

RECEIVED

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This letter is a Request for INTERESTING SERVICE  
ON Bluegrass WATER UTILITY operating Company LLC  
"FLAT RATE" INCREASE Request on Feb. 27 2023.  
MY NAME is James I Live in AirView EST.  
in E-TOWN KY. I am A SENIOR Citizen Living  
on Social Security. AFTER MY MONTHLY BILLS  
Are payed, I have BETWEEN \$25 TO \$35 "DOLLARS"  
LEFT FOR GAS FOR MY CAR. The LAST Time  
Bluegrass WATER got The \$44.<sup>61</sup> A MONTH  
RATE INCREASE APPROVED WAS IN THE MIDDLE  
of The PANDEMIC. THAT \$44.<sup>61</sup> PAID MY CELL PHONE  
Bill AND MY TRASH Bill, So I HAD TO TAKE THAT \$44.<sup>61</sup>  
OUT OF MY MONTHLY Food Budget. I Live Alone AND  
ONLY USE ON AVERAGE BETWEEN 1600 TO 2000 GAL.  
of WATER A MONTH TO Be TREATED Through The Sewer  
PLANT. MY WATER Bill is ON AVERAGE \$19.<sup>10</sup> A MONTH  
FOR up TO 2000 GAL. used AND goes UP FOR GAL. used  
OVER 2000 GAL. I have A Neighbor THAT Have 6 people  
Living in one House, AND ANOTHER Neighbor THAT have  
7 people Living in one house, Each have 3-people WORKING  
AND Helping with The Bills, They use 6 TO 8 Times  
More WATER TO Be TREATED Through Sewer PLANT Then  
I Do BUT PAY The Same Sewer "FLAT RATE" THAT I  
Do, There WATER Bill is WAY Higher Then MINE.  
The "FLAT RATE" is NOT FAIR FOR SENIORS Living on  
A Fix INCOME. How is The "FLAT RATE" FAIR. The \$85.<sup>97</sup>  
MONTHLY Sewer Charge is ALREADY Higher ON AVERAGE  
Then The AVERAGE ACROSS The STATE, FOR THAT MATTER

ACROSS THE COUNTRY. I HAVE A NEIGHBOR THAT IS IN HER 70'S AND LOST HER HUSBAND ABOUT 3-YEARS AGO AND SHE IS TRYING TO LIVE ON HIS SOCIAL SECURITY, AND SHE HAS TO GO TO A FOOD BANK TO HELP HER GET BY. SHE USES EVEN LESS WATER TO BE TREATED THAN I DO. BUT SHE STILL HAS TO PAY \$85.<sup>97</sup> A MONTH ALSO. PEOPLE SHOULD HAVE TO PAY FOR WHAT THEY USE. ON AVERAGE ACROSS THE COUNTRY, SEWER RATE COST ARE BASED ON YOUR WATER USAGE, IF YOU USE MORE WATER TO BE TREATED, YOU PAY MORE. MY SEWER BILL SHOULD BE ABOUT \$30 TO \$45 A MONTH, BASED ON MY WATER USAGE, NOT \$99.<sup>37</sup> A MONTH. IT IS EASY FOR BLUEGRASS WATER TO JUST BILL EVERYONE THE SAME "FLAT RATE". EASY BILLING FOR THEM, NOT FAIR TO THE PEOPLE THAT PAY THE SAME AS THOSE WHO USE 6 TO 8 TIMES THE AMOUNT OF WATER TO BE TREATED. SOMETHING NEEDS TO BE DONE IN THIS MATTER. THEY COULD GET OUR YEARLY AVERAGE WATER USAGE AND BASE THEIR INVOICING ON THAT. THEY WOULD STILL GET THE PROFIT THEY SEEK, AND THE PEOPLE WOULD PAY FOR WHAT THEY USE. I SHOULD NOT HAVE TO PAY FOR PART OF MY NEIGHBOR'S SEWER BILL USAGE, WHEN THEY USE 6 TO 8 TIMES MORE WATER TO BE TREATED. I TRY TO SAVE ON WATER USAGE BUT IT DON'T CHANGE MY SEWER RATE. THEY CAN USE 50,000 GAL. OF WATER TO BE TREATED, BUT ONLY HAVE TO PAY \$85.<sup>97</sup> A MONTH SEWER BILL. SOMEONE NEEDS TO GET THIS "FLAT RATE BILLING" CHANGED.

EASY "FLAT RATE" Billing is ABSOLUTELY NOT FAIR  
FOR SENIORS Living Alone ON A Fixed INCOME.

Bluegrass WATER WANTS TO Keep The "FLAT RATE" Billing  
Because it is so EASY TO JUST Charge Everyone  
The SAME. EASY Invoicing For Them, NOT FAIR  
TO US. This is NOT A High END subdivision.  
Houses here sell for AROUND \$80,000.

Bluegrass WATER'S "FLAT RATE" Needs TO Be Re-designed.

Hope Someone Will Listen This Time, BUT  
IT did NOT WORK The LAST Time They got There  
Big RATE increase.

THANKS

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