

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: AEP price increases
Date: Tuesday, July 25, 2023 2:13:00 PM

Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Larry Hall [REDACTED]
Sent: Friday, June 30, 2023 12:20 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: AEP price increases

[REDACTED]

I worked for AEP 35 yrs. And inspected for them for 3 more years.. what I saw AEP doing in the last 10 years was spend anywhere from 2.8 billions to 3.3 billion a year in the east region and west region On the transmission line and the sub station If you get them to show you how much money was spent in the 10 other states and compare it to what was spent in Ky you will see a huge difference in what was spent in Ky and the other states.Also you can see that most of the money spent in Ky was spent in and around the Ashland and Kenova WVir. Area because of Ashland Oil or Marathon to keep them happy. Also the close of Big Sandy Plant was just to get Ky customers to fit the bill to convert it one unit to gas. Also why close one coal fired power plant and then buy into another doesn't make sense unless you look at who owned the plant they bought(they just paid themselves with their own money and then get Ky to convert Big Sandy to gas)into and then look at the difference in what Ohio customers pay for electricity from that plant and how much more that ky customers pay.. just another way of getting more money from the smaller customers base in Ky. Look at the higher cut off in Ky Power area and you will see it higher than the national average. So how can people's that getting cut off be able to pay higher bills

Sent from my iPad

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Case No. 2023-00159 Kentucky Power
Date: Tuesday, July 25, 2023 2:13:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Enoch O'Brien <[REDACTED]>
Sent: Saturday, July 1, 2023 4:29 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2023-00159 Kentucky Power



Enoch & Donna O'Brien
8884 Highway 707
Catlettsburg, KY 41129
July 1, 2023

Public Service Commission
Ladies and Gentlemen:

Subject: Case No. 2023-00159 Kentucky Power

Reference is made to an article in the June 30, 2023, edition of the Ashland Daily Independent, the title of which was "Your Voice Matters in Proposed Rate Hike."

We have lived in this area since 1967. We have seen too many efforts to make the public pay for decisions that are not in the best interest of the public. To

see the continuous rate hikes that we get every year, fuel adjustment costs, decommissioning costs, and inflation costs are too much!

Sincerely,

Enoch OBrien and Donna OBrien

[REDACTED]

[REDACTED]

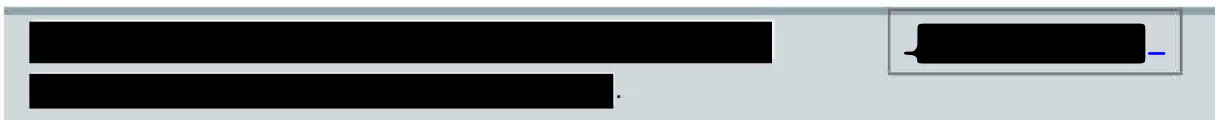
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Case No.2023-00159
Date: Tuesday, July 25, 2023 2:12:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: william hunter [REDACTED]
Sent: Saturday, July 1, 2023 2:35 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No.2023-00159



William R. Hunter, 1947 Pond Creek Rd, McAndrews, Ky, 41543.

I am writing in opposition to the ridiculous rate increase for the residential community covered by Kentucky Power (AEP). With the current rate of inflation nobody can afford to pay this outrageous rate. Let alone the current rate we are being charged. When I worked in the private sector, I had to know the financial situation of the community. 75% percent of the population live on fixed income, meaning they have to make a decision as to what gets paid and what doesn't. So, increasing the rates isn't going to help the residents.

Decline in population is allegedly a reason they have for wanting to increase the rates. Again, with the rate of inflation people are struggling to pay bills now. For many reasons, some good and some not population has dropped. Question is, why penalize the remaining population and expect them to carry the load?

Another excuse is the Fuel adjustment fee. It is so unpredictable that the customer plays Russian roulette with the bill, they never know what to expect. Then we the consumer gets hit for paying back for the destruction of the coal power plants that were in good working order. The fuel adjustment rate fluctuations are as bad as the gasoline prices are. Wrong in so many ways.

Then we have the illustrious tree trimming contractors from what I understand are only required to cut "x" per day. In other words overpaid and underworked. I currently have trees growing up among the wires and have had the tree trimming contractor look at it and he basically said that it wasn't an issue. However, being proactive would be more cost effective than reactive.

Bottom line Kentucky Power needs to pursue other avenues of cost cutting instead of cost increasing. They might consider cutting salaries of their top 200 executives, selling electricity to other companies. They might also want to reduce or cut out completely all the contributions they make to other entities in the community. Hard pill to swallow when they scream for an increase but yet, gives money away. Sorta like the automobile makers getting a bail out then greatly increasing the prices.

Please take the above seriously, we the people on fixed income cannot afford to continue to bail out the power company on the wrong choices they make.

William R. Hunter

They talk about

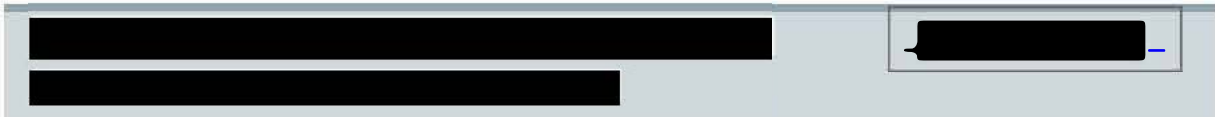
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Stop raise in electricity bills
Date: Tuesday, July 25, 2023 2:11:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Naomi May [REDACTED]
Sent: Friday, June 30, 2023 12:54 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Stop raise in electricity bills



Sent from my iPhone pleas stop this high raise in our electric bills .. 36 Cleo Davis street huddy ky 41535 we ppl of Kentucky can't take no more everything from groceries to medical bills and food

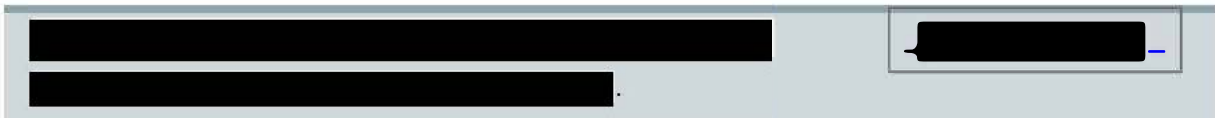
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Boyd county electric rates case number 2023-00159
Date: Tuesday, July 25, 2023 2:08:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Friday, June 30, 2023 9:16 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Boyd county electric rates case number 2023-00159



Hello

I was just reaching out as a concerned citizen of Boyd County. Boyd County has had the highest electric rates and most of Kentucky. I have been made aware that you're wanting to do another increase on the electric and Boyd County. Currently I pay over around \$300 a month for a single wide trailer for a family of five. Understand that it's an older model trailer, and it may use more electric, however, the economy in this area and wages, does not equal out to the amount of percentages that have went up in the electric bill. I understand that everything is rising, but however, we are already at one of the highest percentages in the state of Kentucky. It disconnects it's gonna be a major concern in this area for most customers. could you please look into maybe making it a fair percentage for the area that is within reasonable with the rest of the state low income area, but very hard percentages

Craig McCormick

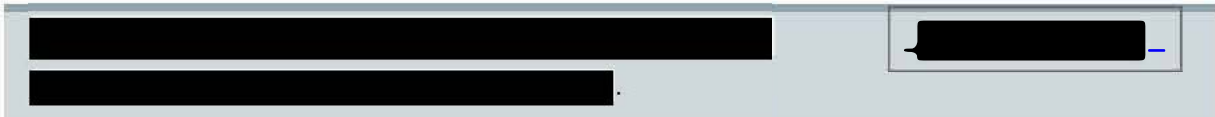
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Ky Power Rate Increase!
Date: Tuesday, July 25, 2023 2:07:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Clayton Stiltner [REDACTED]
Sent: Thursday, June 29, 2023 1:27 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Ky Power Rate Increase!



As a resident in Eastern Kentucky, I would like to go on record: That I strongly and most definitely stand against the proposed increase and additional incentives that KY Power is submitting to the PSC. As a homeowner in Boyd County for well over 55 years, I have sit back and watched how this company operates. I have submitted to the PSC in the past two years information where they have exerted the rate increases on fuel surcharges where there is no way they paid as much as the 4000% more for their choice of fuels. But yet the PSC allows these increases without any hesitation or without any accounting principles being used to audit these such increases. This company needs to stand tall for their fuel prices they say they succumb to by their suppliers! I have contacted KY Power at least 3-4 times over the past 3-4 years about cutting a limb that bears weight on a service line to my house and my neighbors.....They have never responded and I even asked their contractor Asplundh to cut the limb when they were in our area....they responded they could only cut what KY Power allowed them to cut. So in conclusion, if you have no money or can't pay your bills this may be beneficial to those...however I pay my bills and always have and unfortunately for my household as with many others....this proposal has NO Benefit and is quite frankly another slap in the face to most homeowners in KY Power area of service to only pay higher electric rates!

From: [PSC Public Comment](#)
To:
Subject: RE: Power rate increases
Date: Tuesday, July 25, 2023 2:03:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Angie Krivchenia [REDACTED]
Sent: Tuesday, July 25, 2023 10:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Power rate increases

[REDACTED]

I want to express my great discontent and anger at the prospect of a rate increase from KY power. Our bills have increases so much many cannot afford to pay for heat and cooling. My bills have increased to the point I keep the heat on 63 or 64 degrees in the winter months. This is ridiculous to be cold in order to keep the power bills manageable. There has to be another way, the power company is making enough profit from the poor people in KY.

Angela J. krivchenia
30925 state route 3
Rush ky

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Case No. 2023-00159 Kentucky Power)
Date: Tuesday, July 25, 2023 2:03:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Mary Tackett [REDACTED] >
Sent: Thursday, June 29, 2023 12:05 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2023-00159 Kentucky Power)



Attn: Public Information Officer

This is in regards to the recent proposed rate hike filed by Kentucky Power.

The customers in Eastern Kentucky are being slammed by rate hikes by this company! Many cannot afford the current rates, let alone an increased rate, if approved. Why does no one verify the revenue generated by the company to determine how much money this company is clearing off the customers in Eastern Kentucky. How much profit has the company made?

Why should the customers be liable for improvements to the Big Sandy power plant? Shouldn't the owners of the company be responsible for the costs of such improvements to be taken from the revenue already received from their outlandish rates already approved by the PSC?

Isn't it time that someone takes a stand on behalf of the customers in Eastern Kentucky? We are already paying the highest rates in the State of Kentucky! Shouldn't someone be looking into the revenue generated by this company overall instead of fixating on their cost for Eastern Kentucky? It is unfair!

Sent from my iPhone

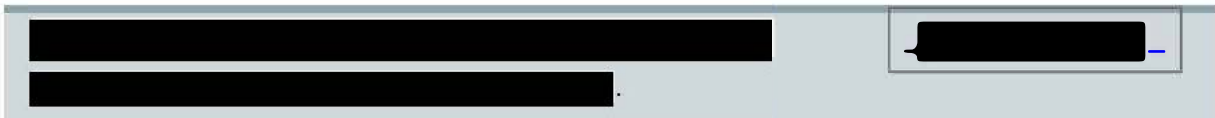
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Case no 2023-00159
Date: Tuesday, July 25, 2023 2:02:00 PM

Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Dale Reynolds [REDACTED]
Sent: Thursday, June 29, 2023 11:36 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case no 2023-00159



To whom it may concern
Kentucky power seems to only be concerned with shareholder profits. We the customers can't stand any more increases ,we are at the point of priotizing our bills to be able to pay our power bill.

Psc please consider the citizens instead of the company. Just coming up with new ways to increase revenue is getting old!

All the creative ways to raise my bill are becoming ridiculous. From peak hours surcharges to the new remote read meters and the riders for plant closures and purchasing power from wholly owned companies.

Your consideration will be greatly appreciated.

Sincerely
Dale Reynolds

Case #2023-00159

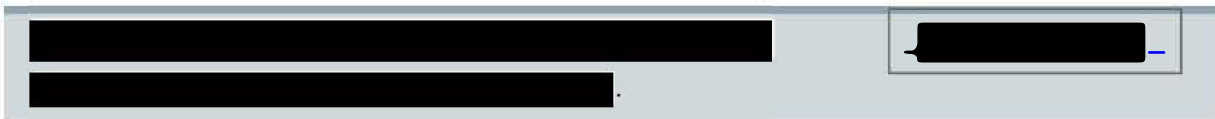
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: FW: Case No. 2023-00159
Date: Tuesday, July 25, 2023 2:00:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: K Cofield [REDACTED]
Sent: Friday, June 30, 2023 7:55 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2023-00159



My husband and I live on a fixed income as do all of my neighbors. We will wind up not being able to cool our house if the rates go up again. My social security raise certainly won't cover that increase. We are already struggling to eat. Please don't let them gouge our seniors

Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Rate increase for Kentucky Power Case #2023-00159
Date: Tuesday, July 25, 2023 1:58:00 PM

Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: Teresa Reynolds [REDACTED]
Sent: Thursday, June 29, 2023 11:35 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Rate increase for Kentucky Power Case #2023-00159

[REDACTED]

Please take into consideration the Senior citizens before you give an increase to Kentucky Power. We live on a slim income from working all of our lives. There are few jobs for young people. But the rates go up.

I feel like every time something comes up for them they want an increase from us. They continue to give their big shots raises while the poor people of Eastern Kentucky pay the price. We are tired of it.

They definitely don't manage their company finances very well. Or they consider we are too ignorant and will not say anything. We are not ignorant. We the people are tired of Public Service just giving increases because they (Kentucky Power) come with some excuse.

Their big shots need to be told NO!

Sincerely,
Teresa Reynolds

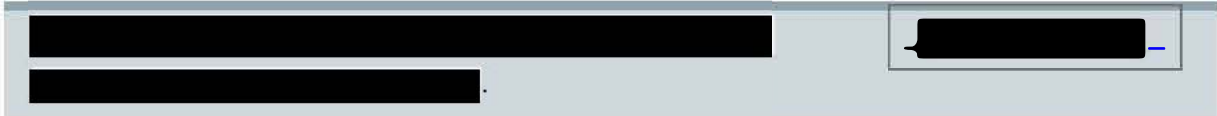
From: [PSC Public Comment](#)
To:
Subject: RE: 2023-00159
Date: Tuesday, July 25, 2023 1:32:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Harold Watley [REDACTED]
Sent: Monday, July 24, 2023 1:15 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2023-00159



In any decision you make, please remember the plight of Eastern Ky. It is not the responsibility of users to bail out a company for bad decisions they made. Thank you for listening. Harold Watley

From: [PSC Public Comment](#)
To:
Subject: RE: Case number 2023-00159
Date: Tuesday, July 25, 2023 1:32:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: Suzanne Griffith [REDACTED]
Sent: Monday, July 24, 2023 10:02 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Fw: Case number 202300159



Begin forwarded message:

On Friday, July 21, 2023, 12:07 PM, Suzanne Griffith [REDACTED] wrote:

This email is in reference to rate case number 2023-00159.

I am very concerned with and in opposition to the proposed Kentucky Power rate hikes (residential rate 18.3%, industrial service 8.6%, and general service 12.8%) for a variety of reasons.
https://www.kentuckypower.com/lib/docs/ratesandtariffs/Kentucky/PSC_Notice_071123.pdf

The residential rate hike specifically appears to run counter to the PSC mission which is, "The mission of the Kentucky Public Service Commission is to foster the provision of safe and reliable service at a REASONABLE price to the customers of jurisdictional utilities while providing for the financial stability of those utilities by setting fair and just

rates, and supporting their operational competence by overseeing regulated activities.”

Specific reasons for my opposition to the rate hikes are listed below:

1. Kentucky Power has the highest average residential bill in the state at \$187.56 according to the 2023 Kentucky Energy Profile. <https://eec.ky.gov/Energy/KY%20Energy%20Profile/Kentucky%20Energy%20Profile%202023.pdf>. An extra \$35 per month would make the Kentucky Power residential bill average \$222.56 which is substantially higher than any other in the state and close to \$100 higher than the state average of \$127.16 THIS RATE INCREASE IS NOT REASONABLE.
2. Many Kentucky Power customers are already having issues with paying their high electric bills. <https://www.lex18.com/news/lex-in-depth/seniors-among-customers-struggling-with-rising-energy-bills>
3. Kentucky Power has had 3 rate hikes within the past 8 years. The latest (2021) resulted in an average 15.46% bill increase. https://psc.ky.gov/agencies/psc/press/012021/0113_r01.pdf
4. Kentucky Power had over 8,000 cutoffs in 2021. https://www.biologicaldiversity.org/programs/energy-justice/pdfs/Powerless-in-the-US_Report.pdf
5. Poverty is high within Kentucky Power’s service area. 18 of the 20 counties in the Kentucky Power Service area are considered to be distressed by the Appalachian Regional Commission. <https://www.arc.gov/classifying-economic-distress-in-appalachian-counties/> p
6. My state Senator, Robin Webb recently stated, “I’m not being dramatic when I say that some will die, at some point, when the threshold gets to where they’ve got to make decisions that affect their lives, whether it’s buying medicine or buying power.” https://www.weku.org/the-commonwealth/2023-07-17/eastern-kentucky-utility-seeking-hefty-rate-increase?fbclid=IwAR2mZEKYaP3IkB1eP2WJ_d_g8h7vOQOVGf31eMiCraCF1rCJBHAs7hf7el8_aem_AQnzgncGIWkaQgZEmkFWBhAEnUI5HYIAbRsTlsgQAHL6hGfk5xqzKhMNOLUcCii8n9I She also made her serious concerns known during the 6/8/23 Joint Committee on Natural Resources and Energy <https://www.youtube.com/live/a3WLVtunniQ?feature=share>
7. My own experience in serving at my church food pantry in Westwood, KY and having frequent conversations with folks has shown me how much the high electric bills over the past few years have hurt the budgets of some residents. In the years I have served at the pantry, I have never witnessed so many people on fixed incomes or with low incomes needing food assistance specifically citing high electric bills as a factor.
8. Kentucky Power’s ability to supply reliable service is in question.

The Kentucky Public Service Commission (PSC) in a June 23 order alleged Kentucky Power had violated a state law that requires utilities to “furnish adequate, efficient and reasonable service” and could face fines “up to \$2,500 per occurrence per party.”

<https://kentuckylantern.com/2023/07/03/state-regulator-threatens-kentucky-power-with-fines-for-2022-winter-storm-performance/>

“Sufficient generation capacity that can be used to serve the entirety of native demand acts as a physical hedge to market energy prices, and without adequate generation capacity, Kentucky Power and its customers are subject to higher prices from market purchases for at least the amount the utility is short of its native demand,” the PSC order said. https://www.hazard-herald.com/news/psc-kentucky-power-has-failed-to-provide-adequate-service/article_285994b2-146f-11ee-b63e-6f88a60b2311.html.

https://www.dailyindependent.com/news/state-regulator-threatens-ky-power-with-fines/article_357a6f7e-1a85-11ee-8388-a3b49440a0ff.html

Before any rate hikes take place at all, Kentucky Power should secure appropriate power to fully meet ratepayers needs.

9. KY Power COO, Cindy Wiseman mentioned in the 6/8/2023 Joint Committee on Natural Resources and Energy that loss of load and population/customer decline were two of the reasons for the rate hike, especially related to fixed cost. These two reasons were also mentioned in the 2015, 2017, and 2020 rate hike cases. Things have not gone well since Kentucky Power shut down Big Sandy Unit 2. Rocky Adkins was right in 2012, in his comments before the PSC, “KENTUCKY POWER’S LEAST COST ANALYSIS IN THE CASE BEFORE YOU DOES NOT INCLUDE THE LOCAL, REGIONAL, SOCIAL AND ECONOMIC COST TO KENTUCKY AND ITS CITIZENS OF SHUTTING DOWN THE BIG SANDY UNIT 2. TO QUOTE ONE OF AEP’S OWN PRESS RELEASES, “COMMUNITIEES THAT HAVE DEPENDED ON THESE PLANTS TO PROVIDE GOOD PAYING JOBS AND SUPPORT LOCAL SERVICES WILL FACE SIGNIFICANT REDUCTIONS IN PAYROLL AND PROPERTY TAXES. THE ECONOMIC IMPACT WILL EXTEND FAR BEYOND DIRECT EMPLOYMENT OF POWER PLANTS AS THOUSANDS OF ANCILLARY JOBS ARE SUPPORTED BY EVERY COAL FUELED GENERATING UNIT.” ABANDONING BIG SANDY UNIT 2 WILL MEAN THE LOSS OF MORE THAN 150 FULL TIME JOBS AT THE PLANT.” What happened at the Big Sandy Plant is still to this day a tragedy. The decisions made by AEP/Kentucky Power have added to the population decline and “loss of load”.
https://psc.ky.gov/PSCSCF/2012%20cases/2012-00578/Public%20Comments/20130517_Representative%20Adkins_Prepared%20Remarks%20from%20Louisa%20Public%20Hearing.pdf
10. Kentucky Power is a monopoly. Supply wise, it does have the Big

Sandy natural gas plant in Louisa, KY producing 295 megawatts and the Mitchell coal fired plant in WV producing 1560 megawatts for which it owns 50%. Ratepayers are forced to pay for supply side power from the Mitchell plant in WV which uses mostly WV coal. They employ around 200+ with an annual payroll of over \$26 million. This is not fair for another state to have the financial benefit of such a large share of the supply side power while the Kentucky Power ratepayers are forced to absorb the full cost of unfortunate natural disasters such as the recent flood and have less tax money for basic services. <https://insideclimatenews.org/news/14082018/coal-energy-prices-appalachia-mining-electric-bill-kentucky-economy-aep-rates/>
<https://www.kentuckypower.com/company/about/rates/>

11. High unsustainable energy costs can create a cycle which leads to population loss and then further hikes the cost of electricity. <https://youtu.be/K8Utlf22oW4>
12. Kentucky Power is set to leave the Mitchell plant in 2028. Supply side demand options are listed in their IRP, which is currently under review. Obviously, new energy supply requires investment that is passed on to the ratepayers triggering yet another rate hike. In the Kentucky Power IRP, the following statement is made, "5.5.2.1 New build options: Two new build CCS configurations are available for selection in AURORA, including the 650 MW ultra-supercritical coal power plant with 90% carbon capture and the 380 MW H-class combined-cycle natural gas turbine with 90% carbon capture. Both configurations are available for operation beginning in 2029." Any new builds from any supply side source should be in the Kentucky Power service area where ratepayers live and will receive an economic benefit from. https://psc.ky.gov/pscecf/2023-00092/sebishop%40aep.com/03202023030104/KPCO_2022_IRP_Volume_A-Public.pdf

I hope you will consider these comments as the rate case goes through the process.

Sincerely,
Suzanne Barker Griffith
534 Houston Ave.
Ashland, Kentucky 41102

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, July 25, 2023 1:31:00 PM

Case No. 2023-00159

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, July 21, 2023 7:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Thursday, July 20, 2023 4:14 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, July 20, 2023 at 4:13 PM

Name: Leon Hart
Address: 2713 Irish Oaks Dr
City: Ashland
State: KY
Zip Code: 41102
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Kentucky Power

State the nature of your concern: I would like to complain about the proposed 18% rate hike. I am retired, living on a fixed income. Contrary to what we hear on the news, things are not getting better for us. Everything that we need to live are still extremely expensive compared to prepandemic costs. We can not afford to see substantial increases in our utilities and still be able to buy food. Enough is enough! Tell the greedy companies to tell their (even more greedy) share holders that we can not stand another increase at this time!

Have you contacted the utility about the problem: No
