

**From:** PSC Public Comment  
**To:** [REDACTED]  
**Subject:** RE: Comments on case 2022-00432  
**Date:** Wednesday, March 8, 2023 3:48:00 PM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** Deb Goodin [REDACTED]  
**Sent:** Wednesday, March 8, 2023 12:11 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Comments on case 2022-00432

[REDACTED]

[REDACTED]

This is the 2nd rate increase in less than 2 years. We have seen no improvements of any kind. They employ a man who drives an old beat up pick up truck to come open a valve once a day and we suspect solid waste is being dumped onto the ground. People in this neighborhood have sewers backing up into their yards. This company has a reputation for buying up sewer systems in low income neighborhoods and then turning around and demanding more money. Do your research-contact just one home owner in each of the neighborhoods that Bluegrass Water has sewer systems in and you will find out that no restorations or improvements have been made and that's what they claimed the first rate increase was for, but what they are doing with those funds are buying even more sewer systems that they have no intentions of bringing up to code. We are being discriminated against and we are ready to file a class action lawsuit ON ALL PARTIES INVOLVED TO INCLUDE THIS PUBLIC SERVICE COMMISSION. The PSC allowed the first outrageous rate increase and by doing do you failed to protect your own state residents, and if this 2nd rate increase gets approved we will take it to a federal level to be investigated. Bluegrass Water is literally taking food out of peoples mouths with this outrageous price hike( the 1st one). My neighbor who is on a fixed income doesn't eat because her sewer bill is 90 dollars a month which is significantly more than the neighborhood next to us who has a Kentucky utility company handling their sewer. The members of the board of directors for Bluegrass Water have outrageous salaries.This whole thing is nothing but a raquetearing operation and believe me when I say that I and EVERY ONE WHO PAYS BLUEGRASS WATER FOR THEIR SEWER BILL ARE READY TO TAKE LEGAL ACTION AGAINST THIS COMANY AND ANY OTHER ENTITIES INVOLVED. We are Kentucky residents getting price gouged by an out of state company who has no intentions of doing any restorations to any of the sewer systems they operate.

Aren't you supposed to protect us from companies like this? Where is our consumer protection? Do we need to go to the federal level to get it? Because we will.

**From:** PSC Public Comment  
**To:** [REDACTED]  
**Subject:** RE: Comments on case 2022-00432  
**Date:** Wednesday, March 8, 2023 3:28:00 PM

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Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** Deb Goodin <[REDACTED]>  
**Sent:** Wednesday, March 8, 2023 12:11 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Comments on case 2022-00432

[REDACTED]

[REDACTED]

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Aren't you supposed to protect us from companies like this? Where is our consumer protection? Do we need to go to the federal level to get it? Because we will.



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 8, 2023 3:26:00 PM

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Tuesday, March 7, 2023 2:34 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, March 7, 2023 2:22 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, March 7, 2023 at 2:22 PM

-----  
Name: Stacie Blewett  
Address: 5730 Majestic Oak Drive  
City: Paducah  
State: KY  
Zip Code: 42003  
Phone number where you can be reached:  
Home phone: [REDACTED]  
Utility Name: Bluegrass Water

State the nature of your concern: Bluegrass Water is proposing yet another rate increase for sewer services. The new proposed rate is nearly \$100/month. This is beyond ridiculous. This would be almost the highest utility payment in my home. I reside in the Great Oaks subdivision and it is not a wealth neighborhood. People simply cannot afford this rate. Bluegrass Water is a monopoly. This would be the second time they have increased rates without any input from the communities they serve. They claim to be doing upgrades. The plant is directly behind my house and, I can tell you, there hasn't been much, if any action, at that plant. It is extremely loud - a noise nuisance. I am asking that this rate not be allowed to be increased as it will not be affordable to residents of my community.  
Have you contacted the utility about the problem: Yes

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, March 8, 2023 3:24:00 PM

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Case No. 2022-00432

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Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Tuesday, March 7, 2023 2:12 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, March 7, 2023 2:03 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, March 7, 2023 at 2:02 PM

-----  
Name: [REDACTED]  
Address: 1501 Stately Vision Lane  
City: Paducah  
State: KY  
Zip Code: 42003  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]  
Utility Name: Bluegrass Water

State the nature of your concern: BG water has notified us that they are raising rates again. It was initially a flat \$28.84 and last year it jumped to \$87.90. They are now adding an additional 15.6% beginning in March. There is no reason that we should be paying a company in St Louis MO to care for sewer usage in Paducah, Ky just so they can have a new \$16 million building. I feel like this is beyond excessive.

Have you contacted the utility about the problem: Yes

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**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case # 2022-00432 Bluegrass Water Operating LLC, Rate Increase  
**Date:** Wednesday, March 8, 2023 3:17:00 PM

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Thank you for your interest in this matter.

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**From:** PSC Executive Director <PSCED@ky.gov>  
**Sent:** Monday, March 6, 2023 2:41 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: Case # 2022-00432 Bluegrass Water Operating LLC, Rate Increase

**From:** mlegend2 <[REDACTED]>  
**Sent:** Sunday, March 5, 2023 7:00 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case # 2022-00432 Bluegrass Water Operating LLC, Rate Increase

[REDACTED]

We live in the Carriage Park Subdivision located in West Paducah, KY, and have lived here since October 2009. I am sending this emailing to join other residents, both in Carriage Park and in other subdivisions, in voicing our opposition to another outrageous rate increase sought by Bluegrass Water.

Bluegrass Water operates sewerage systems in several KY subdivisions. After submitting and receiving a huge rate increase at the end of 2020, in 2021 Bluegrass Water raised our rates from \$16/month (our longtime rate since we moved into this residence) to the current \$85.97/month, an increase of 437%. In that rate increase, Bluegrass Water lumped together all of the sewer systems that they operate in KY in order to have them share the same monthly rate and burden. Carriage Park's sewerage system is a gravity-fed, passive system with no lift stations or other mechanical parts.

Now the company wants another rate hike to be shared among all the systems, this time to \$99.37 (a 15.6% increase over the recent one). It is just not fair to the residents of Carriage Park and the others to have to endure another unreasonable rate hike. We see this as forcing some neighborhoods to subsidize sewerage systems in other neighborhoods that have mechanical maintenance issues.

Our household's average water bill is about \$24/month. At \$99.37/month, we will be paying four times as much for sewerage as we pay for water. When will these rate increase proposals and approvals stop?

The Public Service Commission needs to protect and listen to the citizens of KY that are Bluegrass Water

customers!

Thank you.

Michael and Mary Legendre  
8255 Danube Dr  
West Paducah, KY 42086



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case # 2022-00432 Bluegrass Water Operating LLC, Rate Increase  
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**To:** PSC Public Comment <PSC.Comment@ky.gov>  
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**Sent:** Sunday, March 5, 2023 7:00 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case # 2022-00432 Bluegrass Water Operating LLC, Rate Increase

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Thank you.

Michael and Mary Legendre  
8255 Danube Dr  
West Paducah, KY 42086

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Bluegrass Water 2022-00432 Rate Increase  
**Date:** Tuesday, March 7, 2023 3:00:00 PM

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Case No. 2022-00432

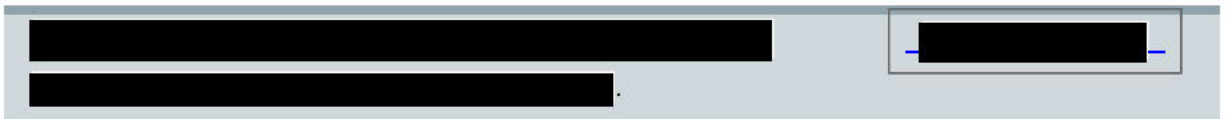
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**From:** PSC Executive Director <PSCED@ky.gov>  
**Sent:** Monday, March 6, 2023 2:40 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: Bluegrass Water 2022-00432 Rate Increase

**From:** Justin Heckel [REDACTED]  
**Sent:** Sunday, March 5, 2023 11:04 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Bluegrass Water 2022-00432 Rate Increase



To Whom It May Concern,

I am writing this email to you to ask that you please take a close look at Bluegrass Water as they are attempting to increase rates across the Commonwealth yet again. We moved into Persimmon Ridge in Shelby Co back in 2021 and the monthly sewer rate was a little over \$35. It was recently increased to a little over \$85 dollars in 2022. We just received a letter from the company proposing to raise the rate to \$99 per month.

Bluegrass Water originally stated that they were making improvement to the systems. To my knowledge, our system here in Persimmon Ridge is the exact same as it was back when we were paying \$35 per month, still the same as it was when we have been paying \$85 per month. Is Bluegrass Water raising our rates to pay for faulty systems they purchased across the state? How is this correct and how is this ethical business practices?

I am asking the state and attorney generals office to please step in and take a closer look at Bluegrass Water and their business practices here within the Commonwealth.

Thank you!

Justin Heckel