

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, March 14, 2023 7:20 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Tuesday, March 14, 2023 at 7:19 PM

Name: Justin harris
Address: 3015 fairway ct
City: Georgetown
State: Kentucky
Zip Code: 40601
Phone number where you can be reached:
Home phone:
Utility Name: Bluegrass water uoc llc
State the nature of your concern: Price gouging!!!! 2 years ago the cost was \$30 per month and increased when the company purchased from Georgetown municipal the rate hike hit and skyrocketed to \$85.97, and the new rate proposed is \$99.37 and it's outrageous it will put a financial hardship on my family to increase that substantially
Have you contacted the utility about the problem: Yes

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, March 18, 2023 11:03 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by () on
Saturday, March 18, 2023 at 11:02 AM

Name: Barney K Booher
Address: 2012 LONGVIEW DR
City: GEORGETOWN
State: KY
Zip Code: 40324-9428
Phone number where you can be reached:
Home phone:
Utility Name: Bluegrass Water UOC
State the nature of your concern: Unecessary rate increase for sewer services
Have you contacted the utility about the problem: Yes

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, March 19, 2023 9:09 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by () on Sunday, March 19, 2023 at 9:09 PM

Name: Charles Donald Kelly
Address: 3004 Fairway Ct
City: Georgetown
State: Ky
Zip Code: 40324
Phone number where you can be reached:
Home phone:
Utility Name: Bluegrass Water UOC, LLC

State the nature of your concern: PUBLIC SERVICE COMMISSION Po Box 615 Frankfort, KY 40602 Ref: Case # 2022-00432 Bluegrass Water UOC, LLC Dear Sirs: I am writing to protest the rate increase that has been proposed by the Bluegrass Water Utility Operating Company, LLC (BGUOC). As a resident of Longview Subdivision in Scott County we saw our rates increased in the fall of 2021 from \$30 per month to \$85.97 per month roughly a 200% increase. Four other independent sewer systems were included in this filing. It was my understanding that this increase was granted by the PSC to enable BGUOC the raise the funding to address concerns with these 5 systems. Thus far, we have seen no repairs or improvements to our system. It is my understanding that there are an additional number of independent sewer systems which have been acquired by BGUOC included in this proposed rate increase. It appears that BGUOC has used the prior rate increase to purchase more systems in various rates of disrepair. If this is the case, it is an unfair burden to expect me and my neighborhood to subsidize the purchase and repair of other systems. BGUOC has chosen to purchase these systems and the needs of those systems should not be my financial responsibility. This additional increase in 2 years will add to the hardship to my household is already experiencing. I respectfully request that the Public Service Commission exclude the Longview/Homestead sewer system from this unreasonable fee increase. Respectfully,
Have you contacted the utility about the problem: Yes

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, March 19, 2023 10:18 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by () on Sunday, March 19, 2023 at 10:18 AM

Name: Gary Esterle
Address: 555 Kingswood Dr
City: Taylorsville
State: KY
Zip Code: 40071
Phone number where you can be reached: (
Home phone: (
Utility Name: Bluegrass Utility

State the nature of your concern: Once again Bluegrass Utility if asking for a large increase in our sewer rates. I live next door to the Kingswood plant. The engineering report when they purchased it showed that we did not have ANY ISSUES with our plant. Since they purchased it the only improvement they have done is paint the tank and rails and spread a load of gravel on the driveway. Once again they are including the cost of the 24 hour monitoring system which you denied the 1st time since the plant must be visited everyday anyway. I assume you will deny this again. I know they had to put a lot of money into other plants they bought but that should not be our responsibility. Can't believe you allowed them to charge everyone with a unified rate to begin with. I bet those on the commission would not agree to pay for a neighbors repairs to their home just because they did not keep it up in the past. This increase should be denied. Mr. Cox has been investigated by the St. Louis, MO commission in the past for his business practices and should be looked at hard by you before allowing anymore increases. Gary Esterle, 555 Kingswood Dr, Taylorsville, KY 40071
Have you contacted the utility about the problem: Yes

From: Lynn Frank

Sent: Sunday, March 19, 2023 10:05 AM

To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>; West, Michael (KYOAG) <Michael.West@ky.gov>

Subject: PSC Case # 2022-00432: Rate increase on Sewer Charges at Equestrian Woods, Nicholasville

Bluegrass Water Utility Operating Co,

I am writing due to the notification that our sewer rate will increase 268%. We will be paying more for the sewer charges than our water bill! I believe this is an exorbitant increase thus must be re-examined. The maintenance for tanks and pumps is at our personal expense; so we should only be required to pay the maintenance and improvement of our sewer system, not pay to improve other sewer systems or line the pockets of the executives at Bluegrass Water Utility Operating Co. Please reconsider this rate increase!

Lynn Frank

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, March 19, 2023 9:06 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (s) on Sunday, March 19, 2023 at 9:06 PM

Name: Mary Kelly
Address: 3004 Fairway Ct.
City: Georgetown
State: Ky
Zip Code: 40324
Phone number where you can be reached:

Home phone:
Utility Name: Bluegrass Water UOC, LLC
State the nature of your concern: PUBLIC SERVICE COMMISSION Po Box 615 Frankfort, KY 40602 Ref: Case # 2022-00432 Bluegrass Water UOC, LLC Dear Sirs: I am writing to protest the rate increase that has been proposed by the Bluegrass Water Utility Operating Company, LLC (BGUOC). As a resident of Longview Subdivision in Scott County we saw our rates increased in the fall of 2021 from \$30 per month to \$85.97 per month roughly a 200% increase. Four other independent sewer systems were included in this filing. It was my understanding that this increase was granted by the PSC to enable BGUOC the raise the funding to address concerns with these 5 systems. Thus far, we have seen no repairs or improvements to our system. It is my understanding that there are an additional number of independent sewer systems which have been acquired by BGUOC included in this proposed rate increase. It appears that BGUOC has used the prior rate increase to purchase more systems in various rates of disrepair. If this is the case, it is an unfair burden to expect me and my neighborhood to subsidize the purchase and repair of other systems. BGUOC has chosen to purchase these systems and the needs of those systems should not be my financial responsibility. This additional increase in 2 years will add to the hardship to my household is already experiencing. I respectfully request that the Public Service Commission exclude the Longview/Homestead sewer system from this unreasonable fee increase. Respectfully,
Have you contacted the utility about the problem: Yes

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, March 20, 2023 10:16 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by _____ on Monday,
March 20, 2023 at 10:15 AM

Name: William West
Address: 155 Pinewood Taril
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached:
Home phone:

Utility Name: Bluegrass Water Utility Operating Company
State the nature of your concern: This is for Case Filing 2022-00432. I live in the Arcadia Pines subdivision in West Paducah, KY. Bluegrass Water has made very little if any improvements to our sewer system since they bought it back in 2020. After which they increased the rate from \$25 to \$85.97 a month. They now want to increase the bill by another 15.6% bringing the total from \$85.97, which was already too high, to \$99.37 with no benefits to be seen for the residents. I would ask that the KY PSC deny this request from Bluegrass Water for a rate increase that was already too steep to an even higher one. Please intervene and do not allow Bluegrass Water to further bring more financial hardship to the residents of the Bluegrass Water owned Sewer systems. Thank you for your consideration. William B. West
Have you contacted the utility about the problem: No
