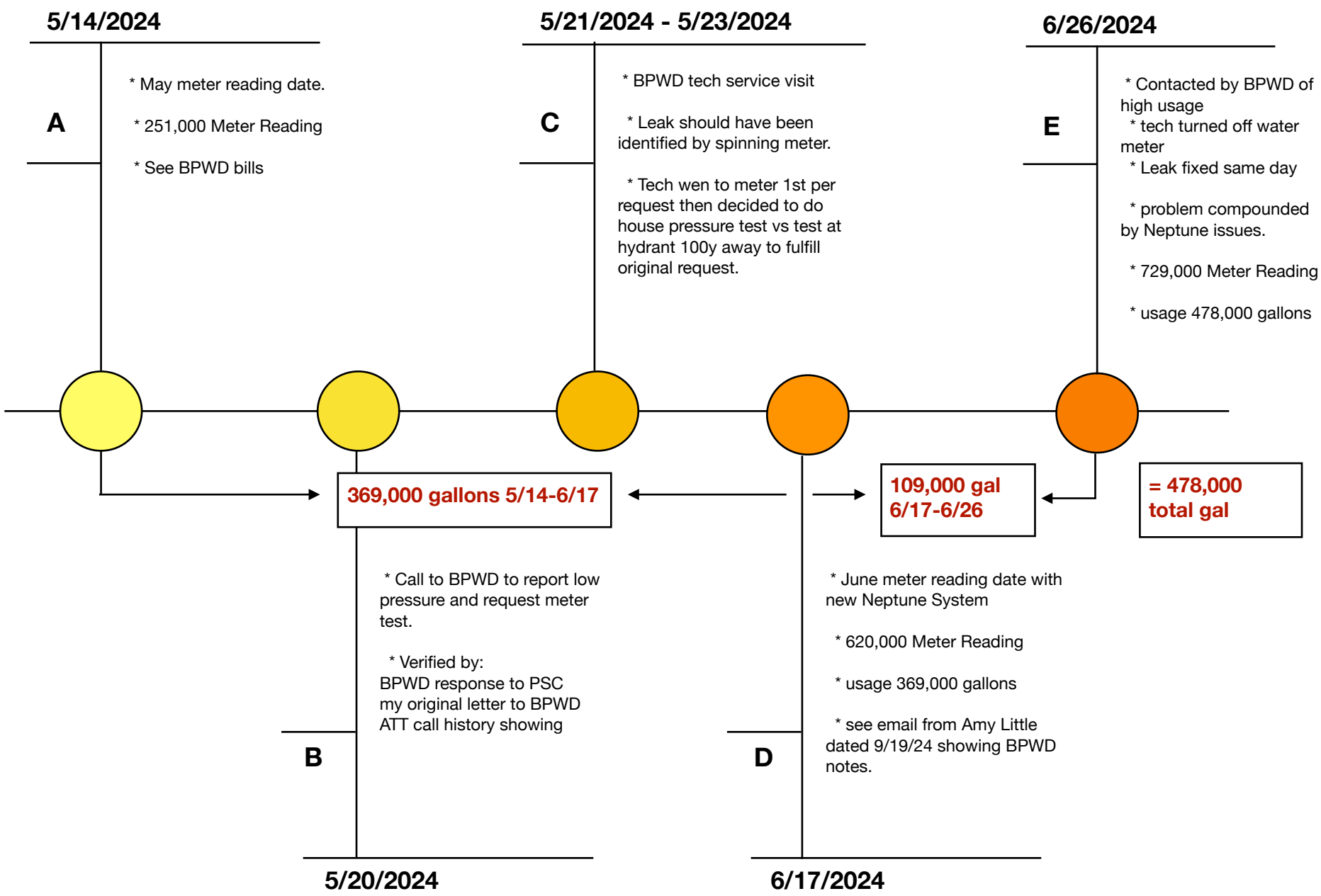
TIMELINE


5/14/2024
A
* May meter reading date.
* 251,000 Meter Reading
* See BPWD bills
5/21/2024 - 5/23/2024
C
* BPWD tech service visit
* Leak should have been identified by spinning meter.
* Tech wen to meter 1st per request then decided to do house pressure test vs test at hydrant 100y away to fulfill original request.
6/26/2024
E
* Contacted by BPWD of high usage
* tech turned off water meter
* Leak fixed same day
* problem compounded by Neptune issues.
* 729,000 Meter Reading
* usage 478,000 gallons
369,000 gallons 5/14-6/17
109,000 gal 6/17-6/26
= 478,000 total gal
* Call to BPWD to report low pressure and request meter test.
* Verified by:
BPWD response to PSC
my original letter to BPWD
ATT call history showing
B
5/20/2024
D
6/17/2024
* June meter reading date with new Neptune System
* 620,000 Meter Reading
* usage 369,000 gallons
* see email from Amy Little dated 9/19/24 showing BPWD notes.