

From: William Daugherty [REDACTED]
Sent: Sunday, March 19, 2023 12:27 PM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

I am writing about the proposed increase by Blue Grass Water they want to increase my sewer bill from the present rate of \$19.47 to \$ 99.37 which represents an increase of \$ 79.90 a month or 410.4%. I am disabled and on a very limited income. I am having difficult times now making ends meet. I feel that a 410.4% increase is way too much. I do not see how i can pay that Thank You

William Daugherty

Respectfully,
William Daugherty
162 Woodland Drive
Shepherdsville
Ky
40165
[REDACTED]

From: Lindsey Shelton [REDACTED]
Sent: Tuesday, March 21, 2023 10:02 AM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

To Whom It May Concern: I am writing in response to the letter received indicating a future increase in my utility operating bill by 694.9%. To emphasize what I'm saying, I'll repeat, a 694.9% increase. This dollar figure is dramatically outside the standard deviation of waste expenses throughout the state of Kentucky, and is unacceptable. I oppose this bill and am requesting immediate intervention, as this is simply unaffordable for me, as well as most other residential occupants. Thank you for your time.

Respectfully,
Lindsey Shelton
128 Alexandra Jett Lane
Georgetown
KY
40324
[REDACTED]

From: Brian Shelton [REDACTED]
Sent: Tuesday, March 21, 2023 07:57 AM
To: PSC Comments
Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

To Whom It May Concern:

I am writing in response to the letter received indicating a future increase in my utility operating bill by 694.9%. To emphasize what I'm saying, I'll repeat, a 694.9% increase. This dollar figure is dramatically outside the standard deviation of waste expenses throughout the state of Kentucky, and is unacceptable.

I oppose this bill and am requesting immediate intervention, as this is simply unaffordable for me, as well as most other residential occupants.

Thank you for your time.

Brian Shelton

Respectfully,
Brian Shelton
128 Alexandra Jett Ln
Georgetown
KY
40324
[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Subject: Bluegrass Water Rate Increase Case # 2022-00432
Date: Tuesday, March 21, 2023 10:40:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, March 17, 2023 2:11 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Subject: Bluegrass Water Rate Increase Case # 2022-00432

From: William Barton [REDACTED]
Sent: Friday, March 17, 2023 1:58 PM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: Subject: Bluegrass Water Rate Increase Case # 2022-00432

[REDACTED]

From: William Barton
101 Wood Duck Court
Nicholasville, KY 40356

My wife and I have lived in the Equestrian Wood subdivision since 1995, when we moved to Kentucky. At that time we were given to understand that the land in our particular part of the neighborhood would not absorb sewage ("perc"), so the sewage would be pumped from our sewage tank about 200 yards down the street to a field. We would be responsible for our own tank, the pump inside the tank, and the piping up to the field.

The \$27.43 monthly sewage bill at that time was issued by Springcrest Sewer Company, a single individual, to whom the builders had conveyed the system. There are about 40 houses on this system.

The system was subsequently acquired by Bluegrass Water at the same rate of \$27.43. They have since installed a new pump house and have been keeping the field properly mowed (the previous pump house was unsightly, and the field was not well-maintained).

Bluegrass is requesting a rate increase from \$27.43 to \$100, which they state is in line with charges to their other systems. I'm not familiar with their other systems, but I suspect their other customers do not convey the sewage to the drain field as we do. I believe this is a significant difference in cost, hence our rate should properly be less than theirs.

Yours truly,
William Barton

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Tuesday, March 21, 2023 10:41:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Sunday, March 19, 2023 12:28 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by [REDACTED] on Sunday, March 19, 2023 at 12:27 PM

Name: William Daugherty
Address: 162 Woodland Drive
City: Shepherdsville
State: Ky
Zip Code: 40165
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Comments: I am writing about the proposed increase by Blue Grass Water they want to increase my sewer bill from the present rate of \$19.47 to \$ 99.37 which represents an increase of \$ 79.90 a month or 410.4%. I am disabled and on a very limited income. I am having difficult times now making ends meet. I feel that a 410.4% increase is way too much. I do not see how i can pay that Thank You
William Daugherty

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 21, 2023 10:43:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, March 20, 2023 1:34 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, March 19, 2023 10:18 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Sunday, March 19, 2023 at 10:18 AM

Name: Gary Esterle
Address: 555 Kingswood Dr
City: Taylorsville
State: KY
Zip Code: 40071
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Bluegrass Utility

State the nature of your concern: Once again Bluegrass Utility if asking for a large increase in our sewer rates. I live next door to the Kingswood plant. The engineering report when they purchased it showed that we did not have ANY ISSUES with our plant. Since they purchased it the only improvement they have done is paint the tank and rails and spread a load of gravel on the driveway. Once again they are including the cost of the 24 hour monitoring system which you denied the 1st

time since the plant must be visited everyday anyway. I assume you will deny this again. I know they had to put a lot of money into other plants they bought but that should not be our responsibility. Can't believe you allowed them to charge everyone with a unified rate to begin with. I bet those on the commission would not agree to pay for a neighbors repairs to their home just because they did not keep it up in the past. This increase should be denied. Mr. Cox has been investigated by the St. Louis, MO commission in the past for his business practices and should be looked at hard by you before allowing anymore increases. Gary Esterle, 555 Kingswood Dr, Taylorsville, KY 40071
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 21, 2023 10:44:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, March 20, 2023 1:36 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, March 20, 2023 10:16 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 20, 2023 at 10:15 AM

Name: William West

Address: 155 Pinewood Taril

City: West Paducah

State: KY

Zip Code: 42086

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: This is for Case Filing 2022-00432. I live in the Arcadia Pines subdivision in West Paducah, KY. Bluegrass Water has made very little if any improvements to our sewer system since they bought it back in 2020. After which they increased the rate from \$25 to \$85.97 a month. They now want to increase the bill by another 15.6% bringing the total from \$85.97, which was already too high, to \$99.37 with no benefits to be seen for the residents. I would

ask that the KY PSC deny this request from Bluegrass Water for a rate increase that was already too steep to an even higher one. Please intervene and do not allow Bluegrass Water to further bring more financial hardship to the residents of the Bluegrass Water owned Sewer systems. Thank you for your consideration. William B. West

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Tuesday, March 21, 2023 10:45:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Tuesday, March 21, 2023 7:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Tuesday, March 21, 2023 at 7:57 AM

Name: Brian Shelton

Address: 128 Alexandra Jett Ln

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: To Whom It May Concern: I am writing in response to the letter received indicating a future increase in my utility operating bill by 694.9%. To emphasize what I'm saying, I'll repeat, a 694.9% increase. This dollar figure is dramatically outside the standard deviation of waste expenses throughout the state of Kentucky, and is unacceptable. I oppose this bill and am requesting immediate intervention, as this is simply unaffordable for me, as well as most other residential occupants. Thank you for your time. Brian Shelton

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Concern about rate hike request
Date: Tuesday, March 21, 2023 10:46:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 21, 2023 9:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Concern about rate hike request

From: Dawne McConnaughay <[REDACTED]>
Sent: Monday, March 20, 2023 2:14 PM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: Concern about rate hike request

[REDACTED]

[REDACTED]

We live at 2004 Longview Drive in Georgetown, KY, and we are in the Bluegrass Water UOC district for our sewer service. A few years ago, this company requested a rate increase of almost 200%, and it was granted. Our rate went from \$30 per month to \$85.97 per month. Since that time, we have seen no change in service. Now they are asking for a rate hike of 15.6%, or \$13.40. This will raise our sewer bill to \$99.37. Not only is \$85.97 an excessive amount for sewer only, \$99.37 is exorbitant! Please deny this rate increase.

Clyde and Dawne McConnaughay
2004 Longview Drive
Georgetown, KY 40324

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Bluegrass Water Rate Increase - Case #2022-00432
Date: Tuesday, March 21, 2023 10:47:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 21, 2023 9:20 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Bluegrass Water Rate Increase - Case #2022-00432

From: Don Howard <[REDACTED]>
Sent: Monday, March 20, 2023 3:51 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Cc: West, Michael (KYOAG) <[REDACTED]>; Shannon Howard <[REDACTED]>
Subject: Bluegrass Water Rate Increase - Case #2022-00432

This Message Originated from Outside the Organization

[Report Suspicious](#)

This Message Is From an External Sender.

I am writing to express our concern regarding the proposed rate increase by Bluegrass Water (BWUOC) to Equestrian Woods sewer system. The proposed rate of almost \$100 per month seems very high given some of the circumstances of the system. There are approximately 40 user on the Equestrian Woods system and there are not going to be any more as the neighborhood is completely built out. The users all have individual pumps that pump the effluent from our house up the line to the next house, where their pump picks up and pumps again to the next house – a daisy chain. The effluent eventually gets pumped to a leach field. The leach field is simply that – a passive leach field with no treatment plant or ponds or any other treatment facility that BWUOC has to maintain. However, the individual users do have to maintain pumps, lines and tanks. During our almost 25 years there, we have had to change out our sewer pump five times at considerable expense and sometimes messy circumstances.

I'm a business owner and I realize that cost increases are part of life. We have paid \$27 for sewer service for a long time so I'm not surprised that BWUOC is requesting a rate increase. However, keep in mind that BWUOC did their due diligence prior to purchasing the system and they knew what they were buying. It is a "static" system and it's a low cost system to operate. It's hard to believe they bought it thinking they had to have an increase of almost 4X to maintain the system and create a profit. I'm thinking that Equestrian Woods system may be different from some of the other systems the company owns where there are larger, more complicated treatment systems and its questionable to say they have to charge us the same "unified rate" that they are charging in other locations with different operating systems.

To summarize, I'm not saying that BWUOC should not get a rate increase. However, I am saying that a 4X rate increase is "extreme" and there should be a much more reasonable number that can work for everyone.

Thank you,

Don & Shannon Howard
212 Forest Trail
Nicholasville, KY 40356

Don Howard, Jr.
H&W Management Company



From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 21, 2023 10:48:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 21, 2023 9:22 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, March 20, 2023 8:40 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 20, 2023 at 8:39 PM

Name: Mike Hale
Address: 2016 Longview Drive
City: Georgetown
State: Ky
Zip Code: 40324
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Bluegrass Water UOC LLC

State the nature of your concern: Proposed increase in service rates from \$85.97 to \$99.37. In the summer of 2021 Bluegrass Water purchased the sewer plant for Longview Estates. At that time our rates were \$30 per month and were running at a positive cash flow. PSC approved a rate increase to the \$85.97 amount with no improvements made to our system. Now an increase to \$99.37 per month has been requested with still no improvements. As a retired single person that uses an

average of 1000 gallons of water per month, I think another increase to be questionable and outrageous! I am asking you to please take a hard look at this request. Thank you..... MIKE HALE
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Tuesday, March 21, 2023 10:49:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, March 21, 2023 9:22 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, March 20, 2023 8:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, March 20, 2023 at 8:42 PM

Name: Paula Lipscomb
Address: 116 Thomas LN
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: I have lived in the Homestead subdivision for almost 15 years. I paid \$30 for Sewage a month until Georgetown Water and Sewage sold it to Bluegrass Water. Since then it has gone up almost 300% to \$85. I haven't seen or heard of any improvements being done out here. I think their request for a rate increas should be denied!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Tuesday, March 21, 2023 10:51:00 AM

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Tuesday, March 21, 2023 10:02 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by [REDACTED] on Tuesday, March 21, 2023 at 10:02 AM

Name: Lindsey Shelton
Address: 128 Alexandra Jett Lane
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: To Whom It May Concern: I am writing in response to the letter received indicating a future increase in my utility operating bill by 694.9%. To emphasize what I'm saying, I'll repeat, a 694.9% increase. This dollar figure is dramatically outside the standard deviation of waste expenses throughout the state of Kentucky, and is unacceptable. I oppose this bill and am requesting immediate intervention, as this is simply unaffordable for me, as well as most other residential occupants. Thank you for your time.
