

RECEIVED

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

MAR 28 2023

PUBLIC SERVICE  
COMMISSION

In the matter of:

Virginia B. Edwards )  
(Your Full Name) )  
COMPLAINANT )

VS.

North Mercer Water District )  
(Name of Utility) )  
DEFENDANT )

COMPLAINT

The complaint of Virginia B. Edwards respectfully shows:  
(Your Full Name)

(a) Virginia B. Edwards  
(Your Full Name)

224 W. Factory St., Herrodsburg Ky 40330  
(Your Address)

(b) North Mercer Water District  
(Name of Utility)

4795 Louisville Rd. Salvisa, Ky 40382  
(Address of Utility)

(c) That: North Mercer Water did willfully and  
(Describe here, attaching additional sheets if necessary,

financial gain allow a broken water pipe  
the specific act, fully and clearly, or facts that are the reason

to freely flow and made no attempt to  
and basis for the complaint.)

turn the meter off nor notify me, the owner,

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Formal Complaint

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of the property at 241 & 243 Nuditt St,  
in Harrodsburg Kentucky. They have the  
capability with the new meter system,  
to be alerted to a change from normal to  
severe water usage. The cost of the water  
was actually \$230.00 but they made their profit a

Wherefore, complainant asks ~~that~~ that the amount be  
(Specifically state the relief desired.)

wiped out and charge me what the City of  
Harrodsburg charged them for the water.  
North Mercer provides a service to the  
public but that does not mean deliberately  
trying to extort money for a accident.  
People are limited incomes and it is a bad act.

Dated at ~~March~~ Harrodsburg, Kentucky, this 20 day  
(Your City)

of March, 2023  
(Month)

Virginia B Edwards  
(Your Signature\*)

\_\_\_\_\_  
(Name and address of attorney, if any)

March 20, 2023  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

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priority and \$4,154.91 was the amount they demanded. But then that was January 10, 2023 according to their reading, February 15, 2023 \$717.00 was read on the meter. Bringing the total \$4,335.10. This is evidence that at no time did they make any attempt to shut off the water. My contractor shut the water off January 12, 2023. I received a call from North Mercer employee, Tammy Holiday and wanted to know who shut off the water. There is no evidence or information that they should have cut the meter off, and or, notified me about the situation.