

RECEIVED

SEP 28 2023

PUBLIC SERVICE  
COMMISSION

September 27, 2023

Ms. Linda C. Bridwell, P.E.  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601

RE: Case No. 2023-00108

Dear Ms. Bridwell:

Attached is the North Mercer Water District's response to PSC case No. 2023-00108

In accordance with 807 KAR 5:001, Section 8, I certify that the North Mercer Water District's electronic filing of this Response is a true and accurate copy and that the electronic filing was transmitted to the Public Service Commission on Sept. 27, 2023. There are no parties in this proceeding that the Commission excused from participation by electronic means. Pursuant to the Commission's July 22, 2021, order in Case No. 2020-00085, no paper copies of this filing will be made.

Respectfully Submitted,

Mischell H. Lee  
General Manager  
North Mercer Water District

RE: Case No. 2023-00108

1a. The weather in KY dropped to unseasonably low temperatures, below freezing for approximately 3 days. It is believed that this is what caused the pipes to burst at the property located at 241 Hycliff Street.

1b. North Mercer Water District does not know the date and time when the pipes burst at the property located at 241 Hycliff Street. The District could Data Log the meter located at the property. It's possible that the information may be able to be retrieved if the Commission would like the information going forward. The customer, Virginia Edwards did not request this service.

1c. North Mercer Water District became aware of an issue at the vacant property located at 241 Hycliff Street on January 12, 2023 between the hours of 7:30 a.m. and 5:00 p.m. The District completed the radio read of all meters in our system on January 11, 2023. The information was downloaded into our billing system and meter reading reports were generated. The District manually goes through all meter reading reports and flags all unusual usage reported. A clerk flagged 241 Hycliff Street on the 12<sup>th</sup> and attempted to notify the owner and issued a work order to turn off the water at 241 Hycliff Street. Please see Exhibit #1 (Meter Reading Report) and Exhibit #2(Reading History Report)

1d. Exhibit #3 (Work Order) to turn off the water at 241 Hycliff St.

1e. The District attempted to contact the name on the account for 241 Hycliff Street, which is Marshall Sawyer, not Virginia Edwards. The property has been in Mr. Sawyer's name since the District created a database, which was in 1997. Mr. Sawyer is now deceased and Ms. Edwards has control of the property. The property is a duplex and has been vacant since Sept. 2021 according to the account history of zero usage since that time. Exhibit # 4 (Customer History Report) No one had contacted North Mercer Water District to change the name on the account or to have the water shut off. As you can see from the Customer History Report, the monthly bill has been paid on a timely basis.

District personnel went to 241 Hycliff Street to turn off the water on Jan.12, 2023 and found that the water had already been turned off. Since the water was turned off by someone at the property, they were aware of the issue.

Ms. Edwards contacted the office shortly there after and requested a leak adjustment, saying the pipes had frozen and burst and she had a plumber to shut the water off.

The office contacted Ms. Edwards a few days later with her adjustment and bill. Ms. Edwards said that she should not be required to pay for the water that was not used, and then she requested that she be charged the cost of the water to the District, not the normal rate.

The District is charged with treating all customers the same and following our tariffs. Ms. Edwards was treated exactly the same as all other customers in the District who had their water pipes to burst.

Ms. Edwards was encouraged to attend the next Board meeting on February 15, 2023 to make her request to the District's Board of Commissioners. See Exhibit #7, (Minutes- February 15, 2023).

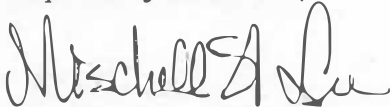
Ms Edwards sent an e-mail dated June 6, 2023 saying she was still receiving a bill and had not requested that her meter be made active. Exhibit #5 (E-mail) The issue here is that she never requested the meter locked, so she was never flagged final. Customers who experienced a break in their home did not want their service discontinued....North Mercer's clerk, Tammy Holliday stated that Ms. Edwards declined having the meter locked. The District locked this meter on June 27, 2023.

1f. (Copies of Bills) Exhibit #6

1g. Ms. Edwards attended the Board Meeting on February 15, 2023. Exhibit #7, (Minutes). The Board of Commissioners heard Ms. Edwards's complaint. They responded that the property in question was her responsibility to look after and it appeared that she had not taken the necessary precautionary steps to prevent or curtail the amount of water lost at her investment property. The Commissioners outlined the District's policy with dealing with customer leaks and that the District had adjusted her bill according to the policy approved in the District's Tariffs Exhibit #8, (Leak adjustment Tariff)

On 2/15/2023, Ms. Edwards filed a complaint with the PSC, wanting to know why she would have to pay a water rate to North Mercer Water that is higher than the rate the Water District pays to the City of Harrodsburg for purchased water. North Mercer Water is a Distributor only. There are substantial costs associated with infrastructure, personnel, etc... all required to provide customers with water in the county, therefore, our rates to our customers are higher than the rate we purchase the water at. Please see Exhibit #9 (PSC Consumer Inquiry)

Respectfully Submitted,



Mischell Lee  
General Manager  
North Mercer Water District  
[mlee@northmercerwater.org](mailto:mlee@northmercerwater.org)  
(859) 865-2292

Active	Address	WA	1978	2098	142	1/10/23 03:42:49 PM
	264 Hycliff #9844					
	Isaiah House, LLC.	WA 15502342	2008	2227	219	1/10/23 04:04:07 PM
Active	266 Hycliff #9845					
	Sawyer, Marshall	WA 13229484	28714	7515	42.801	1/10/23 04:04:52 PM
Active	241 Hycliff Duplex #8266					
	Nemetz, Melissa	WA 12303501	19283	19536	253	1/10/23 04:00:14 PM
Active	233 Hycliff St #6083					
	Ellis, Teresa	WA 13301133	21113	21991	878	1/10/23 04:00:13 PM
Active	231 Hycliff St #7365					
	Humphrey, Joseph	WA 12296118	27058	27402	344	1/10/23 04:00:17 PM
Active	221 Hycliff #8324					
	Bennett, Cassidy	WA 13300765	13625	13996	371	1/10/23 04:04:31 PM
Active	211 Hycliff St #8325					
	Drury, Rosalyn	WA 12295044	18580	18708	128	1/10/23 04:04:40 PM
Active	201 Hycliff St #8326					
	Simpson, John & Dorothy	WA 12295545	11797	11906	109	1/10/23 04:00:07 PM
Active	121 Hycliff St #8327					
	Hassig, Greg or Sheila	WA 12293262	11292	11700	408	1/10/23 04:00:20 PM
Active	111 Hycliff St #8328					
	City of Harrodsburg	WA 09674778	2022	2518	496	1/10/23 04:04:38 PM
Active	1300 Louisville Rd. 1" #0310					
	Dollar Store	WA 10753916	9895	9995	100	1/10/23 04:00:10 PM
Active	1294 Louisville Rd. STORE #7201					
	Dollar Store	WA 10751436	14	14	0	1/10/23 04:00:28 PM
Active	1294 Louisville Rd. #7202					
	Howard Metal Sales	WA 12297994	8509	8545	36	1/10/23 03:30:34 PM
Active	1270 Louisville Rd #6059					
	C C Auto, LLC	WA 12298469	19024	19824	800	1/10/23 03:30:17 PM
Active	1278 Louisville Rd #7366					
	Lane, Carlos or Melanie	WA 12733870	12733	12924	191	1/11/23 11:14:25 AM
Active	1581 Louisville Rd 1" #9447					
	Barrick, Paul	WA 13233120	10727	10910	183	1/10/23 04:10:01 PM
Active	105 Jenn Oak #7028					
	Lane, Carlos	WA 15536073	496	496	0	1/10/23 04:06:08 PM
Active	109 Jenn Oak #9996					
	Spilton, Angela	WA 12296023	29890	30278	388	1/11/23 11:14:26 AM
Active	113 Jenn Oak Lane #7367					
	Buffin, Harold or Carolyn	WA 12904030	2773	2969	196	1/10/23 04:10:01 PM
Active	116 Jenn Oak Ln. #9659					
	Bladshaw, Terri	WA 13304148	18659	18708	129	1/10/23 04:10:04 PM
Active	117 Jenn Oak #9088					
	Steele, Roger & Kandie	WA 10423853	56156	56580	424	1/10/23 04:06:28 PM
Active	121 Jenn Oak Ln. #5989					
	Wright, Donna	WA 13300274	7453	7545	92	1/10/23 04:09:42 PM
Active	124 Jenn Oak Ln. #9104					
	Collins, Helen	WA 15671270	620	773	153	1/10/23 04:06:36 PM
Active	152 Ash Brooke Ln #0186					
	Fungfueang, Saken	WA 10424077	20250	20504	254	1/10/23 04:06:25 PM
Active	156 Ash Brook Ln. #5990					
	Hayden, Karta	WA 13230061	16188	16285	97	1/10/23 04:10:03 PM
Active	160 Ash Brooke Lane #7862					
	Cheatham, Justin	WA 10424051	41267	41929	642	1/11/23 11:14:33 AM
Active	164 Ash Brooke Ln. #5991					
	Sacchez, Larry	WA 12299669	9361	9759	398	1/10/23 04:06:52 PM
Active	168 Ash Brooke Lane #6401					

*Wid same city to ok 2-9-22 + then OP = Alton*

Active	Isaiah House, LLC	WA 15506256	3769	4276	507	2/15/23 09:09:03 AM
Active	256 Hycliff #9840					
Active	Isaiah House, LLC	WA 15998554	3836	4252	416	2/15/23 09:09:02 AM
Active	258 Hycliff #9841					
Active	Isaiah House, LLC	WA 15508010	3577	3907	390	2/15/23 09:09:06 AM
Active	260 Hycliff #9842					
Active	Isaiah House, LLC	WA 15508871	1713	1715	2	2/15/23 09:09:14 AM
Active	262 Hycliff #9843					
Active	Isaiah House, LLC	WA 15502475	2058	2105	47	2/15/23 09:09:09 AM
Active	264 Hycliff #9844					
Active	Isaiah House, LLC	WA 15502342	2227	2404	177	2/14/23 04:50:21 PM
Active	266 Hycliff #9845					
Active	Sawyer, Marshall	WA 13229484	71515	79040	7,525	2/15/23 09:09:00 AM
Active	241 Hycliff Duplex #8266					
Active	Nemetz, Melissa	WA 12303501	19536	19897	361	2/15/23 09:09:09 AM
Active	233 Hycliff St.#6083					
Active	Ellis, Teresa	WA 13301133	21991	23100	1,109	2/15/23 09:08:56 AM
Active	231 Hycliff St. #7365					
Active	Humphrey, Joseph	WA 12296118	27402	27862	400	2/15/23 09:09:03 AM
Active	221 Hycliff #8324					
Active	Bennett, Cassidy	WA 13300765	13996	14447	451	2/15/23 09:09:06 AM
Active	211 Hycliff St #8325					
Active	Drury, Rosalyn	WA 12295044	18708	18846	138	2/14/23 04:50:20 PM
Active	201 Hycliff St #8326					
Active	Simpson, John & Dorothy	WA 12295545	11906	12021	115	2/15/23 09:08:28 AM
Active	121 Hycliff St #8327					
Active	Hassig, Greg or Sheila	WA 12293262	11700	12195	495	2/15/23 09:08:53 AM
Active	111 Hycliff St #8328					
Active	Gray, Daarik	WA 13228180	21069	21240	171	2/15/23 09:08:58 AM
Active	101 Hycliff St #8329					
Active	City of Harrodsburg	WA 09874778	2518	3246	728	2/15/23 09:08:30 AM
Active	1300 Louisville Rd. "1" #0310					
Active	Dollar Store	WA 10753916	9995	10214	219	2/15/23 09:08:53 AM
Active	1294 Louisville Rd.STORE #7201					
Active	Dollar Store	WA 10751436	14	14	0	2/15/23 09:08:28 AM
Active	1294 Louisville Rd. #7202					
Active	Howard Metal Sales	WA 12297994	8545	8598	53	2/15/23 08:57:39 AM
Active	1270 Louisville Rd #6059					
Active	C C Auto, LLC	WA 12298469	18824	20210	386	2/15/23 09:08:24 AM
Active	1278 Louisville Rd #7366					
Active	Lane, Carlos or Melanie	WA 12733870	12924	13143	219	2/15/23 09:09:32 AM
Active	1581 Louisville Rd 1" #9447					
Active	Barrick, Paul	WA 13233120	10910	11101	191	2/14/23 04:54:05 PM
Active	105 Jenn Oak #7028					
Active	Lane, Carlos	WA 15536073	496	512	16	2/14/23 04:54:24 PM
Active	109 Jenn Oak #9996					
Active	Gritton, Angela	WA 12296023	30278	30615	337	2/14/23 04:54:12 PM
Active	113 Jenn Oak Lane #7367					
Active	Buffin, Harold or Carolyn	WA 12904030	2969	3155	186	2/14/23 04:54:14 PM
Active	116 Jenn Oak Ln. #9659					
Active	Bradshaw, Terri	WA 13304148	18788	18906	118	2/14/23 04:54:20 PM
Active	117 Jenn Oak #9088					
Active	Steele, Roger & Kandie	WA 10423853	56580	57010	430	2/14/23 04:54:32 PM
Active	121 Jenn Oak Ln. #5989					
Active	Wright, Donna	WA 13300274	7545	7681	136	2/14/23 04:54:41 PM
Active	124 Jenn Oak Ln. #9104					

*Link*

Service Type  
 Cycle  
 Starting Account  
 Ending Account  
 Print on wide carriage  
 Date Selection For Report

WA WATER  
 All Cycles  
 [REDACTED]  
 No  
 Posting

Starting Date 12/01/2022  
 Ending Date 05/01/2023  
 Sort Order Account  
 Page Break on Account Group   
 Use Reading Factor Yes  
 All Groups

Trans. Date	Service	Rate	Meter Number	Previous Reading	Present Reading	Usage	Reading Type	Deduct Usage	Demand Usage	Change Out
	01		Sav.yer, Marshall			241 Hycliff Duplex #8266			Harrodsburg, KY 40330	
12/27/2022 11:17 AM	WATER	08	13229484	287,140	287,140	0	Read	0	0	<input type="checkbox"/>
01/30/2023 10:01 AM	WATER	08	13229484	287,140	715,150	428,010	Read	0	0	<input type="checkbox"/>
02/27/2023 12:43 PM	WATER	08	13229484	715,150	790,400	75,250	Read	0	0	<input type="checkbox"/>
03/28/2023 10:06 AM	WATER	08	13229484	790,400	790,400	0	Read	0	0	<input type="checkbox"/>
04/25/2023 03:47 PM	WATER	08	13229484	790,400	790,400	0	Read	0	0	<input type="checkbox"/>
1 Customers in Route 0008				503260 Route Usage						
1 Customers on Report				503260 Total Usage						

Address	241 Mycliff Duplex #8266 Harrodsburg, KY 40330	Status	AS Soon As Possible		
Telephone	[REDACTED] Job#	Scheduled	01/11/22 09:24 AM		
		Order Type	GENERAL WORK ORDER		
METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT	
WA 13229484	13229484	71515	695023316		
Description					
Comment	GAVE TO GUYS OVER THE PHONE, METER WAS ALREADY TURNED OFF				
Requested By	TAMMY	Assigned To	North Mercer Water	Completed By	North Mercer Water
Start Date	01/12/23 12:50PM	Completed Date			01/12/23 12:50 PM
Notes	GALLONS TO BE CHARGED 428,010 NEED TO CHECK METER— IF RUNNING TRUN OFF METER - NO PHONE#				

Exhibit  
*[Handwritten signature]*  
 3

Exhibit 3

Page 1 Of 1 Signature \_\_\_\_\_  
tammy



Service Type AI  
 AR Code AI  
 Beginning Date 09/01/2021  
 Ending Date 09/30/2023

Use Reading Factor   
 Start Balance With Zero   
 Print Transaction in Descending Order   
 Print Breakdown By  Transaction  Service  Taxes  Totals Only

History For Account [REDACTED] Sawyer, Marshall

Tran Date	Post Date	Code	Description	Service Desc	Usage	Service Local Tax	Surcharge1 State Tax	Surcharge2 Penalty	Unapplied	Balance
09/13/21	09/09/21	100	Cash Receipts	WATER	08	(\$40.52)	\$0.00	\$0.00		
<input type="checkbox"/>	lorih				0	(\$1.22)	\$0.00	\$0.00	\$0.00	\$0.00
09/28/21	09/29/21	WTB	Water Billing	WATER	08	\$18.22	\$0.00	\$0.00		
	lorih				0	\$0.55	\$0.00	\$0.00	\$0.00	\$18.77
09/28/21	09/29/21	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$18.77
10/06/21	10/06/21	100	Cash Receipts	WATER	08	(\$18.22)	\$0.00	\$0.00		
<input type="checkbox"/>	tammy				0	(\$0.55)	\$0.00	\$0.00	\$0.00	\$0.00
10/27/21	10/28/21	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
10/27/21	10/28/21	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
11/09/21	11/08/21	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
<input type="checkbox"/>	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.60
11/29/21	11/30/21	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$21.20
11/29/21	11/30/21	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$21.20
12/08/21	12/08/21	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
<input type="checkbox"/>	lorih				0	(\$1.20)	\$0.00	\$0.00	\$0.00	\$0.00
12/27/21	12/28/21	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
12/27/21	12/28/21	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
01/06/22	01/06/22	100	Cash Receipts	Cust Unapp Cash	0	\$0.00	\$0.00	\$0.00		
<input type="checkbox"/>	lorih				0	\$0.00	\$0.00	\$0.00	(\$2.00)	\$18.60
01/06/22	01/06/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
<input type="checkbox"/>	lorih				0	(\$0.60)	\$0.00	\$0.00	\$0.00	(\$2.00)
01/25/22	01/26/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$18.60
01/25/22	01/26/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$18.60
01/26/22	01/26/22	OVP	Overpayments		0	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$2.00	\$20.60
01/26/22	01/26/22	OVP	Overpayments	WATER	08	(\$2.00)	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$18.60
02/02/22	02/02/22	100	Cash Receipts	WATER	08	(\$18.00)	\$0.00	\$0.00		
<input type="checkbox"/>	lorih				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00

Void Posted By	Check#				Usage	Local Tax	State Tax	Penalty	Unapplied	Balance
02/23/22	02/24/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
02/23/22	02/24/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
03/08/22	03/08/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> lorih				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
03/29/22	03/30/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
03/29/22	03/30/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
04/12/22	04/12/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> lorih				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
04/26/22	04/28/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
04/26/22	04/28/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
05/05/22	05/05/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> tammy				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
05/25/22	05/26/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
05/25/22	05/28/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
06/07/22	06/07/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> tammy				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
06/28/22	06/29/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
06/28/22	06/29/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
07/11/22	07/08/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> lorih				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
07/26/22	07/27/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	tammy				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
07/26/22	07/27/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	tammy				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
08/09/22	08/09/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> tammy				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
08/29/22	08/30/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60
08/29/22	08/30/22	SWB	Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00		
	lorih				0	\$0.00	\$0.00	\$0.00	\$0.00	\$20.60
09/07/22	09/07/22	100	Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00		
	<input type="checkbox"/> lorih				0	(\$0.60)	\$0.00	\$0.00	\$0.00	\$0.00
09/27/22	09/29/22	WTB	Water Billing	WATER	08	\$20.00	\$0.00	\$0.00		
	lorih				0	\$0.60	\$0.00	\$0.00	\$0.00	\$20.60

VOID POSTED BY	CHECK#	Usage	Local Tax	State Tax	Penalty	Unapplied	Balance
09/27/22	09/29/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$20.60
10/06/22	10/06/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	☐ tammy			0	(\$0.60)	\$0.00	\$0.00
							\$0.00
10/26/22	10/27/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
							\$20.60
10/26/22	10/27/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$20.60
11/09/22	11/09/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	☐ tammy			0	(\$0.60)	\$0.00	\$0.00
							\$0.00
11/29/22	11/30/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
							\$20.60
11/29/22	11/30/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$20.60
12/12/22	12/12/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	☐ tammy			0	(\$0.60)	\$0.00	\$0.00
							\$0.00
12/27/22	12/28/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
							\$20.60
12/27/22	12/28/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$20.60
01/11/23	01/11/23	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	☐ tammy			0	(\$0.60)	\$0.00	\$0.00
							\$0.00
01/30/23	01/31/23	WTB Water Billing	WATER	08	\$4,033.89	\$0.00	\$0.00
	lorih			428,010	\$121.02	\$0.00	\$0.00
							\$0.00
01/30/23	01/31/23	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			42,801	\$0.00	\$0.00	\$0.00
							\$0.00
02/16/23	02/16/23	200 Water Adjustm			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							(\$426.41)
							\$3,728.50
02/16/23	02/16/23	600 M. Tax Adjustr			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							(\$96.21)
							\$3,632.29
02/16/23	02/16/23	OVP Overpayments			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$522.82
							\$4,154.91
02/16/23	02/16/23	OVP Overpayments	WATER	08	(\$522.62)	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$0.00
							\$3,632.29
02/27/23	02/27/23	200 Water Adjustm			\$0.00	\$0.00	\$0.00
	tammy			0	\$0.00	\$0.00	\$0.00
							(\$74.25)
							\$3,558.04
02/27/23	02/27/23	600 M. Tax Adjustr			\$0.00	\$0.00	\$0.00
	tammy			0	\$0.00	\$0.00	\$0.00
							(\$2.22)
							\$3,555.82
02/27/23	02/27/23	150 Sales Tax Adju			\$0.00	\$0.00	\$0.00
	tammy			0	\$0.00	\$0.00	\$0.00
							(\$4.58)
							\$3,551.24
02/27/23	02/28/23	OVP Overpayments			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$81.05
							\$3,632.29
02/27/23	02/28/23	OVP Overpayments	WATER	08	(\$81.05)	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
							\$0.00
							\$3,551.24

Invoice #	Posted By	Check#	Description	Usage	Local Tax	State Tax	Penalty	Unapplied	Balance	
02/27/23	lorih	WTB	Water Billing	WATER	08 75,250	\$717.95 \$21.54	\$0.00 \$44.37	\$0.00 \$0.00	\$0.00 \$0.00	\$4,335.10
02/27/23	lorih	SWB	Sewer Billing	SEWER	01 7,525	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,335.10
03/02/23	<input type="checkbox"/> tammy	100	Cash Receipts	WATER	08 0	(\$50.00) \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,285.10
03/09/23	<input type="checkbox"/> tammy	100	Cash Receipts	WATER	08 0	(\$50.00) \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,235.10
03/28/23	lorih	WTB	Water Billing	WATER	08 0	\$20.00 \$0.60	\$0.00 \$1.24	\$0.00 \$0.00	\$0.00 \$0.00	\$4,256.94
03/28/23	lorih	SWB	Sewer Billing	SEWER	01 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,256.94
04/12/23	<input type="checkbox"/> lorih	100	Cash Receipts	WATER	08 0	(\$50.00) \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,206.94
04/25/23	lorih	WTB	Water Billing	WATER	08 0	\$20.00 \$0.60	\$0.00 \$1.24	\$0.00 \$0.00	\$0.00 \$0.00	\$4,228.78
04/25/23	lorih	SWB	Sewer Billing	SEWER	01 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,228.78
05/15/23	<input type="checkbox"/> lorih	100	Cash Receipts	WATER	08 0	(\$50.00) \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,178.78
05/30/23	lorih	WTB	Water Billing	WATER	08 0	\$20.00 \$0.60	\$0.00 \$1.24	\$0.00 \$0.00	\$0.00 \$0.00	\$4,200.62
05/30/23	lorih	SWB	Sewer Billing	SEWER	01 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,200.62
06/19/23	tammy	333	Penalty Billing	WATER	08 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$2.00	\$0.00 \$0.00	\$4,202.62
06/27/23	tammy	WTB	Water Billing	WATER	08 0	\$20.00 \$0.60	\$0.00 \$1.24	\$0.00 \$0.00	\$0.00 \$0.00	\$4,224.46
06/27/23	tammy	SWB	Sewer Billing	SEWER	01 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,224.46
06/27/23	tammy	913	MERCER CO. : Mercer Co. 9	03	03 0	\$1.75 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,226.21
07/17/23	tammy	333	Penalty Billing	WATER	08 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$2.00	\$0.00 \$0.00	\$4,228.21
07/25/23	lorih	WTB	Water Billing	WATER	08 0	\$20.00 \$0.60	\$0.00 \$1.24	\$0.00 \$0.00	\$0.00 \$0.00	\$4,250.05
07/25/23	lorih	SWB	Sewer Billing	SEWER	01 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,250.05
07/25/23	lorih	913	MERCER CO. : Mercer Co. 9	03	03 0	\$1.75 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$4,251.80
08/16/23	tammy	333	Penalty Billing	WATER	08 0	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$2.00	\$0.00 \$0.00	\$4,253.80

<b>Total For Selection</b>	\$4,011.15	\$0.00	\$0.00			
	\$144.34	\$50.57	\$6.00	\$0.00	\$4,212.06	
<b>Ending Balance</b>	\$4,051.67	\$0.00	\$0.00			
	\$145.56	\$50.57	\$6.00	\$0.00	\$4,253.80	

Mischell Lee

From: msawyer+ [REDACTED]  
Sent: Tuesday, June 06, 2023 8:30 AM  
To: mllee@northmercerwater.org  
Subject: water service



mischell, my contractor, eliott cannon, has been working at 243 hycliff street harrodsburg, ky. when the pipe burst in december 2022 he discovered the leak on january 10, 2023 and immediately shut the meter off. tammy holiday called me on january 12, 2023 and wanted to know who shut the water off. i told her the contractor. i did not authorize, nor request that it be made active. i am receiving charges for a live meter. i will not continue to make any further payments to north mercer water till you clear up those charges.. virginia edwards

6/6/2023

Exhibit 5, Page 1 of 2

Mischell Lee

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**From:** Mischell Lee [mlee@northmercerwater.org]  
**Sent:** Tuesday, June 06, 2023 8:52 AM \*  
**To:** [REDACTED]  
**Subject:** RE: water service

Hi Virginia,

Tammy says she asked if you wanted the meter locked and that she explained you would continue to get a bill unless the meter was locked. Her notes say that you declined having the meter locked and said you would contact her when you wanted it locked.

I will be glad to send the guys out and have the meter locked for you today.

Thanks,  
Mischell

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**From:** msawyer1 [REDACTED]  
**Sent:** Tuesday, June 06, 2023 8:30 AM  
**To:** mlee@northmercerwater.org  
**Subject:** water service

mischell, my contractor, elliott cannon, has been working at 243 hycliff street harrodsburg, ky. when the pipe burst in december 2022 he discovered the leak on january 10, 2023 and immediately shut the meter off. tammy holiday called me on january 12, 2023 and wanted to know who shut the water off. i told her the contractor. i did not authorize, nor request that it be made active. i am receiving charges for a live meter. i will not continue to make any further payments to north mercer water till you clear up those charges.. virginia edwards

Exhibit 5, Page 2 of 2

9/26/2023

**Batch Range** 1 To 1  
**Billing Cycle** All Cycles  
**Service Type** All Service Types  
**Account Range** All Accounts  
**Date Range** All Dates  
**Report Type** Summary  
 Print Service Detail  
 Print Beginning Balance Detail  
 Print on wide carriage printer

**Order By** Rcute  
**Print Route/Batch Totals**   
**Print By** Transaction Type  
**AR Code** Not Applicable  
**Transaction Type** All Transaction Types  
**Payment Printing Method** Not Applicable  
**Print AR Totals**   
**Posted By** loriH

1st Adjustment

Account	Name	# Of Trans	Bat	Cyc	Date	Code	Beginning Balance	Amount	Ending Balance	BD Amt	Chk/ Ref#	Err
	Cornerstone Grain LLC	3	1	1	02/16/23	200	\$0.00	-\$156.69	\$156.69	\$0.00		<input type="checkbox"/>
	Cornerstone Grain LLC	3	1	1	02/16/23	600	-\$156.69	-\$4.69	-\$161.38	\$0.00		<input type="checkbox"/>
	Cornerstone Grain LLC	3	1	1	02/16/23	150	-\$161.36	-\$9.68	-\$171.06	\$0.00		<input type="checkbox"/>
	Logan, Ada	2	1	1	02/16/23	200	\$25.43	-\$24.69	\$0.74	\$0.00		<input type="checkbox"/>
	Logan, Ada	2	1	1	02/16/23	600	\$0.74	\$0.74	\$0.00	\$0.00		<input type="checkbox"/>
	Sawyer, Marshall	2	1	1	02/16/23	200	\$4,154.91	-\$426.41	\$3,728.50	\$0.00		<input type="checkbox"/>
	Sawyer, Marshall	2	1	1	02/16/23	600	\$3,728.50	-\$96.21	\$3,632.29	\$0.00		<input type="checkbox"/>

Totals For Report

Total Adjustments	\$719.11
Total Payments	\$0.00
Total Deposit Receipts	\$0.00
Total Deposits Applied	\$0.00
Total Bad Debt Writeoff	\$0.00
Total Bad Debt Recovery	\$0.00
Total Immediate Cash Receipts	\$0.00
Total Unapplied Cash	\$0.00
Total Rejections	\$0.00

AR Code Summary

1	150	Sales Tax Adjustment	-\$9.68
3	200	Water Adjustments	-\$607.79
3	600	M. Tax Adjustment	\$101.64

Cycle Summary

7	In Cycle 1 - Cycle 1	\$719.11
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WATER ADJUSTMENT

NAME Sawyer

DATE 2/6/23

ACCOUNT NO. [REDACTED]

GALLONS CHARGED FOR 428,010

AVERAGE GALLONS USED 1000 = 20.60

MULTIPLY x 8.40 per 1000 gallon 428,010 + = 3586.88

WATER DUE 3607.48

TAX DUE 108.23

WATER CHARGED 4033.89

TAX CHARGED 121.02

WATER DUE 3607.48

TAX DUE 108.23

WATER ADJ. -426.41

TAX ADJ. -96.21

PENALTY CHGD. \_\_\_\_\_

PENALTY DUE \_\_\_\_\_

PENALTY ADJ. \_\_\_\_\_

AMOUNT DUE AFTER ADJUSTMENT 3607.48

BREAK

MISREAD \_\_\_\_\_

Void Posted By	Check#	Usage	Local Tax	State Tax	Penalty	Unapplied	Balance
07/26/22	07/27/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	tammy			0	\$0.00	\$0.00	\$0.00
08/09/22	08/09/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	<input type="checkbox"/> tammy			0	(\$0.60)	\$0.00	\$0.00
08/29/22	08/30/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
08/29/22	08/30/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
09/07/22	09/07/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	<input type="checkbox"/> lorih			0	(\$0.60)	\$0.00	\$0.00
09/27/22	09/29/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
09/27/22	09/29/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
10/06/22	10/06/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	<input type="checkbox"/> tammy			0	(\$0.60)	\$0.00	\$0.00
10/26/22	10/27/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
10/26/22	10/27/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
11/09/22	11/09/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	<input type="checkbox"/> tammy			0	(\$0.60)	\$0.00	\$0.00
11/29/22	11/30/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
11/29/22	11/30/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
12/12/22	12/12/22	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	<input type="checkbox"/> tammy			0	(\$0.60)	\$0.00	\$0.00
12/27/22	12/28/22	WTB Water Billing	WATER	08	\$20.00	\$0.00	\$0.00
	lorih			0	\$0.60	\$0.00	\$0.00
12/27/22	12/28/22	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$0.00
01/11/23	01/11/23	100 Cash Receipts	WATER	08	(\$20.00)	\$0.00	\$0.00
	<input type="checkbox"/> tammy			0	(\$0.60)	\$0.00	\$0.00
01/30/23	01/31/23	WTB Water Billing	WATER	08	\$4,033.89	\$0.00	\$0.00
	lorih			428,010	\$121.02	\$0.00	\$0.00
01/30/23	01/31/23	SWB Sewer Billing	SEWER	01	\$0.00	\$0.00	\$0.00
	lorih			42,801	\$0.00	\$0.00	\$0.00
02/16/23	02/16/23	200 Water Adjustm			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	(\$426.41)
02/16/23	02/16/23	600 M. Tax Adjustr			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	(\$96.21)
02/16/23	02/16/23	OVP Overpayments			\$0.00	\$0.00	\$0.00
	lorih			0	\$0.00	\$0.00	\$522.62

Transaction Posting Register

Batch Range 2 To 2  
 Billing Cycle All Cycles  
 Service Type All Service Types  
 Account Range All Accounts  
 Date Range All Dates  
 Report Type Summary  
 Print Service Detail   
 Print Beginning Balance Detail   
 Print on wide carriage printer

Order By  
 Print Route/Batch Totals   
 Print By  
 AR Code  
 Transaction Type  
 Payment Printing Method  
 Print AR Totals   
 Posted By

Route *2 not Adjustment*  
 Transaction Type Not Applicable  
 All Transaction Types Not Applicable  
 Not Applicable  
 tammy

*Leak began in 1st read period - Ends in 2nd read period*

Account	Name	# Of Trans	Bat	Cyc	Date	Code	Beginning Balance	Amount	Ending Balance	BD Amt	Chk/ Ref#	Err
	Inch, Alexis	2	2	1	02/27/23	200	\$0.00	-\$39.15	-\$39.15	\$0.00		<input type="checkbox"/>
	Inch, Alexis	2	2	1	02/27/23	600	-\$39.15	\$1.17	-\$40.32	\$0.00		<input type="checkbox"/>
	Anderson, Greg & Kin	2	2	1	02/27/23	200	\$881.56	-\$9.72	\$871.84	\$0.00		<input type="checkbox"/>
	Anderson, Greg & Kin	2	2	1	02/27/23	600	\$871.84	-\$0.29	\$871.55	\$0.00		<input type="checkbox"/>
	O'Daniel, David	3	2	1	02/27/23	200	\$0.00	-\$165.82	-\$165.82	\$0.00		<input type="checkbox"/>
	O'Daniel, David	3	2	1	02/27/23	650	-\$165.82	-\$4.97	-\$170.79	\$0.00		<input type="checkbox"/>
	O'Daniel, David	3	2	1	02/27/23	150	-\$170.79	\$10.24	-\$181.03	\$0.00		<input type="checkbox"/>
	Warren, Delmer	1	2	1	02/27/23	300	\$31.05	\$0.09	\$30.96	\$0.00		<input type="checkbox"/>
	Birge, Gary	3	2	1	02/27/23	200	\$32.54	-\$22.59	\$9.95	\$0.00		<input type="checkbox"/>
	Birge, Gary	3	2	1	02/27/23	600	\$9.95	-\$0.68	\$9.27	\$0.00		<input type="checkbox"/>
	Birge, Gary	3	2	1	02/27/23	300	\$9.27	\$0.27	\$0.00	\$0.00		<input type="checkbox"/>
	Logan, Ada	2	2	1	02/27/23	200	\$0.00	-\$75.63	-\$75.63	\$0.00		<input type="checkbox"/>
	Logan, Ada	2	2	1	02/27/23	600	-\$75.63	\$2.26	-\$77.89	\$0.00		<input type="checkbox"/>
	Sawyer, Marshall	3	2	1	02/27/23	200	\$3,632.29	-\$74.25	\$3,558.04	\$0.00		<input type="checkbox"/>
	Sawyer, Marshall	3	2	1	02/27/23	600	\$3,558.04	-\$2.22	\$3,555.82	\$0.00		<input type="checkbox"/>
	Sawyer, Marshall	3	2	1	02/27/23	150	\$3,555.82	-\$4.58	\$3,551.24	\$0.00		<input type="checkbox"/>
	Tyler, Donnie	3	2	1	02/27/23	200	\$338.02	\$44.67	\$293.35	\$0.00		<input type="checkbox"/>
	Tyler, Donnie	3	2	1	02/27/23	600	\$293.35	-\$1.34	\$292.01	\$0.00		<input type="checkbox"/>
	Tyler, Donnie	3	2	1	02/27/23	300	\$292.01	-\$45.40	\$246.61	\$0.00		<input type="checkbox"/>

Totals For Report

Total Adjustments	-\$514.34
Total Payments	\$0.00
Total Deposit Receipts	\$0.00
Total Deposits Applied	\$0.00
Total Bad Debt Writeoff	\$0.00
Total Bad Debt Recovery	\$0.00
Total Immediate Cash Receipts	\$0.00
Total Unapplied Cash	\$0.00
Total Rejections	\$0.00

AR Code Summary

2	150	Sales Tax Adjustment	-\$14.82
7	200	Water Adjustments	\$431.83
3	300	Penalty Adjustment	-\$54.76
6	600	M. Tax Adjustment	-\$7.96
1	650	Wash.co. Ut Adjust	-\$4.97

Cycle Summary

19	In Cycle 1 - Cycle 1	-\$514.34
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WATER ADJUSTMENT

NAME Marshall Sawyer

DATE 2/14/23

ACCOUNT NO. [REDACTED]

GALLONS CHARGED FOR 75250

AVERAGE GALLONS USED 1,000 = 20.00

MULTIPLY x 8.40 per 1000 gallon 75250 = 623.70

WATER DUE 643.70

TAX DUE 19.32

WATER CHARGED 912.95

TAX CHARGED 21.54

WATER DUE 643.70

TAX DUE 19.32

WATER ADJ. -74.25

TAX ADJ. -2.22

PENALTY CHGD. \_\_\_\_\_

PENALTY DUE \_\_\_\_\_

PENALTY ADJ. \_\_\_\_\_

AMOUNT DUE AFTER ADJUSTMENT \_\_\_\_\_

BREAK  \_\_\_\_\_

MISREAD \_\_\_\_\_

NORTH MERCER WATER  
STATE TAX ADJUSTMENT FORM

NAME Sawyer

DATE 2/16/23

ACCOUNT NO# 

STATE TAX CHARGED 44.32

water 63.70

T+ 19.32

STATE TAX DUE 39.79

663.02

S.T 4.6% = 39.79

STATE TAX ADJ. -4.58

REASON FOR STATE TAX ADJUSTMENT WATER BREAK  MISREAD METER

Type	Rates							Previous Reading	Present Reading	Usage	Demand Usage	Chngcut Usage	Deduct Usage	Previous Reading Date	Present Reading Date
	SV	S1	S2	LT	ST	PN	Status								
WATER	08	00	00	01	01	01	Active	71,515	79,040	7,525	0	0	0	01/10/23	02/15/23
SEWER	01	00	00	00	00	00	Active								

Account [REDACTED] Name Sawyer, Marshall

Service Address 241 Hycliff Duplex #8266  
Herrodsburg, KY 40330

Charge	Rates	Amounts	Usage
WA WATER	08 3/4" 127 By-Pass	717.95	7,525
Surcharge 1	00	0.00	
Surcharge 2	00	0.00	
Local Tax	01 Mercer School Tax	21.54	
State Tax	01 p	44.37	
Net Amount		783.86	
Penalty	01 Penalty	71.80	
Gross Amount		855.66	
SW SEWER	01 Sewer Customer	0.00	7,525
Surcharge 1	00	0.00	
Surcharge 2	00	0.00	
Local Tax	00	0.00	
State Tax	00	0.00	
Net Amount		0.00	
Penalty	00	0.00	
Gross Amount		0.00	
Totals		Service	717.95
		Surcharge 1	0.00
		Surcharge 2	0.00
		Local Tax	21.54
		State Tax	44.37
		Net Amount	783.86
		Penalty	71.80
		Gross Amount	855.66

Void Posted By	Check#	Usage	Local Tax	State Tax	Penalty	Unapplied	Balance
02/16/23	02/16/23	OVP Overpayments WATER	08	(\$522.62)	\$0.00	\$0.00	
	lorih		0	\$0.00	\$0.00	\$0.00	\$3,632.29
02/27/23	02/27/23	200 Water Adjustme		\$0.00	\$0.00	\$0.00	
	tammy		0	\$0.00	\$0.00	\$0.00	(\$7425)
02/27/23	02/27/23	600 M. Tax Adjustir		\$0.00	\$0.00	\$0.00	
	tammy		0	\$0.00	\$0.00	\$0.00	(\$2.22)
02/27/23	02/27/23	150 Sales Tax Adju		\$0.00	\$0.00	\$0.00	
	tammy		0	\$0.00	\$0.00	\$0.00	(\$4.58)
02/27/23	02/28/23	OVP Overpayments		\$0.00	\$0.00	\$0.00	
	lorih		0	\$0.00	\$0.00	\$0.00	\$81.05
02/27/23	02/28/23	OVP Overpayments WATER	08	(\$81.05)	\$0.00	\$0.00	
	lorih		0	\$0.00	\$0.00	\$0.00	\$0.00
02/27/23	02/28/23	WTB Water Billing WATER	08	\$717.95	\$0.00	\$0.00	
	lorih		75.250	\$21.54	\$44.37	\$0.00	\$0.00
02/27/23	02/28/23	SWB Sewer Billing SEWER	01	\$0.00	\$0.00	\$0.00	
	lorih		7.525	\$0.00	\$0.00	\$0.00	\$0.00
03/02/23	03/02/23	100 Cash Receipts WATER	08	(\$50.00)	\$0.00	\$0.00	
	<input type="checkbox"/> tammy		0	\$0.00	\$0.00	\$0.00	\$0.00
03/09/23	03/09/23	100 Cash Receipts WATER	08	(\$50.00)	\$0.00	\$0.00	
	<input type="checkbox"/> tammy		0	\$0.00	\$0.00	\$0.00	\$0.00
03/28/23	03/29/23	WTB Water Billing WATER	08	\$20.00	\$0.00	\$0.00	
	lorih		0	\$0.60	\$1.24	\$0.00	\$0.00
03/28/23	03/29/23	SWB Sewer Billing SEWER	01	\$0.00	\$0.00	\$0.00	
	lorih		0	\$0.00	\$0.00	\$0.00	\$0.00
04/12/23	04/12/23	100 Cash Receipts WATER	08	(\$50.00)	\$0.00	\$0.00	
	<input type="checkbox"/> lorih		0	\$0.00	\$0.00	\$0.00	\$0.00
04/25/23	04/26/23	WTB Water Billing WATER	08	\$20.00	\$0.00	\$0.00	
	lorih		0	\$0.60	\$1.24	\$0.00	\$0.00
04/25/23	04/26/23	SWB Sewer Billing SEWER	01	\$0.00	\$0.00	\$0.00	
	lorih		0	\$0.00	\$0.00	\$0.00	\$0.00
05/15/23	05/15/23	100 Cash Receipts WATER	08	(\$50.00)	\$0.00	\$0.00	
	<input type="checkbox"/> lorih		0	\$0.00	\$0.00	\$0.00	\$0.00
05/30/23	05/31/23	WTB Water Billing WATER	08	\$20.00	\$0.00	\$0.00	
	lorih		0	\$0.60	\$1.24	\$0.00	\$0.00
05/30/23	05/31/23	SWB Sewer Billing SEWER	01	\$0.00	\$0.00	\$0.00	
	lorih		0	\$0.00	\$0.00	\$0.00	\$0.00
06/19/23	06/19/23	333 Penalty Billing WATER	08	\$0.00	\$0.00	\$0.00	
	tammy		0	\$0.00	\$0.00	\$2.00	\$0.00
06/27/23	06/29/23	WTB Water Billing WATER	08	\$20.00	\$0.00	\$0.00	
	tammy		0	\$0.60	\$1.24	\$0.00	\$0.00
06/27/23	06/29/23	SWB Sewer Billing SEWER	01	\$0.00	\$0.00	\$0.00	
	tammy		0	\$0.00	\$0.00	\$0.00	\$0.00
06/27/23	06/29/23	913 MERCER CO. Mercer Co. 9	03	\$1.75	\$0.00	\$0.00	
	tammy		0	\$0.00	\$0.00	\$0.00	\$0.00

NORTH MERCER WATER DISTRICT

MINUTES

FEBRUARY 15, 2023

Andrew Dennis, Chairman  
Paul Campbell, Treasurer  
Gerald Sheperson, Vice-Chairman  
Lee Todd Pinkston, Commissioner  
Virginia Edwards, Customer

Tony Best, Secretary  
Mischell Lee, Manager  
Norrie Currens, Attorney  
Riley Sumner, BG engineering

The meeting was called to order by Chairman, Andrew Dennis.

The Board reviewed the minutes from the January meeting. Gerald made a motion to approve the minutes. Tony seconded the motion and the motion passed.

The Board reviewed the financial statements for the district for the month of January. Paul made a motion to approve payment of expenses for January totaling \$314,216.91. Gerald seconded the motion and the motion passed.

Water loss for January was 10.5%. Although double from Decembers reading, the loss is reasonable considering the month of January with freezing temps.

Customer Virginia Edwards came before the board asking that her adjustment for her leak be adjusted. Ms. Edwards was not happy with the amount of adjustment given. It was explained that the District is required to follow our tariffs and to treat all customers the same. Ms. Edwards bill was adjusted accordingly. Ms. Edwards pipes had frozen in a vacant rental property she owns during the deep freeze in February when temps plummeted to below 0 for more than 3 days. Over 400,000 gallons went through Ms. Edwards meter. Ms. Edwards did not accept that the Board was unable to adjust her bill further and was visibly upset.



The Board encouraged Ms. Edwards to take her issue to the PSC and North Mercer would follow the PSC's guidance in how the situation should be handled if different from the actions taken.

Gerald made a motion to send Ms. Pawley a letter outlining the regulations pertaining to a line extension. Paul seconded the motion and the motion passed. Ms. Pawley did not attend the meeting as she had said she would. The letter will point out that if the Pawley's move forward with installing a private line, legally it can only be used by them. They cannot lawfully attach another customer to their private line. They will also be responsible for maintaining the line and the line is still required to meet North Mercer Water's installation requirements and pass inspection.


Riley reported that Boca will request a construction draw of \$96,363.00 and Bluegrass Engineering will request \$2400.00. The attempt to cross under the railroad failed after two days of trying to complete. The bore made it down 5 feet and the Railroad person inspecting wanted 5 ½ feet. A variance was requested and denied. The person doing our bore said he would not try again. Railpros is charging North Mercer for the inspector, flagger and another person. At this point there is no guarantee that we could meet the railroads requirements to complete the bore. And the fees we would be subjected to could be substantial. To date, we have spent close to \$20,000.00 just to get permission, permits, etc... The Board agreed the best decision would be to abandon the railroad crossing and tie the remaining customers in at the Wheatschool road line. Gerald made a motion to go with the new plan and abandon the railroad crossing. Paul seconded the motion and the motion passed. In light of the situation, Boca has agreed to replace the line to Wheatschool to tie in the existing customers and to install the last hydrant at no charge to the District. This will save the District about \$24,000.00.

The Board will begin a planning session next month to discuss short term and long term goals and initiatives for the District.

Andrew will extend an invitation to the new Judge Executive, Sarah Steele to attend our March meeting.

Gerald made a motion to adjourn the meeting. Tony seconded the motion and the motion passed.

  
\_\_\_\_\_  
Tony Best, Secretary  
North Mercer Water District

  
\_\_\_\_\_  
Andrew Dennis, Chairman  
North Mercer Water District

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

North Mercer Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RATES AND CHARGES**

**LEAK ADJUSTMENT TARIFFS**

All previous rates, regulations, and/or tariffs relating to the District's rate adjustment for leaks are void as of the effective date of this tariff.

From the effective date of this tariff, forward, the Policy of the North Mercer Water District concerning a customer request for a rate adjustment due to a leak shall include the following provisions:

1. Leaks eligible for a rate adjustment consideration shall be defined as a line break that is on the customer's side of the water meter that results in the excess of 10,000 gallons above the customer's average water usage from the previous 12 months.
2. All leaks must be proven. Any of the following may be used to prove that a leak existed:
  - a. Receipts for repair supplies
  - b. Pictures of the break
  - c. A plumber's statement
3. Customers must also bring in a signed statement by the person who completed the repair outlining how and when the repair was completed.
4. Customers will be limited to adjustments for one leak per year.

Due diligence must be required of customers that have received notice from the District of a potential leak and the time that the leak is repaired. Repairs that are not performed in a reasonable time after the determination that a leak exists will not be given consideration for a rate adjustment.

Should the District manager determine that a rate adjustment is appropriate for a reported leak, and all the above requirements met, an adjustment will be made to the customer's bill for the leak as outlined above with the excess water used discounted by \$1.00 per thousand gallons off the current rate.

Any customer dissatisfied with the decision of management may ask for a Board of Commissioners' Review.

DATE OF ISSUE May 13, 2009  
Month / Date / Year

DATE EFFECTIVE \_\_\_\_\_  
Month / Date / Year

ISSUED BY Roy Short  
Roy Short (Signature of Officer)

TITLE Chairman, Board of Commissioners,  
North Mercer Water District

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
6/25/2009  
PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

By [Signature]  
Executive Director

Complaint: 2023-00257    Entry Date: 2/15/2023    Closed Date:    Contact Type: Hotline  
Name: Edwards, Virginia    Utility: North Mercer Water District  
Address: 224 W. Factory Rd    Utility Nbr: 27000    Location: Residence  
Harrodsburg, KY 40330    Utility Type: Water Districts  
County: Mercer    Reason: Rates/Policies ( Objects to rates/rate change )  
Home: [REDACTED]    Work: (none) ( none )  
Fax:    CBR Nbr:    Complaint referred by:  
Cell:    Email:  
Contacted Utility?     Spoke with: Office

Cust Relations: Failed To Correct Problem  
Utility Contact: Mischell Lee [REDACTED]    Contact's (859) 865-2292  
Preliminary Description:    Other Contacts:  
rate being charged  
Processor: ROSEMARY  
See File     Case Related     Staff Referral     Confidential   
Info Only     Formal Forms     Ref to Util     Customer Satisfied    Yes   
No

**PSC Narratives:**    Investigator: ROSEMARY  
Date: 2/15/2023 11:28:16 AM  
Customer states she had a leak, she wants to know why she is having to pay a higher price since the company gets their water from another source at a lower rate. Please give the PSC background on this issue. Thank you.

**Mischell Lee**

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**From:** Mischell Lee [mlee@northmercerwater.org]  
**Sent:** Thursday, February 16, 2023 1:59 PM  
**To:** 'Tutt, Rosemary (PSC)'  
**Subject:** RE: 2023\_257.pdf Edwards  
**Attachments:** EDWARDS - SAWYER.pdf

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**From:** Tutt, Rosemary (PSC) [mailto:Rosemary.Tutt@ky.gov]  
**Sent:** Wednesday, February 15, 2023 11:29 AM  
**To:** 'mlee@northmercerwater.org'  
**Subject:** 2023\_257.pdf Edwards

Hi Ms. Tutt,

Virginia Edwards (Sawyer) had a water bill for over \$4,000.00 for a rental property she owns. The property was vacant and I'm assuming not heated. Of course, when we had the below freezing temps, her pipes burst. My understanding is that water was running for several days before the property was checked. To verify that I would have to have the meter data logged. Anyway....she came in the office and asked for an adjustment. We gave her one, following policy and our tariffs. She was not happy with the amount. I've attached documentation of her account and the adjustment we completed for her.

We also advised her that we could put her on a payment plan that would require she pay her monthly bill and \$50 towards the break at the property.

The office advised her that she was welcome to attend our Board Meeting which was held on February 15th and she attended.

The Board determined that Ms. Edwards was treated fairly. Our goal is to treat all customers the same. She was given the same adjustment we gave all other customers with breaks. She was still not happy and the Board recommended she contact the PSC.

I'm happy to forward you the leak policy that is included in our tariffs.

Thank you,  
Mischell Lee  
Manager  
North Mercer Water District  
859-865-2292

9/26/2023

Exhibit 9, Page 2 of 2