

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF THE NORTH)	
AMERICAN NUMBERING PLAN)	CASE NO.
ADMINISTRATOR FOR RELIEF OF THE 502)	2024-00333
NUMBERING PLAN AREA)	

ORDER

The Commission, on its own motion, provides notice to all parties that public meetings will be held on the below dates and locations for the purpose of receiving public comment on this proceeding. The public comment meetings will be recorded and filed into the case record. Attached to this Order as an Appendix is a copy of a press release providing additional information on the public meetings.

The public comment meetings are as follows:

June 2, 2025, at 6 p.m. Eastern Daylight Time at the Nelson Co. Fiscal Courtroom, One Court Square, Second Floor, Bardstown, Kentucky 40004.

June 3, 2025, at 6 p.m. Eastern Daylight Time at the Scott Co. Fiscal Courtroom 160 E. Main St., Georgetown, Kentucky 40324.

June 5, 2025, at 6 p.m. Eastern Daylight Time, at the Jefferson Community and Technical College, Southwest Campus, 1000 Community College Dr., Louisville, Kentucky 40272.

June 16, 2025, at 6 p.m. Eastern Daylight Time, at the Carroll Co. Fiscal Courtroom 440 Main St., Carrollton, Kentucky 41008.

June 17, 2025, at 6 p.m. Eastern Daylight Time at the offices of the Public Service Commission, 211 Sower Boulevard, Frankfort, Kentucky. This meeting will be a hybrid of in-person and virtual. Directions to participate virtually will be on the PSC website, <https://psc.ky.gov> prior to the June 17, 2025 public meeting.

IT IS THEREFORE ORDERED that recordings of the public comment meetings set forth above will be filed into the record of this case.

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PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner

ATTEST:


Executive Director



APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2024-00333 DATED MAY 28 2025

TWO PAGES TO FOLLOW

Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
psc.ky.gov

Angie Hatton
Chair

Mary Pat Regan
Commissioner

FOR IMMEDIATE RELEASE

Contact: Sheri Mahan
502-782-1735 or 502-401-7067
sherik.mahan@ky.gov

PSC ANNOUNCES PUBLIC MEETINGS ON 502 AREA CODE

Commission seeks input on options for new area code

FRANKFORT, Ky. (May 12, 2025) – The Kentucky Public Service Commission (PSC) will hold meetings across central Kentucky to receive public input on options for addressing the shortage of new numbers in the 502 area code.

The North American Numbering Plan Administrator (NANPA) notified Kentucky that the 502 area code would exhaust available phone numbers by the third quarter of 2027. The NANPA submitted five relief alternatives but recommended an all-service distributed overlay of the 502-area code with a new overlay area code. A new area code must be created in northwestern Kentucky prior to the number exhaustion date, and the PSC must hold public informational hearings throughout the 502 area code region.

The public meetings will be held June 2 in Bardstown, June 3 in Georgetown, June 5 in Louisville, June 16 in Carrollton, and June 17 in Frankfort. A detailed schedule with times and locations follows at the end of this news release.

PSC Chair Angie Hatton said the Commission is committed to an open process as it considers the creation of Kentucky's sixth area code.

"We want to hear from the telecommunications industry, from businesses that might be affected by the change, and from area code 502 residents," she said. "We seek public input so that we will have a full understanding of the issues before we make a decision that may have a significant impact on the economy and on people's daily lives."

New area codes can be established in one of two ways: geographic split or overlay. Until the last new area code implementation, the geographic split has been the norm in Kentucky. However, a new area code also can be created as an "overlay" on an existing area code which utilizes a new area code on all new numbers in an existing geographic area. This option then requires 10-digit dialing for local calls.

Documents in the 502 area code case can be found on the PSC Web site. The case number is 2024-00333. <https://psc.ky.gov/Case/ViewCaseFilings/2024-00333>



The PSC is an independent agency attached for administrative purposes to the Energy and Environment Cabinet. It regulates more than 1,100 gas, water, sewer, electric and telecommunication utilities operating in Kentucky and has approximately 90 employees.

AREA CODE 502 PUBLIC MEETING SCHEDULE

<u>Day</u>	<u>Date</u>	<u>Time</u>	<u>City/Venue</u>
M	6/2	6 pm	BARDSTOWN: Nelson Co. Fiscal Courtroom One Court Square, Second Floor, Bardstown
T	6/3	6 pm	GEORGETOWN: Scott Co. Fiscal Courtroom 160 E. Main St, Georgetown
Th	6/5	6 pm	LOUISVILLE: Jefferson Community & Technical College Southwest Campus; 1000 Community College Drive, Louisville.
M	6/16	6 pm	CARROLLTON: Carroll Co. Fiscal Courtroom 440 Main St, Carrollton
T	6/17	6 pm	FRANKFORT: Kentucky Public Service Commission 211 Sower Boulevard, Frankfort

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***QUESTIONS OR PROBLEMS REGARDING YOUR UTILITY SERVICE?
CALL THE PSC CONSUMER HOTLINE: 800-772-4636***

*Cecilia McCabe
North American Numbering Plan Administrator
One Tower Center Blvd.
Suite 800
East Brunswick, NJ 08816

*Florence Weber
North American Numbering Plan Administrator
One Tower Center Blvd.
Suite 800
East Brunswick, NJ 08816

*Logan Telephone Cooperative, Inc. db
Logan Telephone Cooperative, Inc. dba LTC
10725 Bowling Green Road
P. O. Box 97
Auburn, KY 42206

*Linda Hymans
North American Numbering Plan Administrator
One Tower Center Blvd.
Suite 800
East Brunswick, NJ 08816

*Cellco Partnership dba Verizon Wirel
Cellco Partnership dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920