

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Friday, May 17, 2024 7:32:48 AM

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Thursday, May 16, 2024 5:00 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Thursday, May 16, 2024 at 5:00 PM

Name: Jill LeMaster
Address: [REDACTED]
City: West Liberty
State: KY
Zip Code: 41472-8333
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Morgan county water district
State the nature of your concern: In regards to the video on May 2, 2024. I don't even know where to start with some of the misinformation coming out of Shannon Elam. Most of the customers of the water district know that there has to be increases from time to time, for him to insinuate that we don't understand the rate hike, is insulting!!! The 41% is what people are mad about!! I do not feel the customers should have to pay for his poor management!!!
Have you contacted the utility about the problem: No
