

RECEIVED

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

OCT 17 2022

PUBLIC SERVICE
COMMISSION.

In the matter of:

Alicia Kristine-Pearl Seidl
(Your Full Name)
COMPLAINANT

VS.

Louisville Gas & Electric
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of Alicia Kristine-Pearl Seidl respectfully shows:
(Your Full Name)

(a) Alicia Kristine-Pearl Seidl
(Your Full Name)

2010 Alberta Drive Crestwood, KY 40014
(Your Address)

(b) Louisville, Gas & Electric Company
(Name of Utility)

820 West Broadway Louisville, KY 40202
(Address of Utility)

(c) That: Louisville Gas & Electric is not
(Describe here, attaching additional sheets if necessary,

properly following net metering rules
the specific act, fully and clearly, or facts that are the reason

set out by the PSC LGE
and basis for the complaint.)

website for net metering states

Continued on Next Page

Formal Complaint

Alicia Kristine - Pearl Seidl vs. Louisville Gas & Electric

Page 2 of 2

"If electricity generated by customer and fed back to company's system exceeds the electricity supplied to customer from the system during a billing period, customer shall receive a billing period credit for net delivery on customer's bill" See page 3

Wherefore, complainant asks Louisville Gas & Electric
(Specifically state the relief desired.)

to fix net metering billing to adhere to PSC order and LGE policy. It should be net of total energy consumed and exported, then charge for excess energy consumed or provide billing credit for excess energy exported. Fix previous bills to adhere to policy and repay for over charges.

Dated at Crestwood, Kentucky, this 23rd day
(Your City)

of September, 2022.
(Month)

Alicia Seidl
(Your Signature*)

9/23/22

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Alicia Kristine - Pearl Seidl vs. Louisville
gas & electric

Page 3

The LG&E website also states "For each billing period, Company will net the total energy consumed and the total energy exported by eligible customer-generator and will then a) bill customer for all energy consumed from Company in accordance with customer's standard rate or b) company will provide dollar denominated bill credits." This is all in accordance with the order issued by PSC. Unfortunately, this is not what LG&E is doing. I have included a copy of my bill. As you can see, they never net meter. They charge me for all energy consumed which was 1031 kWh and then gave me a credit for the energy exported at NMS II rates. They are doing a continuous net metering. instead of over a billing period.

See Page 4

Alicia Kristine-Pearl Seidl vs. Louisville Gas & Electric

Page 4

I spoke with Ryan at LGE who is in charge of net-metering at LGE.

He told me that LGE net meters energy consumed and exported throughout the day.

He said it is continuous instead of over a billing period. You can see evidence of this on my bill. This goes directly against

their own policy. LGE is breaking rules

set out by PSC and policies written on their own site. I explained that

to Ryan and he said that was my interpretation. They have done this for

3 straight billing periods. They have no desire to fix the issue even

though they are clearly wrong.



a PPL company

BILLING SUMMARY

Previous Balance	88.88
Payment(s) Received	-88.88
Balance as of 9/19/22	\$0.00
Current Electric Charges	68.41
Current Taxes and Fees	2.04
Total Current Charges as of 9/19/22	\$70.45
Total Amount Due	\$70.45

Mailed 9/20/22 for Account [REDACTED]

AMOUNT DUE
\$70.45

DUE DATE
10/14/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: ALICIA SEIDL
Service Address: 7010 Alberta Dr Lot 46
 CRESTWOOD KY
Online Payments: lge-ku.com
Telephone Payments: (800) 331-7370, press 1-2-3
 24 hours a day; \$2.50 fee as of 8/1/22
Customer Service: (800) 331-7370
 M-F, 7am-7pm ET
Walk-in Center: 820 W. Broadway
 Louisville, KY 40202
 M-F, 9am-5pm ET

Next read will occur 10/18/22 - 10/20/22 (Meter Read Portion 13)

CURRENT METER AND USAGE INFORMATION

Rate: Residential Electric Net Metering

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code*	Meter Multiplier	Usage kWh	Demand (kW)
kWh	944515	8/17/22	1391	9/16/22	2422	R	1	1,031	
kWhGEN	944515	8/17/22	985	9/16/22	1848	R	1	-863	
Total Usage								168	

Handwritten note: this is what should have been billed for

CURRENT ELECTRIC CHARGES

Rate: Residential Electric Net Metering

Basic Service Charge (\$0.45 x 30 Days)	13.50
Energy Charge (\$0.10092 x 1,031 kWh)	104.05
Electric DSM (\$0.00137 x 1,031 kWh)	1.41
Electric Fuel Adjustment (\$0.00757 x 1,031 kWh)	7.80
Economic Relief Surcredit (\$0.00 x 1,031 kWh)	0.00
Economic Relief Surcredit (\$0.00014 x 1,031 kWh)	0.14
NMS-2 Billing Credit Applied	-59.75
Environmental Surcharge (1.430% x \$67.15)	0.96
Home Energy Assistance Fund Charge	0.30
Total Charges	\$68.41

Handwritten note: total energy consumed

Handwritten note: total energy exported

Handwritten note: no net metering on billing

Handwritten note: at standard rate NMS II rates

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 10/14/22	\$70.45
After Due Date, Pay this Amount:	\$72.56
Winterhelp Donation:	
Total Amount Enclosed:	AUTOPAY

\$70.45 will be deducted from your account on payment due date

Account [REDACTED]
Service Address: 7010 Alberta Dr Lot 46



a PPL company

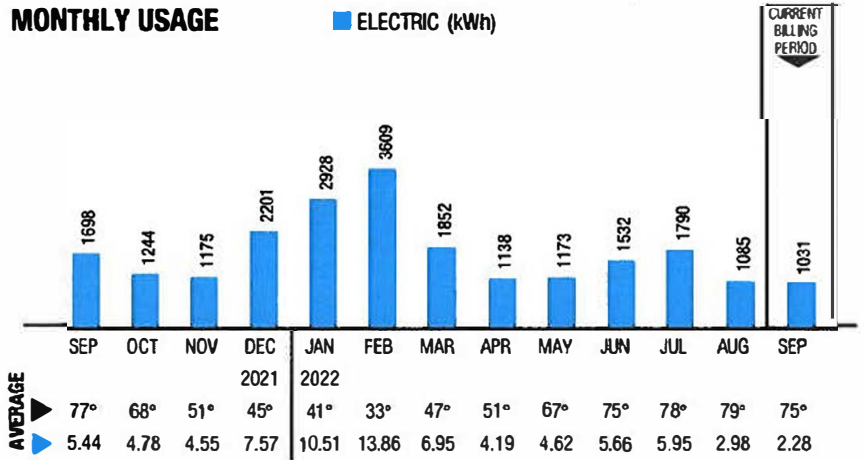
PO Box 25211
Lehigh Valley, PA 18002-5211

ALICIA SEIDL
JOSEPH P SEIDL
7010 ALBERTA DR LOT 46
CRESTWOOD, KY 40014-7015

BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	75°	77°
Number of Days Billed	30	32
Avg. Electric Charges per Day	\$2.28	\$5.44
Avg. Electric Usage per Day (kWh)	34.37	53.06

MONTHLY USAGE



Taxes & Fees		
Rate Increase For School Tax (3.00% x \$68.11)		2.04
Total Taxes and Fees		\$2.04

BILLING INFORMATION

Additional Information Regarding Your Net Metering Service-2 Billing

Accumulated generation credit before this bill:	\$0.00
Generation credit for 863 kWh on this bill:	\$59.75
Credit applied to current energy charges:	\$59.75
Generation credit remaining after billing (if any):	\$0.00

Generation credit is calculated using the approved NMS-2 rate.

Late Payment Charge

Late Charge to be Assessed After Due Date **\$2.11**

Explanation of Meter Reading Codes

Meter Read Codes: R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.



Simplify your life

Who needs more paper? Simplify your life with our convenient paperless billing option. You'll receive your utility bill through a safe and secure email every month.

lge-ku.com/paperless

Louisville Gas and Electric Company

P.S.C. Electric No. 13, First Revision of Original Sheet No. 57
Canceling P.S.C. Electric No. 13, Original Sheet No. 57

Standard Rate Rider

NMS-1
Net Metering Service-1

APPLICABLE

In all territory served.

AVAILABILITY

Available for service for any eligible electric generating facility as defined in KRS 278.465(2) owned and operated by a Customer-generator located on Customer's premises that generates electricity using solar, wind, biomass or biogas, or hydro energy in parallel with Company's electric distribution system to provide all or part of Customer's electrical requirements, and whose eligible generating facility is in service before September 24, 2021. The generation facility shall be limited to a maximum rated capacity of 45 kilowatts. T
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Company will cease to provide service under this Standard Rate Rider on September 24, 2046. At that time, Company will transfer all customers taking service under this Standard Rate Rider to Standard Rate Rider NMS-2. N
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DEFINITIONS

"Billing period" shall be the time period between the dates on which Company issues the Customer's bills.

"Billing Period Credit" shall be the electricity generated by the Customer that flows into the electric system and which exceeds the electricity supplied to the Customer from the electric system during any billing period. A billing period credit is a kWh-denominated electricity credit only, not a monetary credit.

METERING AND BILLING

If electricity generated by Customer and fed back to Company's system exceeds the electricity supplied to Customer from the system during a billing period, Customer shall receive a billing-period credit for the net delivery on Customer's bill for the succeeding billing periods. If Customer takes service under a time-of-use or time-of-day rate schedule, Company will apply billing-period credits Customer creates in a particular time-of-day or time-of-use block only to offset net energy consumption in the same time-of-day or time-of-use block; such credits will not be used to offset net energy consumption in other time-of-day or time-of-use blocks in any billing period. Any unused excess billing-period credits will be carried forward and drawn on by Customer as needed. Unused excess billing-period credits existing at the time Customer's service is terminated end with Customer's account and are not transferrable between Customers or locations. For joint accounts, unused excess billing period credits will be carried forward as long as at least one joint account holder remains in the same location. D
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TERMS AND CONDITIONS

Except as provided herein, service will be furnished under Company's Terms and Conditions applicable hereto. The Net Metering Service Interconnection Guidelines applicable to this Rider are at Sheet Nos. 108 *et seq.* T
T/N
N

DATE OF ISSUE: October 13, 2021

DATE EFFECTIVE: With Service Rendered
On and After September 24, 2021

ISSUED BY: /s/ Robert M. Conroy, Vice President
State Regulation and Rates
Louisville, Kentucky

**Issued by Authority of an Order of the
Public Service Commission in Case No.
2020-00350 dated September 24, 2021**

Louisville Gas and Electric Company

P.S.C. Electric No. 13, Original Sheet No. 58

Standard Rate Rider

NMS-2
Net Metering Service-2

N

APPLICABLE

In all territory served.

AVAILABILITY

Available to any Customer-generator who owns and operates a generating facility located on Customer's premises that generates electricity using solar, wind, biomass or biogas, or hydro energy in parallel with Company's electric distribution system to provide all or part of Customer's electrical requirements, and whose eligible generating facility first attains in service status on or after September 24, 2021. The generation facility shall be limited to a maximum rated capacity of 45 kilowatts.

Each Customer-generator taking service under NMS-2 and a standard rate schedule with a two-part rate structure will be allowed to take service under a two-part rate structure for 25 years from the date on which the Customer-generator began taking service under NMS-2.

BILLING

All Customer bills will be calculated in accordance with the Customer's standard rate schedule

ENERGY RATES & CREDITS

For each billing period, Company will net the total energy consumed and the total energy exported by eligible customer-generators and will then (a) bill Customer for all energy consumed from Company in accordance with Customer's standard rate or (b) Company will provide a dollar denominated bill credit for each kWh Customer produces to the Company's grid to be applied the energy charge and any riders that are based on a per kWh charge.

Dollar-denominated bill credit: \$0.06924 per kWh

Any bill credits not applied to a Customer's bill in a billing period are "unused excess billing-period credits." Any unused excess billing-period credits will be carried forward and drawn on by Customer as needed.

Unused excess billing-period credits existing at the time Customer's service is terminated end with Customer's account and are not transferrable between Customers or locations. For joint accounts, unused excess billing-period credits will be carried forward as long as at least one joint account holder remains in the same location.

TERMS AND CONDITIONS

Except as provided herein, service will be furnished under Company's Terms and Conditions applicable hereto. The Net Metering Service Interconnection Guidelines applicable to this Rider are at Sheet Nos. 108 et seq.

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ISSUED BY: /s/ Robert M. Conroy, Vice President
State Regulation and Rates
Louisville, Kentucky

Issued by Authority of an Order of the
Public Service Commission in Case No.
2020-00350 dated September 24, 2021

- (1) **Contents of complaint.** Each complaint shall be headed "Before the Public Service Commission," shall establish the names of the complainant and the name of the defendant, and shall state:
- The full name and post office address of the complainant;
 - The full name and post office address of the defendant; and
 - Fully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, if practicable, to the law, order, or administrative regulation section and subsection, of which a violation is claimed, and other matters, or facts, if any, as necessary to acquaint the commission fully with the details of the alleged violation. The complainant shall specifically establish the relief desired.
- (2) **Signature.** The complaint shall be signed by the complainant or his or her attorney, if applicable, and if signed by an attorney, shall show the attorney's post office address. **A complaint by a corporation, association, or another organization with the right to file a complaint, shall be signed by the entity's attorney.**
- (3) **Number of copies required.** When the complainant files his or her original complaint, the complainant shall also file two (2) more copies than the number of persons or corporations to be served.
- (4) **Procedure on filing of complaint.**
- Upon the filing of a complaint, the commission shall immediately examine the same to ascertain if it establishes a prima facie case and conforms to this administrative regulation.
 - If the commission is of the opinion that the complaint does not establish a prima facie case or does not conform to this administrative regulation, the commission shall notify the complainant or his or her attorney to that effect, and opportunity shall be given to amend the complaint within a specified time.
 - If the complaint is not amended within the time or the extension as the commission, for good cause shown, shall grant, the complaint shall be dismissed.
 - If the complaint, either as originally filed or as amended, establishes a prima facie case and conforms to this administrative regulation, the commission shall serve an order upon the person complained of, accompanied by a copy of the complaint, directed to the person complained of and requiring that the matter complained of be satisfied, or that the complaint be answered in writing within ten (10) days from the date of service of the order, provided that the commission may, in particular cases, require the answer to be filed within a shorter or longer period.
- (5) **Satisfaction of the complaint.** If the defendant desires to satisfy the complaint, he or she shall submit to the commission, within the time allowed for satisfaction or answer, a statement of the relief which the defendant is willing to give. Upon the acceptance of this offer by the complainant and with the approval of the commission, further proceedings shall not be taken.
- (6) **Answer to complaint.** If the complainant is not satisfied with the relief offered, the person complained of shall file an answer to the complaint, with certificate of service on other endorsed parties, within the time specified in the order or the extension as the commission, for good cause shown, shall grant.
- The answer shall contain a specific denial of the material allegations of the complaint as controverted by the defendant and also a statement of new matter constituting a defense.
 - If the answering party does not have information sufficient to enable him or her to answer an allegation of the complaint, the answering party may so state in the answer and place the denial upon that ground.