

RECEIVED

DEC 13 2023

PUBLIC SERVICE
COMMISSION

From: [REDACTED]
To: [PSC Executive Director](#)
Subject: LGE Disconnect Threats
Date: Wednesday, December 13, 2023 9:49:06 AM

This Message Originated from Outside the Organization

This Message Is From an External Sender.

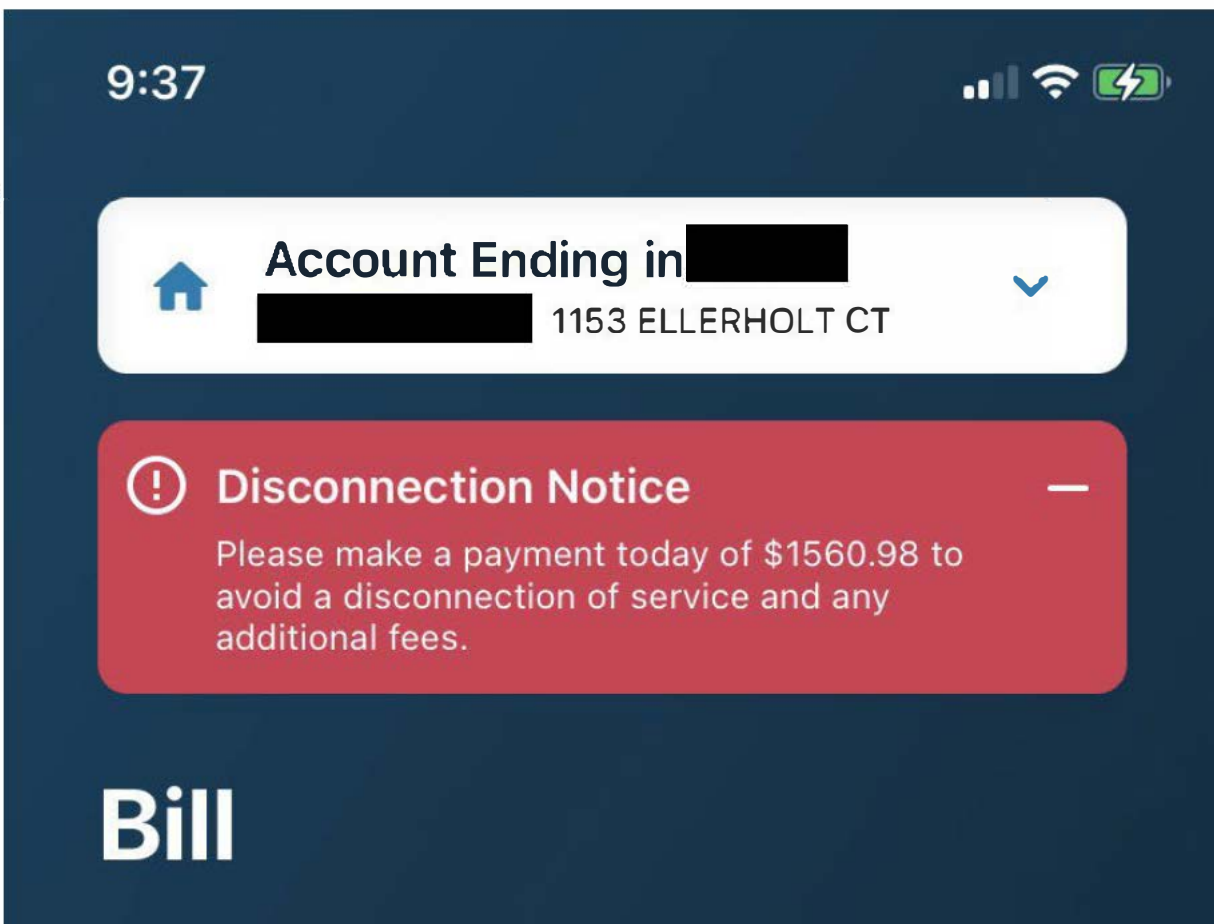
[Report Suspicious](#)

Good morning PSC,

There is an open dispute with LGE and LGE is disregarding the PSC Customer bill of rights stating while there is an open dispute LGE cannot disconnect.

This is the second time I have reached out to PSC to correct this disconnect threat and it has not been corrected as LGE is continuing threatening disconnect on 12/8/2023.

Please have this corrected immediately as it is against the customer bill of rights, hindering my disability and will be addressed in my statement of appeal.



\$1,707.59



Disconnection Notice

\$1560.98 Due by December 15 to
Prevent Disconnection

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Usage



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Thank you,
Lesley Vowels

