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COMMISSION

October 12th, 2023

Robert Lee Askew Jr – Complainant

Louisville Gas & Electric - Defendant

IN RE: Case number 2023-00327

ADDITION TO
SECOND SUPPLEMENT

I would like to further demonstrate how the irregular accounts prejudiced me in other ways also. Specifically, that the gas bill (ineligible for assistance), was eventually shut off.

On my electricity account, I was still under a pay arrangement, and in compliance with the pay arrangement. Then, Defendant transferred the shut off gas bill and added the bill to my electricity account. At that time, defendant set aside our agreed upon pay arrangement, and made a new pay arrangement which was much higher. I simply could not afford it.

It was not fair, or reasonable for defendant to add this shut off gas bill to invalidate my pay arrangement on the separate account. Considering that Defendant caused me to be ineligible for assistance on the gas bill, by forcing me to open 2 separate accounts, in a manner that conflicted with the energy assistance programs regulations or rules.

Had LG&E conducted an investigation of my complaints long ago, this could have been easily resolved. This illegal double account situation forced upon me by Defendant, prejudiced me repeatedly, and I never had a fair opportunity to maintain my bills, due to the type of irregular billing and services I received.

In closing, I would clarify that I am not questioning Defendants right to carry over a bill to another account. Instead, I question the cumulative damage caused to me based upon my gas bill being ineligible for assistance, yet it was still used to set aside the pay arrangements.

There is no “notice” of these rules being employed by LG&E. I assert that there IS NO RULE that allows Defendant to set up this irregular double account as complained of. Kentucky Legislature did not write law with the intentions of reaching an absurd result. I assert that it was an absurd result that my gas bill was ineligible for energy assistance due to Defendants arbitrary and erroneous interpretation that this property was an apartment, contrary to Code Enforcement findings and reports.

Respectfully,

Robert L. Askew Jr