

**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 7:25:36 AM

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**From:** PSC Electronic Filings Mailbox <pscfilings@ky.gov>  
**Sent:** Friday, March 15, 2024 3:48 PM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Friday, March 15, 2024 at 3:48 PM

-----  
Name: Cheryl Wright  
Address: 5840 HWY 437  
City: West Liberty  
State: KY  
Zip Code: 41472  
Phone number where you can be reached:  
Home phone: [REDACTED]  
Utility Name: Morgan County Water District  
State the nature of your concern: I am contacting you regarding Case 2024-00010 The possible rate increase of 41%. I believe this is too high and would hope it will NOT be passed. I think this large of an increase could be a hardship for many of the customers and seems very unreasonable. Thank you for your consideration of this matter.  
Have you contacted the utility about the problem: Yes  
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**From:** [PSC Consumer Inquiry](#)  
**To:** [PSC Public Comment](#)  
**Subject:** FW: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 7:24:46 AM

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[REDACTED]

**From:** PSC Electronic Filings Mailbox <pscfilings@ky.gov>  
**Sent:** Friday, March 15, 2024 4:15 PM  
**To:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Friday, March 15, 2024 at 4:14 PM

-----  
Name: David Ritchie  
Address: 3391 Hwy 437  
City: West Liberty  
State: Kentucky  
Zip Code: 41472  
Phone number where you can be reached: [REDACTED]  
Home phone:  
Utility Name: Water

State the nature of your concern: My town is going to increase our water bill by 41%. In today's world my family barely gets the current set amount paid as is, if this increases I'm not sure what we will do. I know people have spoken out in agreement. Thank you for your time.  
Have you contacted the utility about the problem: No

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case # 2024-00010 Morgan County Water  
**Date:** Monday, March 18, 2024 8:28:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Tiffanie Sparks [REDACTED]  
**Sent:** Wednesday, March 13, 2024 8:57 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case # 2024-00010 Morgan County Water

[REDACTED]

I am against the 41% increase in the water bill I'm barely there 2 weeks a month and already pay \$52 a month minimum bill which is ridiculous an increase of any amount is not deserved as they take months to fix anything which there are always issues.

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: 2024-0010  
**Date:** Monday, March 18, 2024 8:29:00 AM

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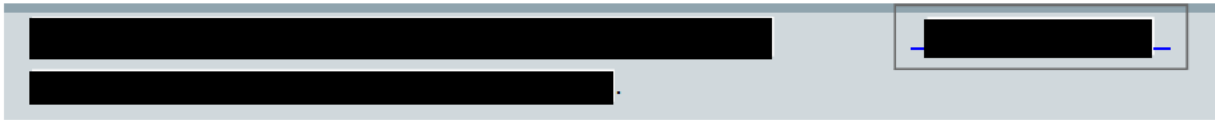
Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Dedra Dye [REDACTED]  
**Sent:** Wednesday, March 13, 2024 10:53 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** 2024-0010



Sent from my iPhone I'm text about Morgan county water district the water increase 41% We can't afford the water increase I think it's awful that they would do the people of Morgan County like that We can't hardly afford groceries please stop them I have a hard time paying my bill as it is.... Thank you so much

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:29:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Wednesday, March 13, 2024 11:30 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Wednesday, March 13, 2024 11:26 AM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Wednesday, March 13, 2024 at 11:25 AM

-----  
Name: Woody Bowman  
Address: 110 Cherrytree Lane  
City: West Liberty  
State: Ky  
Zip Code: 41472  
Phone number where you can be reached:  
Home phone: [REDACTED]  
Utility Name: Morgan County Water District  
State the nature of your concern: The ease in cost of water  
Have you contacted the utility about the problem: No  
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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: 2024-0010  
**Date:** Monday, March 18, 2024 8:30:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Dedra Dye [REDACTED]  
**Sent:** Wednesday, March 13, 2024 10:52 AM  
**To:** PSC Meeting <[PSC.Meeting@ky.gov](mailto:PSC.Meeting@ky.gov)>  
**Subject:** 2024-0010

[REDACTED]

[REDACTED]

I'm a concerned citizen of Morgan County reaching out for answers to justify a 41% rate hike. While I understand that is what they're asking for and the board will determine what they see as fair. With that being said the County has a history of losing more water than it sells. Without pointing fingers would it be possible for the PSC to evaluate our current situation. Thanks

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:31:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Thursday, March 14, 2024 7:31 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, March 14, 2024 12:48 AM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, March 14, 2024 at 12:47 AM

-----  
Name: Danny Blanton  
Address: 4014 Upper Sand Lick Rd  
City: West Liberty  
State: Kentucky  
Zip Code: 41472  
Phone number where you can be reached: [REDACTED]  
Home phone:

Utility Name: Morgan County Water District  
State the nature of your concern: I, along with many others, am not happy at all about this proposed rate increase of 41% ! We already pay double what most counties do for just minimal water usage. Plus if we pay with a card we have to pay 4 dollars and something extra just for the convenience! Bull crap! We can't afford a rate increase like this! I'm sure that there are many other people that this will affect the same way. It's sad that it will come down to us eating or paying for water. And if the bill about food stamps gets passed I'm sure we won't eat! We have worked hard for what we have and what little money we draw we earned. Seems like if it's not one it's another trying to get what little extra we have each month and it's not much! I think they are out to line their pockets in my opinion!! The revenue they will get, if this

passes, for just one month of minimal water usage is absolutely saying someone is greedy!  
And that doesn't count if you go over the minimal water usage. Just for two people out water  
bill is between 55 and 85, for TWO people. That's bull crap as it is! Please consider the people  
on fixed incomes when making a decision remember it could be your loved one dealing with  
trying to decide if they are going to eat or pay their water bill. Thank you  
Have you contacted the utility about the problem: Yes  
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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:32:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Thursday, March 14, 2024 7:32 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Wednesday, March 13, 2024 11:35 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, March 13, 2024 at 11:34 PM

-----  
Name: Junnie Carpenter  
Address: 2809 hwy 1162  
City: West Liberty  
State: Ky  
Zip Code: 41472

Phone number where you can be reached:  
Home phone:

Utility Name: Morgan County Water District

State the nature of your concern: I'm very concerned about my water bill. I have been recently made aware of the large increase for the city water. This will cause hardship for many residents in Morgan County. It will affect all small businesses. Most of all people will start making decisions on what they use the water for!!! For example "wash the dishes or take a shower"! Many people already make decisions "pay my bills or buy medicine or go without groceries." So please take the time to reconsider this increase for the people of Morgan County. Have you contacted the utility about the problem: Yes

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:33:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Thursday, March 14, 2024 3:11 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, March 14, 2024 3:05 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, March 14, 2024 at 3:04 PM

-----  
Name: Aaron Sexton  
Address: 6485 Hwy 1002  
City: West Liberty  
State: Ky  
Zip Code: 41472  
Phone number where you can be reached:  
Home phone: [REDACTED]

Utility Name: Morgan County Water District

State the nature of your concern: I am writing to oppose the proposed water rate hike of 41%. The rate hike is absolutely ridiculous. Not only does this water district have constant issues with water leaks but the quality of the water has also become an issue. They have a money management problem and are trying to pass it on to the people of Morgan county. The people of Morgan County have already seen around a 39% price hike in our water bill in the last year or so and cannot afford to take on another rate hike. Why should we have to be subject to yet another steep increase of 41%? Just to pay for a new building that has a drive thru window? The water district doesn't need a new building at the moment. They need to fix the current issues with the water lines/water quality and hire someone who can manage their money for

them.

Have you contacted the utility about the problem: No

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:33:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Friday, March 15, 2024 7:34 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, March 14, 2024 5:21 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, March 14, 2024 at 5:21 PM

-----  
Name: Beverly lykins  
Address: 812 spaws Creek rd  
City: West liberty  
State: Ky  
Zip Code: 41472  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: Morgan co water district  
State the nature of your concern: 41% water increase times are hard enough  
Have you contacted the utility about the problem: No  
-----

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:34:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Friday, March 15, 2024 7:38 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, March 14, 2024 4:16 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, March 14, 2024 at 4:15 PM

-----  
Name: Gretta lykins  
Address: 10239 hwy 191  
City: Cannel city  
State: Ky  
Zip Code: 41408  
Phone number where you can be reached:  
Home phone:

Utility Name: Morgan county water  
State the nature of your concern: They are talking about charging us more monthly for our water bill. I don't believe I should have to pay more and the reasons are 1. I am a disabled older lady who lives alone & I don't even use close to the 2,000 gallons of water a month. 2. I don't drink it & I have had to buy bottled water since I received a letter talking about cancer possibilities in it for over 20 some years. 3.I did Not get new water lines they ran out before they got to my house. 4. A lot of times this past year I wake up & have no water because they are working on it somewhere or low pressure, you try not having a bathroom for hours. For all these reasons & the fact I am on a fixed income, I think it would be a shame to charge a higher fee for the water bill. Using my nephews email because mine won't go through.

Have you contacted the utility about the problem: No

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Rate Case 2024-00010  
**Date:** Monday, March 18, 2024 8:35:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Cheryl Wright [REDACTED]  
**Sent:** Friday, March 15, 2024 4:05 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate Case 2024-00010

[REDACTED]

This is Cheryl Wright. I live at 5840 Highway 437, West Liberty, KY. 41472

I am contacting you regarding subject Case 2024-00010. There is a purposed rate increase of 41% possibly. I think the amount is very unreasonable and I hope such a large percentage will not be approved. Thank you for your consideration.

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Monday, March 18, 2024 8:37:00 AM

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Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Monday, March 18, 2024 8:24 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** PSC Electronic Filings Mailbox <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Monday, March 18, 2024 8:20 AM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 18, 2024 at 8:19 AM

-----  
Name: Maddison Lewis  
Address: 745 Mortica Rd  
City: West Liberty  
State: Kentucky  
Zip Code: 41472  
Phone number where you can be reached: [REDACTED]  
Home phone:  
Utility Name: Morgan County Water District  
State the nature of your concern: Water rate increasing.  
Have you contacted the utility about the problem: Yes  
-----