

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Tuesday, September 26, 2023 10:23:00 AM

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Case No. 2022-00372

Thank you for your comments on the application of Duke Energy Kentucky, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00372, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00372 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Friday, September 22, 2023 9:49 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Friday, September 22, 2023 9:46 AM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Friday, September 22, 2023 at 9:45 AM

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Name: Mariann Mason  
Address: 1537 Wessels Dr., Apt. 5  
City: Fort Wright  
State: KY  
Zip Code: 41011  
Phone number where you can be reached: [REDACTED]  
Home phone:

Utility Name: DUKE ENERGY  
State the nature of your concern: CASE NUMBER 2022-00372. Duke is planning a 17.8% rate hike in October, 2023. THIS IS UNACCEPTABLE! Last December was not even cold yet my bill in January was \$210.50. FOR A ONE BEDROOM APARTMENT IN A BRICK AND MORTAR BUILDING IN THE MIDDLE! I have been at my apartment in Fort Wright, Ky., for 14 years now and it has NEVER been that high! Please vote against the rate increase. Our rents have gone up substantially, also. Quite a burden. PSC has helped me in the past and you are wonderful. Please do not let us down. Also, in 2008, according to Google, Duke Energy had a class action lawsuit against them for giving out kickbacks to larger companies/corporations. I did contact you and them about the exorbitant charge for the above listed amount. Thank you.

Have you contacted the utility about the problem: Yes

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**From:** [PSC Public Comment](#)  
**To:**  
**Subject:** RE: Case # 2022 - 00372 DUKE ENERGY  
**Date:** Tuesday, September 26, 2023 10:22:00 AM

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Case No. 2022-00372

Thank you for your comments on the application of Duke Energy Kentucky, Inc. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00372, in any further correspondence. The documents in this case are available at [View Case Filings for: 2022-00372 \(ky.gov\)](#)

Thank you for your interest in this matter.

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**From:** GT Shatara [REDACTED]  
**Sent:** Friday, September 22, 2023 9:18 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Cc:** GT Shatara [REDACTED]  
**Subject:** Case # 2022 - 00372 DUKE ENERGY

[REDACTED]

Good day, Chairman Chandler, Vice-Chair Hatton and Commissioner Regan:

The purpose of this message is to formally protest Duke Energy's requested 17.8% rate increase.

Public utilities historically gouge residential customers because they can, "justifying their actions" by asserting that residential distribution is the most expensive of the distribution classes.

Allow me to shift your focus from corporate behemoth to struggling consumer.

Perhaps you will derive benefit from a perspective shift to the point of view of those who struggle to make ends meet.

>Do you know what it means to use only natural light, candles, flashlights and camping lanterns, because you can't afford electricity? ***I think not.***

>Can you fathom what it's like for seniors to live in sweltering heat, because

they can only afford to run air conditioning one to three hours per day?  
*Unlikely.*

>Have you ever kept your home at sixty degrees all winter because you can't afford heat? *Preposterous.*

>Can you even remotely imagine what it means for a struggling family to be forced to reduce food consumption in order to pay for electricity? *Impossible.*

**This is not a partisan issue. It is a humanitarian issue.**

Our country, our families, our seniors are being crushed under the weight of skyrocketing inflation across the board. We are in economic crisis.

Those of us who suffer implore you to find and vote your conscience on this issue: **deny this unprecedented rate increase request.** Particularly in view of the June kilowatt hour rate increase!

Bear in mind that all of you will be affected by any approved rate increase.

Thank you for the opportunity to offer comment.

Respectfully submitted,  
GT Shatara  
Kenton County