

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HAWKINS PLUMBING, INC.)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2023-00358
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER

On November 3, 2023, Hawkins Plumbing, Inc. (Hawkins Plumbing) filed a complaint against Kentucky Utilities Company (KU) alleging that KU was not a member of the 811 program for locate requests in Carroll County and did not have a dedicated contact plan to assist with locate requests.¹ On November 16, 2023, the Commission entered an Order requiring KU to satisfy the matter complained of or file a written answer.² On November 27, 2023, KU filed a notice of satisfaction and motion to dismiss, stating that KU contacted Hawkins Plumbing and directed the Complainant to its interactive voice response (IVR) phone line to complete the locate requests at issue in this proceeding.³ Further, KU stated that Hawkins Plumbing expressed satisfaction with KU's response.⁴

¹ Complaint (filed Nov. 3, 2023).

² Order (Ky. PSC Nov. 16, 2023) at 1.

³ KU's Notice of Satisfaction and Motion to Dismiss (filed Nov. 27, 2023) at 1.

⁴ KU's Notice of Satisfaction and Motion to Dismiss at 2.

The Commission finds that Hawkins Plumbing should have 20 days to respond to KU's notice of satisfaction and motion to dismiss. If Hawkins Plumbing does not respond within 20 days from the service date of this Order, KU's notice of satisfaction and motion to dismiss shall be granted and the case shall be removed from the Commission's docket.

IT IS THEREFORE ORDERED that:

1. Hawkins Plumbing shall have 20 days from the service date of this Order to respond to KU's notice of satisfaction and motion to dismiss.

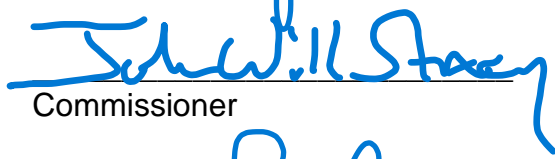
2. If Hawkins Plumbing does not respond within 20 days, KU's notice of satisfaction and motion to dismiss shall be granted and the case shall be removed from the Commission's docket.

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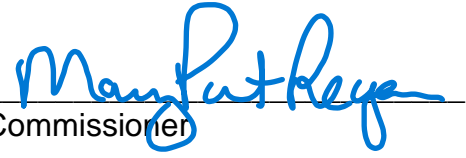
PUBLIC SERVICE COMMISSION



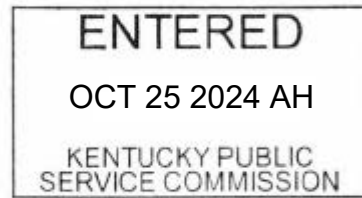
Chairman



Commissioner



Commissioner



ATTEST:

 *FVR*

Executive Director

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