

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Rate increase. #2023-00159  
**Date:** Thursday, July 27, 2023 2:25:00 PM

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Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** Karen [REDACTED]  
**Sent:** Tuesday, July 25, 2023 9:33 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate increase. #2023-00159

To whom it may concern:

We humbly ask you to reconsider your allowance of the KY Power rate increase in case #2023-00159. My husband and I are senior citizens ages 79 & 77 living on fixed incomes. He has serious cardiac problems including open heart surgery and a-fib and I am dealing with lymphoma. The high cost of medication, groceries and other expenses leave us very little for extras. Should those rates increase this will put a tremendous burden on us that we simply cannot afford. Our address is 1901 W Steele Dr, Ashland, KY 41102  
Ed and Karen Radjunas

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case No. 2023-00159 Kentucky Power)  
**Date:** Thursday, July 27, 2023 2:26:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

**From:** Robin Ruggles [REDACTED]  
**Sent:** Sunday, July 2, 2023 3:56 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case No. 2023-00159 Kentucky Power)



I'm writing on behalf of the proposed rate increase.

NOPE

Is too high and it's happened rather frequently and cost of living is not raising. It's unable to be met by too many.

Robin Ruggles  
2126 Lexington Ave  
Ashland KY 41101

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case No. 2023-00159  
**Date:** Thursday, July 27, 2023 2:28:00 PM

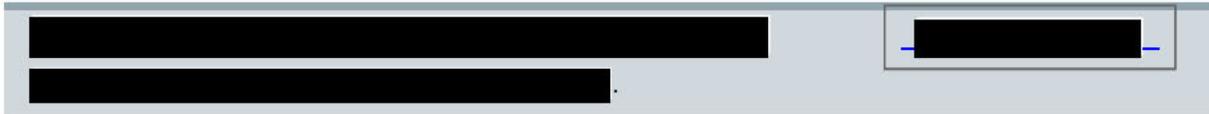
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Case No. 2023-00159

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Thank you for your interest in this matter.

**From:** Patty Ferrell [REDACTED] >  
**Sent:** Monday, July 3, 2023 8:03 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case No. 2023-00159



Patty A. Ferrell  
962 Rebecca Lynn Dr.  
Rush, Ky. 41168

I am concerned about the rate hike that Kentucky Power has requested. This will cause hardship for our older citizens who are on fixed incomes-many are currently struggling to keep up with the increases in everything from food to utilities.  
I hope this request will be denied.

Patty A. Ferrell

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case No. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:29:00 PM

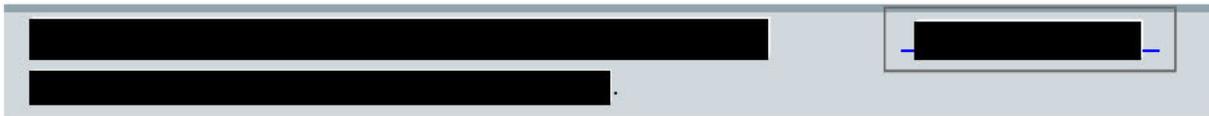
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Case No. 2023-00159

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Thank you for your interest in this matter.

**From:** Sarah Pennington <[REDACTED]>  
**Sent:** Tuesday, July 4, 2023 9:39 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case No. 2023-00159 Kentucky Power



My name is Sarah Pennington & I reside at 2377 Marsh Hill Drive Ashland, KY 41102. I am writing in response to the proposed rate increase of 18.3%. I know this would cause a burden to my family even though we are blessed with decent income. So I worry tremendously about my elderly family that are on a fixed income. Specifically those that live alone on that fixed income. We've already had significant rate increases in the last few years. Not to mention, fuel adjustment costs that have gone up the last couple of years. Please consider the well-being of many people in Kentucky & the struggle this would cause. I believe eastern Kentucky already pays some of the highest rates in the state with many of the poorest counties in this area. Thank you for taking the time to read this. I know careful consideration will be taken toward the families of Kentucky & a better solution can be determined.

Sincerely,  
**Sarah Pennington**

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case no 2013-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:30:00 PM

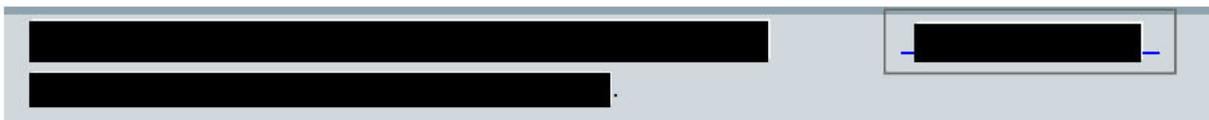
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Case No. 2023-00159

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Thank you for your interest in this matter.

**From:** Janie Griffith <[REDACTED]>  
**Sent:** Friday, July 7, 2023 9:37 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case no 2013-00159 Kentucky Power



Public informations officer.

This in in regards to the 18.3% rate hike proposed for residents of Eastern Kentucky. Please do not do us this way. People here are struggling to pay bills and put food on our tables. An increase such as this could be devastating.

Janie Griffith  
709 Lakeside  
Jackson, Ky. 41339

To: Public Service Commission, 211 Sower Boulevard, Post Office Box 615,  
Frankfort, KY 40602.

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case No. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:31:00 PM

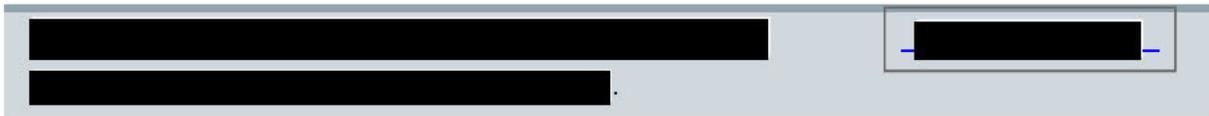
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Thank you for your interest in this matter.

**From:** sarah scott <[REDACTED]>  
**Sent:** Friday, July 7, 2023 10:18 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case No. 2023-00159 Kentucky Power



Do not allow KY Power to have another rate increase. Residents that struggle already will not be able to afford an increase. Although there are programs to help, they soon run out of funds and not everyone gets to use these programs.

Thank you,  
Sarah Scott  
Boyd County Resident

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case no. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:32:00 PM

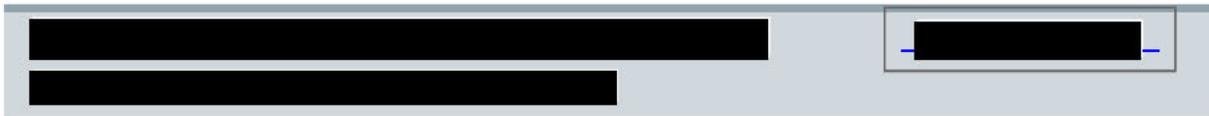
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Thank you for your interest in this matter.

**From:** Dwayne Slone [REDACTED]  
**Sent:** Friday, July 7, 2023 6:49 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case no. 2023-00159 Kentucky Power



Dwayne Slone  
138 Perkins Madden  
Hindman, Kentucky

For a company (Kentucky Power/AEP) whose profit margin is in the millions/billions each year to request a rate increase is simply ludicrous.

Signed  
Thumbs down for a rate increase

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Kentucky Power Co. Rate Hike Case #2023-00159  
**Date:** Thursday, July 27, 2023 2:32:00 PM

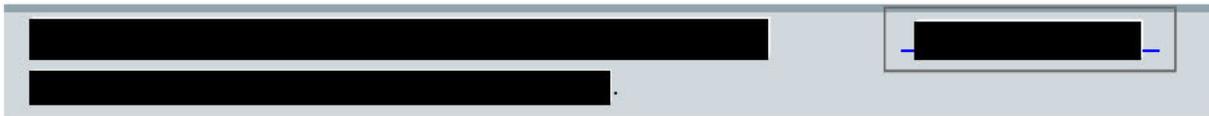
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Thank you for your interest in this matter.

**From:** John Campbell [REDACTED]  
**Sent:** Saturday, July 8, 2023 10:20 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Kentucky Power Co. Rate Hike Case #2023-00159



My name is John M. Campbell and I live at 7024 State Route 3, Catlettsburg, KY 41129. I am writing to protest the rate increase of 18.3% that Kentucky Power Co. is asking for. It is my understanding that this will be the third increase in 5 years and sense I am retired and on a fixed income this is too much to handle. I understand that an increase is needed but I don't know of anyone getting a raise to this degree at my age. Please keep the little people in mind while deturning the need of the companies request.

Thank you,

John M. Campbell

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: 2023-00159  
**Date:** Thursday, July 27, 2023 2:34:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** Thomas Williams [REDACTED]  
**Sent:** Saturday, July 15, 2023 12:16 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** 2023-00159

[REDACTED]

I am writing to protest the rate increase proposed by Kentucky Power Co. KPC already enjoys the highest monthly cost per residential service in the State of Kentucky. For them to seek an additional 18% increase is preposterous. Please examine their request carefully, giving consideration to their genu needs while protecting the public from unnecessary and grossly excessive rate increases.

Thomas Williams  
632 W Greenhill Rd.  
Ashland, KY 41102

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:37:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** kubi rubuntu [REDACTED]  
**Sent:** Friday, July 14, 2023 1:26 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159 Kentucky Power

[REDACTED]

[REDACTED]

[REDACTED]

Hello,

I hope this message finds you well. I am writing to express my concern regarding the proposed rate increase for 2024. As you may be aware, Eastern Kentucky has already endured significant financial hardships, and implementing an 18% rate increase would only serve to exacerbate the difficulties faced by families in the region.

Eastern Kentucky has already experienced financial setbacks, often due to factors beyond their control. Many families in the region are still struggling to recover from the economic downturns of recent years. Adding another rate increase to their burden would be nothing short of devastating, hindering their ability to meet basic needs and forcing them to make even more challenging financial decisions.

Furthermore, it is disheartening to note that this will mark the third increase in rates within a five-year period. Continuous rate hikes place an unfair burden on customers and can create a cycle of financial instability for families who are already struggling to make ends meet. It is crucial to consider the long-term effects of such increases and evaluate alternative solutions that alleviate the burden on residents.

Kentucky Power, as a respected organization committed to serving its customers, has an opportunity

to make a positive difference in the lives of Eastern Kentucky residents. Rather than increasing rates, I urge them and you all to explore alternative strategies to mitigate the financial strain faced by families. This could involve implementing energy-efficient initiatives, seeking cost-saving measures, or partnering with local organizations to provide financial assistance programs for those in need.

By taking these alternative actions, Kentucky Power has the chance to demonstrate its commitment to the well-being of its customers and the Eastern Kentucky community. It is essential to prioritize the interests of the people you serve and seek solutions that promote financial stability, growth, and a better future for all.

Thank you for considering my perspective and for your attention to this matter. Your decisions have real consequences for the lives of Eastern Kentucky residents. I trust that you will act responsibly and work towards providing affordable and accessible electricity for the community without increasing rates in 2024.

Sincerely,

Kyle Spalding

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case # 2023-00159  
**Date:** Thursday, July 27, 2023 2:38:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** [REDACTED]  
**Sent:** Friday, July 14, 2023 10:25 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case # 2023-00159

Dear Information Officer:

I read of the concerns people in eastern Kentucky have regarding yet another increase in their utility rates. I'm sure it's a difficult situation on both sides but people need to be able to have electricity in their homes. Their health depends on it when one considers such things as refrigeration for preservation of food, electricity for supplemental oxygen or CPAP machines, not to mention keeping clothes and bedding free of germs (or bed bugs!), etc. I know this first hand from having volunteered medical care in impoverished areas in eastern Kentucky some 20 years ago.

It is time to be creative and consider other ways to maintain residents' health, comfort and other essentials. People are more important than companies. Please explore other options.

Alice Gunnison, PA-C  
(Certified Physician Assistant)  
7849 Wolf Pen Branch Rd.  
Prospect, KY 40059

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case #2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:38:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** [REDACTED]  
**Sent:** Thursday, July 13, 2023 11:43 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case #2023-00159 Kentucky Power

[REDACTED]

If the power companies in eastern Kentucky need more funds, they need to look for other ways besides imposing heavier taxes on the residents who live there. They surely know that in many cases people are struggling just to feed and care for their families. The last thing they need is additional taxes!

I don't live there or even personally know anybody there, but I am very concerned for these people. Please consider their situation before approving any more taxes that they have to pay. My address is below.

Mrs. Karen R. Level  
9107 Bristol Avenue  
Louisville, KY 40220

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Kentucky power rate increase  
**Date:** Thursday, July 27, 2023 2:39:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** Stephen Keller [REDACTED]  
**Sent:** Wednesday, July 12, 2023 9:35 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Kentucky power rate increase

[REDACTED]

[REDACTED]

My name is Stephen Keller. I am married with two children. We struggle paycheck to paycheck due to lack of employment opportunities in Eastern, KY. I've watched my community dwindle from businesses closing and from a declining population. I believe it is UNFAIR and INHUMANE the monopoly Kentucky power has over eastern KY. The proposed rate hike would devastate not only my family but thousands of others as well, who struggle as we do. I pray you turn down this rate hike and consider a solution to the monopoly they have over this area. If these rate hikes are allowed to continue unchecked, I fear for the well-being of my fellow Kentuckians. Thank you for your time.

Stephen Keller

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:39:00 PM

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Thank you for your interest in this matter.

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**From:** Kimberly Brown [REDACTED]  
**Sent:** Wednesday, July 12, 2023 3:43 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No 2023-00159 Kentucky Power

[REDACTED]

I would like to urge the Public Service Commission to deny Kentucky Power their request for an 18.6% residential rate hike.

The proposed rate increase places an unfair burden on residential customers - especially for those customers on fixed incomes or single-income households. The proposed rate increase is too high and will cause many to struggle to pay their utility bills.

Please oppose and deny this rate increase as it is unfair and unnecessary in today's current economy.

Respectfully,

Kimberly D. Brown  
901 Commanche Drive  
Ashland, KY 41102

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159 Kentucky Power)  
**Date:** Thursday, July 27, 2023 2:39:00 PM

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Thank you for your interest in this matter.

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**From:** Anita Moore [REDACTED]  
**Sent:** Wednesday, July 12, 2023 12:08 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159 Kentucky Power)

[REDACTED]

How DARE this corporation that's made of millionaires ask for yet another raise to their rates!

I am one of many people that live in this area . We have been held hostage by Ky Power for many years while they keep robbing us and we have no option but to accept it. We don't have another choice to provide electricity for us. They know it.

I live on a limited income and in the winter it's impossible to pay our electricity bills.

Once cold weather hits my bill is \$400-\$600 a month - just for electricity.

That's almost more than my monthly income for ONE bill.

I have to choose between food, medicine, or electricity.

This company needs to lower its rates NOT increase! They need audited to see where our money is going.

Anita Moore  
2443 Turkey Creek  
Langley, Ky  
41645

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159  
**Date:** Thursday, July 27, 2023 2:39:00 PM

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Thank you for your interest in this matter.

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**From:** Drew Amanda [REDACTED]  
**Sent:** Wednesday, July 12, 2023 11:52 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159

[REDACTED]

I would advise the Ky public service commission to deny this proposed rate hike. As it is your job to see that we eastern kentuckians have affordable utilities.

And you recently rejected the purchase of Kentucky Power by Liberty Utilities bc neither company could provide assurance that our bills would go down, so why would you even consider a rate hike by Kentucky Power, because that would clearly contradict why you didnt approve the sale to liberty utilities.

Not only that, but kentucky power has a monopoly here, which last time I checked was illegal. I say you should make it mandatory for one that another electrical supplier be allowed to offer services here. And if thats not possible you should force Kentucky Power to drop rates not raise them.

There is absolutely no reason why our bills should be so high. And their explanations of why they are so high is complete nonsense. The real reason is greed!!!

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Kentucky Power increase rate.  
**Date:** Thursday, July 27, 2023 2:40:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** Marie Hessman [REDACTED]  
**Sent:** Wednesday, July 12, 2023 11:38 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Kentucky Power increase rate.

[REDACTED]

I live in Isom, KY, we were devastated with the flood and so many aren't even in homes yet, and now ky. power wants to hit us again. The fuel charge we pay is ridiculous it is often \$40 to \$50 dollars which raises our bills so much. It is often a third if not more of my bill. I am 67 and can not afford any more increases. I got an increase in my Social security yet it was consumed with raises in other bills. When is Eastern Kentucky going to stop being the one to sacrifice for the rest of the state. Our rates are already high than others in this state and surrounding ones. Please do not approve this.

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:40:00 PM

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Thank you for your interest in this matter.

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**From:** Art Melton [REDACTED]  
**Sent:** Wednesday, July 12, 2023 11:15 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159 Kentucky Power

To: Ky Public Service Commission  
Public Information Officer

From: Arthur and Janessa Melton  
348 Busy Hollow Road  
Wooton, KY 41776

I would like to voice my concerns regarding the proposed rate hike by Kentucky Power.

This rate increase is (in my opinion) unjustified and unacceptable. The rate increase will greatly affect our standard of living at a time when the cost of living is at an all time high.

I am a College Professor and my wife is a Nurse Practitioner. We will be able to survive this increase but many others in our community will have a great deal of difficulty in doing so. Those on fixed incomes will not be unable to absorb the increase. Most are barely getting by as it is.

With the cost of inflation, Kentucky Power should not be immune to increased costs. Weather affects us all and no one is covering our expenses related to such events. There are costs associated with any business and it is unfair for Kentucky Power to expect the citizens of Eastern Kentucky to cover all of their expenses related to unforeseen weather events.

It is my opinion that Kentucky Power should shoulder a significant burden of costs and not the customers. Kentucky Power should accept the fact that their profit margins will suffer in difficult times and that they cannot continually increase their rates in order to turn a greater profit.

Thanks for listening to me rant and I sincerely hope that you will consider our concerns with rendering a decision.

Regards,  
Arthur and Janessa Melton

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159 Kentucky Power)  
**Date:** Thursday, July 27, 2023 2:40:00 PM

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Thank you for your interest in this matter.

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**From:** Sara [REDACTED]  
**Sent:** Wednesday, July 12, 2023 11:10 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159 Kentucky Power)

[REDACTED]

[REDACTED]

Hello I wanted to send in a comment on the proposed Kentucky power rate increase. I am a 46 year-old on disability and I only draw a little over \$900 a month I have seen my power bill be as much as \$2000 but never under \$300 a month, and even at \$300 a month which is low I am averaging four to \$500 a month is almost half of what I draw a month. Take in consideration I also have other household bills one of which is a Internet bill that I have to maintain because I try to do a lot of telehealth to save money. But I also have gas expenses to go to and from the doctor food and I just can't make it now and you all are wanting to increase the bills yet again, these statistics are showing that more people are getting cut off because they cannot pay their bills and yet you want to increase them could you please tell me how much cents that makes? Kentucky power is asking for an increase because if I get this correct the weather we are having they need to fix things that were damaged? Wasn't the reason for the increase back in 2021 because they needed to do upgrades to the lines and cut trees because of the weather? If Kentucky power had done a lot of this stuff i.e. cutting trees upgrading lines or even burying powerlines before the weather had gotten worse they would not be in the same situation. How about we ask some of these big CEOs to take a pay cut or freeze their pay because I know my check hasn't went up very much even though the cost of living has why are we paying six and seven figures to some of them when there's people like me that are having to live without power some of them permanently some for weeks or even a month at a time until they can raise the money to get the power cut back on? I just don't see how they can in good conscience ask for another rate increase when they were just trying to sell to liberty and then something happened that that didn't go through I'm puzzled by that. I live in the very eastern part Pike county and can drive 10 minutes across the state line into south western

Virginia where I actually went to school have friends and family there and can tell you Appalachian power who is still a company of Kentucky power or other sister companies they all fall under the same umbrella is what I'm trying to say but I know for a fact I have a family member with a two story house and their power is 1/3 to 1/2 of what mine is and at one time I had a single wide mobile home now you tell me how that is possible and yet they are asking for an increase? I sure don't get an increase and it's unfathomable for me to think they have the gall to ask for one as well! And until someone steps up and puts her foot down and have these big companies stop these horrible Financial acts then we are continually going to lose the population in eastern Kentucky if not olive Kentucky because no one is going to leave here when there's a few job opportunities few basic opportunities and yet have to pay out the Wazoo for utilities if you are not from this area, low income, or retired here then why would we even come or stay because you have to have the jobs or income to pay these rights and if you are will honestly do the math it's not here, you are literally running off the population and I can say for a fact that I am one of those who are looking to move because of the utilities prices in my area compared to my income. Thank you for listening to my statement. Sara Justice  
Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:40:00 PM

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Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** Willaim [REDACTED]  
**Sent:** Wednesday, July 12, 2023 9:07 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159 Kentucky Power

[REDACTED]

[REDACTED]

It appears to me if we have less people using Ky. Power energy, then maybe the company needs to scale back on employees. We do not need all the workers to serve a smaller amount of users. I myself have had 3 budget increases in the last 15 months or so that went from \$90 odd dollars to \$136.00 a month and at the beginning of this year and now it is \$165.00 a month. Stopped using my oxygen machine, put in LED bulbs everywhere in the home and using a window fan to ease up on the air conditioning. Seems the more one cuts back the higher the rates go. Where does it end? Ended up here using the last of our savings. William Pennywitt 312 Greenup Road Raceland Ky. Email : [REDACTED] To whom ever reads this thanks for listening to my complaints.

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case No. 2023-00159 Kentucky Power  
**Date:** Thursday, July 27, 2023 2:41:00 PM

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Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** David Kramer [REDACTED]  
**Sent:** Wednesday, July 12, 2023 8:33 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case No. 2023-00159 Kentucky Power

[REDACTED]

Reading this article I was in total disbelief. There is no county in Kentucky that can absorb electric increases of this magnitude. Where is McConnell and our other politicians that are not fighting to protect the eastern Kentucky counties?

It should be no mystery as to why the population has decreased. Maybe the modifications to Big Sandy should have been spread over several years.

If electric rates in other Kentucky counties continue to rise, there won't be anyone left in Kentucky. It should be no surprise why everyone is moving to Florida.

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: 2023-00159  
**Date:** Thursday, July 27, 2023 2:41:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** Kenneth Stamper [REDACTED]  
**Sent:** Wednesday, July 12, 2023 7:24 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** 2023-00159

**This Message Originated from Outside the Organization**

[Report Suspicious](#)

You have not previously corresponded with this sender.

[there rates are already makeing people in ky choose between](#) food and electric we are paying fore services we aren't suppose to pay for we should only have to pay for the electric we use and not all the extra fuel that they use that is charging twice for same kilowatt per hour if the customers are paying for fuel and then paying for each kilowatt for the electric we use if you look at a bill there are more extras changes than the power we use. The customers are paying for what the electric company is paying for the fuel they use then we paying for the electric we use thats double paying for a service. The coal was forced to be deleted by the power company's and government now the fuel is 3 times more costly than coal was I thank the rates should be decreased or all the extra fuel adjustments should be ommited for customers

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Rate hike  
**Date:** Thursday, July 27, 2023 2:45:00 PM

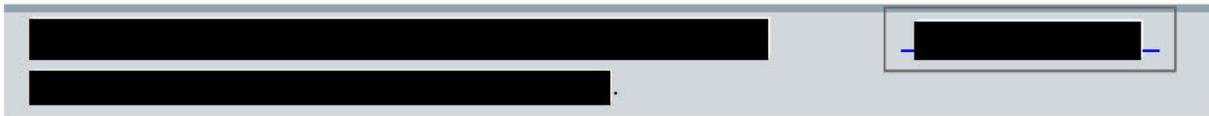
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Case No. 2023-00159

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Thank you for your interest in this matter.

**From:** My little bunny Love [REDACTED]  
**Sent:** Wednesday, July 26, 2023 2:42 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Re: Rate hike



Ivan and Karen Castle  
421 1/2 11th Street  
Catlettsburg KY 41129  
[REDACTED]

**From:** My little bunny Love [REDACTED]  
**Sent:** Tuesday, July 25, 2023 12:17 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Rate hike

My family and I already struggle with high electric costs why is there a need for you all to once again increase prices? There is no way our rates should be so much higher than WV

**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: 2023-00159  
**Date:** Thursday, July 27, 2023 2:45:00 PM

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Case No. 2023-00159

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Thank you for your interest in this matter.

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**From:** Suzanne Griffith [REDACTED]  
**Sent:** Thursday, July 27, 2023 7:43 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** 2023-00159

[REDACTED]

Public Service Commission Ladies and Gentlemen:

Subject: Case No. 2023-00159 Kentucky Power

The following is from my local newspaper, The Daily Independent. I thought it was information those making decisions on the proposed 18.3% rate hike would need to be aware of.

"We are serving meals on the weekends for 50 additional people who are food insecure, and our case manager is receiving a record number of requests for utility and rental assistance where community members are looking to preserve their current stability in housing and are turning to the Salvation Army as a last resort. These services could be cutback when the needs remain high in the community." (The Daily Independent 7/27/2023)

With this said, what people don't need is an 18.3% rate hike in their Kentucky Power electric bill.

Sincerely,

Suzanne Barker Griffith  
535 Houston Ave  
Ashland, KY 41102  
[REDACTED]

# Salvation Army sees record highs for those needing aid

BY LEE WARD  
THE DAILY INDEPENDENT

**ASHLAND** The Salvation Army of Northeast Kentucky is facing challenges housing neighbors and providing essential emergency services to community members most vulnerable, according to Major Jason Swain.

"We are housing 30 to 40 people experiencing homelessness every night in our emergency shelter who have nowhere to go, and our shelter stays at capacity most nights," Swain said. "We are serving meals on the weekends for 50 additional people who are food insecure, and our case manager is

Business Development Direc-

so proud to say that they call

many members of the commu-

highest with the greatest am-

## ARMY

From Page B1

receiving a record number of requests for utility and rental assistance where community members are looking to preserve their current stability in housing and are turning to the Salvation Army as a last resort. These services could

be cutback when the needs remain high in the community."

The combination of increased living expenses, economic concerns and the extreme cold at the end of the Salvation Army's Red Kettle season last Christmas has left the organization with less financial resources when the community needs are higher, Swain said.

"At the same time, we are witnessing all community groups needing to cut costs and preserve resources. For our at-risk neighbors this means increased expenses including higher rent costs, lack of transportation, lower affordable housing inventory, higher food costs, increased energy expenses and limited access to important community services like

mental health interventions and intense case management to transition people experiencing homelessness to self-sufficiency," Swain said. "In addition, those who typically support the Salvation Army are also conserving their resources and making tough choices about investing."

While a drop in donations isn't uncommon during sum-

mer, higher living expenses has cut into families' charitable donations. Swain said the nonprofit needs \$60,000 to get through the next few months and continue providing essential services at the same increased rate.

Donations can be mailed to P.O. Box 1405, Ashland, KY 41105 or dropped off at 2212 Carter Ave., from 9 a.m. to 3 p.m.