

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case # 2024-00010
Date: Tuesday, March 12, 2024 8:10:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Jason Gevedon [REDACTED]
Sent: Wednesday, March 6, 2024 3:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2024-00010

[REDACTED]

Just wanting to voice my objection to the proposed rate increase in this case. A 41% increase is ludicrous.

Thanks, Jason Gevedon
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:11:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, March 7, 2024 7:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Wednesday, March 6, 2024 4:43 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, March 6, 2024 at 4:42 PM

Name: RHONDA LEWIS
Address: 2474 BLAZE ROAD
City: WEST LIBERTY
State: KY
Zip Code: 41472

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: MORGAN COUNTY WATER DISTRICT

State the nature of your concern: I disagree with the opposed 41% increase on our bill!! We are a poverty county with a lot of elderly people that lives on a fixed income. Everything else keeps getting higher, but our pay and this would be more difficult for us to live.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:12:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 1:34 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, March 12, 2024 at 1:34 AM

Name: Nancy Adkins
Address: 5 Keeton Ave
City: West Liberty
State: KY
Zip Code: 41472

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Morgan County Water District, City of West Liberty

State the nature of your concern: I am requesting a rate decrease instead of an increase. I am disabled as I was a social worker when I was 26 years old with a 3 month old baby when I was diagnosed with stage 4 cancer. Long story short I shouldn't be here but I am and living off of a very small social security check. I am soon to be moving and cannot afford this drastic rate increase as I am unable to work and have many doctor appointments, bills, and medications along with all of the other necessary bills and expenses. PLEASE do not increase our water bills. Thank you

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:14:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 11:04 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 11:03 PM

Name: Keeton
Address: 535 cabin Creek road
City: Grassy Creek
State: KY
Zip Code: 41352
Phone number where you can be reached:
Home phone:
Utility Name: Morgan county water
State the nature of your concern: This county can not afford such a increase in monthly water bills.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:15:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:54 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:53 PM

Name: Krystal lewis
Address: 211 greasy creek rd
City: West liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan co water
State the nature of your concern: Water has went up last 2 years now another raise to make a water bill \$70+ a month is crazy I'm never home to use \$70 worth . This is crazy and should be illegal to raise 3 percent then 11 percent now even more is crazy
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:16:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:36 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 10:35 PM

Name: Tammy Blevins
Address: 53 Alfred road
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: West Liberty water district
State the nature of your concern: I am mad about the 40% raise on my water bill. As a single income I can't afford for my bills to keep raising.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:17:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:33 PM

Name: Dennis and marilyn lewis
Address: 2208 blaze rd
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: West liberty water
State the nature of your concern: Water bill is to high now and the water company wants to raise it more
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:18:00 AM

Case No. 2024-00010

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Sent: Tuesday, March 12, 2024 7:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 10:32 PM

Name: Scott Blevins
Address: 5356 Hwy 519
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: West Liberty water district
State the nature of your concern: The 40% raise In our bill is not justice people can not pay this. Most can barely can afford to pay their bill the way it is now
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:19:00 AM

Case No. 2024-00010

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From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:35 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:31 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:30 PM

Name: Larry Blevins
Address: 5350 Hwy 519
City: West Liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: West Liberty water works
State the nature of your concern: My concern is the 40% raise to our water bill. People can't keep paying raise because the amount we make or the fix incomes do not get any higher.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:20:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

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Sent: Tuesday, March 12, 2024 7:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:29 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:28 PM

Name: Brian
Address: 278 Cow Branch Road
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan co Ky water district
State the nature of your concern: Why a 41 percent hike is beyond me.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:21:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

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Sent: Tuesday, March 12, 2024 7:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:23 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:23 PM

Name: Dakota Blevins
Address: 9161 hwy 172
City: West liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan county water district
State the nature of your concern: My main concern is what are people whom work low paying jobs supposed to do everyone struggles from time to time and if there's a raise in there bills it could bring more stress and worry upon them. And the same with people who is on a fixed income.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:22:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:22 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 10:22 PM

Name: David Vance
Address: 1384 war creek rd
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached:
Home phone:
Utility Name: Morgan county water
State the nature of your concern: My concern is that the increased water rate will create a hardship for families with low income or fixed income in our county. The water bills are already at such a rate that they should pay for any repairs or bills to our district. Also, it would be interesting to know if other Water companies owe a bill to us to help offset this increase. Please consider not implementing this raise.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:23:00 AM

Case No. 2024-00010

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Sent: Monday, March 11, 2024 10:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:19 PM

Name: Billy Bush
Address: 2980 Murphy Fork Rd
City: Hazel Green
State: KY
Zip Code: 41332
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan Co Water District
State the nature of your concern: We don't need to have a 40% increase on the water bill. We pay enough now and the water quality isn't the best. A lot of customers will do without water if it increases. It's ridiculous and not right. Everyone needs to drill a well and get rid of the county water if the increase is passed.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:24:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 10:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 10:18 PM

Name: Sahilys and Bobby Price
Address: 5215 Highway 1002
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan county water district

State the nature of your concern: KY water rate increase. We are already struggling with prices of everything going up. We are a small rural community. Most of us are tapped out in resources and try to make up for higher prices by caring for our small farms. We are hard working people facing a lot of challenges to better our community and ourselves. Most people in our area are of lower income and attempting to simply survive. Our family who is composed of two military veterans (both my spouse and I) are not only working to stay afloat but trying to give back to our own community and small businesses so be can all flourish together. Higher rates would only make it more difficult for us to succeed. Some of us are choosing what bills to pay, like our family who gave up our truck because the cost of keeping it was simply to high. We have a child in college and all sharing on vehicle. We all already

have to travel at least 30-45 min to get supplies as our community is fairly small and not all things are available to us. Our son travel 35 min to get to his college and will have to travel further as he gets further in to school. We cannot afford housing for school and honestly it take all of us to make it at our house. Again any higher increase in anything is difficult for us. Specially in such basic things as our water resources. Specially those with livestock which is our livelihood. Please reconsider.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:25:00 AM

Case No. 2024-00010

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Thank you for your interest in this matter.

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Sent: Tuesday, March 12, 2024 7:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 9:43 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 9:43 PM

Name: Keith burton
Address: 3516 liberty road
City: West liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan co water district
State the nature of your concern: Water rate increase that is way to much of a increase at one time there is a huge waste of money up there I have personally seen employees using the company vehicles for personal use on the weekends they should try to cut back on their spending before putting such a increase on elderly with fixed incomes
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:26:00 AM

Case No. 2024-00010

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Sent: Monday, March 11, 2024 9:38 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 9:37 PM

Name: gary ball
Address: 4590 highway 1002
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: morgan county water district
State the nature of your concern: Morgan County water company in west liberty ky raising their rights to a ridiculous rate is unfair and unreasonable, 40% rate increase will hurt the working people and elderly the rate increase should be stopped
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:27:00 AM

Case No. 2024-00010

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Sent: Tuesday, March 12, 2024 7:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

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Sent: Monday, March 11, 2024 9:37 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 9:36 PM

Name: Shelly Benton
Address: 278 Chalmer Benton Road
City: West Liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Morgan County Water District
State the nature of your concern: I'm on a fixed income with hardly enough money to pay my bills now. I sure can't spend more money on my water bill. It's hard enough now.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:27:00 AM

Case No. 2024-00010

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Sent: Tuesday, March 12, 2024 7:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

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Sent: Monday, March 11, 2024 9:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 9:34 PM

Name: Zachary
Address: 1864 griffy branch road
City: Cannel city
State: US
Zip Code: 41408
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kiera shepherd (water) Morgan co. Water
State the nature of your concern: How is it fair for our water bill to raise almost double? The way the water bill is rRIGHT NOW is already hard to pay because how high everything thing else is. So how is it right to raise the price almost 50%? Do you not care about the people as a whole and think they pay enough for everything already? And why is it all of a sudden you have to raise the price so much, how have we had a lower bill for however long (Mcwc) has been a thing. But I guess if you raise it to a price that I can't afford Thts already hard to make as is, I'll go back to well water.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:29:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 9:23 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 9:23 PM

Name: Melissa Lumpkins
Address: 500 Big Mandy Rd
City: Elkfork
State: KY
Zip Code: 41421
Phone number where you can be reached: (606) 359-1702
Home phone: (606) 359-1702
Utility Name: Morgan County Water
State the nature of your concern: How are we responsible to pay for the judges mistake!
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:30:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 9:23 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (bkelsey.cowl@gmail.com) on Monday, March 11, 2024 at 9:23 PM

Name: Breanne Kelsey
Address: 11688 HWY 460 W
City: Hazel Green
State: Kentucky
Zip Code: 41332
Phone number where you can be reached: (606) 359-4371
Home phone: (606) 725-5544

Utility Name: Morgan County Water Department

State the nature of your concern: The rate increase is too much. I am barely able to afford the increase they have already implemented. You cannot blow through money because you have a blank check and not be held responsible. They have made too many unnecessary purchases and not enough work ethic to fix the issues they have. This increase will not be used to improve water quality like stated. It is going towards reckless spending and not towards anything of actual value to improve anything for the customers. They have hired multiple people in the office and for the field, to which they have fired and lost many employees that had the experience and understanding needed for the job. There needs to be an audit done on every single purchase along with why it was needed.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:31:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 9:21 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 9:21 PM

Name: Curtis Cornett
Address: 847 Centerville rd
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan County Water District

State the nature of your concern: This rate increase they are passing on to the customers is ridiculous, just because management does not know how to manage their money, by buying/leasing new vehicles hiring double the employees that ran it just fine before new management took over, they have the money to buy new property to build a new office, when the one they have is fine and if there are issues would be cheaper to repair, a slow gradual increase is understood, within reason, the state of the economy the way it is now, makes it more difficult for us to support our family, the management that is in there now has caused financial problems in his previous employment, please help us on this and not allow poor management be paid for by the taxpayers. They advised us not to bring this issue to them, to take it up with you guys.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:37:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:43 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 9:05 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 9:05 PM

Name: David Hinton
Address: 3841 Highway 844
City: Cannel City
State: Kentucky
Zip Code: 41408
Phone number where you can be reached: [REDACTED]

Home phone:
Utility Name: Morgan county water
State the nature of your concern: My water is so full of air that it looks like milk. The water has been this way since November. Also.. I dont agree with a 41% rate increase. That is ridiculous. I understand everyone marks up their product for profit but this a lot.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:38:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:43 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 8:51 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 8:50 PM

Name: Monica
Address: 146 Conley Branch
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Morgan county water
State the nature of your concern: I am my neighbors are strongly against the water rate increase. We already pay more than someone just a few miles down the road on another company. Please don't increase our water rates.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:39:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:45 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 7:51 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 11, 2024 at 7:51 PM

Name: Cynthia Smith
Address: 5747 Hwy 705
City: West Liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water
State the nature of your concern: Rate Increase
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:40:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 7:50 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 7:49 PM

Name: Lou Harper
Address: 2234 Highway 1002
City: West Liberty
State: Ky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan county water district
State the nature of your concern: The water bill increase is not something people of west liberty is okay with. We already get charged enough for what we use. You will lose a lot of customers if you all raise our water bill even more. It's non sense
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:41:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 7:40 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 7:39 PM

Name: Kayla burton
Address: 600 Perkins cemetery rs
City: Grassy Creek
State: KY
Zip Code: 41352
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Morgan county water
State the nature of your concern: They are trying to put a 39% rate increase on our water bills with no real reason. They just implemented a 13% raise last year. When times are already hard enough a 39% increase is ridiculous.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:41:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, March 11, 2024 6:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, March 11, 2024 at 6:53 PM

Name: Jessica Bowes
Address: 5924 HWY 1002
City: West Liberty
State: KY
Zip Code: 41472

Phone number where you can be reached:

Home phone:

Utility Name: Morgan County Water District

State the nature of your concern: I am contacting you concerning the almost 41% increase proposed by the Morgan County Water District in West Liberty, KY. We as a community are concerned about this increase. We are still having water quality issues with some people having water that looks like milk, our building was suppose to be contracted out and paid for so why do we need to pay for a new building? This increase would be an average of \$300.00 year on my family's water bill alone. How will this effect the overall community? This increase will take away from those most in need. How will these dollars continue to stay in the community? Thank you!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:42:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:48 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 7:38 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, March 12, 2024 at 7:38 AM

Name: Kenneth Scarberry
Address: 3565 Hwy 650
City: Elkfork
State: Ky
Zip Code: 41421
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water
State the nature of your concern: Rate increase.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:42:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 7:48 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 7:38 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, March 12, 2024 at 7:38 AM

Name: Kenneth Scarberry
Address: 3565 Hwy 650
City: Elkfork
State: Ky
Zip Code: 41421
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water
State the nature of your concern: Rate increase.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 12, 2024 8:43:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 12, 2024 8:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, March 12, 2024 7:58 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, March 12, 2024 at 7:58 AM

Name: Tara Peyton
Address: 1279 Highway 589
City: West Liberty
State: KY
Zip Code: 41472
Phone number where you can be reached: [REDACTED]

Home phone: ([REDACTED])
Utility Name: Courtney and Tara Peyton

State the nature of your concern: Hello, we have been a customer of Morgan County Water District for going on 12 years. We are very aware of the unwarranted and outrageous increase this monopoly is preparing to force on us and as one of thousands of concerned citizens, I'd like to advise against it. If this goes through, many will financially suffer and our families quality of life will be effected. I am willing to haul water from other areas or hook my well water back up. We are all disappointed and worried for our neighbors, the economy being impossible as it is. Please think of our community, and put hiatus on this greed. 41% increase is absolute insanity.

Have you contacted the utility about the problem: No
