

RECEIVED

DEC 19 2023

PUBLIC SERVICE
COMMISSION

From: [Hornung, Mike](#)
To: [Napier, Heather \(KYOAG\)](#)
Cc: [PSC Electronic Filings Mailbox](#); [PSC Executive Director](#); ada.complaint@usdoj.gov; [RSC Bill Inquiry](#)
Subject: RE: PSC Case 2023-00288
Date: Tuesday, December 19, 2023 4:27:07 PM

This Message Originated from Outside the Organization

This Message Is From an External Sender.

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Ms. Vowels

I want to let you know that your account has been temporarily locked to prevent your service from being disconnected.

The messaging on the mobile app will take a day or two to refresh to remove the messaging you have displayed below.

We apologize for any inconvenience this has caused.

Thanks,

Michael E. Hornung

Manager | Pricing & Tariffs | LG&E and KU
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Business Use