

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF THE NORTH)	
AMERICAN NUMBERING PLAN)	CASE NO.
ADMINISTRATOR FOR RELIEF OF THE 502)	2024-00333
NUMBERING PLAN AREA)	

ORDER

The Commission, on July 31, 2025, issued an Order in this docket that ordered an all-services overlay for the 502 Numbering Planning Area (502 NPA) and established an implementation schedule for the new Numbering Planning Area (NPA).¹ The implementation schedule contained several steps that telecommunications providers were to take, the first step to begin no later than June 30, 2026, and the last step estimated to be no later than July 5, 2027.² The Commission’s implementation schedule was based upon the anticipated exhaust date for the 502 NPA during the third quarter of 2027.³

On December 30, 2025, the North American Numbering Plan Administrator (NANPA) filed with the Commission a recommendation that the implementation schedule be suspended, asserting that the exhaust date for the 502 NPA had been revised from the third quarter of 2027 to the second quarter of 2028, due to reduced demand.⁴ The

¹ Order (Ky. PSC July 31, 2025) at 6–8.

² Order (Ky. PSC July 31, 2025) at 7.

³ Order (Ky. PSC July 31, 2025) at 1.

⁴ Industry Consensus Agreement to Further Delay Development of Implementation and Customer Education Plan (filed Dec. 30, 2025) at 1.

NANPA and some telecommunications providers recommended that implementation schedule be delayed until the next publishing of NPA exhaust dates in April 2026, or if the available central office codes reach 40 or less.⁵

On January 29, 2026, the Commission, on its own motion, found that the implementation schedule established in the July 31, 2025 Order should be suspended and that the NANPA and the telecommunications providers should file a new proposed implementation schedule at the earlier occurrence of either the publication of revised exhaust dates in April 2026, or if the available central office codes reach 40 or less.⁶

On May 19, 2026, the NANPA and the telecommunications providers reconvened to discuss the delay in the establishment of implementation dates and customer education plans.⁷ NANPA subsequently filed the new trigger with the Commission on June 4, 2026, stating that the exhaust date for the 502 NPA had moved from the second quarter of 2028 to the first quarter of 2029.⁸ Industry consensus agreed that NANPA should reconvene the telecommunications providers when the Kentucky 502 NPA is within 22 months of the projected exhaust.⁹ At that point the NANPA and telecommunications carriers will propose a revised implementation schedule.¹⁰

⁵ Industry Consensus Agreement to Further Delay Development of Implementation and Customer Education Plan at 2.

⁶ Order (Ky. PSC Jan. 28, 2026) at 2.

⁷ Status Report on Electronic application of the North American Numbering Plan Administrator (NANPA) for Relief of the 502 Numbering Plan Area (filed June 6, 2026) at 1.

⁸ Status Report on Electronic application of the NANPA for Relief of the 502 Numbering Plan Area at 2.

⁹ Status Report on Electronic application of the NANPA for Relief of the 502 Numbering Plan Area at 3.

¹⁰ Status Report on Electronic application of the NANPA for Relief of the 502 Numbering Plan Area at 3.

The Commission, on its own motion, finds that the implementation schedule established in the July 31, 2025 Order should remain suspended and that the NANPA and the telecommunications providers should file a new proposed implementation schedule when the Kentucky 502 NPA is within 22 months of the projected exhaust.

IT IS THEREFORE ORDERED that:

1. The implementation schedule established in the July 31, 2025 Order is to remain suspended.
2. The NANPA and the telecommunications providers shall file a new proposed implementation schedule when the Kentucky 502 NPA is within 22 months of the projected exhaust.

Entered on this 23rd day of June, 2026.


PUBLIC SERVICE COMMISSION



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Chair



Mary Pat Regan
Vice Chair



Andrew W. Wood
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