

JUN 03 2024

PUBLIC SERVICE  
COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ANTOINETTE C. TAYLOR	)	
	)	
COMPLAINANT	)	CASE NO.
	)	2024-00117
V.	)	
	)	
	)	REQUESTS A HEARING
SHELBY ENERGY COOPERATIVE, INC.	)	
	)	
DEFENDANT	)	
	)	

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AMENDED COMPLAINT

Pursuant to KRS 278.260 for unjustly discriminatory practices, Antoinette C. Taylor (“Ms. Taylor”), an electric customer of Shelby Energy Cooperative, Inc. (“Shelby Energy”) hereby respectfully files an amended complaint pursuant to 807 KAR 5:001, § 20(4)(a)(1) with the Public Service Commission (“Commission”) against Shelby Energy related to Shelby Energy’s provision of Ms. Taylor’s electric service in violation of the provisions in KRS Title XXIV, public utilities § 278.270. Specifically, Ms. Taylor contends that Shelby Energy improperly applied unjust and unreasonable rates as evidenced by overcharging electric service to her residence and barn for four months (January, February, March, and April) in 2024 outside of the rates filed with the Commission in violation of 807 KAR 5:041 § 2. Ms. Taylor further contends that Shelby Energy improperly disrupted electric service to her residence on April 4, 2024 at approximately 10:00 a.m. EST in violation of 807 KAR 5:041 § 5(1).

WHEREFORE, Ms. Taylor asks that Shelby Energy reimburse her for \$1,120.45 for unjust rates applied to her monthly billing statement for four months. Ms. Taylor further asks that Shelby Energy to provide actual readings on her property outside of an estimated readings based upon temperature outside and/or weather. Ms. Taylor also asks that Shelby Energy removes all late and reconnect charges from Ms. Taylor's accounts. Ms. Taylor asks that Shelby Energy respect all of her rights as a consumer in the near future.

DATED at Bagdad, Kentucky, this 31<sup>st</sup> day of May, 2024.

Antoinette C. Taylor /s/

*Electronic Signature*

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