

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2022-00432
Date: Wednesday, January 17, 2024 10:01:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Ronald Wolf [REDACTED]
Sent: Sunday, January 14, 2024 2:26 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Re: 2022-00432

Case number 2022-000432 Bluegrass Water Utility Operating Company

I would like to receive an explanation from "The Commission" as to why Bluegrass was allowed to increase our rates. Originally Arcadia Pines Sewer Association maintained the pond at a cost of \$25.00 a month and built up a large reserve fund. Bluegrass took over and raised our rate to \$85.97 a month claiming millions of dollars of improvements which is a total lie. All they did to our pond was put up a small sign on the fence and proceed to kill the grass inside the fence thus eroding the banks and within a couple of feet to the fence so it will soon collapse. It was also brought to the commissions attention that not all households are being billed. As new families moved in, they were never added on going back as much as six years and Bluegrass has been made aware of this and never corrected. The former commission allowed this to happen as they were retiring, I was told, and showed a lack of proper due diligence. It looks like the same is happening and just pencil whipping the response without proper investigation.

Let me know if we, the people being charged, need to contact our local news agency to get in touch with the Governor's office and expose the lack of proper job performance and the discrimination the commission puts forth by knowingly allowing to bill some families but not others and allow the ridiculous increase when Arcadia Pines Sewer Association maintained the pond at less than 1/3 the cost. Bluegrass is nothing but an investment company being allowed by you to scam Kentuckians. I expect a timely response and I am sure once that

can of worms is opened, who knows what other questionable actions will be exposed.

On Thursday, September 21, 2023 at 09:51:47 AM CDT, PSC Public Comment <psc.comment@ky.gov> wrote:

Case No. 2022-00432

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Thank you for your interest in this matter.

From: Ronald Wolf [REDACTED]
Sent: Wednesday, September 20, 2023 9:25 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject:

This is regarding case number 2022-00432. My name is Ron Wolf and reside in the Arcadia Pines subdivision, West Paducah Ky. I received a letter from Bluegrass stating they are asking for a rate increase again. When my wife and I moved here in 2018, the charge was \$25.00 a month and was sufficient to maintain the lagoon and have literally thousands of dollars in surplus. They state that they have done \$16,000,000 in improvements which is a big lie. The only improvement we got was a sign on the fence identifying themselves and a phone number. The only place that \$16,000,000 went was in their pocket. Before they took over it was a clean, landscaped properly, that was not an eyesore as you came in the subdivision. There were close to a hundred turtles that would sun themselves on the banks.

See the attached picture below. There is a constant green, thick disgusting scum/algae cover and even the turtles have left and found refuge elsewhere. The original caretakers string trimmed the weeds on a regular basis. After Bluegrass took over, they sprayed the weeds to kill them thus the erosion during heavy rains, bringing the banks close to the fence line and possible collapse. Now as you can see in the picture, the weeds have not been taken care of and in some areas are taller than the fence.

They were given the green light by the commission to raise the rate from \$25.00 to \$87.00 which in reality, the retiring commission individuals did not care, do the proper investigations and threw their fellow Kentuckians to the curb. Even to this day, not everyone is paying their fair share. Some have never paid because they never received an invoice. I brought this up to Bluegrass several times and the commission

the last time they asked for an increase. My understanding, Bluegrass is a group of investors that found an opportunity to run a scam and count on the Kentucky commission to just go thru the motions and grant their request.

I called channel 6 news and told them they are at it again and they want updates as they are available. My hope is that you recognize they are using you by lying and counting on you not to actually see the supposed improvements. Please stand by your fellow Kentuckians.

----- Forwarded Message -----

From: Jan Wolf [REDACTED]

To: Ron Wolf-husband [REDACTED]

Sent: Wednesday, September 20, 2023 at 04:54:54 PM CDT

Subject: