

**From:** [REDACTED]  
**To:** [Mary Brandner, CSW](#)  
**Cc:** [PSC Electronic Filings Mailbox](#); [Mike.hornung@lge-ku.com](mailto:Mike.hornung@lge-ku.com); [Napier, Heather \(KYOAG\)](#); [PSC Executive Director](#); [Vinsel, Nancy \(PSC\)](#); [rscbillinquiry@lge-ku.com](mailto:rscbillinquiry@lge-ku.com)  
**Subject:** Lesley Vowels LGE Acc [REDACTED]  
**Date:** Monday, December 18, 2023 12:56:37 PM

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Ms Mary,

Please advise this as a formal notice of abuse by Public Service Commission and LGE.

LGE has illegally disconnected my LGE services today. The anxiety and PTSD symptoms they have caused is abusive.

This bill is not from this address and it's from 2013 with an open dispute at Public Service Commission which both websites indicate it is my civil rights they have violated.

I have no lights or heat and it's snowing outside while I am passing kidney stones and disabled. With total disregard to their own rules and regulations. Which indicates discrimination and abuse.

LGE and PSC has disregarded my civil rights to Utility Service while a bill is in dispute in Appeals with Public Service Commission as of December 7, 2023. My civil rights state I have 7 days to file an appeal to their order December 01,2023 which I filed on December 07, 2023 with PSC acknowledging receipt of my appeal and my motion to stay. Both sites state this below.

**THE UTILITY WILL NOT DISCONTINUE YOUR SERVICE** if you have a billing complaint pending before the Commission as long as you pay the undisputed amount of your bill and continue to pay your regular monthly bills.

Can you please help. I do not owe it and their collection tactics are abusing me.

Thank you,

Lesley Vowels

