

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

HAWKINS PLUMBING, INC.)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2023-00358
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER

On November 3, 2023, Hawkins Plumbing, Inc. (Hawkins Plumbing) filed a complaint against Kentucky Utilities Company (KU) alleging that KU was not a member of the 811 program for locate requests in Carroll County and did not have a dedicated contact plan to assist with locate requests.¹ On November 16, 2023, the Commission entered an Order requiring KU to satisfy the matter complained of or file a written answer.² On November 27, 2023, KU filed a notice of satisfaction and motion to dismiss, stating that KU contacted Hawkins Plumbing and directed the Complainant to its interactive voice response (IVR) phone line to complete the locate requests at issue in this proceeding.³ Further, KU stated that Hawkins Plumbing expressed satisfaction with KU’s response.⁴

¹ Complaint (filed Nov. 3, 2023).

² Order (Ky. PSC Nov. 16, 2023) at 1.

³ KU’s Notice of Satisfaction and Motion to Dismiss (filed Nov. 27, 2023) at 1.

⁴ KU’s Notice of Satisfaction and Motion to Dismiss at 2.

On October 25, 2024, the Commission ordered that Hawkins Plumbing should have 20 days to respond to KU's notice of satisfaction and motion to dismiss, and that failure by Hawkins Plumbing to provide a response would result in the case being removed from the Commission's docket.⁵ Hawkins Plumbing has not filed a response.

Based on the information provided, the Commission finds that KU has complied with the Commission's Order to satisfy the complaint. At this time, the Commission finds that Hawkins Plumbing's complaint should be dismissed, and this case closed.

IT IS THEREFORE ORDERED that:

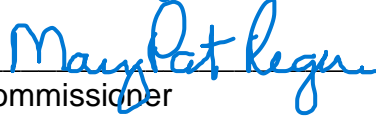
1. KU's motion to dismiss is granted.
2. Hawkins Plumbing's complaint is dismissed.
3. This case is closed and removed from the Commissions' docket.

⁵ Order (Ky. PSC Oct. 25, 2024) at 2.


PUBLIC SERVICE COMMISSION



Chairman



Commissioner



Commissioner

ATTEST:

 *RP*

Executive Director

ENTERED
FEB 24 2025 AH
KENTUCKY PUBLIC
SERVICE COMMISSION

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