

October 31, 2022

**RECEIVED
OCT 31 2022**

Ms. Linda C. Bridwell, P.E.
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602

**PUBLIC SERVICE
COMMISSION**

Re: In the Matter of: Katrina Marie Trusty v. Clark Energy Cooperative, Inc. -
Case No. 2022-00298

Dear Ms. Bridwell:

Enclosed, please find for filing, Clark Energy Cooperative, Inc.'s Responses to Commission Staff's Request for Information in the above-styled case.

This is to certify that the Responses to Commission Staff's Request for Information was emailed to the Commission's email address, PSCED@ky.gov, on October 31, 2022. A copy of the Responses to Commission Staff's Request for Information was also mailed to the Commission and to the Complainant, Katrina Marie Trusty at the address listed on the Certification of Service by placing the same in the U.S. Mail, postage prepaid, on October 31, 2022.

Please do not hesitate to contact me with any questions or concerns.

Sincerely,



L. Allyson Honaker

Enclosure

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

KATRINA MARIE TRUSTY	COMPLAINANT)	
)	
V.)	CASE NO.
)	2022-00298
CLARK ENERGY)	
COOPERATIVE, INC.	DEFENDANT)	

**RESPONSES TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO
CLARK ENERGY COOPERATIVE, INC. DATED OCTOBER 7, 2022**

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

KATRINA MARIE TRUSTY COMPLAINANT
V.
CLARK ENERGY COOPERATIVE, INC. DEFENDANT
CASE NO. 2022-00298

VERIFICATION OF BILLY FRASURE

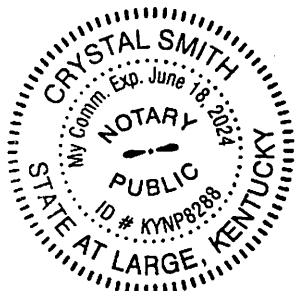
COMMONWEALTH OF KENTUCKY
COUNTY OF CLARK

Billy Frasure, Vice President Finance & Office Services of Clark Energy Cooperative, Inc., being duly sworn, states that he has supervised the preparation of certain responses to Commission Staff's First Request for Information in the above-referenced case and that the matters and things set forth therein are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.

Billy Frasure (handwritten signature)

The foregoing Verification was signed, acknowledged and sworn to before me this 28th day of October 2022, by Billy Frasure, Vice President Finance & Office Services of Clark Energy Cooperative, Inc.

Crystal Smith
Notary Commission No. KYNP8288
Commission expiration: 6-18-2024



CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22
REQUEST 1

RESPONSIBLE PARTY: **Billy Frasure**

Request 1. Refer to the Answer, paragraph 1. State the terms of the payment agreement with Geneva Trusty.

Response 1. Geneva Trusty entered into a mutually agreed upon payment agreement with Clark Energy on March 17, 2022. The agreement was for Geneva Trusty to make a \$201.25 payment on March 17, 2022, which was paid, and to pay the remaining balance on April 4, 2022 with a lump sum payment. The April 4, 2022 payment was not paid by Geneva Trusty.

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22

REQUEST 2

RESPONSIBLE PARTY: Billy Frasure

Request 2. Refer to the Answer, paragraph 5. State the terms of the payment agreement with Geneva Trusty and Katrina Trusty.

Response 2. The payment agreement was for \$1,055.19. The \$1055.19 total was comprised of \$888.74 - past due balance of Geneva Trusty that was transferred, and \$166.45 – past due balance of Katrina Trusty. The payment arrangement was for the total amount of \$1055.19 to be paid over a six-month period. During the six-month period, payments outlined in the agreement would have to be made by the third day of each month, and current electric bills would also have to be paid by their respective due dates.

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22

REQUEST 3

RESPONSIBLE PARTY: Billy Frasure

Request 3. Refer to the Answer, paragraph 4. Explain why Katrina Trusty's account would be required to remain current while the balance of Geneva Trusty's account was being paid.

Response 3. When a payment agreement is made between Clark Energy and a consumer for a period that extends beyond the due date of their next electric bill, the requirement is that both the agreed upon payment and future electric bills are to be paid by their due dates. Failure to pay either by its respective due date, results in the consumer defaulting on the payment agreement.

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22

REQUEST 4

RESPONSIBLE PARTY: **Billy Frasure**

Request 4. Refer to the Answer, paragraph 18.

a. Identify any provisions of federal or state law or any tariff provisions that prohibit Geneva Trusty from using Low-Income Home Energy Assistance Program (LIHEAP) vouchers in a household for which she is not the electric utility accountholder.

b. Identify any provisions of federal or state law or any tariff provisions that permit Clark Energy to transfer Geneva Trusty's balance to another account-holder on the basis that she applied LIHEAP vouchers to the other account holder's account.

c. Identify any other provisions of federal or state law or any other tariff provisions that permit Clark Energy to transfer Geneva Trusty's balance to another account holder.

Response 4a. Clark Energy has no tariff provisions and is unaware of any provisions of federal or state law that prohibit Geneva Trusty from using LIHEAP vouchers in a household for which she is not the electric utility accountholder.

Response 4b. Clark Energy has no tariff provisions and is unaware of any provisions of federal or state law that specifically permits the transfer of Geneva Trusty's balance to Katrina Trusty's account. However, Clark Energy has no tariff provisions which specifically outline the methodology utilized for collection efforts. Clark Energy also respectfully states being unaware of any provisions of federal or state law that prohibits the transfer of Geneva Trusty's balance to

Katrina Trusty's account, once it is established that Geneva Trusty lives in the household with Katrina Trusty.

Clark Energy based this transfer on language found in 807 KAR 5:006 Section 15 (1)(d) which states "a utility shall not be required to furnish new service to a person contracting for service who is indebted to the utility for service furnished or other tariffed charges until that person contracting for service has paid his indebtedness." Clark Energy is aware that the account which the balance was transferred to is in Katrina Trusty's name rather than Geneva Trusty. Nevertheless, based on the fact that LIHEAP vouchers were issued to Geneva Trusty for assistance with Katrina Trusty's account, Clark Energy takes the position that this establishes a co-ownership on the account which justifies the transfer. Clark Energy respectfully states that the balance transfer was made in good faith on behalf of its membership to assist in the collection of past due accounts.

Response 4c. Please refer to response provided for item 4(b)

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22
REQUEST 5

RESPONSIBLE PARTY: **Billy Frasure**

Request 5. Refer to the Answer, paragraph 20. Identify any provisions of federal or state law or any tariff provisions that would prohibit Katrina Trusty from establishing a new account.

Response 5. Clark Energy has no tariff provisions and is unaware of any provisions of federal or state law that prohibit Katrina Trusty from establishing a new account. Please also see the response to Request 4b above.

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22
REQUEST 6

RESPONSIBLE PARTY: **Billy Frasure**

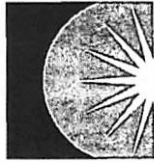
Request 6. Refer to the Answer, Exhibit 1 and Exhibit 2.

- a. Explain what the column titled "Address 1" refers to.
- b. Explain whether the column titled "Address 1" is inputted by Clark

Energy or by the customer when the account is first created.

Response 6a. Address 1 refers to a consumer's mailing address and is provided by the consumer. Katrina Trusty filled out a membership application on April 14, 2022 and this is the address she listed as her mailing address. Please see a copy of Katrina Trusty's membership application attached to this response. In addition, please see a copy of Geneva Trusty's membership application from 2005 which lists Katrina Trusty's service address as Geneva Trusty's mailing address.

Response 6b. This is entered by Clark Energy staff based on information provided by the consumer, in this instance it was taken from the information provided by Katrina Trusty on the membership application.



CLARK ENERGY COOPERATIVE

Phone: 859-744-4251
1-800-992-3269
Fax: 859-744-4218

APPLICATION FOR MEMBERSHIP AND/OR FOR ELECTRIC SERVICE

Account #: _____ Existing Member #: _____ New Member #: _____

Member's Name: Katrina Trusty

Mailing Address: 5823 Furnace Rd
Stanton, Ky 40380 Phone #: 606 481 9376

Spouse's Name: _____

Member's SS #: _____ Spouse's SS. #: _____

Member's Employer: _____ Spouse's Employer: _____

The undersigned (hereinafter referred to as "Applicant") hereby applies for membership in, and agrees to purchase energy from the Clark Energy Cooperative, Inc. (hereinafter referred to as "Cooperative"). Applicant agrees to the following terms and conditions:

- Applicant understands that the Cooperative's monthly rates will be fixed by the Board of Directors and approved by the Kentucky Public Service Commission.
- Applicant will purchase from the Cooperative electric energy used at addresses(es) designated, and will make payment of all amounts due on or before due dates. Applicant understands that failure to do so will be cause for discontinuance of electric service. In the event the Applicant fails to comply with the terms of this agreement and legal action is taken by the Cooperative to enforce the terms of this contract, Applicant agrees to pay all attorney fees and court costs incurred as a result of the Applicant's breach. Applicant agrees for Clark County, Kentucky to be the venue of any action for the collection of any debt incurred by applicant and Clark County, Kentucky shall be the venue for any other suit between the applicant and the Cooperative.

You agree, in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.
- The Applicant will cause his or her premises to be wired in accordance with wiring specifications required by the State of Kentucky and/or local codes before electric service is provided.
- The Applicant will comply with and be bound by all of the provisions of this agreement, the Articles of Incorporation and by-laws of the Cooperative, and such other rules, regulations, and policies as may, from time to time be adopted by the Cooperative.
- Without being paid compensation therefore, the applicant grants the Cooperative the necessary rights, privileges, and easement to construct, extend, operate, replace, repair, remove and perpetually maintain electric

utility lines, appurtenant facilities and meters on, over and under the property owned or occupied by the applicant. Applicant further agrees to provide without cost to the Cooperative any properly signed recordable easements required by the Cooperative for the installation and maintenance of the Cooperative's electric transmission or distribution and appurtenant facilities, existing and future. Should applicant desire that the location of the easement be specified, applicant shall at applicant's expense provide Cooperative with a legal description prepared by a licensed surveyor for the location of the easement and applicant will sign an easement in recordable form specifying the exact location of the easement. The undersigned/applicant grants to the Cooperative the right and privilege to cut down and/or treat with herbicides any and all trees and bushes which are of such height and located in such proximity to the Cooperative's distribution lines that in falling may interfere with and/or create a hazard to the operation of said lines.

- Applicant agrees that the Cooperative may offset against applicant's capital credits any past due indebtedness incurred by applicant.
- Applicant hereby certifies to the Cooperative that I am _____ am not the owner of the land and premises referred to herein and over which the Cooperative's electric distribution system facilities will be placed. If Applicant is not the owner of the property, the property owner is:

Name: _____

Address: _____

- Acceptance of this application by the Cooperative's Board of Directors shall constitute an agreement between the Applicant and the Cooperative as specified in the Cooperative By-laws. By signature hereon, Applicant acknowledges that Applicant has read the foregoing, received a copy thereof, agrees to be bound by same, and acknowledges that this is the entire agreement between the parties and that there are no oral agreements between the parties.

Email Address: _____

Joint Membership () yes () Initial KT

Date April 14th, 2022

Katrina Trusty
Applicant's Signature

Spouse's Signature _____

Subscribed and sworn to before me this 14th day of

April, 2022

Donna Boyd 38830
NOTARY PUBLIC ID#

My Commission expires: 10-25-25



CLARK ENERGY COOPERATIVE

APPLICATION FOR MEMBERSHIP AND/OR FOR ELECTRIC SERVICE

Account #: _____ Existing Member #: _____ New Member #: _____

Member's Name: Geneva Trusty

Mailing Address: 5803 Furnace Rd

Stanton Ky 40380 Phone #: _____

Spouse's Name: _____ (Cell) 606-899-5053

Member's SS #: _____ Spouse's SS. #: _____

Member's Employer: McDonalds Spouse's Employer: _____

The undersigned (hereinafter referred to as "Applicant") hereby applies for membership in, and agrees to purchase energy from the Clark Energy Cooperative (hereinafter referred to as "Cooperative"). Applicant agrees to the following terms and conditions:

1. The Applicant shall be a member of the cooperative by signing this membership application as specified in the By-laws.
2. Applicant will purchase from the Cooperative electric energy used at addresses(es) designated, and will make payment of all amounts due on or before due dates. Applicant understands that failure to do so will be cause for discontinuance of electric service. In the event the Applicant fails to comply with the terms of this agreement and legal action is taken by the Cooperative to enforce the terms of this contract. Applicants agrees to pay all attorneys fees and court costs incurred as a result of the Applicant's breach. Applicant understands that the Cooperative's monthly rates will be fixed by the Kentucky Public Service Commission and/or the Board of Directors.
3. The Applicant will cause his or her premises to be wired in accordance with wiring specifications required by the State of Kentucky and/or local codes.
4. The Applicant will comply with and be bound by all of the provisions of this agreement, the charter and by-laws of the Cooperative, and such rules, regulations, and policies as may, from time to time be adopted by the Cooperative. The Board of Directors may expel from membership and/or discontinue electric service to any member who fails or refuses to comply with any of the provisions of this agreement and/or fails or refuses to comply with the charter and by-laws of the Cooperative or its rules, regulations and policies.
5. Without being paid compensation therefore, the undersigned/applcant shall grant, transfer, convey and give to the Cooperative a perpetual easement and right privilege of free access over, across and through the land and premises of the undersigned/applcant to erect, construct, install, place, locate and build, and thereafter use, operate, inspect, repair, maintain, service, replace and move its electric distribution system, new or existing lines of any type, wires, poles, anchors or other appurtenant parts thereof. The undersign/applcant specifically grants to the Cooperative the right to connect to and hook up to any existing service and/or service line and/or service facility of any type that might be located on applicant's land for the purpose of providing and/or extending electric service of any type to another member of the Cooperative. The undersigned/applcant grants to the Cooperative the right and privilege to cut down and/or treat with herbicides any all trees and bushes which are of such height and located in such proximity to the Cooperative's distribution lines that in falling may interfere with and/or create a hazard to the operation of said lines. All service lines supplying applicant with electric energy and all switches, meters, appliances and equipment constructed or installed by the Cooperative on said property shall be the sole property of the Cooperative. The Cooperative shall have the right to remove its electric distribution system of any type and all appurtenant parts thereof upon discontinuance of service for any reason. Provided, however, upon cancellations of the contract for electric service set forth herein, the perpetual easement and right and privilege of access granted by the provisions of the paragraph shall remain in full force and effect. I hereby certify to the Cooperative that I am _____ am not the owner of the land and premises referred to herein and over which the Cooperative's electric distribution system facilities will be placed. If Applicant is not the owner of the property, the property owner is:

Name: _____
Address: _____

Subscribed and sworn to before me this 14th day of

May, 2005

Karen Lynn
NOTARY PUBLIC

My Commission expires: 10-17-05

6. Acceptance of this application by the Cooperative shall constitute an agreement between the Applicant and the Cooperative as specified in the Cooperative By-laws.

Date 5-11, 2005

Geneva Trusty
Applicant's Signature

Spouse's Signature _____

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22

REQUEST 7

RESPONSIBLE PARTY: Billy Frasure

Request 7. Refer to the Answer, Exhibit 8. Explain whether the delinquent balance referenced from Geneva Trusty's account is only for charges to Geneva Trusty's account. If the delinquent balance is just from Geneva Trusty's account, explain why the letter is addressed to Katrina Trusty.

Response 7. The \$888.74 delinquent amount shown on Answer, Exhibit 8 represents the balance transferred from Geneva Trusty's account. However, the additional amount of \$166.45 is for Katrina Trusty's account and was included in the payment arrangement offered. The letter is addressed to Katrina Trusty due to the balance being transferred to the account in Katrina Trusty's name. The letter is automatically created and printed from Clark Energy's billing software when a payment agreement is created.

CLARK ENERGY COOPERATIVE, INC.
PSC CASE NO. 2022-0298
RESPONSE TO REQUEST FOR INFORMATION

PSC'S REQUEST FOR INFORMATION DATED 10/07/22

REQUEST 8

RESPONSIBLE PARTY: Billy Frasure

Request 8. Provide all correspondence between Clark Energy and Geneva Trusty or Katrina Trusty.

Response 8. Please see attached for Katrina Trusty's July 2022 billing statement, Katrina Trusty's August 2022 billing statement and Katrina Trusty's September 2022 billing statement. Also included are disconnect notices that have been sent to Katrina Trusty. Please note that each of the disconnect notices include both the past due amount from Geneva Trusty's account and past due amounts from Katrina Trusty's account. Clark Energy is also attaching a letter that was mailed to Geneva Trusty on August 26, 2022 by Clark Energy's general counsel and a letter that is mailed to consumers when their account has been written off as uncollectible.

GRANT, ROSE & PUMPHREY

ATTORNEYS-AT-LAW

51 SOUTH MAIN STREET

WINCHESTER, KENTUCKY 40391

PHONE (859) 744-6828

FAX (859) 744-6855

OF COUNSEL

ROBERT L. ROSE

WILLIAM R. PUMPHREY

—
R. RUSSELL GRANT
(1915-1977)

BRIAN N. THOMAS
JOHN S. PUMPHREY

August 26, 2022

Geneva Trusty
5823 Furnace Road
Stanton, Kentucky 40380

Re: Clark Energy Cooperative, Inc.
Account No. [REDACTED]

Dear Ms. Trusty:

Our law firm represents Clark Energy Cooperative, Inc. regarding the balance due on your above-referenced account in the amount of \$888.74.

Unless you dispute the validity of said balance, or any portion thereof, within thirty (30) days of your receipt of this letter, it will be assumed to be the valid balance due. Should you notify us in writing within thirty (30) days after your receipt of this letter that you dispute the amount set forth herein, we will attempt to verify the debt more specifically.

If the amount is correct, please pay it within ten (10) days from the date of this letter. If for some reason you cannot pay it in full, please contact the collection officer at Clark Energy (859-744-4251 or 800-992-3269) to make satisfactory arrangements for the payment of the balance due.

It is important that you understand if legal action is taken, there will be available various avenues to satisfy any judgment rendered, including levy against bank accounts, garnishment of wages, levy and possession of motor vehicles, liens against real estate, as well as attachment of other assets.

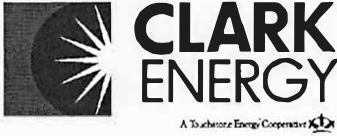
We sincerely hope legal action will not be necessary and that you will make arrangements to send payment as set forth above. Please advise if you are in the military service so that your rights in this matter can be protected according to applicable law. Your cooperation will be very much appreciated, and hopefully this matter can be resolved without further complications.

This letter is an attempt to collect a debt and any information obtained will be used for that purpose. This letter is from a debt collector.

Very truly yours,



John S. Pumphrey

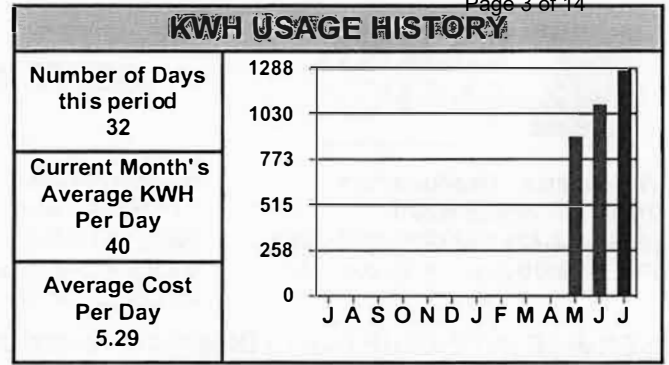


PO Box 748
 Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

2116 1 AV 0.455
 KATRINA TRUSTY
 5823 FURNACE RD
 STANTON KY 40380-9607

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Like us on Facebook and keep up-to-date with news and events at Clark Energy.

Be prepared for the "ups and downs" of your electric bill. The sign up period for Levelized Billing is now open. Call our office for additional information.

ACCOUNT NUMBER	NAME		BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB			
	KATRINA TRUSTY		07/13/2022	606-481-9376				
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE		
TRAILER		5803 FURNACE RD		2673017	0.0117070	REGULAR BILL		
SERVICE FROM	TO	NO. DAYS	METER NUMBER	READING		RATE	MULTIPLIER	KWH USAGE
06/09/2022	07/11/2022	32	96617	54194	55482	R	1.0000	1288
Activity Since Last Bill			\$ Amount	Current Bill Information				\$ Amount
PREVIOUS BALANCE			299.59	FACILITY CHARGE				18.62
THANK YOU FOR YOUR PAYMENT			-307.28	ENERGY				115.21
OTHER CHARGES/ADJUSTMENTS			0.00	(1) - OUTDOOR LIGHTING				9.66
PENALTY			7.69	FUEL ADJUSTMENT @0.0117070				15.90
PRIOR BALANCE			0.00	SCHOOL TAX				5.36
				ENVIRONMENTAL SURCHARGE @ 12.170%				19.40
				TOTAL CURRENT CHARGES				184.15
<p><u>For billing inquiries please call:</u> (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.</p>								
				Due Date	07/27/2022	Amt Due	\$184.15	
				Past Due After	07/27/2022	Gross Due	\$193.36	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

KATRINA TRUSTY
 5823 FURNACE RD
 STANTON KY 40380-0000

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2

- CHECK HERE TO INDICATE ADDRESS &/OR PHONE NUMBER CHANGE ON BACK
- CHECK HERE FOR AUTOMATIC BANK DRAFT SERVICE COMPLETE APPLICATION ON THE BACK OF THIS STUB. VOIDED CHECK MUST BE PROVIDED
- CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED.

Member Number:	
Account Number:	
Amount Due On Or Before 07/27/2022:	\$184.15
Amount Due After 07/27/2022:	\$193.36

CLARK ENERGY
 PO BOX 748
 WINCHESTER KY 40392-0748





OFFICE INFORMATION

Winchester - Headquarters
2640 Iron Works Road
(859) 744-4251 or (800) 992-3269
Hours: 8:00 a.m. - 4:30 p.m. M-F

Stanton Branch
170 Halls Lane
(606) 663-4330
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

Frenchburg Branch
28 Bible Camp Road
(606) 768-2383
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

SERVICE INTERRUPTION - Dispatchers are on duty 24 hours a day

- 1.) If you experience a power outage, please check your circuit breakers or fuses to determine if the problem is in your equipment.
- 2.) If you do not think the problem is in your equipment, check with your neighbors to see if they are experiencing an outage. This helps us determine if the problem is isolated to your location.
- 3.) To report an outage, please call (800) 992-3269.

During large outages, Clark Energy uses an automated outage reporting system to aide in service restoration. Having your phone number in our records is important as the outage system identifies your location from your phone number. Please check the phone number we have on the front of this bill for accuracy and note any change in the space provided.

GENERAL INFORMATION

KILOWATT HOUR (kWh) - Base unit of electric energy used to measure amount of electricity used. One kWh equals 1,000 watts of electricity used for one hour.

FUEL ADJUSTMENT - The fuel adjustment charge/credit is a cost recovery mechanism ordered by the Kentucky Public Service Commission, which allows monthly increases or decreases in fuel costs to be included on your bill. The charge fluctuates based upon weather, power outages or situations that impact our energy supplier's price for fuel or cost to buy power. The fuel adjustment is calculated by multiplying the kwh usage by the fuel adjustment factor.

FACILITY CHARGE - A fixed monthly charge for the cost of having electric service facilities in place and available for use.

ENVIRONMENTAL SURCHARGE - The environmental surcharge covers the costs incurred by power suppliers to meet government-mandated reductions in emission levels.

NEIGHBOR TO NEIGHBOR PROGRAM - An opportunity for members to contribute funds to provide assistance to needy Clark Energy members. The funds will be administered by Kentucky River Foothills and Gateway Community Services. You may make a donation by checking the box on the front of the stub; write in the amount of your donation and add that amount to your electric payment. You may also elect to make monthly donations; the amount you designate will appear on your electric bill and be added to your total due. If you are interested in contributing monthly, please call our office for an authorization form.

AUTOMATIC BANK DRAFT SERVICE - Clark Energy offers automatic bank draft to pay your monthly electric bill. This service will save you time, postage, check costs and trips to our office. You will have the security of knowing that your bill will always be paid on time - even when you are away from home. You will receive a monthly statement showing the amount of your bill and the draft date. The amount of your bill will be automatically deducted from your bank account on or after the due date on your bill. To enroll, fill out the authorization form on the bottom of this bill, attach a voided check and mail in with your payment. We will start your bank draft service with your next billing.

**AUTOMATIC BANK DRAFT SERVICE
AUTHORIZATION**

(Please check box on front of stub)

I hereby authorize Clark Energy to debit my bank account for payment of my monthly electric bill. This authorization will remain in effect until revoked by me or Clark Energy. (Voided check must be provided.)

Signature
(Required)

Date

Please note any changes in your mailing address and/or phone number.

New Address:		
City	State	Zip
Phone Number ()		
Signature (REQUIRED)		

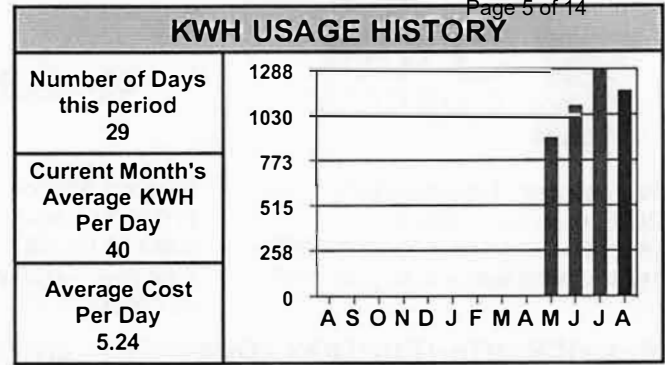


PO Box 748
 Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

2128 1 AV 0.455
 KATRINA TRUSTY
 5823 FURNACE RD
 STANTON KY 40380-9607

5 2128
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GO PAPERLESS! Ebilling is available at clarkenergy.com. Click on the "Pay Bill" link to access your account information. You can register to receive an email notification when your account bills and also have your mailed paper statement stopped.



Be prepared for the "ups and downs" of your electric bill. The sign up period for Levelized Billing is now open. Call our office for additional information.

ACCOUNT NUMBER	NAME		BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB			
	KATRINA TRUSTY		08/11/2022	606-481-9376				
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE		
TRAILER		5803 FURNACE RD		2673017	0.0094670	REGULAR BILL		
FROM	TO	NO. DAYS	METER NUMBER	READING PREVIOUS	READING PRESENT	RATE	MULTIPLIER	KWH USAGE
07/11/2022	08/09/2022	29	96617	55482	56649	R	1.0000	1167
Activity Since Last Bill			\$ Amount	Current Bill Information			\$ Amount	
PREVIOUS BALANCE			184.15	ADJUSTMENTS			888.74	
THANK YOU FOR YOUR PAYMENT			0.00	FACILITY CHARGE			18.62	
OTHER CHARGES/ADJUSTMENTS			888.74	ENERGY			104.39	
PENALTY			9.21	(1) - OUTDOOR LIGHTING			9.66	
PRIOR BALANCE			1,082.10	FUEL ADJUSTMENT @0.0094670			11.71	
UNPAID VOUCHER			193.36	SCHOOL TAX			4.85	
				ENVIRONMENTAL SURCHARGE @ 11.930%			17.22	
				TOTAL CURRENT CHARGES			166.45	
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.								
Due Date		08/27/2022	Amt Due		\$1,248.55			
Past Due After		08/27/2022	Gross Due		\$1,248.55			

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

KATRINA TRUSTY
 5823 FURNACE RD
 STANTON KY 40380-0000

Member Number:	
Account Number:	
Current Charges Due On Or Before 08/27/2022:	\$1,248.55
Amount Due After 08/27/2022:	\$1,248.55

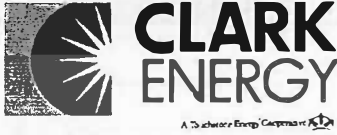
ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2

- CHECK HERE TO INDICATE ADDRESS &/OR PHONE NUMBER CHANGE ON BACK
- CHECK HERE FOR AUTOMATIC BANK DRAFT SERVICE COMPLETE APPLICATION ON THE BACK OF THIS STUB. VOIDED CHECK MUST BE PROVIDED
- CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED.

CLARK ENERGY * 2
 PO BOX 748
 WINCHESTER KY 40392-0748





OFFICE INFORMATION

Winchester - Headquarters
2640 Iron Works Road
(859) 744-4251 or (800) 992-3269
Hours: 8:00 a.m. - 4:30 p.m M-F

Stanton Branch
170 Halls Lane
(606) 663-4330
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

Frenchburg Branch
28 Bible Camp Road
(606) 768-2383
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

SERVICE INTERRUPTION - Dispatchers are on duty 24 hours a day

- 1.) If you experience a power outage, please check your circuit breakers or fuses to determine if the problem is in your equipment.
- 2.) If you do not think the problem is in your equipment, check with your neighbors to see if they are experiencing an outage. This helps us determine if the problem is isolated to your location.
- 3.) To report an outage, please call (800) 992-3269.

During large outages, Clark Energy uses an automated outage reporting system to aide in service restoration. Having your phone number in our records is important as the outage system identifies your location from your phone number. Please check the phone number we have on the front of this bill for accuracy and note any change in the space provided.

GENERAL INFORMATION

KILOWATT HOUR (kWh) - Base unit of electric energy used to measure amount of electricity used. One kWh equals 1,000 watts of electricity used for one hour.

FUEL ADJUSTMENT - The fuel adjustment charge/credit is a cost recovery mechanism ordered by the Kentucky Public Service Commission, which allows monthly increases or decreases in fuel costs to be included on your bill. The charge fluctuates based upon weather, power outages or situations that impact our energy supplier's price for fuel or cost to buy power. The fuel adjustment is calculated by multiplying the kwh usage by the fuel adjustment factor.

FACILITY CHARGE - A fixed monthly charge for the cost of having electric service facilities in place and available for use.

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AUTOMATIC BANK DRAFT SERVICE - Clark Energy offers automatic bank draft to pay your monthly electric bill. This service will save you time, postage, check costs and trips to our office. You will have the security of knowing that your bill will always be paid on time - even when you are away from home. You will receive a monthly statement showing the amount of your bill and the draft date. The amount of your bill will be automatically deducted from your bank account on or after the due date on your bill. To enroll, fill out the authorization form on the bottom of this bill, attach a voided check and mail in with your payment. We will start your bank draft service with your next billing.

AUTOMATIC BANK DRAFT SERVICE AUTHORIZATION	
(Please check box on front of stub)	
I hereby authorize Clark Energy to debit my bank account for payment of my monthly electric bill. This authorization will remain in effect until revoked by me or Clark Energy. (Voided check must be provided.)	
Signature (Required)	Date

Please note any changes in your mailing address and/or phone number.

New Address:		
City	State	Zip
Phone Number		
()		
Signature (REQUIRED)		

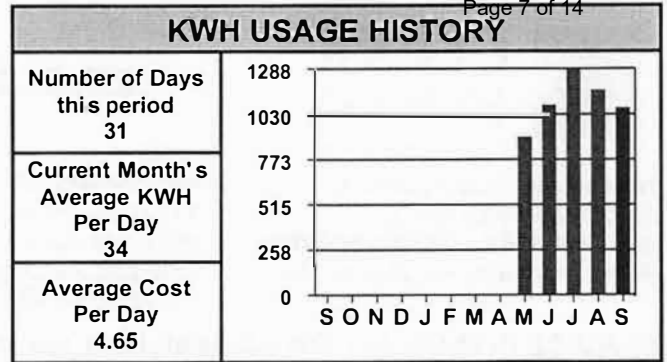


PO Box 748
 Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

2138 1 AV 0.455
 KATRINA TRUSTY
 5823 FURNACE RD
 STANTON KY 40380-9607

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GO PAPERLESS! Ebilling is available at clarkenergy.com. Click on the "Pay Bill" link to access your account information. You can register to receive an email notification when your account bills and also have your mailed paper statement stopped.

CLARK ENERGY WANTS TO KEEP YOU INFORMED. PLEASE MAKE SURE WE HAVE UPDATED INFORMATION ON YOUR ACCOUNT, INCLUDING YOUR MAILING ADDRESS, PHONE NUMBER AND EMAIL ADDRESS.



ACCOUNT NUMBER	NAME		BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB			
	KATRINA TRUSTY		09/13/2022	606-481-9376				
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE		
TRAILER		5803 FURNACE RD		2673017	0.0142300	REGULAR BILL		
SERVICE FROM	TO	NO. DAYS	METER NUMBER	READING PREVIOUS	PRESENT	RATE	MULTIPLIER	KWH USAGE
08/09/2022	09/09/2022	31	96617	56649	57717	R	1.0000	1068
Activity Since Last Bill			\$ Amount	Current Bill Information				\$ Amount
PREVIOUS BALANCE			1,248.55	FACILITY CHARGE				18.62
THANK YOU FOR YOUR PAYMENT			-359.81	ENERGY				95.53
OTHER CHARGES/ADJUSTMENTS			0.00	(1) - OUTDOOR LIGHTING				9.66
PRIOR BALANCE			888.74	FUEL ADJUSTMENT @0.0142300				16.20
				SCHOOL TAX				4.62
				ENVIRONMENTAL SURCHARGE @ 9.940%				13.92
				TOTAL CURRENT CHARGES				158.55
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.								
Due Date		09/27/2022	Amt Due		\$1,047.29			
Past Due After		09/27/2022	Gross Due		\$1,047.29			

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

KATRINA TRUSTY
 5823 FURNACE RD
 STANTON KY 40380-0000

Member Number:	
Account Number:	
Current Charges Due On Or Before 09/27/2022:	\$1,047.29
Amount Due After 09/27/2022:	\$1,047.29

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2

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 - CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE
- PLEASE INDICATE AMOUNT BEING DONATED.

CLARK ENERGY * 2
 PO BOX 748
 WINCHESTER KY 40392-0748





OFFICE INFORMATION

Winchester - Headquarters
2640 Iron Works Road
(859) 744-4251 or (800) 992-3269
Hours: 8:00 a.m. - 4:30 p.m M-F

Stanton Branch
170 Halls Lane
(606) 663-4330
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

Frenchburg Branch
28 Bible Camp Road
(606) 768-2383
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

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- 3.) To report an outage, please call (800) 992-3269.

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**AUTOMATIC BANK DRAFT SERVICE
AUTHORIZATION**

(Please check box on front of stub)

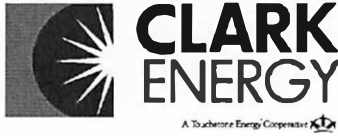
I hereby authorize Clark Energy to debit my bank account for payment of my monthly electric bill. This authorization will remain in effect until revoked by me or Clark Energy. (Voided check must be provided.)

Signature
(Required)

Date

Please note any changes in your mailing address and/or phone number.

New Address:		
City	State	Zip
Phone Number ()		
Signature (REQUIRED)		



PO Box 748
Winchester, KY 40392

NOTICE OF OVERDUE ACCOUNT

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

Account Number	[REDACTED]
Service Address	5803 FURNACE RD
Billing Date	07/13/2022
Notice Date	07/28/2022
Final Payment Date	08/12/2022
AMOUNT DUE:	\$193.36

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KATRINA TRUSTY
5823 FURNACE RD
STANTON KY 40380-9607

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C-2



DISCONNECT NOTICE

According to our records, your electric account has an unpaid balance. The amount due includes a 5% late fee that is assessed to all delinquent accounts.

The balance due **must be received in our office** on or before the final payment date to avoid disconnection of your service. If your service is disconnected you will be charged a service charge. Clark Energy does not reconnect service that has been turned off for non-payment after business hours. Please see the back of this form for additional information.

If you feel you have received this notice in error, or if you have any questions, please call our office and speak with a customer service representative.

If this bill is not paid or you have not contacted the Cooperative on or before the final payment date indicated, your electric service will be disconnected without further notice.

Clark Energy does not collect payments in the field. Payments can be made at www.clarkenergy.com or by phone, (877) 562-5469.

Please detach and return bottom portion with payment



PO Box 748
Winchester, KY 40392

DISCONNECT NOTICE

Account Number	Member Number	Date of Notice	Final Payment Date	Amount Due
[REDACTED]	[REDACTED]	07/28/2022	08/12/2022	\$193.36

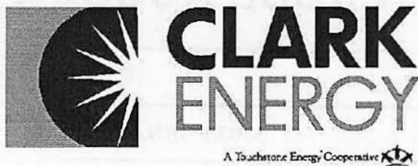
KATRINA TRUSTY
5823 FURNACE RD
STANTON KY 40380-0000

Send Payment To:

CLARK ENERGY
PO BOX 748
WINCHESTER KY 40392-0748

02





OFFICE INFORMATION

Winchester - Headquarters
2640 Iron Works Road
(859) 744-4251 or (800) 992-3269
Hours: 8:00 a.m. - 4:30 p.m. M-F

Stanton Branch
170 Halls Lane
(606) 663-4330
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

Frenchburg Branch
28 Bible Camp Road
(606) 768-2383
8:00 a.m. - 4:30 p.m. M-F
CLOSED 12:00 - 1:00 for lunch

Additional Information:

You have the right to protest the discontinuance of your service by contacting the cooperative at the address and/or phone number(s) listed above, during business hours, 8:00 a.m. until 4:30 p.m., Monday through Friday.

Your termination date will not be affected by the receipt of any subsequent bill.

If you are unable to pay this bill by the final payment date you may be able to receive aid under local, state or federal programs. You may contact the Department for Social Insurance of the Cabinet for Health and Family Services, Department of Human Resources, Ombudsman, toll free, 1-800-372-2973 or the local agency that serves your county:

County	Agency	Phone
Clark	KY River Foothills	(859) 744-3235
Estill	KY River Foothills	(606) 723-4492
Madison	KY River Foothills	(859) 623-6514
Powell	KY River Foothills	(606) 663-2659
Bath, Menifee, Montgomery, Morgan, and Rowan	Gateway Community Services	(606) 743-3133
Bourbon	Community Action Council	(859) 987-5277
Fayette	Community Action Council	(859) 233-4600

Payment Information:

Payments can be made at the Clark Energy offices listed above; night deposit boxes are located at each office.

Payments can be made online at www.clarkenergy.com; all major debit and credit cards are accepted.

PAYMENTS MUST BE MADE ON OR BEFORE THE FINAL PAYMENT DATE.

If your service is disconnected for non-payment you will have to pay your account balance in addition to a reconnect fee. You may also be required to increase your security deposit, or if you do not have a deposit, you may be required to pay one.

NNNN
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CLARK ENERGY
A Trachere Energy Cooperative

PO Box 748
Winchester, KY 40392

NOTICE OF OVERDUE ACCOUNT

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

601 1 AV 0.455
KATRINA TRUSTY
5823 FURNACE RD
STANTON KY 40380-9607

5 601
C-1

Account Number	[REDACTED]
Service Address	5803 FURNACE RD
Billing Date	08/11/2022
Notice Date	08/29/2022
Final Payment Date	09/09/2022
AMOUNT DUE:	\$1055.19



DISCONNECT NOTICE

According to our records, your electric account has an unpaid balance. The amount due includes a 5% late fee that is assessed to all delinquent accounts.

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Please detach and return bottom portion with payment



CLARK ENERGY
A Trachere Energy Cooperative

PO Box 748
Winchester, KY 40392

DISCONNECT NOTICE

Account Number	Member Number	Date of Notice	Final Payment Date	Amount Due
[REDACTED]	[REDACTED]	08/29/2022	09/09/2022	\$1055.19

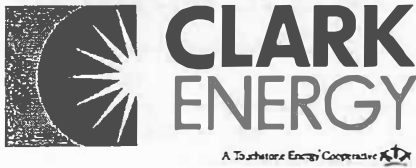
KATRINA TRUSTY
5823 FURNACE RD
STANTON KY 40380-0000

Send Payment To:

CLARK ENERGY
PO BOX 748
WINCHESTER KY 40392-0748

02





OFFICE INFORMATION

Winchester - Headquarters
2640 Iron Works Road
(859) 744-4251 or (800) 992-3269
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CLOSED 12:00 - 1:00 for lunch

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(606) 768-2383
8:00 a.m. - 4:30 p.m. M-F
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Bourbon	Community Action Council	(859) 987-5277
Fayette	Community Action Council	(859) 233-4600

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0001978311



CLARK ENERGY
A Winchester Energy Cooperative

PO Box 748
Winchester, KY 40392

NOTICE OF OVERDUE ACCOUNT

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

651 1 AV 0.455
KATRINA TRUSTY
5823 FURNACE RD
STANTON KY 40380-9607

5 651
C-2

Account Number	[REDACTED]
Service Address	5803 FURNACE RD
Billing Date	09/13/2022
Notice Date	09/28/2022
Final Payment Date	10/10/2022
AMOUNT DUE:	\$1055.22



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Please detach and return bottom portion with payment



CLARK ENERGY
A Winchester Energy Cooperative

PO Box 748
Winchester, KY 40392

DISCONNECT NOTICE

Account Number	Member Number	Date of Notice	Final Payment Date	Amount Due
[REDACTED]	[REDACTED]	09/28/2022	10/10/2022	\$1055.22

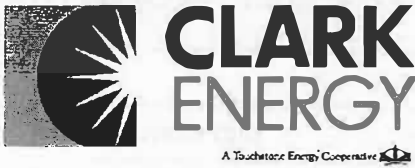
KATRINA TRUSTY
5823 FURNACE RD
STANTON KY 40380-0000

Send Payment To:

CLARK ENERGY
PO BOX 748
WINCHESTER KY 40392-0748

02





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CLOSED 12:00 - 1:00 for lunch

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