

From: [REDACTED]
To: [PSC Electronic Filings Mailbox](#); Mike.hornung@lge-ku.com; [Napier, Heather \(KYOAG\)](#); [PSC Executive Director; Vinsel, Nancy \(PSC\)](#); ada.complaint@usdoj.gov; rscbillinquiry@lge-ku.com
Subject: PSC Case 2023-00288 LGE Acct [REDACTED] Cease and Desist Disconnects and Threats of Disconnect
Date: Monday, December 18, 2023 11:57:45 AM

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Good afternoon all,

I am writing regarding the disconnect activities today related to the above-referenced account.

As both LGE and PSC Customer bill of rights states

THE UTILITY WILL NOT DISCONTINUE YOUR SERVICE if you have a billing complaint pending before the Commission as long as you pay the undisputed amount of your bill and continue to pay your regular monthly bills.

And Both have further disregarded my civil rights today. Which will be added to the case file.

I dispute the validity of the debt being pursued for the reasons outlined in the open dispute Appeal PSC acknowledged receiving on December 07, 2023 under Case 2023-00288 for LGE Acct [REDACTED].

I am formally requesting that all disconnect and collect efforts on this account cease and desist immediately and services be restored today.

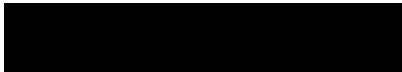
As I dispute the alleged debt and have an open dispute with PSC Case 2023-00288 for LGE and any disconnect regarding this matter is against my civil rights.

Please note that this letter serves as a formal request under the Fair Debt Collection Practices Act (FDCPA) to cease and desist all collection and disconnect activities, including but not limited to calls, letters, and any threats of disconnections, reporting to credit bureaus, regarding this alleged debt.

I request that any further communication be in email or mail only.

Any violation of this cease and desist request will be considered a violation of the FDCPA and will result in legal action.

Thank you,
Lesley Vowels



Ezekiel 3:16-21