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AUG 16 2024

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Joy Lee, Mathew E. Lee
(Your Full Name)
COMPLAINANT

VS.

Farmdale Water District
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of Joy Lynn Lee
(Your Full Name) respectfully shows:

(a) Joy Lynn Lee & Mathew E Lee
(Your Full Name)

877 S. Benson Rd Frankfort 40601
(Your Address)

(b) Farmdale Water District
(Name of Utility)

100 Highwood Dr. Frankfort 40601
(Address of Utility)

(c) That: * See attached letter *
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

Joy: MATHEW LEE vs. Farmdale Water District

Page 2 of 2

Wherefore, complainant asks for all of our money back
(Specifically state the relief desired.)

during the months of complaint & an investigation
of Farmdale Water District, their methods, & an
investigation of Scottie Woodridge & Yvonne
Hill for their actions & abuse of power &
authority.

Dated at Frankfort, Kentucky, this 16th day
(Your City)

of August, 2024
(Month)

Math Lee
(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

**Matt and Joy Lee
877 S. Benson Road
Frankfort, KY 40061**

The property was purchased in April, 2022.

When the property was purchased, Matt and Joy Lee were *never* told that there were 2 other properties that were attached to their water line and were using the water at time of purchase.

Joy went into the Farmdale office to have the water transferred into the Lee name. Yvonne Hill, who is on the Board and the Treasurer, told Joy that she knows William "Buff" Bradley and that she would have to get with Buff to make sure it was "OK" to put the water in the Lee's name. Joy insisted that the property was in the Lee name and demanded that the water bill be transferred to the Lee name. Joy even showed Yvonne Hill a copy of the new deed. Farmdale Water District (FWD) would not do it. For the next 6 months, the Lees made several requests to put the water in their name. It was never done. We believe that FWD knew that our water line was being used by two other properties and would not transfer the service over to the Lee's because of this knowledge. We believe that they acted in bad faith to not transfer the service to our name because Farmdale knew that by doing so, we would have possibly cut off the water to the other properties, which would have been our right to do so.

One of the property owners whose water line was still attached to the Lee's water line were Shawna and Chad Hill who own Hill's Electric. We found out that the Hills have a relative that works from the FWD and that FWD was made aware of the water lines by the Hill's, hence why FWD would not transfer the water over to the Lee's name. That relative is Yvonne Hill...Board member and treasurer of FWD

Starting in late June, early July, a "water leak" was detected within the water lines attached to the Lee's water meter. There had been no such water leak prior to June, yet all of the sudden a leak occurred that was apparently leaking 40K-45K gallons a month. Of course, the water bill rose significantly during this time.

Scottie Woolridge, President of the Board, told Joy Lee several times that there was no other properties besides the Hills attached their water line and that the Lees needed to find the leak on their own and correct the problem.

Due to the fact that the water meter was not transferred over to the Lee's name, the old property owner, Buff Bradley, was calling/texting Matt and Joy Lee monthly demanding that the water be transferred and that they pay the bill that he was receiving from FWD. Matt and Joy Lee made him aware of the situation as to why FWD would not transfer the service.

Starting in late September, they contracted their water line to be installed. Interestingly enough, the “contractor” they hired was Scottie Woolridge, the President of the Board of Farmdale Water District. During the next month to month-and-a-half of the installation process, Mr Woolridge used his authority at FWD and turned off the water from the Lee’s meter several times without informing us. He left the meter cap opened and allowed other property owners to also turn the meter to our property on and off without the Lee’s permission. This was verified by Rick McAfee, adjacent property owner. Mr Woolridge and his crew cut into the Lee’s water lines on 3 separate occasions without permission from the Lee’s. On one of those occasions, his crew “hit” the Lee’s water line which created a leak and did nothing about it until Matt Lee made him aware of the leak. During this entire time, the water bill was significantly high with a “supposed leak” going on and FWD did nothing to adjust the bill. Mr Woolridge, along with Buff Bradley and Rick McAfee made the decision one day to enter the Lee’s barn without permission looking for the source of the leak. Due to the fact that the Lees had cameras at the time, Matt Lee noticed this was happening as he received a notification from the camera that someone was in the barn. Matt Lee called Buff Bradley to ask what they were doing. Bradley stated that he and the other two were looking for the source of the leak. Matt informed Mr Bradley and the other gentlemen to vacate his property immediately and to not enter it again. The Lees are not sure what gave Scottie Woolridge or Buff Bradley or Rick McAfee the right to enter our property to find the source of a supposed leak. Mr Woolridge called Buff Bradley and asked him to come to the barn to see if he could get information about a possible leak. Why Mr Woolridge didn’t contact Mr Lee or why Mr Bradley thought he had the right to enter a property that he recently sold is a mystery but unacceptable.

While the construction of the Hill’s water line was occurring, it was discovered that another property owner, Rick McAfee, was also on the Lee’s water line and was taking water without permission. When confronted by the Lees, Mr McAfee claims that he “had a deal with Buff Bradley that he could use the water from that meter in trade for grass cutting and other services.” This again contradicted the lies that Mr Woolridge was claiming that there was no one other than the Hills on the Lee’s water line. Mr McAfee was able to go to the Farmdale office and gain access to all the bills and meter readings from the Lee’s property without permission from the Lee’s. Yvonne Hill was the one that allowed this to happen. Again, none of this was made aware to the Lee’s who officially owned this property since April 2022.

On one occasion, Mr Woolridge’s team came across the road onto the Lee’s property and cut a line that went towards the back of the Lee’s property towards the Hill’s property. They came across the road onto the Lee’s property about 300’ shy of the property boundary between the Hill’s and the Lee’s. Again, they were not given permission to do this by the Lee’s. They did cap the line that they cut. However, Matt Lee had to go back 2 months later and repair the line because it was not done properly and was still leaking.

It wasn't until Mr Woolridge made all cuts and connections from the Lee's water lines that the "leak" somehow mysteriously stopped.

FWD FINALLY allowed the water meter to be transferred over to the Lee name AFTER the water had been attached to the Hill's property. November was the first bill that was sent to the Lees. During the months from June – November, Buff Bradley had been constantly calling and wanting payment for the water being used. Chad and Shawna Hill did pay their part and the water bill, mainly because they had 5 times the amount of horses on their property than the Lee's did. But it was not without contention and neighborly warfare.

In our opinion, this whole scenario occurred because Chad and Shawna Hill had a relative, Yvonne Hill, working for FWD and on the board. The Hill's knew of the water connection as well as Yvonne Hill and Scottie Woolridge. They hires Scottie Woolrdige to do the work because of his connections with the FWD We believe they all conspired to make sure that the Lee's would not disconnect the water line prior to the Hill's getting their water line installed and in doing so, create a contentious, stressful atmosphere between the neighbors and the Lee's. This entire issue has put the Lee's in a bad situation with all our neighbors because it caused arguments, a lack of trust, and bad blood.

Due to the issues that progressed, Scottie Woolridge should have recused himself from doing the work for the Hills. It was a total conflict of interest for Scottie Woolridge to be the president and on the board of FWD AND be able to work on a water line for a customer. He used his authority and power to be able to control the outcome of the water installation and the connections while putting a customer (the Lees) in a vicarious position without a way to object to what was going on.

We would like to have all of our money back that was paid to FWD during those first 6 months due to this fiasco. We would also like for their to be an investigation into FWD and their methods as well as an investigation of Scottie Woolridge and Yvonne Hill for their actions taken during this time.