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From: KY Public Service Commission <pscfilings@ky.gov>

Sent: Monday, March 6, 2023 10:18 PM

To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Monday, March 6, 2023 at

10:18 PM

Name: Madalynn Wolfe Davis Address: 439 Herrington Hvn

City: Lancaster State: KY

Zip Code: 40444

Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: This is a written request for intervention to the PSC regarding the proposed rate change by the Bluegrass Water Utility Operating Company. The current proposed rate change of 100.1% (49.66 to 99.37) from Bluegrass Water is absolutely ridiculous. Should this proposed rate change be approved our sewer bill will rival our electric bill most months as the most expensive utility bill that we are responsible for. This is unacceptable and entirely unreasonable given not only the region in which we live (Garrard County Ky), but also the fact that not many-if any-upgrades have been made to our private neighborhood system. They told us up front some upgrades needed to be made- but the system was working perfectly fine before they took over... and no other homes have been added to the system since. (Our private street consists of 25 or 26 houses total) They did not have to add a fence around our system, I did see a pump truck there once in the first few months of them purchasing and they did add some gravel around the system- for nothing more than an employee of theirs to park there for the day 2-3 times a week to nap...yes. He sits in his work truck and plays on his phone or sleeps. Maybe getting out to look at the system when he arrives and again just before he leaves. (Essentially- if these billed hours are being taken into account for this price spike- we should most certainly not be paying for them) I am also sure Bluegrass Water services much larger cities where I would love to believe that these rates may be considered reasonable- BUT being a local realtor in the central Kentucky area, I know this is not the case. Even in metropolitan, Lexington, sewer bills correlate with their water bills and typically cost 25-35\$ per month (50-70\$ for both water and sewer) OR, sewer and trash are a combined monthly bill- again, around the same price per month. On top of everything else, the majority of the property owners in this neighborhood are either retired and on fixed incomesalong with a mix of people who only visit on the weekends and in the summer. Please do not approve this rate change increase; The 100.1% rate spike is simply not sustainable for the residents here! (I will be sending this letter along with a copy of the notice we received via USPS on 2/7/23 as well) Thank you for taking the time to read my & my neighbors concerns. Have you contacted the utility about the problem: No

PUBLIC SERVICE COMMISSION