

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Thursday, June 22, 2023 12:20:00 PM

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Case No. 2023-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2023-00159, in any further correspondence. The documents in this case are available at [View Case Filings for: 2023-00159 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Wednesday, June 21, 2023 3:26 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Wednesday, June 21, 2023 2:27 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, June 21, 2023 at 2:27 PM

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Name: Sharon Ratliff  
Address: 113 Ratliff Road  
City: Kimper  
State: Kentucky  
Zip Code: 41539  
Phone number where you can be reached: [REDACTED]  
Home phone:  
Utility Name: Kentucky Power

State the nature of your concern: In regard to their filing for rate increase. I strongly am against this rate hike!!!! They are already robbing us blind and have for some years now!!!! I have to live on a small fixed income as a widow and barely paying bills and buying food to eat! I freeze all winter, wear double layer clothing, no heat as furnace is not working properly, insulate all windows, all lights are LED, but very rarely turned on except for living room lamp, wash clothes one load per week, gas fireplace logs, gas heater in bathroom AND still my power bill is ridiculously high!!!!!! Other family members who live out of Kentucky and one in New York where winters are brutal and they never have power bills like we do from Kentucky Power!! If they have money to give away, which have seen on other occasions and

pay their CEO the HUGE salary they don't need to rob us customers!!!! Inflation has hit Kentucky residents hard and they want to make it harder on us while they fill their pockets full. In my 41 years of having to pay a power bill I NEVER had a bill over \$230.00 until you began granting them all those increases!!! Please I beg of you to consider the customers in this and stop them from robbing the poor so they get richer!!!!  
Have you contacted the utility about the problem: No  
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