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PUBLIC SERVICE  
COMMISSION

3-8-2023

Rate Hike Intervention  
Case: 2022-00432

Tammy G. Chambers - Great Oaks Subdivision  
5741 Oakhaven Drive  
Paducah, KY 42003

We bought our home in 1992

My husband had seen something on the news about Great Oaks Sewer System. Our Realtor assured us that the system had been taken care of, so we took him at his word.

About 3-4 years later, I had cleaned on our home all day long. Getting ready to take a bath, I pulled back the shower curtain back only to discover black sewage coming up my drain. I was livid to say the least! We then talked to neighbors to find out that our sewer system was NOT in working order. At that time it was privately owned by Jeretta Palmer (a former deceased Judge's wife) The neighborhood formed a group and County Commissioner Dick McNeil supported us and went before McCracken County Judge

and he stated that the ones that had stopped paying their monthly bills were ok and for the rest of us to stop our payments until the matter went out of his hands into another host.

It was then placed into Jackson Purchase Sewer Commission. Our rate remained the same as our water bill with no connection between the 2 outfits.

It then went to someone else and has continued 3-4 times more with no one fixing the problem but escalating the price. They are now notifying us with increase to make monthly bill to \$100.00.

We as a subdivision, are not told publically anything until after the fact. And nothing has been fixed all of these years.

I watch the sewage empty trucks pass in front of our house occasionally. And Yes! They go straight back to the sewage plant. They rarely pass by.

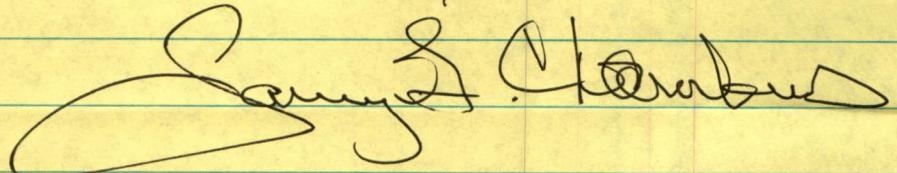
My husband and I recently went back to the plant. Behind "lock" gate and there stands a sign on a pole that says "Great Oaks Wastewater Treatment Outfall KY 0080845".

So my question to you is: Who owns this treatment Plant? And with all this money, WHY ISN'T IT FIXED!!!??!! NO ONE wants it!!! But, they sure take our "MONEY".

Our recent letter states when the Plant is inspected. By whom and when? There is NO tag or anything to say that the Sewer has been inspected!!! Do something to help instead of watching them try to drain us (The People) of Great Oaks Subdivision.

Respectfully,

Tammy G. Chambers

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