

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, July 14, 2025 9:52:00 AM

Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, July 10, 2025 3:03 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2023-00159

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Thursday, July 10, 2025 2:54 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, July 10, 2025 at 2:53 PM

Name: Raymond Milligan

Address: [REDACTED]

City: Bulan

State: KY

Zip Code: 41722

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Ky power has been robbing their customers for years with random "environmental charges" that doesn't match any particular percentage of the bill of any particular month. A couple of years ago there was a \$100 "random charge" that wasn't explained and never reappeared again. How can any sane person could agree with the statement that raising the price now will save us money for twenty years to come. That's the problem with for profit utilities that always raise prices to make more money for their stock holders and to hell with the customers because they can't switch electric companies so just charge them what ever you want, what are they going to do? LoL, boy do we have fun " stickin' to them"!!!! I thought the PSC was supposed to be fair and protect the company and consumers alike. So what I would like to know is how much are these companies paying you to keep things going their way. I know you don't care or give a crap about us seniors on a fixed income but a lot of us can't afford this increase. Another thing I know how to squeeze every bit of value of every kw hour; all led light bulb 8 watts or less, hot water heater set 110 degrees, new heat pump, double pane vinyl windows, doors weather stripped. All lights off when not in use, thermostat set on 62 degrees in the winter and 78 degrees in the summer. As you can see I know how to save on my electric bill but what I can do is already done. All my efforts are in vain since you allow unnecessary raises and just screw people over especially seniors on fixed incomes. I hope you enjoy your blood money because this is going to kill a lot seniors but at least ky power will be happy and PSC will be laughing all the way to the bank. Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, July 14, 2025 9:51:00 AM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, July 10, 2025 7:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2023-00159

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, July 8, 2025 11:07 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, July 8, 2025 at 11:06 PM

Name: Julianna woods

Address: [REDACTED]

City: Auxier

State: KY

Zip Code: 41602

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: AEP or APC whatever it is. Is out of control. My husband and I are on a fixed income, we are on the budget plan but yet our bill is 350+ dollars A MONTH. And it's only gonna get higher. We have reached out to the CAP office and everything. We can't afford the bills to be higher. They are taking advantage of the fact they have monopolized the area and no one can get a different service that is more affordable. Without the budget plan out bill would be 600 dollars. If not more now. They are bleeding everyone dry. My mother in law uses more electric, has more people living there and her bill is under 200. But for 2 people In a tiny trailer not a nice house like they have is 350 and up. Something needs done.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, July 14, 2025 9:51:00 AM

Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, July 10, 2025 7:35 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2023-00159

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, July 9, 2025 8:09 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Wednesday, July 9, 2025 at 8:08 AM

Name: Anthony J Pennington

Address: [REDACTED]

City: Hazard

State: KY

Zip Code: 41702

Phone number where you can be reached: [REDACTED] Ext. don't call me.

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power is a monopoly and charges the highest residential rates in the state, yet the PSC bends over backwards to accommodate every rate hike. AEP's CEO made 10 million dollars in 2023 (Julia A. Sloat), she doesn't deserve that, and neither do the rest of the people on their board. Do better and stop letting Kentucky Power take advantage of the most economically depressed area of the state.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Formal Complaint: Unfair Electricity Rates from Kentucky Power Impacting Eastern Kentucky Families
Date: Monday, July 14, 2025 9:50:00 AM

Case No. 2023-00159

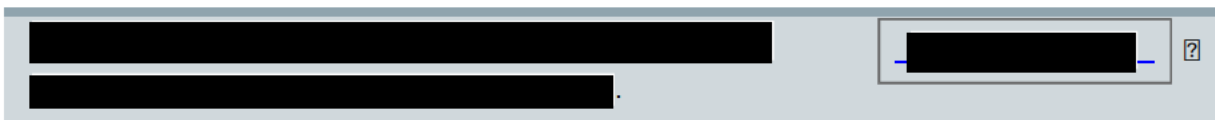
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, July 10, 2025 7:33 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Formal Complaint: Unfair Electricity Rates from Kentucky Power Impacting Eastern Kentucky Families

Case #2023-00159

From: H S [REDACTED]
Sent: Wednesday, July 9, 2025 10:36 AM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: Formal Complaint: Unfair Electricity Rates from Kentucky Power Impacting Eastern Kentucky Families



Dear Kentucky Public Service Commission,

I am writing to file a formal complaint regarding the ongoing and increasingly unaffordable electricity rates charged by Kentucky Power. I live in Eastern Kentucky, one of the most economically challenged regions in the state, and yet we are burdened with the highest electricity rates in Kentucky.

Many of us are struggling to keep up with basic living expenses. Our communities have limited job opportunities and high poverty rates, and these repeated rate hikes from Kentucky Power are placing an extreme and unfair burden on working families, seniors, and low-income households.

It is hard not to see this as a case of corporate greed—Kentucky Power continues to raise rates even though our region can least afford it. This is not just financially damaging, it feels unethical. People here are already forced to choose between paying their utility bill and buying groceries or medication.

I respectfully ask the Commission to:

- Investigate Kentucky Power's rate increases and financial practices
- Consider the disproportionate impact on Eastern Kentucky residents
- Demand accountability and transparency from Kentucky Power
- Deny or strictly limit any further rate increases that deepen this burden

Our voices deserve to be heard, and our communities deserve fairness and protection—not exploitation.

Please do the right thing and stand with the people of Eastern Kentucky.

Thank you,
Helen

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