

Michael E. Hornung

Manager, Pricing/Tariffs
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VIA ELECTRONIC FILING

Ms. Linda Bridwell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40601-8294

RECEIVED
NOV 01 2022
PUBLIC SERVICE
COMMISSION

November 1, 2022

Re: Tavonna Latrease Johnson v. Louisville Gas and Electric Company
Case No. 2022-00202

Dear Ms. Bridwell:

In accordance with the Commission's order dated October 12, 2022, in the above-referenced case, Louisville Gas and Electric Company ("LG&E") hereby tenders copies of Complainant Tavonna Johnson's bills from January 2022 through June 2022. As LG&E understands Ms. Johnson's complaint, some portion of the final bill, which is for the time period from March 11 to April 5, is in dispute.

On March 21, 2022, Ms. Johnson called in to advise that she wanted the service for the premise in question turned off on April 4, 2022. The LG&E representative advised Ms. Johnson that we would need to have clear access to the meter to perform the turn-off request and obtain the final reading for last bill. On April 1, Ms. Johnson called back to reschedule the turn-off to April 6. LG&E rescheduled it accordingly.

On April 6, 2022, LG&E was unable to access the meter due to a locked gate. LG&E's billing system calculated an estimated final read, reflected on the final bill dated May 2, 2022. The amount due for the time period of March 11-April 5 was \$166.45.

On May 5, 2022, Ms. Johnson called to inquire about the final bill and to request an adjustment. After speaking to a supervisor the following day, the supervisor agreed to adjust the final bill based on the last actual reading that had taken place. The most recent actual meter read for the premises occurred on May 6, 2022. LG&E's billing department then used a prorated daily amount to recalculate Ms. Johnson's final bill, which resulted in a reduction of \$10.57. LG&E issued the corrected bill for \$155.88 on May 10, 2022.

Please contact me if you have any questions concerning these documents.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael E. Hornung', is written over a light blue horizontal line.

Michael E. Hornung



a PPL company

BILLING SUMMARY

| | |
|--|-----------------|
| Previous Balance | 74.31 |
| Payment(s) Received | 0.00 |
| Balance as of 12/8/21 | \$74.31 |
| Current Electric Charges | 245.29 |
| Total Current Charges as of 12/8/21 | \$245.29 |
| Other Charges (See Other Charges on back) | 2.23 |
| Total Amount Due | \$321.83 |

This bill includes an estimated meter reading.

Mailed 12/9/21 for Account # [REDACTED]

AMOUNT DUE
\$321.83

DUE DATE
1/5/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: TAVONNA JOHNSON

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center: 820 W. Broadway
Louisville, KY 40202

M-F, 9am-5pm ET

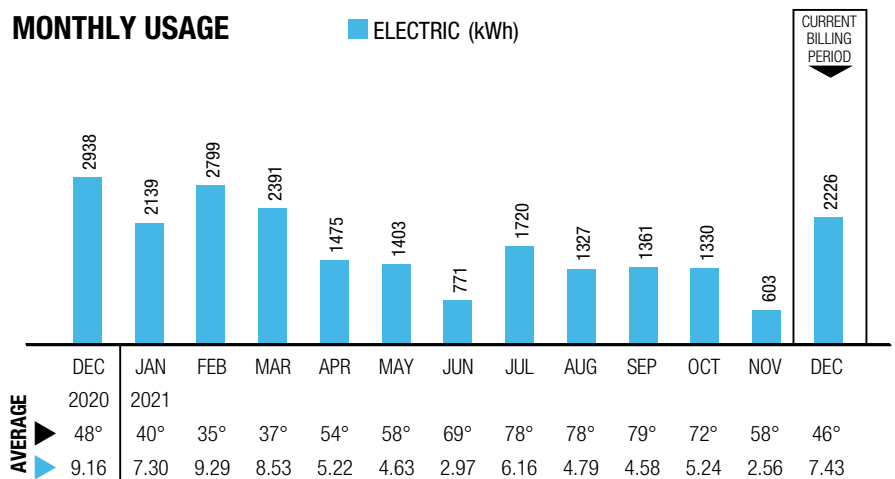
Next read will occur 1/6/22 - 1/10/22 (Meter Read Portion 05)

BILLING PERIOD AT-A-GLANCE

| | THIS YEAR | LAST YEAR |
|--------------------------------------|---------------|---------------|
| Average Temperature | 46° | 48° |
| Number of Days Billed | 33 | 33 |
| Avg. Electric Charges per Day | \$7.43 | \$9.16 |
| Avg. Electric Usage per Day (kWh) | 67.45 | 89.03 |

MONTHLY USAGE

ELECTRIC (kWh)



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 1/5/22 **\$321.83**

After Due Date, Pay this Amount: **\$329.19**

Winterhelp Donation:

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]

#114202912 1#

TAVONNA JOHNSON
ERIC D JOHNSON



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211



CURRENT USAGE**ELECTRIC**

| Meter Reading Information | | Meter # [REDACTED] |
|--------------------------------------|--|--------------------|
| Estimated (E) kWh Reading on 12/8/21 | | 30322 |
| Verified (V) kWh Reading on 11/5/21 | | 28096 |
| Current kWh Usage | | 2226 |
| Meter Multiplier | | 1 |
| Metered kWh Usage | | 2226 |

CURRENT CHARGES**ELECTRIC****Rate: Residential Electric Service**

| | |
|--|-----------------|
| Basic Service Charge (\$0.45 x 33 Days) | 14.85 |
| Energy Charge (\$0.10082 x 1,968 kWh) | 198.41 |
| Energy Charge (\$0.10172 x 258 kWh) | 26.24 |
| Electric DSM (\$0.00137 x 2,226 kWh) | 3.05 |
| Electric Fuel Adjustment (\$0.00213 x 2,226 kWh) | 4.74 |
| Economic Relief Surcredit (\$-0.00343 x 2,226 kWh) | -7.64 |
| Environmental Surcharge (2.230% x \$239.65) | 5.34 |
| Home Energy Assistance Fund Charge | 0.30 |
| Total Charges | \$245.29 |

Other Charges

| | |
|--------------------------------|---------------|
| Late Payment Charge | 2.23 |
| Total Other Charges Due | \$2.23 |

BILLING INFORMATION**Late Payment Charge**

Late Charge to be Assessed After Due Date \$7.36

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

**HELP YOUR NEIGHBORS
STAY WARM**



LG&E matches customers' donations to
Community Winterhelp. Make your donation TODAY!

lge-ku.com

OFFICE USE ONLY:
MRU05835051, G000000
P74.31
PF:Y eB:P



a PPL company

BILLING SUMMARY

| | |
|--|-----------------|
| Previous Balance | 321.83 |
| Payment(s) Received | -321.83 |
| Balance as of 1/10/22 | \$0.00 |
| Current Electric Charges | 174.15 |
| Total Current Charges as of 1/10/22 | \$174.15 |
| Total Amount Due | \$174.15 |

Mailed 1/11/22 for Account # [REDACTED]

AMOUNT DUE

\$174.15

DUE DATE

2/3/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: TAVONNA JOHNSON

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center: 820 W. Broadway
Louisville, KY 40202

M-F, 9am-5pm ET

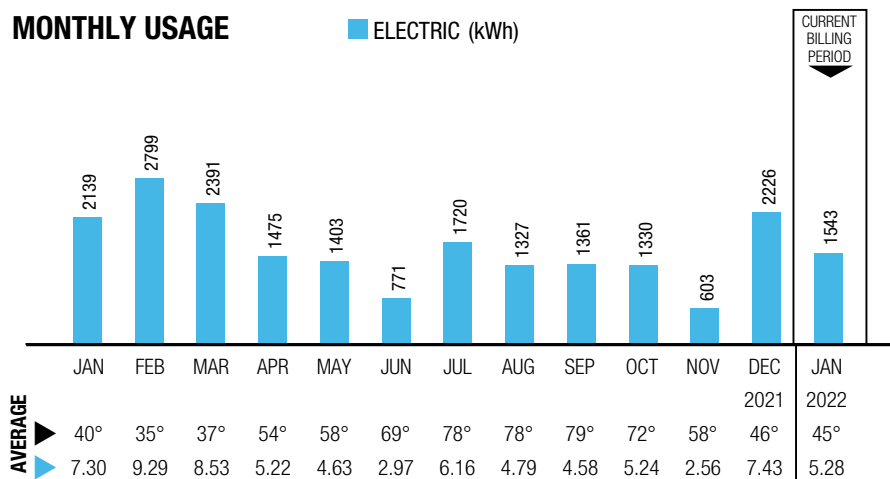
Next read will occur 2/4/22 - 2/8/22 (Meter Read Portion 05)

BILLING PERIOD AT-A-GLANCE

| | THIS YEAR | LAST YEAR |
|--------------------------------------|---------------|---------------|
| Average Temperature | 45° | 40° |
| Number of Days Billed | 33 | 31 |
| Avg. Electric Charges per Day | \$5.28 | \$7.30 |
| Avg. Electric Usage per Day (kWh) | 46.76 | 69.00 |

MONTHLY USAGE

■ ELECTRIC (kWh)



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 2/3/22 **\$174.15**

After Due Date, Pay this Amount: \$179.37

Winterhelp Donation:

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON

[REDACTED]
[REDACTED]

CURRENT USAGE**ELECTRIC**

| Meter Reading Information | | Meter # [REDACTED] |
|--------------------------------------|--|--------------------|
| Actual (R) kWh Reading on 1/10/22 | | 31865 |
| Estimated (E) kWh Reading on 12/8/21 | | 30322 |
| Current kWh Usage | | 1543 |
| Meter Multiplier | | 1 |
| Metered kWh Usage | | 1543 |

CURRENT CHARGES**ELECTRIC****Rate: Residential Electric Service**

| | |
|--|-----------------|
| Basic Service Charge (\$0.45 x 33 Days) | 14.85 |
| Energy Charge (\$0.10092 x 1,543 kWh) | 155.72 |
| Electric DSM (\$0.00137 x 927 kWh) | 1.27 |
| Electric DSM (\$0.00139 x 616 kWh) | 0.86 |
| Electric Fuel Adjustment (\$0.00190 x 1,543 kWh) | 2.93 |
| Economic Relief Surcredit (\$-0.00343 x 1,543 kWh) | -5.29 |
| Environmental Surcharge (2.060% x \$170.34) | 3.51 |
| Home Energy Assistance Fund Charge | 0.30 |
| Total Charges | \$174.15 |

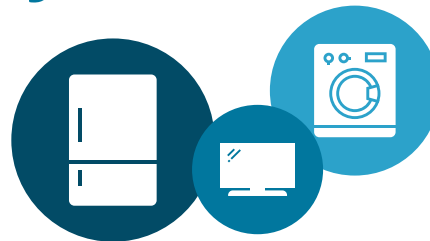
BILLING INFORMATION**Late Payment Charge**

Late Charge to be Assessed After Due Date \$5.22

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

Empowering you to save



Our online Marketplace lets you compare costs and long-term energy savings on 10,000+ appliances and electronics all in one place.

lge-ku.com/marketplace

OFFICE USE ONLY:

MRU05835051, G000000

P321.83

PF:Y eB:P



a PPL company

BILLING SUMMARY

| | |
|---|-----------------|
| Previous Balance | 174.15 |
| Payment(s) Received | -174.15 |
| Balance as of 2/8/22 | \$0.00 |
| Current Electric Charges | 282.40 |
| Total Current Charges as of 2/8/22 | \$282.40 |
| Other Charges (See Other Charges on back) | -0.20 |
| Total Amount Due | \$282.20 |

Mailed 2/9/22 for Account # [REDACTED]

AMOUNT DUE
\$282.20

DUE DATE
3/4/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: **TAVONNA JOHNSON**

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center: 820 W. Broadway
Louisville, KY 40202

M-F, 9am-5pm ET

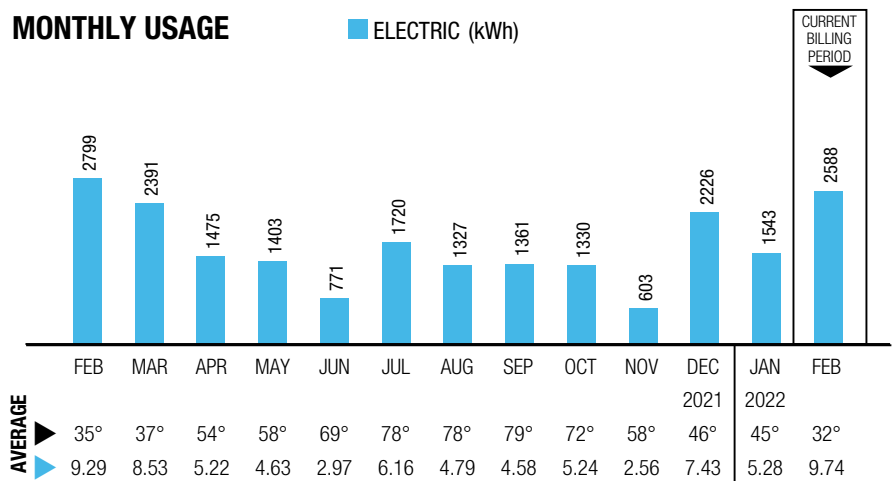
Next read will occur 3/8/22 - 3/10/22 (Meter Read Portion 05)

BILLING PERIOD AT-A-GLANCE

| | THIS YEAR | LAST YEAR |
|--------------------------------------|---------------|---------------|
| Average Temperature | 32° | 35° |
| Number of Days Billed | 29 | 31 |
| Avg. Electric Charges per Day | \$9.74 | \$9.29 |
| Avg. Electric Usage per Day (kWh) | 89.24 | 90.29 |

MONTHLY USAGE

ELECTRIC (kWh)



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 3/4/22 **\$282.20**

After Due Date, Pay this Amount: **\$290.67**

Winterhelp Donation:

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON

[REDACTED]

CURRENT USAGE**ELECTRIC**

| Meter Reading Information | | Meter # [REDACTED] |
|-----------------------------------|--|--------------------|
| Actual (R) kWh Reading on 2/8/22 | | 34453 |
| Actual (R) kWh Reading on 1/10/22 | | 31865 |
| Current kWh Usage | | 2588 |
| Meter Multiplier | | 1 |
| Metered kWh Usage | | 2588 |

CURRENT CHARGES**ELECTRIC****Rate: Residential Electric Service**

| | |
|--|-----------------|
| Basic Service Charge (\$0.45 x 29 Days) | 13.05 |
| Energy Charge (\$0.10092 x 2,588 kWh) | 261.18 |
| Electric DSM (\$0.00139 x 2,588 kWh) | 3.60 |
| Electric Fuel Adjustment (\$0.00311 x 2,588 kWh) | 8.05 |
| Economic Relief Surcredit (\$-0.00343 x 2,588 kWh) | -8.88 |
| Environmental Surcharge (1.840% x \$277.00) | 5.10 |
| Home Energy Assistance Fund Charge | 0.30 |
| Total Charges | \$282.40 |

Other Charges

| | |
|--------------------------------|----------------|
| Interim Bill Correct Elec | -0.20 |
| Total Other Charges Due | -\$0.20 |

BILLING INFORMATION**Late Payment Charge**

Late Charge to be Assessed After Due Date \$8.47

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.



Simplify your life

OFFICE USE ONLY:
MRU05835051, G000000
P174.15
PF:Y eB:P

Who needs more paper? Simplify your life with our convenient paperless billing option. You'll receive your utility bill through a safe and secure email every month.

lge-ku.com/paperless



Mailed **3/8/22** for Account # [REDACTED]

DELINQUENT AMOUNT DUE

\$207.67

FINAL PAY DATE

3/18/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: **TAVONNA JOHNSON**

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center:

820 W. Broadway
Louisville, KY 40202
M-F, 9am-5pm ET

DISCONNECTION NOTICE

Your account is past due. If the **Delinquent Amount Due** is not received by the **Final Pay Date**, your service will be subject to disconnection.

Reconnection: Your service will be reconnected within 24 hours after verification of full payment of the Delinquent Amount Due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection.

Unauthorized reconnection of service is punishable by law.



CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at 800-372-2973 for information about the availability of local, state or federal programs for assistance.

If you need financial assistance during the heating season, please contact one of the **Community Assistance Agencies** near you, listed on the back of this notice.



PAYMENT OPTIONS

Full payment of the delinquent amount due can be made:

- Call **502-589-1444** and press **1-2-3**. Payment can be made 24 hours a day with credit card, debit card or electronic check (\$2.00 fee for phone payments).
- Visit **lge-ku.com**. Payment can be made 24 hours a day with electronic check (no fee), credit card or debit card (\$2.00 fee).
- **Authorized Payment Agent locations:** Please present this bill at the time of payment. Please visit lge-ku.com/locations to find an authorized payment agent location near you. If services are disconnected, please call **502-589-1444** once payment is made to have services restored.
- LG&E Customer Service Walk-in Center.

The Final Pay Date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at **502-589-1444**.

Delinquent Amount Due **3/18/22** **\$207.67**

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON





CUSTOMER ASSISTANCE (Continued)

FernCreek/Highview United Ministries

9300 Beulah Church Road
Louisville, KY 40291
(502) 762-9611

Central Jefferson County

Office of Resilience and Community Services

LiHEAP Season 502-991-8391 Off Season (502) 574-1157
www.louisvilleky.cascheduler.com



a PPL company

BILLING SUMMARY

| | |
|--|-----------------|
| Previous Balance | 282.20 |
| Payment(s) Received | -83.00 |
| Balance as of 3/10/22 | \$199.20 |
| Current Electric Charges | 128.19 |
| Total Current Charges as of 3/10/22 | \$128.19 |
| Other Charges (See Other Charges on back) | 8.47 |
| Total Amount Due | \$335.86 |

Past due balance subject to disconnection.

Mailed 3/11/22 for Account # [REDACTED]

AMOUNT DUE
\$335.86

DUE DATE
4/4/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: TAVONNA JOHNSON

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center: 820 W. Broadway
Louisville, KY 40202

M-F, 9am-5pm ET

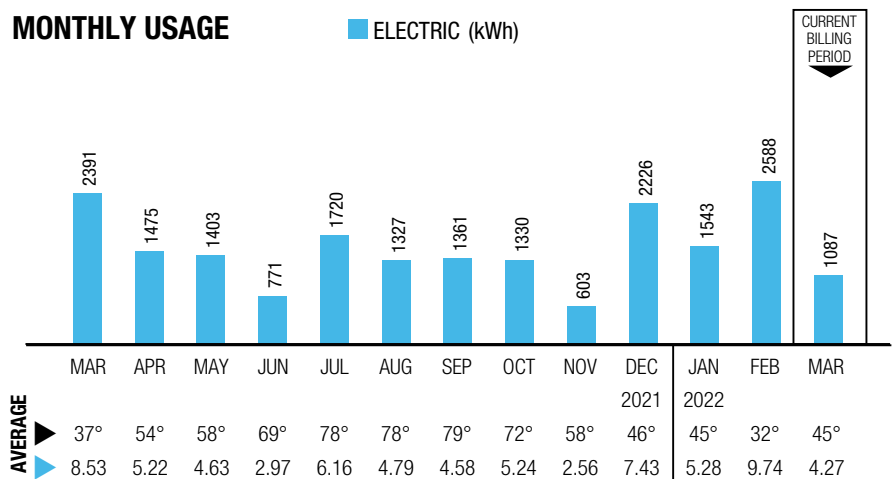
Next read will occur 4/6/22 - 4/8/22 (Meter Read Portion 05)

BILLING PERIOD AT-A-GLANCE

| | THIS YEAR | LAST YEAR |
|--------------------------------------|---------------|---------------|
| Average Temperature | 45° | 37° |
| Number of Days Billed | 30 | 29 |
| Avg. Electric Charges per Day | \$4.27 | \$8.53 |
| Avg. Electric Usage per Day (kWh) | 36.23 | 82.45 |

MONTHLY USAGE

ELECTRIC (kWh)



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 4/4/22 **\$335.86**

After Due Date, Pay this Amount: **\$339.71**

Winterhelp Donation:

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON



CURRENT USAGE**ELECTRIC**

| Meter Reading Information | | Meter # [REDACTED] |
|-----------------------------------|--|--------------------|
| Actual (R) kWh Reading on 3/10/22 | | 35540 |
| Actual (R) kWh Reading on 2/8/22 | | 34453 |
| Current kWh Usage | | 1087 |
| Meter Multiplier | | 1 |
| Metered kWh Usage | | 1087 |

CURRENT CHARGES**ELECTRIC****Rate: Residential Electric Service**

| | |
|--|-----------------|
| Basic Service Charge (\$0.45 x 30 Days) | 13.50 |
| Energy Charge (\$0.10092 x 1,087 kWh) | 109.70 |
| Electric DSM (\$0.00139 x 1,087 kWh) | 1.51 |
| Electric Fuel Adjustment (\$0.00402 x 1,087 kWh) | 4.37 |
| Economic Relief Surcredit (\$-0.00343 x 1,087 kWh) | -3.73 |
| Environmental Surcharge (2.030% x \$125.35) | 2.54 |
| Home Energy Assistance Fund Charge | 0.30 |
| Total Charges | \$128.19 |

Other Charges

| | |
|--------------------------------|---------------|
| Late Payment Charge | 8.47 |
| Total Other Charges Due | \$8.47 |

BILLING INFORMATION**Late Payment Charge**

Late Charge to be Assessed After Due Date \$3.85

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

IMPORTANT INFORMATION**Past Due Balance Subject to Disconnection**

The due date shown on this statement only applies to the current charges. The payment due date shown on your Disconnection Notice has not been extended. If the amount due on your Disconnection Notice has not been paid, your service is subject to disconnection. If you need assistance, please call Customer Service at the number on the front of your bill to speak with one of our representatives.

Set it and never forget it



OFFICE USE ONLY:
MRU05835051, G000000
P282.20
PF:Y eB:P

My Notifications gives you the option of receiving timely notifications about your monthly utility bill by email, text, and/or voice call.

lge-ku.com/notifications



Mailed **4/6/22** for Account # [REDACTED]

DELINQUENT AMOUNT DUE

\$115.86

FINAL PAY DATE

4/18/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: **TAVONNA JOHNSON**

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center:

820 W. Broadway
Louisville, KY 40202
M-F, 9am-5pm ET

DISCONNECTION NOTICE

Your account is past due. If the **Delinquent Amount Due** is not received by the **Final Pay Date**, your service will be subject to disconnection.

Reconnection: Your service will be reconnected within 24 hours after verification of full payment of the Delinquent Amount Due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection.

Unauthorized reconnection of service is punishable by law.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at 800-372-2973 for information about the availability of local, state or federal programs for assistance.

If you need financial assistance during the heating season, please contact one of the **Community Assistance Agencies** near you, listed on the back of this notice.



PAYMENT OPTIONS

Full payment of the delinquent amount due can be made:

- Call **502-589-1444** and press **1-2-3**. Payment can be made 24 hours a day with credit card, debit card or electronic check (\$2.00 fee for phone payments).
- Visit **lge-ku.com**. Payment can be made 24 hours a day with electronic check (no fee), credit card or debit card (\$2.00 fee).
- **Authorized Payment Agent locations:** Please present this bill at the time of payment. Please visit lge-ku.com/locations to find an authorized payment agent location near you. If services are disconnected, please call **502-589-1444** once payment is made to have services restored.
- LG&E Customer Service Walk-in Center.

The Final Pay Date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at **502-589-1444**.

Delinquent Amount Due **4/18/22** **\$115.86**

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON





CUSTOMER ASSISTANCE (Continued)

Eastern Area Community Ministries

9104 Westport Road
Louisville, KY 40242
(502) 426-2824

Central Jefferson County

Office of Resilience and Community Services

LiHEAP Season 502-991-8391 Off Season (502) 574-1157
www.louisvilleky.cascheduler.com



a PPL company

BILLING SUMMARY

| | |
|--|-----------------|
| Previous Balance | 335.86 |
| Payment(s) Received | -335.86 |
| Balance as of 4/29/22 | \$0.00 |
| Current Electric Charges | 166.45 |
| Total Current Charges as of 4/29/22 | \$166.45 |
| Total Amount Due | \$166.45 |

This is a final bill.

This bill includes an estimated meter reading.

Mailed **5/2/22** for Account # [REDACTED]

AMOUNT DUE
\$166.45

DUE DATE
5/23/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: TAVONNA JOHNSON

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center: 820 W. Broadway

Louisville, KY 40202

M-F, 9am-5pm ET

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due **5/23/22** **\$166.45**

After Due Date, Pay this Amount: \$166.45

Winterhelp Donation:

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON



CURRENT USAGE**ELECTRIC**

| Meter Reading Information | | Meter # [REDACTED] |
|-------------------------------------|--|--------------------|
| Estimated (E) kWh Reading on 4/5/22 | | 37014 |
| Actual (R) kWh Reading on 3/10/22 | | 35540 |
| Current kWh Usage | | 1474 |
| Meter Multiplier | | 1 |
| Metered kWh Usage | | 1474 |

CURRENT CHARGES**ELECTRIC****Rate: Residential Electric Service**

| | |
|--|-----------------|
| Basic Service Charge (\$0.45 x 26 Days) | 11.70 |
| Energy Charge (\$0.10092 x 1,474 kWh) | 148.76 |
| Electric DSM (\$0.00139 x 1,181 kWh) | 1.64 |
| Electric DSM (\$0.00137 x 293 kWh) | 0.40 |
| Electric Fuel Adjustment (\$0.00346 x 1,474 kWh) | 5.10 |
| Economic Relief Surcredit (\$-0.00343 x 1,474 kWh) | -5.06 |
| Environmental Surcharge (2.220% x \$162.54) | 3.61 |
| Home Energy Assistance Fund Charge | 0.30 |
| Total Charges | \$166.45 |

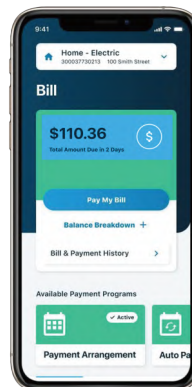
BILLING INFORMATION**Rate Schedules**

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

IMPORTANT INFORMATION**Final Bill**

This bill is a final bill for this account. If this final bill shows a credit balance that you have not directed us to apply to another account or you have not provided us with a forwarding address, please contact our Customer Service Department. Due to processing costs, refunds for credit balances less than \$1 will only be refunded upon request.

Account access on-the-go



Our powerful mobile app helps you view and pay your bill, track and report power outages – and more!

lge-ku.com/app



OFFICE USE ONLY:
MRU05835051, G000000
P335.86
PF:Y eB:P



a PPL company

BILLING SUMMARY

| | |
|---|-----------------|
| Previous Balance | 335.86 |
| Payment(s) Received | -335.86 |
| Balance as of 5/9/22 | \$0.00 |
| Current Electric Charges | 155.88 |
| Total Current Charges as of 5/9/22 | \$155.88 |
| Total Amount Due | \$155.88 |

This is a corrected final bill.

This bill includes an estimated meter reading.

Mailed **5/10/22** for Account # [REDACTED]

AMOUNT DUE
\$155.88

DUE DATE
6/2/22

Online or phone payments made before 7 pm ET will be posted same day

Account Name: **TAVONNA JOHNSON**

Service Address: [REDACTED]

Online Payments: lge-ku.com

Telephone Payments: (502) 589-1444, press 1-2-3
24 hours a day; \$2.00 fee

Customer Service: (502) 589-1444

M-F, 7am-7pm ET

Walk-in Center: 820 W. Broadway

Louisville, KY 40202

M-F, 9am-5pm ET

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due **6/2/22** **\$155.88**

After Due Date, Pay this Amount: **\$155.88**

Winterhelp Donation:

Total Amount Enclosed:

Account # [REDACTED]

Service Address: [REDACTED]



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

TAVONNA JOHNSON
ERIC D JOHNSON



CURRENT USAGE**ELECTRIC**

| Meter Reading Information | | Meter # [REDACTED] |
|-------------------------------------|--|--------------------|
| Estimated (E) kWh Reading on 4/5/22 | | 36913 |
| Actual (R) kWh Reading on 3/10/22 | | 35540 |
| Current kWh Usage | | 1373 |
| Meter Multiplier | | 1 |
| Metered kWh Usage | | 1373 |

CURRENT CHARGES**ELECTRIC****Rate: Residential Electric Service**

| | |
|--|-----------------|
| Basic Service Charge (\$0.45 x 26 Days) | 11.70 |
| Energy Charge (\$0.10092 x 1,373 kWh) | 138.56 |
| Electric DSM (\$0.00139 x 1,100 kWh) | 1.53 |
| Electric DSM (\$0.00137 x 273 kWh) | 0.37 |
| Electric Fuel Adjustment (\$0.00346 x 1,373 kWh) | 4.75 |
| Economic Relief Surcredit (\$-0.00343 x 1,373 kWh) | -4.71 |
| Environmental Surcharge (2.220% x \$152.20) | 3.38 |
| Home Energy Assistance Fund Charge | 0.30 |
| Total Charges | \$155.88 |

BILLING INFORMATION**Corrected Bill**

After preparing your original bill, we discovered an error. We have made the necessary changes to correct the bill. Please accept our apologies for any confusion or inconvenience this may have caused. Contact our Customer Service Department if you have any questions.

Rate Schedules

For a copy of your rate schedule, visit lge-ku.com/rates or call our Customer Service Department.

IMPORTANT INFORMATION**Final Bill**

This bill is a final bill for this account. If this final bill shows a credit balance that you have not directed us to apply to another account or you have not provided us with a forwarding address, please contact our Customer Service Department. Due to processing costs, refunds for credit balances less than \$1 will only be refunded upon request.

Never miss a payment



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With our Auto Pay recurring payment option, your payment will be automatically deducted from your bank account each month, and you'll never pay a late fee. Sign up for Auto Pay today.

lge-ku.com/auto-pay