

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, February 26, 2024 8:38:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, February 26, 2024 7:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, February 23, 2024 9:23 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, February 23, 2024 at 9:23 PM

Name: Cohen S Utterback
Address: 1231 highway 976
City: West Liberty
State: Kentucky
Zip Code: 41472

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Morgan county water district

State the nature of your concern: I am against the 41% increase on the water bills, I live out in the county and I'm charged way more than the people in the city limits. My water bill is already nearly \$100 for normal use, if this increase occurs, my water bill will be almost 150 bucks

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, February 26, 2024 8:41:00 AM

Case No. 2024-00010

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From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, February 26, 2024 7:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, February 23, 2024 7:59 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, February 23, 2024 at 7:59 PM

Name: Michael Gevedon
Address: 22 Railroad Fork
City: Cannel City
State: KY
Zip Code: 41408

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Morgan County Water District

State the nature of your concern: The Morgan County Water District in West Liberty has proposed a 41% increase to the county residents water bill. This comes after increases in the last 3 years for the county. The water bills are currently higher in Morgan County than nearly any county in eastern Kentucky. The current county water is almost impossible to drink right now due to so much chlorine being in it. The county doesn't need this 41% price hike, and its time for a change in the water board office and they continue to cripple our county and the people in it who are already struggling to pay bills in the current economy.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, February 26, 2024 8:42:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, February 26, 2024 7:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, February 23, 2024 6:51 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Friday, February 23, 2024 at 6:51 PM

Name: Marybeth Lacy
Address: 7927 State Route 191
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Morgan County Water District
State the nature of your concern: A 41% increase for water is ridiculous, especially for water that is undrinkable! The charges are already very high and the billing system antiquated.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, February 26, 2024 8:42:00 AM

Case No. 2024-00010

Thank you for your comments on the application of Morgan County Water District Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2024-00010, in any further correspondence. The documents in this case are available at [View Case Filings for: 2024-00010 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, February 26, 2024 7:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, February 23, 2024 5:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Friday, February 23, 2024 at 5:19 PM

Name: Debora Stacy
Address: 2347 Hwy 844
City: West Liberty
State: Kentucky
Zip Code: 41472
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Morgan County Water District

State the nature of your concern: We just dealt with a significant rate increase in the last three years which equaled about 24 percent increase. We live in a small town community, wages and jobs are hard to come by. The people in this county have been hit by so much in the last few years with Covid and inflation and rising costs everywhere. The proposed rate is a 41 percent increase that was submitted to the PSC. I ask that the PSC remember this is a public service and not intended to be revenue generating entity. The people are going to be paying between 70 and 100 dollars for a monthly water bill. This is outrageous when other counties and cities bills are much cheaper. Perhaps we need to look at ways we can save and cut rather than asking people to spend more of their hard to come by money. Also, we are putting our

elderly in a position to have to choose medicine or water along with many others. Maybe Morgan County Water District can only drive the company vehicles when they are on call or reduce the number of office staff. They have more staff than ever but still contract work out. Their price to set a meter is double what the city of West Liberty charges. I ask that it also be determined if there are any conflicts that need to be noted such as sitting on the boards of water dept that we are purchasing water from. I ask that you consider all of this when making your decision and take into account the hardship this rate will place people in.

Have you contacted the utility about the problem: Yes
