



2023, Duke Kentucky filed an answer and moved to dismiss the complaint. Duke Kentucky filed the requested billing statements, meter test records, and communications as exhibits to its answer. On August 29, 2023, Duke Kentucky filed an amended Exhibit 2 to its answer.

By Order entered August 6, 2024, the Commission found that Duke Kentucky had filed into the record evidence that it had adjusted Ms. Lucas's billings so that corrected charges were based on actual usage. The Commission further found that Ms. Lucas should have 20 days from the date of the order to file additional evidence and to show cause why her complaint should not be dismissed. The Commission held that if Ms. Lucas failed to submit additional evidence that her complaint would be dismissed as satisfied.

Ms. Lucas did not file any additional evidence or otherwise respond to the August 6, 2024 Order. The Commission finds that her complaint should be dismissed as satisfied.

IT IS HEREBY ORDERED that:

1. Ms. Lucas's complaint is dismissed as satisfied.
2. This case is closed and removed from the Commission's docket.

PUBLIC SERVICE COMMISSION

  
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Chairman

  
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Commissioner

  
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Commissioner



ATTEST:

  
\_\_\_\_\_  
Executive Director

Rhonda Lucas  
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