRIN, USA	CASH PURCHASE	\$2.47	\$0.00
07/18/2023	EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE	\$3.64	\$0.00
07/19/2023	EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE	\$3.25	\$0.00
07/19/2023	EAST 80 VALERO, RUSSEL SPRING, USA	CASH PURCHASE	\$1.80	\$0.00

05248 6008742 007259 014517 0002/0002



Direct Express® Debit Card Program
 P.O. Box 245998
 San Antonio, TX 78224

Oct 2023



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 International: (765) 778-6290 (Collect)

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www.USDirectExpress.com

Write to us
 Direct Express® Card Services
 P.O. Box 245998
 San Antonio, TX 78224

Monthly Account Statement

>005286 6008742 0001 8427 102
 VIRGINIA J HUDDLESTON
 FOR THE BENEFIT RECIPIENTS OF THE ACCOUNT
 441 OLD HOPPERTOWN RD
 RUSSELL SPRINGS, KY 42642-0000



Thank You for Being a Direct Express® Card Customer

Date Range: October 2023

Summary of Fees	
Prior Calendar Month	\$2.55
Calendar Year to Date	\$11.90

Starting Balance:	-\$39.29
Credits:	\$1,675.00
Debits:	\$1,629.78
Ending Balance:	\$5.93

Card Number: [REDACTED]

Date Posted	Retailer	Transaction Type	Charges	Credits
10/03/2023	For the Benefit Recipients of the Account	DEPOSIT FROM SSA	\$0.00	\$1,675.00
10/03/2023	2637 E HWY 80 US, RUSSEL SPRING, KY, USA	CASH PURCHASE	\$13.64	\$0.00
10/03/2023	50 STONEGATE CENTER US, SOMERSET, KY, USA	CASH PURCHASE	\$15.29	\$0.00
10/03/2023	BANK OF JAMESTOWN, RUSSELL SPRG, KY, USA	ATM CASH WITHDRAWAL	\$503.00	\$0.00
10/03/2023	DG 143641625 HWY 9 US, RUSSELL SPRIN, KY, USA	CASH PURCHASE	\$36.74	\$0.00
10/04/2023	2637 E HWY 80 US, RUSSEL SPRING, KY, USA	CASH PURCHASE	\$20.29	\$0.00
10/04/2023	1990 OAK HILL ROAD US, SOMERSET, KY, USA	CASH PURCHASE	\$14.63	\$0.00
10/05/2023	200 ELECTRIC AVE, SOMERSET, KY, USA	CASH PURCHASE	\$109.32	\$0.00
10/05/2023	4331 COMMUNICATIONS DR, DALLAS, TX, USA	CASH PURCHASE	\$163.18	\$0.00
10/05/2023	100 W HIGHWAY 80 US, SOMERSET, KY, USA	CASH PURCHASE	\$15.00	\$0.00
10/05/2023	2441 SOUTH HIGHWAY US, SOMERSET, KY, USA	CASH PURCHASE	\$2.00	\$0.00
10/05/2023	DG 143641625 HWY 9 US, RUSSELL SPRIN, KY, USA	CASH PURCHASE	\$6.00	\$0.00

05286 6008742 0001 8427 102

PLEASE EXAMINE THIS STATEMENT PROMPTLY

If there is a discrepancy between your records and this statement, contact us as soon as possible at the telephone number or street address shown on the first page of this statement. Please retain this statement for your records.

In Case of Errors or Questions About Your Electronic Transfers. Call us at the phone number or write to us at the address shown on the first page if you think an error has occurred in your card account. We must hear from you within 120 days after the transfer allegedly in error was credited or debited to your card account. You will need to tell us:

- Your name and card account number.
- Why you believe there is an error and the dollar amount involved.
- Approximately when the error took place.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (20 business days for new card accounts opened less than 30 days) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (20 business days for new card accounts opened less than 30 days) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

If you need more information about our error-resolution procedures, have inquiries about a transfer or would like to report an error, call us at 1-888-741-1115 (Outside the US, call collect 1-765-778-6290).

Report Lost or Stolen Card. Call us immediately at 1-888-741-1115 (Outside the US, call collect 1-765-778-6290) to report a lost or stolen card.

Verifying Benefit Payments to Your Card Account. To find out whether a benefit payment has been made to your card account, call the phone number or access the website listed on the first page of this statement.

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 P.O. Box 245998
 San Antonio, TX 78224

Monthly Account Statement

002376 - 003455

VIRGINIA J HUDDLESTON

 FOR THE BENEFIT RECIPIENTS OF THE ACCOUNT
 441 OLD HOPPERTOWN RD
 RUSSELL SPRINGS KY 42642-0000

Thank You for Being a Direct Express® Card Customer

Date Range: June 2023

Summary of Fees	
Pibr Calendar Month	\$1.70
Calendar Year to Date	\$4.25

Starting Balance:	\$0.81
Credits:	\$1,675.00
Debits:	\$1,675.23
Ending Balance:	\$0.58

Card Number 

Date Posted	Retailer	Transaction Type	Charges	Credits
06/02/2023	For the Benefit Recipients of the Account	DEPOSIT FROM SSA	\$0.00	\$1,675.00
06/02/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$9.95	\$0.00
06/02/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$8.00	\$0.00
06/02/2023	MDS BANK OF JAMESTOWN RUSSELL SPRG KY USA	ATM CASH WITHDRAWAL	\$23.00	\$0.00
06/02/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$24.01	\$0.00
06/02/2023	MDS SAVE-A-LOT #4517 RUSSELL SPRIN KY USA	CASH PURCHASE	\$51.92	\$0.00
06/02/2023	MDS DOLLAR GENERAL # RUSSELL SPRIN KY USA	CASH PURCHASE	\$25.71	\$0.00
06/02/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$5.26	\$0.00
06/02/2023	MDS FIRST & FARMERS NAT'L NANCY KY USA	ATM CASH WITHDRAWAL	\$324.00	\$0.00

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Date Posted	Retailer	Transaction Type	Charges	Credits
06/02/2023	MDS FIRST & FARMERS NAT'L NANCY KY USA	ATM WITHDRAWAL FEE	\$0.85	\$0.00
06/02/2023	MDS DOLLAR-GENERAL # RUSSELL SPRIN KY USA	CASH PURCHASE	\$36.00	\$0.00
06/02/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$5.08	\$0.00
06/03/2023	MDS KY.GOV CHILD SUPPORT FRANKFORT KY USA	CASH PURCHASE	\$269.86	\$0.00
06/03/2023	MDS SHELL SERVICE ST RUSSELL SPRIN KY USA	CASH PURCHASE	\$36.10	\$0.00
06/03/2023	MDS EXPRESS MART-393081 RUSSELL SPRIN KY USA	ATM CASH WITHDRAWAL	\$67.75	\$0.00
06/03/2023	MDS EXPRESS MART-393081 RUSSELL SPRIN KY USA	ATM WITHDRAWAL FEE	\$0.85	\$0.00
06/03/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$23.69	\$0.00
06/03/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$15.18	\$0.00
06/04/2023	MDS SHELL OIL10011513016 RUSSELL SPRIN KY USA	CASH PURCHASE	\$29.86	\$0.00
06/04/2023	MDS TOBACCO FOR LESS (R SP RUSSELL SPRIN KY USA	CASH PURCHASE	\$16.95	\$0.00
06/04/2023	MDS EAST 80 VALERO RUSSEL SPRING KY USA	CASH PURCHASE	\$8.83	\$0.00
06/05/2023	MDS DOLLAR GENERAL # RUSSELL SPRIN KY USA	CASH PURCHASE	\$54.65	\$0.00
06/05/2023	MDS DOLLAR GENERAL # RUSSELL SPRIN KY USA	CASH PURCHASE	\$5.19	\$0.00
06/05/2023	MDS SHELL OIL10011513016 RUSSELL SPRIN KY USA	CASH PURCHASE	\$28.60	\$0.00
06/06/2023	MDS NATL GEN INS*NPS4W 800-462-2123 USA	CASH PURCHASE	\$162.80	\$0.00
06/06/2023	MDS SAVE-A-LOT #4517 RUSSELL SPRIN USA	CASH PURCHASE	\$14.94	\$0.00
06/06/2023	MDS EAST 80 VALERO RUSSEL SPRING USA	CASH PURCHASE	\$11.02	\$0.00
06/06/2023	MDS SHELL OIL10011513016 RUSSELL SPRIN USA	CASH PURCHASE	\$57.40	\$0.00
06/07/2023	MDS A009202 RUSSELL SPRG USA	ATM CASH WITHDRAWAL	\$83.00	\$0.00



Date Posted	Retailer	Transaction Type	Charges	Credits
06/07/2023	MDS A009202 RUSSELL SPRG USA	ATM WITHDRAWAL FEE	\$0.85	\$0.00
06/08/2023	MDS SHELL SERVICE ST RUSSELL SPRIN USA	CASH PURCHASE	\$36.91	\$0.00
06/08/2023	MDS EAST 80 VALERO RUSSEL SPRING USA	CASH PURCHASE	\$1.82	\$0.00
06/08/2023	MDS DOLLAR-GENERAL # RUSSELL SPRIN USA	CASH PURCH W CASH BACK	\$54.68	\$0.00
06/08/2023	MDS SHELL SERVICE ST RUSSELL SPRIN USA	CASH PURCHASE	\$25.89	\$0.00
06/08/2023	MDS PRICELESS FOODS RUSSELL SPRIN USA	CASH PURCH W CASH BACK	\$26.71	\$0.00
06/08/2023	MDS EAST 80 VALERO RUSSEL SPRING USA	CASH PURCHASE	\$14.15	\$0.00
06/08/2023	MDS SHELL OIL10011513016 RUSSELL SPRIN USA	CASH PURCHASE	\$49.35	\$0.00
06/09/2023	MDS TOBACCO FOR LESS (R SP RUSSELL SPRIN USA	CASH PURCHASE	\$7.29	\$0.00
06/10/2023	MDS SHELL OIL10011513016 RUSSELL SPRIN USA	CASH PURCHASE	\$45.99	\$0.00
06/11/2023	MDS EAST 80 VALERO RUSSEL SPRING USA	CASH PURCHASE	\$7.17	\$0.00
06/13/2023	MDS SAVE-A-LOT #4517 RUSSELL SPRIN USA	CASH PURCHASE	\$1.39	\$0.00
06/13/2023	MDS EAST 80 VALERO RUSSEL SPRING USA	CASH PURCHASE	\$2.58	\$0.00

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that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we use in our investigation.

If you need more information about our error-resolution procedures, have inquiries about a transfer or would like to report an error, call us at 1-888-741-1115 (Outside the US, call collect 1-765-778-6290).

Report Lost or Stolen Card. Call us immediately at 1-888-741-1115 (Outside the US, call collect 1-765-778-6290) to report a lost or stolen card.

Verifying Benefit Payments to Your Card Account. To find out whether a benefit payment has been made to your card account, call the phone number or access the website listed on the first page of this statement.

Direct Express® and the Direct Express® logo are registered service marks to the U.S. Department of Treasury, Bureau of the Fiscal Service (used with permission). The Direct Express® Debit Mastercard® card is issued by Comerica Bank, pursuant to a license by Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated.

Hot Line
Claim:
800-372-
2770
305-
2084
1300948
1930048
indiv card
#1





Member Owned | Not-For-Profit
Office: 1-800-264-5112
Website: skrecc.com | #WeAreSKRECC

Member Name **AARON S HUDDLESTON**
Account # [REDACTED]
Phone Number: (270) 585-4617
Service Address: OLD HOPPER TOWN ROAD 441
Rate: Residential, Farm, Non-Farm
Location: 114849022
Read Code: Normal Reading

A MESSAGE FROM SKRECC

We need your help stocking the pantry at Ronald McDonald House of the Bluegrass with everyday supplies to provide a home-away-from-home for families of critically ill children.

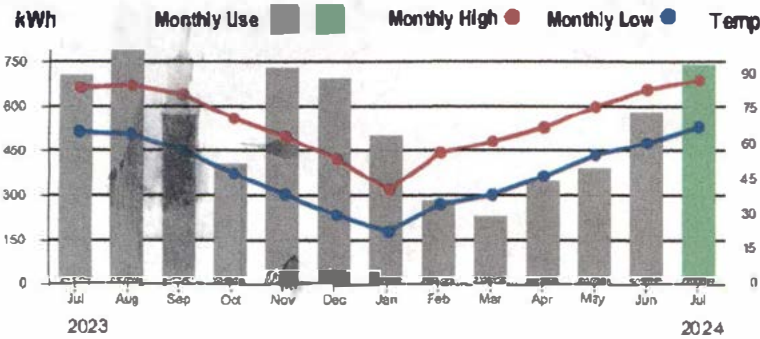
During the month of July, simply drop off any of the items listed on our website (www.skrecc.com) at your local SKRECC office. We appreciate your support of this amazing organization!

Total Amount Due
\$195.77
Past Due Balance Due Immediately

Billing Date: **07/24/2024**
Current Bill Due Date: **08/09/2024**
Previous Balance \$139.63
Payment - 07/08/24 \$52.38
Balance Forward \$87.25
Current Charges Due 08/09/24 \$195.77
After Due Date Pay \$201.04

Past Due Balance of \$87.25 is subject to disconnection and/or deposit if not paid immediately.

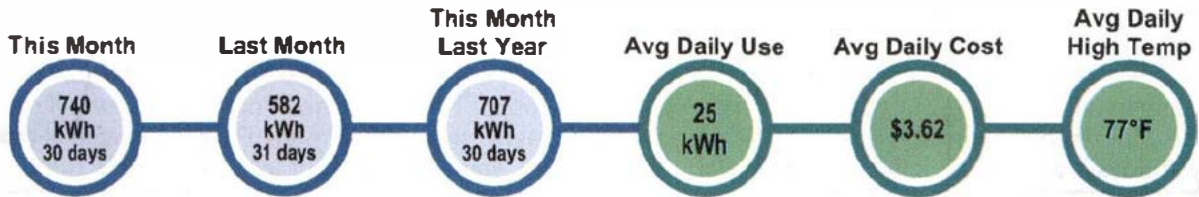
Rate Schedule Description	Meter No.	Reading Dates		Readings		Multiplier	kWh Usage
		From	To	Previous	Present		
1	244906	06/21/24	07/21/24	80014	80754	1	740



Breakdown of Current Charges

ENERGY CHARGE (.08635 X 740 kWh)	\$63.90
CONSUMER CHARGE	\$17.50
FUEL ADJUSTMENT (.01236 X 740 kWh)	\$9.15
ENVIRONMENTAL SURCHARGE (16.36%)	\$14.81
SCHOOL TAX-RUSSELL 3%	\$3.16
TOTAL CURRENT BILL DUE 08/09/24	\$108.52
PREVIOUS AMOUNT DUE	\$139.63
THANK YOU FOR YOUR PAYMENT	-\$52.38
BALANCE FORWARD	\$87.25
TOTAL AMOUNT DUE	\$195.77

Energy Usage Comparison



CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SK RECC. Please write your account number on your check. Do not attach payment to remittance slip.



PO BOX 910 SOMERSET KY 42502-0910
ADDRESS SERVICE REQUESTED

Account Number	[REDACTED]
Due immediately	\$87.25
Current Charges Due 08/09/24	\$108.52
Total Amount Due	\$195.77

Scan at Payment Kiosk



Today's date 7/29

SOUTH KENTUCKY RECC
PO BOX 910
SOMERSET KY 42502-0910

16

2835 0 AV 0.545
AARON S HUDDLESTON
441 OLD HOPPERTOWN RD
RUSSELL SPRINGS KY 42642-9410

5 2835 C-8



IVS Paid



Explanation of Charges

Consumer Charge: A monthly charge that helps cover the cooperative's fixed costs and is reflective of the investment in the poles, wires, transformers and other equipment it takes to provide you with electric service.

Franchise Fee: A fee paid to the applicable city/county for the right or privilege to utilize the public property of the city/county for the purpose of supplying electric service. All monies collected are paid to the city/county.

Fuel Adjustment Clause (FAC): Recovers a portion of the costs incurred by our power supplier, East Kentucky Power Cooperative (EKPC), for coal and natural gas to operate its electric plants, and for the costs to buy market power from PJM, our regional transmission organization. The FAC can either be a charge or credit, depending on monthly costs. All monies collected are paid to East Kentucky Power Cooperative.

Environmental Surcharge: This surcharge reflects the cost of equipment and other expenses our power supplier incurs to comply with EPA regulations on power plant emissions. All monies collected are paid to East Kentucky Power Cooperative.

For a copy of your rate schedule, visit www.skrecc.com/rates or call our Member Services Department.

Sign Up Today for skrecc.smarthub.coop



Paperless Billing

Save time, money and trees – go paperless!



Energy Use Data

Track your monthly, daily and hourly usage.



Outage Information

Track the status of current outages and sign up to receive outage notifications



Address and phone number changes

New address or phone number? SmartHub makes updates easy. You can also call 1-800-264-5112 or email support@skrecc.com



**INTRODUCING
SMARTHUB**

Save time and money by managing your account anytime from anywhere!

Visit skrecc.com/smarthub for more instructions

For Power Outages

If your power is off, first check to see that all fuses and breakers are working properly. If this does not correct the problem, you can submit your outage through the SmartHub, Phone App, or by calling one of our local offices. If calling, please provide your Account Number, Name, and Address as it appears on your statement. Phone dispatch is available 24 hours a day, 7 days a week. If your local office is a long distance call, you can utilize our toll free number 1-800-264-5112.

Somerset (606) 678-4121 7:30am - 4:30pm EST	Monticello (606) 348-6771 7:30am - 4:30pm EST	Whitley City (606) 376-5997 7:30am - 4:30pm EST	Albany (606) 387-6476 7:00am - 4:00pm CST	Jamestown (270) 343-7500 7:00am - 4:00pm CST
----------------------------------------------------------	------------------------------------------------------------	--------------------------------------------------------------	--------------------------------------------------------	-----------------------------------------------------------

VanillaDirect Pay - Pay with Cash at a Store



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/receipt.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



CONVENIENT WAYS TO PAY

- **AUTOPAY** - At www.skrecc.com
- **Interactive Voice Response** - By phone (800) 264-5112
- **Night Deposit**
- **SMART PHONE APP** - Available for iPhone and Android—Search SKRECC in the App or Play Store.
- **KIOSK AT SOMERSET, MONTICELLO, AND RUSSELL OFFICE**
- **VanillaDirect Pay** - Use the barcode to the left at participating retailers to make CASH payments.

A MESSAGE FROM SKRECC

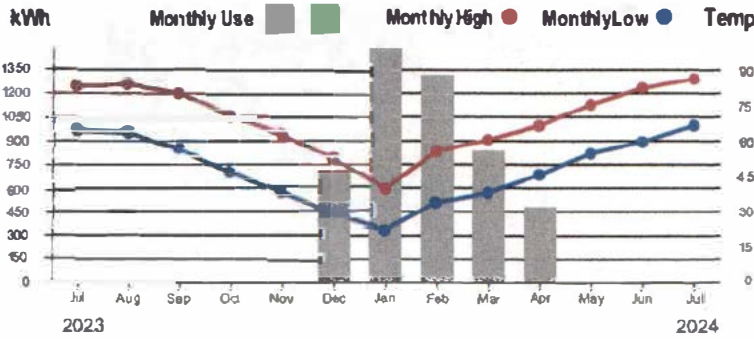
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Total Amount Due
\$0.00
Due Date 08/09/2024

Billing Date:	07/24/2024
Current Bill Due Date:	08/09/2024
Previous Balance	\$116.56
Payment - 07/10/24	-\$116.56
Balance Forward	\$0.00
Current Charges Due 08/09/24	\$0.00
After Due Date Pay	\$0.00

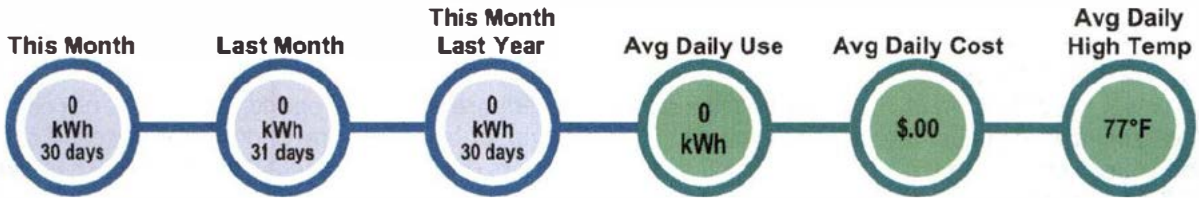
Rate Schedule Description	Meter No.	Reading Dates		Readings		Multiplier	kWh Usage
		From	To	Previous	Present		
6	247778	06/21/24	07/21/24	60705	60705	1	0



Breakdown of Current Charges

TOTAL CURRENT BILL DUE 08/09/24	\$0.00
PREVIOUS AMOUNT DUE	\$116.56
THANK YOU FOR YOUR PAYMENT	-\$116.56
BALANCE FORWARD	\$0.00
TOTAL AMOUNT DUE	\$0.00

Energy Usage Comparison



CURRENT BILL DUE DATE DOES NOT APPLY TO THE PREVIOUS BALANCE

Return only this portion with your check made payable to SKRECC. Please write your account number on your check. Do not attach payment to remittance slip.

Account Number	[REDACTED]
Current Charges Due	\$0.00
Total Amount Due 08/09/24	\$0.00

Scan at Payment Kiosk



Explanation of Charges

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4-2023

Member Owned | Not-For-Profit
Office: 1-800-264-5112
Website: skrecc.com | #WeAreSKRECC

This is a DISCONNECTION WARNING

Member Name	AARON S HUDDLESTON
Account#	[REDACTED]
Service Address	OLD HOPPERTOWN ROAD 441
Date	04/14/2023
Past Due	\$65.12
Late Payment Charge	\$2.84
Past Due - Pay Immediately	\$67.96

sent
check
out
183.45

TOTAL
AMOUNT DUE
TO AVOID
DISCONNECTION

\$67.96

DISCONNECT DATE: 04/29/2023

- If the above amount is not received in our office by the disconnect date, your service will be disconnected without further notice.
- To restore service, we require payment of the Past Due balance in full along with any service charges. This includes a reconnection fee plus a deposit equal to your average charges for two months. Please note: If you already have a deposit but it is less than the two-month average, the additional amount will be required to meet the deposit minimum.
- To avoid having a deposit on your account, you have the option to switch to our prepaid electric program. Any existing deposit would be applied to your Past Due balance. You would be responsible to pay any remaining balance up to the current day and a \$100 starting credit balance.

THE DUE DATE ON THIS NOTICE DOES NOT APPLY TO PREVIOUS PAST DUE NOTICES FOR UNPAID AMOUNTS.



Member Owned | Not-For-Profit
Office: 1-800-264-5112
Website: skrecc.com | #WeAreSKRECC

NOTICE OF TERMINATION OF UTILITY SERVICE

You have the right to protest the discontinuance of this service by contacting the cooperative office at the address or phone number appearing on this notice. There will be on duty, during published hours of operation, an employee to answer your questions regarding your bill or to resolve disputes over the amount of the bill. This employee has the authority to retain your service by negotiating a partial payment or by accepting a partial payment where good faith is shown in meeting your financial obligation. A budget plan is also available.

You are further advised that in the event of existing illness or infirmity on your premises, service will not be disconnected within thirty (30) days after this notice, provided that you furnish us a certificate signed by a physician, a registered nurse, or a public health official stating that in the opinion of the person making the certification financial discontinuance of service will aggravate the existing illness or infirmity.

If you are unable to meet the obligation of this utility bill you may, under certain conditions, receive aid under local, state, or federal programs. You may inquire concerning this aid by contacting the local office of the Department of Human Resources, Bureau for Social Security (Public Assistance Office). This office is listed in the phone book under "Commonwealth of Kentucky" or "State of Kentucky". You may also phone the Department of Human Resources, Ombudsman, Toll Free 1-800-372-2973.

<u>LOCATION</u>	<u>ZIP CODE</u>	<u>PHONE</u>	<u>OFFICE HOURS/LOCAL TIME</u>
Somerset	42502	606-678-4121	7:30am - 4:30pm EST
Whitley City	42653	606-376-5997	7:30am - 4:30pm EST
Albany	42602	606-387-6476	7:00am - 4:00pm EST
Monticello	42633	606-348-6771	7:30am - 4:30pm EST
Jamestown	42629	270-343-7500	7:00am - 4:00pm EST

If you call outside the local areas call: 1-800-264-5112



4-23-23

Member Owned | Not-For-Profit
Office: 1-800-264-5112
Website: skrecc.com | #WeAreSKRECC

This is a DISCONNECTION WARNING

Member Name	AARON S HUDDLESTON
Account #	[REDACTED]
Service Address	OLD HOPPERTOWN ROAD 881
Date	04/14/2023
Past Due	\$110.14
Late Payment Charge	\$5.35
Past Due - Pay Immediately	\$115.49

Sent out by check

TOTAL
AMOUNT DUE
TO AVOID
DISCONNECTION

\$115.49

36317500

DISCONNECT DATE: 04/29/2023

- If the above amount is not received in our office by the disconnect date, your service will be disconnected without further notice.
- To restore service, we require payment of the Past Due balance in full along with any service charges. This includes a reconnection fee plus a deposit equal to your average charges for two months. Please note: If you already have a deposit but it is less than the two-month average, the additional amount will be required to meet the deposit minimum.
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Member Owned | Not-For-Profit
Office: 1-800-264-5112
Website: skrecc.com | #WeAreSKRECC

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