Case No. 2024-00278

Thank you for your comments on the application of Crittenden-Livingston County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00278, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2024-00278 (ky.gov).</u>

Thank you for your interest in this matter.

From: Daryl K. Tabor Sent: Sunday, July 6, 2025 10:59 AM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: RATE CASE# 2024-00278 (CLWD)



When considering the rate increase request from Crittenden-Livingston Water District (CLWD), please note its inefficiencies and neglect that have led to much of the need for a rate increase:

- According to a July 3, 2025, front page story in The Crittenden Press, the district lost around 15 million of the 36 million gallons it treated in May 2025 to leaks and at least 100 dysfunctional meters that show zero usage. Apparently, there is no plan in place for maintenance and replacement of aging infrastructure, as these meters have not been functioning for several months.
- Per supporting documents delivered to the PSC by CLWD and made available on the rate filing case on your site, the water district paid out around \$90,000 in overtime each of the last two years that could have paid at least two full-time employees to help keep up with needs.
- Water commissioner training records indicate two of the six current water commissioners for CLWD have not completed their training despite appointments in 2020 and 2021, respectively. (Who is responsible for their removal?)

 More documents made available in the rate case show repetitive audit findings and indicate CLWD entered into a lease agreement with the Kentucky Association of Counties without PSC permission. Perhaps if commissioners received required training, they would not have been caught unaware of this and could offer more in the direction of management.

As a customer of CLWD in Crittenden County who works in the City of Marion, which has had its own water issues and is slated to eventually receive all of its water from the rural water district, the current state of the utility is concerning. For any community, its health and livelihood is dependent upon potable water.

As an elected official in county government, I understand expenses of providing public services grow exponentially every day. I do not bemoan being asked to keep up with those costs as a paying customer of CLWD, but I do expect more efficient management so it does not feel like money is needlessly circling the drain.

Thank you for your consideration in this matter.

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