

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Bluegrass Water 2022-00432 Rate Increase
Date: Tuesday, March 7, 2023 3:00:00 PM

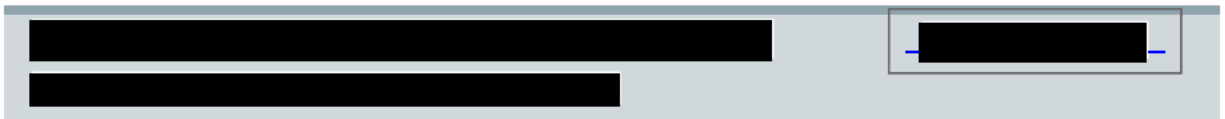
Case No. 2022-00432

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00432 \(ky.gov\)](#)

Thank you for your interest in this matter.

From: PSC Executive Director <PSCED@ky.gov>
Sent: Monday, March 6, 2023 2:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Bluegrass Water 2022-00432 Rate Increase

From: Justin Heckel <[REDACTED]>
Sent: Sunday, March 5, 2023 11:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass Water 2022-00432 Rate Increase



To Whom It May Concern,

I am writing this email to you to ask that you please take a close look at Bluegrass Water as they are attempting to increase rates across the Commonwealth yet again. We moved into Persimmon Ridge in Shelby Co back in 2021 and the monthly sewer rate was a little over \$35. It was recently increased to a little over \$85 dollars in 2022. We just received a letter from the company proposing to raise the rate to \$99 per month.

Bluegrass Water originally stated that they were making improvement to the systems. To my knowledge, our system here in Persimmon Ridge is the exact same as it was back when we were paying \$35 per month, still the same as it was when we have been paying \$85 per month. Is Bluegrass Water raising our rates to pay for faulty systems they purchased across the state? How is this correct and how is this ethical business practices?

I am asking the state and attorney generals office to please step in and take a closer look at Bluegrass Water and their business practices here within the Commonwealth.

Thank you!

Justin Heckel

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, March 7, 2023 7:51:32 AM

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, March 6, 2023 4:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
([REDACTED]) on Monday, March 6, 2023 at 4:12 PM

Name: Thomas Holland
Address: 2495 Cincinnati Rd
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company, LLC

State the nature of your concern: Regarding Bluegrass Water Utility Operating Company, LLC, application to KPSC, Case Number:2022-00432 This proposed increase of nearly 700% on our sewage bill in the limited time frame that the increase would take place is the most ridiculous thing I've ever seen in my life. I understand that inflation is high which means materials have increased and this proposed increase is suppose to be for the current and future projects that the company is planning to improve our water service. I have no idea what those projects are nor do I currently have any issues with my water service so I'm unclear on those details but I feel like springing this on everyone is pure bullshit. I for one will discourage anyone from using Bluegrass Water service from here on out because of this proposed increase, even if it doesn't happen. This ridiculous increase even being proposed is enough for me to completely lose faith in this company and see them as nothing more than vultures picking at the corpse of their consumers.

Have you contacted the utility about the problem: No

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Monday, March 6, 2023 3:07:13 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Monday, March 6, 2023 at 3:07 PM

Name: Allen Hall

Address: 970 Darlington Creek Rd

City: Alexandria

State: Ky

Zip Code: 41001

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: received a notice of proposed rate adjustment of 120.8% increase which comes to a 54.37 for a total of 99.37 per month. This increase I believe is not justified. I have lived in this subdivision since 17 Dec of 2009 at a rate of \$45.00 dollars per month and an additional \$54.37 would cause a hardship. I'm retired on social security . Thank you for your time on this matter

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Monday, March 6, 2023 8:43:51 AM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Monday, March 6, 2023 at 8:43 AM

Name: Allan Coldiron
Address: 104 Fallow Circle
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Good Morning My name is Allan Coldiron and I am a nationally certified procurement professional for the Commonwealth of Kentucky. On 3/2/2023 I received a letter from Bluegrass Water Utility Operating Company LLC indicating that my sewer service rates will raise almost 700% from \$12.50/month to \$99.37/month. I read this 4 different times to make sure I was reading it correctly as the utter shock set in. A 700% increase is absolutely ridiculous!! In my role as a procurement professional for the Commonwealth of Kentucky I purchase all types of commodities and services including construction. I concede that with COVID and the inflation rate it has caused that prices of raw materials and water/sewer related infrastructure materials have drastically went up, but not that much!! At 700% increase on the backs of their customers they would be able to rebuild their complete infrastructure at least two times over in just a few years. This is robbery plan and simple. I want to see their market research for these "upgrades"! I want to see where these costs are coming from, who conducted the research, and their credentials. Was a cost comparison done with other sewer companies of equal size and similar location? This is my fourth home and at \$99.37/month for sewer rates, that is 3 times the highest I have ever paid and have lived in three different counties in Kentucky. If you have heard of robbing someone blind, this is robbing someone in plain site. Do not approve this increase!!! Thank you

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Sunday, March 5, 2023 1:20:39 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Sunday, March 5, 2023 at 1:20 PM

Name: Melissa Shepard
Address: 105 Alexandra Jett Ln
City: Georgetown
State: Ky
Zip Code: 40325

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I ask that you please look into this case and put an end to it. I understand a rate increase, but it needs to be a realistic one. They propose one that is almost 700% more than we pay now. This is ridiculous and will put a strain on families who are struggling to buy food during these times of high inflation! It is sad that an unrealistic sewer rate increase may take food out of children's mouths because, if passed, the family's will have to pay the overpriced sewer bill before buying food cause the company will shut services off.... They purchased the plant and now expect the customers to pay for all the updates. The company should have some of this responsibility and only increase the rate by a realistic amount. Thank you for your consideration and help!

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Sunday, March 5, 2023 11:54:58 AM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Sunday, March 5, 2023 at 11:54 AM

Name: Thomas Schaefer
Address: 117 Persimmon Ridge Dr, 117
City: Louisville
State: KY
Zip Code: 40245

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Comments: When Bluegrass Water Utility Operating Co. took over for our neighborhood in 2021, our rates went up @141%. Since that time I have not seen or am aware of any improvements completed in our area. Less than 2 years later they are now asking to increase our prices, per their mailer, by 15.6%. Please do not accept their rate increase! Flat rate increases help the company revenues without helping neighborhoods that have not seen improvements. Thank you for your time.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Saturday, March 4, 2023 1:35:49 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on
Saturday, March 4, 2023 at 1:35 PM

Name: Kristina Hendrickson
Address: 911 Darlington Creek Dr, 41001
City: Alexandria, Kentucky, United States
State: KY
Zip Code: 41001
Phone number where you can be reached:
Home phone:

Comments: I am submitting this request as a resident of Darlington Creek subdivision. I received a letter from Bluegrass Water where it states they have filed a claim to raise our cost from \$45 a month to \$99.37, which is a 120.8% increase. This is a VERY drastic increase and overly excessive not adding there are some neighbors this increase could cause a hardship on. At the time when Bluegrass Water took ownership of our wastewater service no repairs were needed. Our subdivision demands full transparency prior to any rate increases and a detailed breakdown on what the current rate cover and what the "alleged" rate will cover. Thank you

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Saturday, March 4, 2023 12:15:52 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Saturday, March 4, 2023 at 12:15 PM

Name: Deborah Zech
Address: 121 Lost Tree Drive
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Comments: My sewer rate was increased in 2021 from 35 to 85.00 which was outrageous. Now another increase from 85.00 to 99.00. Unclear how this can occur. Appears no improvements/changes to the sewer system. If anything, the rate should be decreased to match the service that is being received. All the other areas I have lived in charged 15.00 to 30.00. This seems illegal that this can occur. I request that the PSC intervene with this issue. Thank you.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Saturday, March 4, 2023 12:00:01 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Saturday, March 4, 2023 at 11:59 AM

Name: Wendy Conn

Address: 121 Lost Tree Dr

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: Raising the sewer rate again from 85.97 to 99.37 should not be allowed. Already increased from 30 dollars to 85 which was outrageous last year. No company should be allowed to charge this much for sewer. I have lived many places and usually the rate was 20 to 30 dollars. I feel like no one is protecting consumers anymore. Corporation's can do what they want and there is no one policing this. Currently most households are living paycheck to paycheck. If anything, the rate should be decreased to what this service actually costs. We pay taxes for these issues for governing organizations to keep tabs on these types of practices.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Saturday, March 4, 2023 6:41:18 AM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Saturday, March 4, 2023 at 6:41 AM

Name: Brian Smith
Address: 12809 Sycamore Creek Dr
City: Alexandria
State: KY
Zip Code: 41001

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I am submitting a request for intervention from PSC to prevent Bluegrass Water Utility Operating Company, LLC from enacting the proposed rate increase on our wastewater services. As a resident of the Darlington Creek subdivision, I am concerned about the stated need for Bluegrass Water Utility Operating Company, LLC to increase our bills by 120.8%. This will more than double our bill per month. They state that this will increase their operating revenues by \$1,291,491. This dramatic increase I feel needs to be justified by giving specific details of the repairs and estimates for solely my neighborhood. We as the residents of Darlington Creek demand full transparency prior to any rate increase and a detailed breakdown of our current rate's alleged insufficiencies. This company was just brought into our neighborhood to take care of our wastewater station. They haven't been involved with our community for more than a year. Please help the residents of the subdivision from this dramatic price increase. Thank you

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 5:27:18 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Friday, March 3, 2023 at 5:27 PM

Name: John R Lutz

Address: 123 Whispering Pines Circle

City: Louisville

State: KY

Zip Code: 40245

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: Bluegrass Water Utility is asking for a rate increase for sewer service in Shelby County for Persimmon Ridge Subdivision. The rate increase asked for is over 15 percent. This seems excessive and I am humbly asking the PSC to not grant that big of an increase (or any at all for that matter). I am receiving Social Security now and every which way we turn anymore prices are going up. Thank you John Lutz

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 3:59:30 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Friday, March 3, 2023 at 3:59 PM

Name: Carolyn & Larry Green
Address: 175 Fieldcrest Drive
City: Mayfield
State: Kentucky
Zip Code: 42066

Phone number where you can be reached: [REDACTED]
Home phone:

Comments: We are opposing any rate increase. When Bluegrass purchased our lagoon our rates went from \$15. a month to \$85.97. This is quite a strain on our income with inflation the way it is. We live within distance to see what is going on at the lagoon and nothing as been done to our lagoon. The millions they spent had to have been other places. They don't need to recover all they paid buying the lagoon and live in luxury while we are scrapping to pay as much for a lagoon as we pay for our electric bill monthly. This is just too much. Please hear our plea and do not allow this to happen. I ask that you please consider and pay attention to the hardship this is putting on us & this subdivision.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 1:32:45 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Friday, March 3, 2023 at 1:32 PM

Name: Nitosha Depew
Address: 941 Willow Creek Dr
City: Alexandria
State: KY
Zip Code: 41001

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: My name is Nitosha Depew and I am a resident of the Darlington Creek Subdivision in Alexandria, KY. I am submitting this request for intervention from PSC to prevent Bluegrass Water from enacting the proposed rate increase application on our waste water services. I am extremely concerned and against Bluegrass Water proposing to raise the monthly rate from our current \$45 to \$99.37, which represents an increase of \$54.37 or 120.8%. I understand a need for rate increases over time to cover repairs, etc. but the amount of this rate increase is unacceptable and excessive, considering Bluegrass Water purchased our system only a year ago and there were no repairs needed at the time of the sale, according to our HOA. If Bluegrass Water was unable to service and maintain our system at our current rate, then why would they even consider purchasing our system knowing they'd likely have to ask the homeowners for a significant rate increase? Other waste water services in our area have only raised their rates by \$2-5 a month. So what is Bluegrass Water doing inappropriately that requires a 120.8% increase? Justification needs to be provided to detail the specific repairs and maintenance with estimates solely for our neighborhood to ask for such a drastic rate increase. We demand full transparency PRIOR to any rate increase and a detailed breakdown of our current rate's alleged insufficiency. I urge you to please consider how this will affect not only families in my neighborhood, but other families in other neighborhoods that Bluegrass Water services. I am worried that this significant rate increase will cause additional financial hardship not only for myself, but also for my fellow neighbors, especially coming off of the heels of all the financial burdens that have come in the last several years due to the COVID Pandemic. Thank you for your time and consideration on this matter.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 12:58:30 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Friday,
March 3, 2023 at 12:58 PM

Name: Ariel oneill

Address: 950 willow creek

City: Alexandria

State: Ky

Zip Code: 41001

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: I am submitting this request for intervention from PSC to prevent Bluegrass water from enacting the proposed rate increase application on our wastewater services. As a resident of the Darlington creek subdivision, I am concerned about the stated need for Bluegrass water to increase operating revenues by \$1,291,491. This drastic increase needs to be justified by detailing specific repairs with estimates for solely our neighborhood. We demand full transparency prior to any rate increase and a detailed breakdown of our current rate's alleged insufficiency. I can't afford this change! I have been paying 45 dollars a month for over 4 years. This new system was added not even a year ago without our knowledge. I want to see why it is needed to do such a drastic increase. I'm going to have to move because I can't afford all these increases each year!

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 12:30:57 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Friday, March 3, 2023 at 12:30 PM

Name: Sara Stacey
Address: 12872 Sycamore Creek Drive
City: Alexandria
State: KY
Zip Code: 41001
Phone number where you can be reached: [REDACTED]
Home phone:

Comments: I am submitting this request for intervention from PSC to prevent Bluegrass water from enacting the proposed rate increase application on our wastewater services. As a resident of the Darlington creek subdivision, I am concerned about the stated need for Bluegrass water to increase operating revenues by \$1,291,491. This drastic increase needs to be justified by detailing specific repairs with estimates for solely our neighborhood. We demand full transparency prior to any rate increase and a detailed breakdown of our current rate's alleged insufficiency. We the residents are not exactly privy to shopping around for a better waste management system or one with lower rates. We didn't ask to be bought out by this company less than a year ago and when we were we were told we would keep our established rates. How was this company permitted to buy our water treatment system if they can't afford to service it?

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 11:55:14 AM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Friday, March 3, 2023 at 11:55 AM

Name: Wade Hoskins
Address: 12806 Sycamore Creek Drive
City: Alexandria
State: KY
Zip Code: 41001

Phone number where you can be reached: [REDACTED]
Home phone:

Comments: This rate change is extremely high and would put undue hardship on my ability to pay my bills. 120% increase is too substantial and specific details of where these funds are allocated to is not included in the information mailed. In addition, requesting these rate changes to be immediate does not allow us to try to make the necessary changes.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 11:39:26 AM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Friday,
March 3, 2023 at 11:39 AM

Name: Gary L Baker
Address: 954 Darlington Creek Drive
City: ALEXANDRIA
State: KY
Zip Code: 41040

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Comments: I am requesting intervention in this matter! Bluegrass Water is trying to get approval to raise customer rates over 120% This needs to be stopped by you. This is outrageous and there is no valid reason to gouge the customers like this.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Friday, March 3, 2023 11:23:40 AM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Friday, March 3, 2023 at 11:23 AM

Name: Dawn Lane

Address: 860 Birch Creek Dr

City: Alexandria

State: KY

Zip Code: 41001

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I live in the Darlington Creek subdivision in Alexandria Kentucky. I received a letter from Bluegrass water that states they have filed a claim/application to increase the cost from \$45.00 a month to \$99.37. I understand that sometimes an increase is necessary to cover repairs and such but bluegrass has owned our wastewater services for a year (at most) and there were no repairs needed at the time of sale (per HOA). I feel that the 120.8% rate increase is excessive and could put an undue hardship on families in my small community. Other wastewater facilities have had increases of approx 5%, what is bluegrass doing inappropriately that requires 115% above the normal/reasonable increase? I appreciate your time and hope that you will consider the people in my neighborhood when you make your decision.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 6:44:32 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Thursday, March 2, 2023 at 6:44 PM

Name: Allan Coldiron
Address: 104 Fallow Circle
City: Georgetown
State: Kentucky
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Good Evening. My name is Allan Coldiron and I am a procurement professional for the Commonwealth of Kentucky. Today 3/2/2023 I received a letter from Bluegrass Water Utility Operating Company LLC indicating that my sewer service rates will raise almost 700% from \$12.50/month to 99.37/month. I read this 4 different times to make sure I was reading it correctly as the utter shock set in. a 700% increase is absolutely ridiculous!! In my role as a procurement professional for the Commonwealth of Kentucky I purchase all types of commodities and services including construction. I concede that with COVID and the inflation rate it has caused that prices of raw materials and water/sewer related materials have drastically went up, but not that much!! At 700% increase on the customers they would be able to rebuild their complete infrastructure at least two time over in just a few years. This is robbery plan and simple. I want to see their market research for these "upgrades", I want to see where these costs are coming from, who conducted the research, and their credentials. Was a cost comparison done with other sewer companies of equal size and location? This is my fourth home and at \$99.37/month for sewer rates, that is 3 times the highest I have ever paid and have lived in three different counties in Kentucky. If you have heard of robbing someone blind, this is robbing someone in plain site. Do not approve this increase!!! Thank you

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 4:26:28 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Thursday, March 2, 2023 at 4:26 PM

Name: Alicia Massingale
Address: 301 Herrington Haven
City: Lancaster
State: Ky
Zip Code: 40444

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: This is ridiculous that our sewer bill will be going up \$49 which we will have a bill of \$99 a month. You are stealing blue collar workers money. I refuse to pay that sewer bill. I would rather sell my house than pay that bill for this crooked company.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 2:39:31 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Thursday, March 2, 2023 at 2:39 PM

Name: Amy McCabe
Address: 163 Knights Ct.
City: Taylorsville
State: KY
Zip Code: 40071

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Why are our costs increasing? We were paying \$35 a month in 2021, \$88 in 2022, and now it's going up to \$100 in 2023? The sewer still works and looks the same as it did when we were paying \$35. Where are the funds going? Any why do we have to keep increasing the cost?

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 2:10:18 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Thursday, March 2, 2023 at 2:10 PM

Name: Michael Prater
Address: 104 Elizabeth Jade LN
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: This is a written request for intervention to the PSC regarding the proposed rate change by the Bluegrass Water Utility Operating Company. They are proposing raising my rates from \$12.50 per month to \$99.37 per month. This is an increase of \$86.87 per month or 694.9%. While I understand the need for an increase this is an exorbitant increase. They indicate this increase is needed for infrastructure upgrades which I understand may be needed but to do an increase that large seems unreasonable and an excessive burden on the customers. With inflation high and salaries not going up this will make it difficult for families that in many cases are already struggling. I am asking that you please not approve this exorbitant rate increase. If you agree an increase is justified make it a reasonable increase that is sustainable by the customers here in Scott County. Thanks you for hearing my concerns about this increase and your consideration.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 1:53:21 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Thursday, March 2, 2023 at 1:53 PM

Name: Todd Edwards
Address: 114 Alexandra Jett Lane
City: Georgetown
State: KY
Zip Code: 40324
Phone number where you can be reached:
Home phone:

Comments: I just received the attached notice (sorry doesn't allow attachments). 695% rate increase on our water bill? This is criminal and folks need to be held accountable. We the people did not buy this company. We the people should not be accountable for fixing such issues. That is on the business. They bought the business. I am a business owner. I do not get to make a bad business purchase and then expect people to pay 695% increases in price increases without going out of business. Who are the folks accountable for this? Are they elected officials? I would like to know names. Who that are elected did not vote to stop this? Where is the representation from elected city officials to stop this criminal activity? We absolutely cannot expect to be accountable to a 695% rate increase.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 1:53:20 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Thursday, March 2, 2023 at 1:53 PM

Name: Todd Edwards
Address: 114 Alexandra Jett Lane
City: Georgetown
State: KY
Zip Code: 40324
Phone number where you can be reached:
Home phone:

Comments: I just received the attached notice (sorry doesn't allow attachments). 695% rate increase on our water bill? This is criminal and folks need to be held accountable. We the people did not buy this company. We the people should not be accountable for fixing such issues. That is on the business. They bought the business. I am a business owner. I do not get to make a bad business purchase and then expect people to pay 695% increases in price increases without going out of business. Who are the folks accountable for this? Are they elected officials? I would like to know names. Who that are elected did not vote to stop this? Where is the representation from elected city officials to stop this criminal activity? We absolutely cannot expect to be accountable to a 695% rate increase.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 1:53:12 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Thursday, March 2, 2023 at 1:53 PM

Name: Todd Edwards
Address: 114 Alexandra Jett Lane
City: Georgetown
State: KY
Zip Code: 40324
Phone number where you can be reached:
Home phone:

Comments: I just received the attached notice (sorry doesn't allow attachments). 695% rate increase on our water bill? This is criminal and folks need to be held accountable. We the people did not buy this company. We the people should not be accountable for fixing such issues. That is on the business. They bought the business. I am a business owner. I do not get to make a bad business purchase and then expect people to pay 695% increases in price increases without going out of business. Who are the folks accountable for this? Are they elected officials? I would like to know names. Who that are elected did not vote to stop this? Where is the representation from elected city officials to stop this criminal activity? We absolutely cannot expect to be accountable to a 695% rate increase.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 12:04:16 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on Thursday, March 2, 2023 at 12:04 PM

Name: Chandra Burnett
Address: 99 Mariner Drive
City: Georgetown
State: Kentucky
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I received a letter this morning from Bluegrass Water Company sharing that my bill rate would be increased to the amount of 694.9%. That would make my monthly bill \$99.37 for just sewer when it is only 12.50 a month, currently. Recently, the city of Georgetown proposed a 16% water increase to their city limit customers. But that rate was discussed multiple times within the city council. This letter was sent to me and I can assume for the rest of the neighborhood within the last week, as it is listed in our group page, at complete blind side. I purchased this home from my parents who bought in 94 and this rate started at \$26.25 then and has went down, and now in a matter of a month you are going to blind side customers with an almost 700% increase? I understand for the investment and the proper upgrade costs, but questions for you are the following. How long has this company known of this raise? Why have we not been able to have input on this matter? Did the company know of any new upgrades when they bought it off of Delaplain? Why is it all of a sudden an upgrade needed? Some homes in this area have been built since the 70s, and I have not seen anything done within my neighbor for the sewer. I don't know the finances of the customers within my area, but I know that if you raise my bill it will be a financial burden on me as a single person. The total of this bill would be \$1,050 a year. I personally do not have that, and would have to budget for that increase, as well as others. With the recent increase of cost of living this is just adding to a potential recession for your customers.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 12:04:15 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Thursday, March 2, 2023 at 12:04 PM

Name: Chandra Burnett
Address: 99 Mariner Drive
City: Georgetown
State: Kentucky
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I received a letter this morning from Bluegrass Water Company sharing that my bill rate would be increased to the amount of 694.9%. That would make my monthly bill \$99.37 for just sewer when it is only 12.50 a month, currently. Recently, the city of Georgetown proposed a 16% water increase to their city limit customers. But that rate was discussed multiple times within the city council. This letter was sent to me and I can assume for the rest of the neighborhood within the last week, as it is listed in our group page, at complete blind side. I purchased this home from my parents who bought in 94 and this rate started at \$26.25 then and has went down, and now in a matter of a month you are going to blind side customers with an almost 700% increase? I understand for the investment and the proper upgrade costs, but questions for you are the following. How long has this company known of this raise? Why have we not been able to have input on this matter? Did the company know of any new upgrades when they bought it off of Delaplain? Why is it all of a sudden an upgrade needed? Some homes in this area have been built since the 70s, and I have not seen anything done within my neighbor for the sewer. I don't know the finances of the customers within my area, but I know that if you raise my bill it will be a financial burden on me as a single person. The total of this bill would be \$1,050 a year. I personally do not have that, and would have to budget for that increase, as well as others. With the recent increase of cost of living this is just adding to a potential recession for your customers.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 11:50:42 AM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Thursday, March 2, 2023 at 11:50 AM

Name: Becky Winckler
Address: 114 Agena Rd
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: I received a letter stating that my residential sewage rate will increase from the present rate of \$12.50 to the proposed rate of \$99.37 which represents an increase of \$86.86 or 694.9%. This is shocking! I am retired and live with my husband who also is retired. Such a drastic increase in rates is harsh for us! Please do not allow this nearly 700% rate increase to occur!

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 11:46:22 AM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Thursday, March 2, 2023 at 11:46 AM

Name: William C St Croix
Address: 486 Earthwood Ct
City: Louisville
State: KY
Zip Code: 40245

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Comments: Commissioners, My name is William St. Croix and I reside in the Persimmon Ridge (PR) community at 486 Earthwood Court and have Waste Water service through Bluegrass Water. I have been made aware that Bluegrass Water is seeking another rate increase of 15.6%. This follows two other recent rate increases: May 2019 - 35% Oct 2021 - 142% Incredibly, Bluegrass started this most recent rate increase request just 14 months after the most recent increase. This is completely and unequivocally, unacceptable. This Commission's approval would reflect a 278% increase in less than 4 years! I understand their statements that they are improving the infrastructure and those investments cost money. However, they have not provided simple details of what was implemented, what was the final cost and what benefits were achieved on the previously proposed improvements from the first rate increase. Without that, how could they even remotely expect approval for another increase. No blank checks, please! For example, In section IV. point 30, Bluegrass references findings from BEFORE the previous rate increase, as justification for this additional increase. Why?? Also, they have an estimated cost of the Persimmon Ridge MBBR project, but have yet to complete an RFP for said project. What would prevent Bluegrass from coming back, yet again, requesting another increase because they have underestimated the scope of the project? Nothing. This is precisely what Bluegrass is doing now in claiming that the aerators repairs were not sufficient. Minimally, this calls into question their ability to accurately scope a project and achieve a root cause fix, the first time. Other documentation errors should be questioned in more detail, such as their discrepancy in Exhibit 27, Chart of Accounts (920.000) compared to Exhibit 25, Adjusted Income Statement (922.000). These minor errors could be representative of bigger issues? Based on all of this, I choose to go on record as OPPOSED to the Commission approving this proposed increase or any increase for the foreseeable future. Regards, William St. Croix 486 Earthwood Court Louisville, KY 40245

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Thursday, March 2, 2023 11:41:55 AM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Thursday, March 2, 2023 at 11:41 AM

Name: Jeff Winckler

Address: 114 Agena Rd

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: The proposed residential sewage rate increase from \$12.50 per month to \$99.37 per month is OUTRAGEOUS! That is an increase of \$86.87 or 694.9%! A nearly 700% increase in rates is DRACONIAN! Please do NOT allow this unreasonable increase to occur.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Wednesday, March 1, 2023 5:13:00 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on
Wednesday, March 1, 2023 at 5:12 PM

Name: Matthew O'Connor
Address: 120 Majestic Ct
City: Paducah
State: KY
Zip Code: 42003

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I am writing in protest to the proposed sewer rate increase by Bluegrass Water. Just a couple of years ago, during the COVID pandemic, we were subject to a 300% rate increase. The company justified this as being necessary, but sufficient, to increase revenue to where necessary infrastructure upgrades could be made. As the rate increases deemed, by Bluegrass Water, as sufficient to upgrade and maintain the current system were implemented, I believe it is premature to approve a further rate increase at this time.

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Wednesday, March 1, 2023 4:51:04 PM

Public Comments for Case 2022-00432 submitted by [REDACTED] on
Wednesday, March 1, 2023 at 4:50 PM

Name: Clarissa Stanleh
Address: 5960 Greenvale Ln
City: Paducah
State: Ky
Zip Code: 42003

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: Before Bluegrass took over, our sewage bills were under \$30/month. Currently at \$87/mo and they want to raise it again. It's disgusting. I'm a 42 year old Marine Corps widow with two children in school. I moved to this neighborhood because it was affordable. I've got a very limited budget, as do the many elderly folks in my neighborhood on a fixed income. They got a steal of a deal buying our system and are using it as a cash cow. It's not okay. \$100/month just for sewage??

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC
Date: Monday, March 6, 2023 6:24:41 PM

Public Comments for Case 2022-00432 submitted by ([REDACTED]) on Monday, March 6, 2023 at 6:24 PM

Name: Brandy Middleton
Address: 299 Persimmon Ridge Dr
City: Louisville
State: KY
Zip Code: 40245

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: This is a written request for intervention regarding the proposed rate increase by Bluegrass Water Utility Operating Company for the Persimmon Ridge Subdivision. When we moved into our home in December of 2020 our sewer bill was \$35 per month. In 2021, a 150% increase was approved and our monthly bill drastically increased to \$87 per month. Now, just a year later, they want another increase of 15.6%. I cannot understand what exactly we are paying for since this crazy \$99 per month fee doesn't even include water - it's just the sewage portion. Please deny this outrageous request. Sincerely, Brandy & Colby Middleton
