

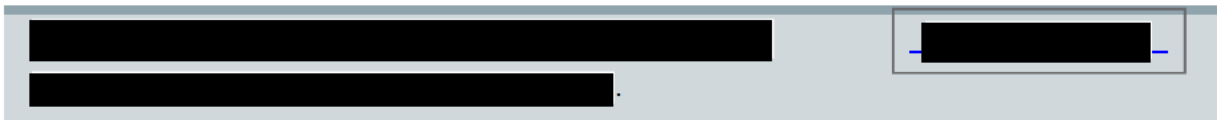
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case # 2024-00219
Date: Monday, November 25, 2024 2:50:00 PM

Case No. 2024-00219

Thank you for your comments on the application of Edmonson County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00219 in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00219 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Dori Smith [REDACTED]
Sent: Wednesday, November 20, 2024 6:37 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2024-00219



Yes I'm writing about the supposed bill increase on Edmondson county water. We can't afford the increase. We are on a fixed income. There have been so many boil water advisory in this area it's pathetic. When ever we call them about it the lady at the front desk who answers the phones laughs at the customers when we voice our concerns. She even told me once to go and get a well if I am unhappy with their service. She even hung up on me once. They are rude. I'm not the only one she has talked to that way
Her daughter Ariel blasted me on Facebook by name saying I cussed her mom out. I never did that. There should be a public meeting about this . We are always getting letters about stuff in our water that should not be in it. They always have meetings in the morning when people have to work. We deserve to have a meeting when everyone can be there.
This isn't right. Please do not let them raise the rates
Ty.

*Robert K. Miller
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*Kevin Shaw
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