

September 11, 2023

RECEIVED

Virginia B Edwards
224 W. Factory Street
Harrodsburg, Ky 40330

SEP 18 2023

PUBLIC SERVICE
COMMISSION

RE: Case No 2023-00108

complainant: Virginia B Edwards vs North Mercer Water District
Complaint filed March 28, 2023

TO: Respectfully, The Public Service Commission

I will try to be as brief as i can and still provide you with the necessary information requested.

Property being discussed 241/243 Hycliff ST., Harrodsburg, KY. This building has been vacant for three (3) years. I thought it would be more advantageous to allow the meter to be left on, if any emergencies requiring the use of water were necessary. I paid the flat rate each month to North Mercer Water and the City of Harrodsburg water dept. Also, I must tell you that the bill is under the name, Marshall Sawyer, my companion of thirty four (34) years. He passed away eight (8) years ago and I could not bring myself to put it in my name. On December 23 or 24, 2022 Governor Andy Beshear declared a State of Emergency because of the bad freeze and weather conditions. He advised remain inside, if possible. I believe that was the time that the water pipe under the crawlspace broke. I had been looking to do some renovations on the building and located Ricky Cannon of Cannon Construction to look at the building and estimate a price for repairs. North Mercer Water has the knowledge and equipment to know immediately if there is a change or something occurring with the meter. I was never made aware of anything out of the ordinary till the construction contractor, Cannon came by Tuesday January 10, 2023 to get the keys to the building to inspect for the improvements that should to be done. This was around three or four p.m. Upon entering he said he heard gushing water, but saw nothing in the building. He then went around to the crawlspace and witnessed a hugh amount of water. He immediately turned off the meter and informed me of the situation. You will see by the bill from North Mercer that the meter was read earlier that day but they did not attempt to control the water by shutting off the meter. Because of other breaks around the city it took me a while to hire a plumber. My name was placed on a waiting list to repair the broken pipe, but I was so thankful to contractor cannon for cutting the meter off so there was breathing time to wait for the plumber. Then to I had no intention of turning the meter back on. The pipe was repaired Monday January 16, 2023. I did not communicate with North Mercer till I received the bill on the first of February 2023. I phoned Mischele Lee, Manager, but she would not entertain lowering or dismissing the

cost. I then made an appointment for February 15, 2023 at 9:00 a.m. to meet with North Mercer's Board Members at the office. I was totally rejected and denied my request. But they did relent some because I had mentioned the Public Service Commission and they said that whatever decision the PSC makes they will accept. I also talked to Scott Moseley, Mayor City of Harrodsburg at that time. He thought maybe

if he talked to Gerald Shepperson, NMWD Board Member he could have some help because when Mr. Shepperson was Mercer County Judge, Scott said he had been a positive supporter on some things Mr. Shepperson wanted done. But Mr. Shepperson refused.

All of what I just said can be verified by Amy Huffman, City Water Manager at City Hall. I will add this on January 12, 2023, Tammy Holiday, NMWD clerk called and ask me who turned the meter off. I answered Ricky Cannon. On February 20, 2023 I started paying North Mercer Water \$50.00 a month toward the bill. I did this through May 10, 2023, till I realized someone from North Mercer Water had turned the meter back on and I was being charged since February the flat rate. I did not agree, request, nor want the meter live. I had already wrote out the \$50.00 check for June 2023 but I tore it up and emailed (June 6, 2023 8:30 am) mischele Lee that I would not pay anymore till my bill was corrected and I was credited back the flat rate that was tacted on my account. I do not want any water service till I am comfortable with North Mercer Water and can trust them. I showed them my good faith but again they showed their greed for money at my cost. The only thing I have received from North Mercer February 2023 they mailed me a copy of rates and charges, Leak Adjustment Tariffs. However today, I called north mercer water at 9:39 am, the person that answered (Kyle) took my request for a copy of North Mercer's Board of Minutes on Wednesday

February 15, 2023, the meeting I attended per my request. I should have gotten a copy before but all these issues have had an impact on my normal thinking, she put Tammy Holiday, NM clerk, on the phone and she is suppose to call me when the copies are available. I am anxious to see if the minutes are accurate concerning my situation.

copy of text for plumbing request to fix pipe *A*

copy of S & K plumbing Repair *B*

copies North mercer Water District Invoices *C*

copy email to Mischele Lee *D*

copy of Rates and charges by NMWD *E*

copies of city of Harrodsburg sewer invoices *F*

Notarized letter from Cannon Construction (Ricky Cannon) when he discovered the bursted pipe and his action to turn the meter off. *G*

copy of February 15, 2023 North Mercer Water District Board Member Minutes. *H*

All of the copies have name and telephone numbers if you have any further concerns.

I want to say thank You for all of the Commission's time and efforts to listen to my problems, because i know from looking at your agenda your work is very, very busy and important, not to mention the stress. I am impressed that you want all evidence that pertains to a fair and just decision. I support your effort to get to the truth. I am just sorry that these people were not concerned with the same values of truth and justice and in doing so, caused more work, a waste of precious water, and placed their responsibility on the Public Service Commission's time. So, so, sorry.

A handwritten signature in black ink, appearing to read "Supriya Ghosh". The signature is written in a cursive style with a large, looped initial 'S'.

of phone calls, emails, or letters between Ms. Edwards and North Mercer District regarding the incident, and the work order completed by Ms. Edwards' contractor to shut off her water.

Pursuant to 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint the Commission must determine whether the complaint states a prima facie case. A complaint establishes a prima facie case when, on its face, it states sufficient allegations that, if uncontradicted by other evidence, would entitle the complainant – here, Ms. Edwards, to the requested relief from an act or omission that violated a statute, regulation, Commission Order, or tariff. If a complaint fails to establish a prima facie case, it may be dismissed.

Based upon a review of the complaint, the Commission is unable to determine at this time whether the complaint establishes a prima facie case, but the allegations support further investigation into the merits of the complaint. The Commission finds that Ms. Edwards should file, within 20 days of the date of service of this Order, certain documents to provide support for making a prima facie case. Ms. Edwards may file the documents with the Commission by U.S. mail at P.O. Box 615, Frankfort, Kentucky, 40602-0615, or by email at PSCED@ky.gov.

IT IS THEREFORE ORDERED that:

1. Within 20 days of the date of service of this Order, Ms. Edwards shall file with the Commission:

a. An explanation of the circumstances that caused the pipe(s) to break;

b. The date and time of the incident;

c. The length of the incident;

Extreme weather condition
Dec 23/24 2022
Repaired Jan 16, 2023
But water was shut off Jan 10, 2023

- d. The location of the broken pipe; *Crawlspace*
- e. A copy of the work order done by Ms. Edwards' contractor to shut off her water. *No work order, Just common sense*
- f. Any documentation of phone calls, emails, or letters between Ms. Edwards and North Mercer District regarding the incident. *enclosed*
- g. Copies of any bills from North Mercer District regarding the alleged incident; *enclosed*
- h. A summary of any in person or telephone conversations with North Mercer District regarding the alleged incident. *enclosed*

2. Ms. Edwards shall file the documents required in ordering paragraph 1 with the Commission by U.S. mail at P.O. Box 615, Frankfort, Kentucky, 40602-0615, or by email at PSCED@ky.gov.

3. Ms. Edwards shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests.

4. A copy of this Order shall be served on Ms. Edwards by U.S. certified mail, return receipt requested at 224 W. Factory Street, Harrodsburg, Kentucky 40330.

5. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.

SAMSUNG

AT&T

52% 11:53 AM

S&k Plumbing

Mon, Jan 16, 2023 8:56 AM

My name is Virginia edwards 224 w. Factory st., Harrodsburg. I have a duplex in Brentwood 243 hycliff street (Last bldg on the right). The water line under the duplex froze and burst. The crawl space is tall enough to stand up in. Please repair as soon as possible. My phone is [REDACTED]. Thank you.

Exhibit
A

*North Mercer
Water Charges*

NORTH MERCER WATER DISTRICT MERCER CO. PH: 859/865-2292
 4795 LOUISVILLE RD ANDERSON, BOYLE & WASHINGTON COUNTIES
 P. O. BOX 79 CALL COLLECT 859/865-2169
 SALVISA, KY 40372 RATES AVAILABLE UPON REQUEST

ACCOUNT 241 Hycliff Duplex #8266 TO 11/16/22 TO 12/13/22

SERVICE AT

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
WA	287140	287140	0	20.00
SW	Sewer Customer			0.00
LT	Mercer School Tax			0.60

① *****HAPPY NEW YEAR*****

1/3/23
CK 344

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE
ROT	4,558.30	02/10/23	4,154.91

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

Exhibit C

NORTH MERCER WATER DISTRICT MERCER CO. PH: 859/865-2292
 4795 LOUISVILLE RD ANDERSON, BOYLE & WASHINGTON COUNTIES
 P. O. BOX 79 CALL COLLECT 859/865-2169
 SALVISA, KY 40372 RATES AVAILABLE UPON REQUEST

ACCOUNT 241 Hycliff Duplex #8266 TO 12/13/22 TO 01/10/23

SERVICE AT

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
WA	715150	287140	428010	4,033.89
SW	Sewer Customer			0.00
LT	Mercer School Tax			121.02

②

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE
ROT	4,558.30	02/10/23	4,154.91

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

FORWARDING & ADDRESS CORRECTION REQUESTED

T-1

PREFERRED FIRST CLASS MAIL U.S. POSTAGE PAID SALVISA KY 40372 PERMIT 101

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

ACCOUNT	DUE DATE
██████████	02/10/23
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS
4,154.91	403.39
AMOUNT DUE AFTER DUE DATE	4,558.30

PLEASE RETURN THIS STUB WITH PAYMENT

****AUTO 5-D**
 MARSHALL SAWYER
 224 W FACTORY ST
 HARRODSBURG KY

40330-1126

NORTH MERCER WATER DISTRICT MERCER CO. PH: 859/865-2292
 4795 LOUISVILLE RD ANDERSON, BOYLE & WASHINGTON COUNTIES
 P. O. BOX 79 CALL COLLECT 859/865-2169
 SALVISA, KY 40372 RATES AVAILABLE UPON REQUEST

ACCOUNT 241 Hycliff Duplex #8266 TO 01/10/23 TO 02/15/23

SERVICE AT

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			3,551.24
WA	790400	715150	75250	717.95
SW	Sewer Customer			0.00
LT	Mercer School Tax			21.54
TX	p			44.37

③

2/20/23
CK 3560
\$30.00

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE
ROT	4,406.90	03/10/23	4,335.10

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

FORWARDING & ADDRESS CORRECTION REQUESTED

T-1

PREFERRED FIRST CLASS MAIL U.S. POSTAGE PAID SALVISA KY 40372 PERMIT 101

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

ACCOUNT	DUE DATE
0000 ██████████	03/10/23
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS
4,335.10	71.80
AMOUNT DUE AFTER DUE DATE	4,406.90

PLEASE RETURN THIS STUB WITH PAYMENT

****AUTO 5-D**
 MARSHALL SAWYER
 224 W FACTORY ST
 HARRODSBURG KY

40330-1126

North Mercer Water

NORTH MERCER WATER DISTRICT
 4795 LOUISVILLE RD
 P. O. BOX 79
 SALVISA, KY 40372

MERCER CO. PH. 859/865-2292
 ANDERSON, BOYLE & WASHINGTON COUNTIES
 CALL COLLECT 859/865-2169
 RATES AVAILABLE UPON REQUEST

NORTH MERCER WATER DISTRICT
 4795 LOUISVILLE RD
 P. O. BOX 79
 SALVISA, KY 40372

MERCER CO. PH. 859/865-2292
 ANDERSON, BOYLE & WASHINGTON COUNTIES
 CALL COLLECT 859/865-2169
 RATES AVAILABLE UPON REQUEST

ACCOUNT [REDACTED] 03/14/23 TO 04/12/23
 SERVICE AT 241 Hycliff Duplex #8266

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			4,206.94
WA	790400	790400	0	20.00
SW	Sewer Customer			0.00
LT	Mercer School Tax			0.60
TX	p			1.24
(5) ANNUAL WATER QUALITY REPORT FORMORE INFORMATION GO TO www.tapwaterinfo.com northmercer.pdf				
CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	
C01	4,230.78	05/10/23	4,228.78	

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

5/10/23
 CK [REDACTED]
 \$50.00

ACCOUNT [REDACTED] 02/10/23 TO 03/12/23
 SERVICE AT 241 Hycliff Duplex #8266

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			4,235.10
WA	790400	790400	0	20.00
SW	Sewer Customer			0.00
LT	Mercer School Tax			0.60
TX	p			1.24
(4) ANNUAL WATER QUALITY REPORT FORMORE INFORMATION GO TO www.tapwaterinfo.com northmercer.pdf				
CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	
C01	4,256.94	04/10/23	4,250.94	

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

3/14/23
 CK #50

NORTH MERCER WATER DISTRICT
 4795 LOUISVILLE RD
 P. O. BOX 79
 SALVISA, KY 40372

MERCER CO. PH. 859/865-2292
 ANDERSON, BOYLE & WASHINGTON COUNTIES
 CALL COLLECT 859/865-2169
 RATES AVAILABLE UPON REQUEST

ACCOUNT [REDACTED] 04/12/23 TO 05/11/23
 SERVICE AT 241 Hycliff Duplex #8266

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			4,178.78
WA	790400	790400	0	20.00
SW	Sewer Customer			0.00
LT	Mercer School Tax			0.60
TX	p			1.24
(6) ANNUAL WATER QUALITY REPORT FORMORE INFORMATION GO TO www.tapwaterinfo.com northmercer.pdf				
CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	
C01	4,202.62	06/10/23	4,200.62	

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

4/14/23
 CK [REDACTED]
 50.00

FORWARDING & ADDRESS CORRECTION REQUESTED

T - 1

RESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE PAID
 SALVISA, KY 40372
 PERMIT NO. 1

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

ACCOUNT	DUE DATE	
[REDACTED]	06/10/23	
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE
4,200.62	2.00	4,202.62

PLEASE RETURN THIS STUB WITH PAYMENT

***AUTO 5-D**
 MARSHALL SAWYER
 224 W FACTORY ST
 HARRODSBURG KY

40330-1126

NORTH MERCER WATER DISTRICT
 4795 LOUISVILLE RD
 P. O. BOX 79
 SALVISA, KY 40372

MERCER CO. PH. 859/865-2292
 ANDERSON, BOYLE & WASHINGTON COUNTIES
 CALL COLLECT 859/865-2169
 RATES AVAILABLE UPON REQUEST

ACCOUNT [REDACTED] 05/11/23 TO 06/13/23
 SERVICE AT 241 Hycliff Duplex #8266

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			4,202.62
WA	790400	790400	0	20.00
SW	Sewer Customer			0.00
FE	MERCER CO. 911 FEE			1.75
LT	Mercer School Tax			0.60
TX	p			1.24
(7) ANNUAL WATER QUALITY REPORT FORMORE INFORMATION GO TO www.tapwaterinfo.com northmercer.pdf				
CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	
C01	4,228.21	07/10/23	4,226.21	

A 10% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH. RECONNECTION FEE \$50.00

FORWARDING & ADDRESS CORRECTION REQUESTED

T - 1

RESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE PAID
 SALVISA, KY 40372
 PERMIT NO. 1

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

ACCOUNT	DUE DATE	
[REDACTED]	07/10/23	
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE
4,226.21	2.00	4,228.21

PLEASE RETURN THIS STUB WITH PAYMENT

***AUTO 5-D**
 MARSHALL SAWYER
 224 W FACTORY ST
 HARRODSBURG KY

40330-1126

NORTH MERCER WATER DISTRICT MERCER CO PH: 606/865-2292
 4795 LOUISVILLE RD ANDERSON, BOYLE & WASHINGTON COUNTIES
 P. O. BOX 79 CALL COLLECT 606/865-2189
 SALVISA KY 40372 RATES AVAILABLE UPON REQUEST

T-1

ACCOUNT	[REDACTED]			06/13/23 TO 06/27/23
SERVICE AT	241 Hycliff Duplex #8266			
TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			4,228.21
WAF	790.400	790.400	0	20.00
SWF	Sewer Customer			0.00
FEF	MERCER CO. 911 FEE			1.75
LT	Mercer School Tax			0.60
TX	p			1.24
(8) ANNUAL WATER QUALITY REPORT FOR MORE INFORMATION GO TO www.tapwaterinfo.com northmercer.pdf				
CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	
C01	4,253.80	08/10/23	4,253.80	

FORWARDING & ADDRESS CORRECTION REQUESTED
 PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID SALVISA KY 40372 PERMIT NO. 1

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

**** FINAL BILL ****

ACCOUNT	DUE DATE	
[REDACTED]	08/10/23	
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE
4,253.80	2.00	4,253.80

PLEASE RETURN THIS STUB WITH PAYMENT
 ****AUTO 5-D**
 MARSHALL SAWYER
 224 W FACTORY ST
 HARRODSBURG KY 40330-1126

A 15% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH RECONNECTION FEE \$50.00



NORTH MERCER WATER DISTRICT MERCER CO PH: 606/865-2292
 4795 LOUISVILLE RD ANDERSON, BOYLE & WASHINGTON COUNTIES
 P. O. BOX 79 CALL COLLECT 606/865-2189
 SALVISA, KY 40372 RATES AVAILABLE UPON REQUEST

T-1

ACCOUNT	[REDACTED]			TO
SERVICE AT	241 Hycliff Duplex #8266			
TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
BF	Balance Forward			4,253.80
WA				0.00
FE	MERCER CO. 911 FEE			0.00
(9) ANNUAL WATER QUALITY REPORT FOR MORE INFORMATION GO TO www.tapwaterinfo.com northmercer.pdf				
CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	
C01	4,253.80	09/10/23	4,253.80	

FORWARDING & ADDRESS CORRECTION REQUESTED
 PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID SALVISA KY 40372 PERMIT NO. 1

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

ACCOUNT	DUE DATE	
[REDACTED]	09/10/23	
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE
4,253.80	0.00	4,253.80

PLEASE RETURN THIS STUB WITH PAYMENT
 ****AUTO 5-D**
 MARSHALL SAWYER
 224 W FACTORY ST
 HARRODSBURG KY 40330-1126

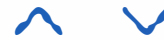
A 15% PENALTY ADDED AFTER THE 15TH OF MONTH ALL DELINQUENT ACCOUNTS ARE SUBJECT TO DISCONNECTION ANYTIME AFTER THE 20TH OF EACH MONTH RECONNECTION FEE \$50.00



11:30



< Inbox



[Redacted]

11:19AM

To: [Redacted]

Fw: water service

copy of email sent virginia B edwards 9/14/2023

----- Forwarded Message -----

From: msawyer1 [Redacted]

To: mlee@northme <mlee@northmercerwater.org>

Sent: Tuesday, June 6, 2023 at 08:30:06 AM EDT

Subject: water service

mischell, my contractor, eliott cannon, has been working at 243 hydcliff street harrodsburg, ky. when the pipe burst in december 2022 he discovered the leak on january 10, 2023 and immediately shut the meter off. tammy holiday called me on january 12, 2023 and wanted to know who shut the water off. i told her the contractor. i did not authorize, nor request that it be made active. i am receiving charges for a live meter. i will not continue to make any further payments to north mercer water till you clear up those charges.. virginia edwards

Exhibit D



Mercer, Anderson, and Washington
FOR Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

North Mercer Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATES AND CHARGES

LEAK ADJUSTMENT TARIFFS

All previous rates, regulations, and/or tariffs relating to the District's rate adjustment for leaks are void as of the effective date of this tariff.

From the effective date of this tariff, forward, the Policy of the North Mercer Water District concerning a customer request for a rate adjustment due to a leak shall include the following provisions:

1. Leaks eligible for a rate adjustment consideration shall be defined as a line break that is on the customer's side of the water meter that results in the excess of 10,000 gallons above the customer's average water usage from the previous 12 months.
2. All leaks must be proven. Any of the following may be used to prove that a leak existed:
 - a. Receipts for repair supplies
 - b. Pictures of the break
 - c. A plumber's statement
3. Customers must also bring in a signed statement by the person who completed the repair outlining how and when the repair was completed.
4. Customers will be limited to adjustments for one leak per year.

Due diligence must be required of customers that have received notice from the District of a potential leak and the time that the leak is repaired. Repairs that are not performed in a reasonable time after the determination that a leak exists will not be given consideration for a rate adjustment.

Should the District manager determine that a rate adjustment is appropriate for a reported leak, and all the above requirements met, an adjustment will be made to the customer's bill for the leak as outlined above with the excess water used discounted by \$1.00 per thousand gallons off the current rate.

Any customer dissatisfied with the decision of management may ask for a Board of Commissioners' Review.

DATE OF ISSUE May 13, 2009
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY Roy Short
Roy Short (Signature of Officer)

TITLE Chairman, Board of Commissioners
North Mercer Water District

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
6/25/2009
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director

Exhibit E

CITY OF HARRODSBURG Sewer Charges

Keep this stub for your record.

Keep this stub for your record.

ACCOUNT NUMBER
[REDACTED]

PRE-SORTED
First-Class Mail
U.S. Postage Paid
Permit No. 8

ACCOUNT NUMBER
[REDACTED]

PRE-SORTED
First-Class Mail
U.S. Postage Paid
Permit No. 8

241 HYCLIFF STREET

FOR: 241 HYCLIFF STREET

Billings: 12/22/2022 - 1/30/2023

Current	Previous	Cons	Beginning Bal	
1/1/2023	12/1/2022		35.02	
287140	287140	0	-35.02	
			0.00	
			15.84	SEWER
			16.73	GARBAGE
			0.95	COM SWR TAX
			1.50	SUR-CHARGE

AFTER 2/10/2023 PAY \$38.52
CUTOFFS: 8AM
FEBRUARY 22ND

CURRENT AMOUNT DUE: 35.02

MARSHALL SAWYER
224 W FACTORY ST
HARRODSBURG, KY 40330-1126

*2/3/23
352*

(2)



FOR READINGS

Billing: 11/30/2022 - 12/1/2022

Current	Previous	Cons	Beginning Bal	
12/1/2022	11/1/2022		35.02	
287140	287140	0	-35.02	
			0.00	Payments
			15.84	SEWER
			16.73	GARBAGE
			0.95	C OMS WR TAX
			1.50	SUR-C HARGE

AFTER 1/10/2023 PAY \$38.52
HAPPY NEW YEAR!
CUTOFFS TUESDAY
1/24/2023 AT 8 AM

CURRENT AMOUNT DUE: 35.02

MARSHALL SAWYER
224 W FACTORY ST
HARRODSBURG, KY 40330-1126

*1/3/23
343*

(1)



Keep this stub for your record.

Keep this stub for your record.

ACCOUNT NUMBER
[REDACTED]

PRE-SORTED
First-Class Mail
U.S. Postage Paid
Permit No. 8

ACCOUNT NUMBER
[REDACTED]

PRE-SORTED
First-Class Mail
U.S. Postage Paid
Permit No. 8

FOR: 241 HYCLIFF STREET

FOR: 241 HYCLIFF STREET

Billings: 2/28/2023 - 3/28/2023

Current	Previous	Cons	Beginning Bal	
3/1/2023	2/1/2023		3,644.36	
790400	715150	75250	-34.07	
			-3,610.29	
			618.90	SEWER
			16.73	GARBAGE
			37.13	C OMSWR TAX
			1.50	SUR-C HARGE

AFTER 4/10/2023 PAY \$741.69
CUTOFFS 8 AM 4/20/2023
CLEANUP WEEK 4/24
THRU 4/28

CURRENT AMOUNT DUE: 674.26

MARSHALL SAWYER
224 W FACTORY ST
HARRODSBURG, KY 40330-1126

(4)



Billings: 1/31/2023 - 2/27/2023

Current	Previous	Cons	Beginning Bal	
2/1/2023	1/1/2023		35.02	
715150	287140	428010	-35.02	
			0.00	Adjustments
			3,420.88	SEWER
			16.73	GARBAGE
			205.25	C OMSWR TAX
			1.50	SUR-C HARGE

AFTER 3/10/2023 PAY \$4,008.81
CUTOFFS 8 AM TUESDAY
3/21/2023
ASK ABOUT
RECYCLING!!!!

CURRENT AMOUNT DUE: 3,644.36

MARSHALL SAWYER
224 W FACTORY ST
HARRODSBURG, KY 40330-1126

(3)



*35.02
3600
3/10/23*

Exhibit F

Keep this stub for your record.

ACCOUNT NUMBER

PRE-SORTED
First-Class Mail
U.S. Postage Paid
Permit No. 8

FOR:

241 HYCLIFF STREET

Billing: 3/29/2023 - 4/25/2023

READINGS

Current	Previous	Cons	Beginning Bal	674.26
4/1/2023	3/1/2023		Payments	0.00
790400	790400	0	Adjustments	87.42
			SEWER	15.84
			GARBAGE	18.73
			COM SWRTAX	0.95
			SURCHARGE	150

AFTER 5/10/2023 PAY \$854.37

CUTOFFS WILL BE AT 8

AMON TUESDAY MAY

23RD

PAY BY PHONE

CURRENT AMOUNT DUE

5

MARSHALL SAWYER
224 W FACTORY ST
HARRODSBURG, KY 40330-1126

69.09
OK 5/19
5/19/23



City of Harrodsburg Sewer Charge

Exhibit G

I, Reece Cannon went to property address 243/241 Hycliff st Harrodsburg, KY duplex on January 10th 2023. Upon arrival, found the main water line coming out of foundation was busted and leaking to where there was over 4 foot of standing water in the crawl space of the property.

Reece Cannon

X

Exhibit H

NORTH MERCER WATER DISTRICT

MINUTES

FEBRUARY 15, 2023

Andrew Dennis, Chairman
Paul Campbell, Treasurer
Gerald Sheperson, Vice-Chairman
Lee Todd Pinkston, Commissioner
Virginia Edwards, Customer

Tony Best, Secretary
Mischell Lee, Manager
Norrie Currens, Attorney
Riley Sumner, BG engineering

The meeting was called to order by Chairman, Andrew Dennis.

The Board reviewed the minutes from the January meeting. Gerald made a motion to approve the minutes. Tony seconded the motion and the motion passed.

The Board reviewed the financial statements for the district for the month of January. Paul made a motion to approve payment of expenses for January totaling \$314,216.91. Gerald seconded the motion and the motion passed.

Water loss for January was 10.5%. Although double from Decembers reading, the loss is reasonable considering the month of January with freezing temps.

Customer Virginia Edwards came before the board asking that her adjustment for her leak be adjusted. Ms. Edwards was not happy with the amount of adjustment given. It was explained that the District is required to follow our tariffs and to treat all customers the same. Ms. Edwards bill was adjusted accordingly. Ms. Edwards pipes had frozen in a vacant rental property she owns during the deep freeze in February when temps plummeted to below 0 for more than 3 days. Over 400,000 gallons went through Ms. Edwards meter. Ms. Edwards did not accept that the Board was unable to adjust her bill further and was visibly upset.

The Board encouraged Ms. Edwards to take her issue to the PSC and North Mercer would follow the PSC's guidance in how the situation should be handled if different from the actions taken.

Gerald made a motion to send Ms. Pawley a letter outlining the regulations pertaining to a line extension. Paul seconded the motion and the motion passed. Ms. Pawley did not attend the meeting as she had said she would. The letter will point out that if the Pawley's move forward with installing a private line, legally it can only be used by them. They cannot lawfully attach another customer to their private line. They will also be responsible for maintaining the line and the line is still required to meet North Mercer Water's installation requirements and pass inspection.


Riley reported that Boca will request a construction draw of \$96,363.00 and Bluegrass Engineering will request \$2400.00. The attempt to cross under the railroad failed after two days of trying to complete. The bore made it down 5 feet and the Railroad person inspecting wanted 5 ½ feet. A variance was requested and denied. The person doing our bore said he would not try again. Railpros is charging North Mercer for the inspector, flagger and another person. At this point there is no guarantee that we could meet the railroads requirements to complete the bore. And the fees we would be subjected to could be substantial. To date, we have spent close to \$20,000.00 just to get permission, permits, etc... The Board agreed the best decision would be to abandon the railroad crossing and tie the remaining customers in at the Wheatschool road line. Gerald made a motion to go with the new plan and abandon the railroad crossing. Paul seconded the motion and the motion passed. In light of the situation, Boca has agreed to replace the line to Wheatschool to tie in the existing customers and to install the last hydrant at no charge to the District. This will save the District about \$24,000.00.

The Board will begin a planning session next month to discuss short term and long term goals and initiatives for the District.

Andrew will extend an invitation to the new Judge Executive, Sarah Steele to attend our March meeting.

Gerald made a motion to adjourn the meeting. Tony seconded the motion and the motion passed.


Tony Best, Secretary
North Mercer Water District


Andrew Dennis, Chairman
North Mercer Water District