

RECEIVED

NOV 10 2023

**From:** [REDACTED]  
**To:** [PSC Electronic Filings Mailbox](#); [PSC Executive Director](#)  
**Subject:** Re: Item Logged For Case: 2023-00288  
**Date:** Friday, November 10, 2023 1:27:21 PM

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PUBLIC SERVICE  
COMMISSION

**This Message Originated from Outside the Organization**

This Message Is From an External Sender.

[Report Suspicious](#)

Hello,

I have attached the result of PNCs investigation as further evidence.

*Thank you, Lesley Vowels  
Your victory is the greatest joy I could*

ACCOUNT ENDING IN: [REDACTED]  
REFERENCE: [REDACTED]  
September 18, 2023  
PAGE 1 OF 1



LESLEY A VOWELS  
1153 ELLERHOLT CT  
LOUISVILLE, KY 40211-2422

**Your card transaction(s) dispute has been resolved and your temporary credit is now final.**

**Here's what happened:**

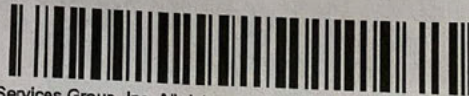
You contacted us recently regarding a card transaction(s) dispute in the total amount of \$1,479.30.

**What to expect:**

Our investigation of your claim is complete. As a result, the provisional (temporary) credit totaling \$1,479.30, and applicable fees previously credited to your account are now final.

**Here's how you can reach us:**

We're here to help. If you have questions or need assistance, please contact us at 1-888-PNC-BANK (1-888-762-2265) or online at [pnc.com](http://pnc.com). We appreciate your business and thank you for choosing PNC Bank.



Thank you,  
Lesley Vowels

