

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, September 13, 2023 8:59:00 AM

Case No. 2023-00218

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00218, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00218 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, September 11, 2023 12:46 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 11, 2023 12:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, September 11, 2023 at 12:34 PM

Name: Alice Morgan
Address: 119 Lost Tree Dr.
City: Georgetown
State: Ky
Zip Code: 40324
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Ky: once again, Bluegrass Water is wanting to increase our rates here in Georgetown about a year ago they increased at \$55 more on the month claiming it was for new infrastructure and now they're wanting to increase it again we do not know how much a meeting is going to be held September the 19th 2023 for everyone to attend. And the thing is my water smells and I don't ever drink it. I just use bottled water and I don't know what they've done and what infrastructure they have made better but it certainly hasn't made our water taste better we need your help. We need the commissioner to stop this nonsense. They're driving us homeowners, especially the elderly out of their homes . We need your help. Previously our HOA did contact the Bluegrass Water regarding these increases and we even had an attorney but we got nowhere. Thank you Alice Morgan.

Have you contacted the utility about the problem: Yes
