COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

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ELECTRONIC APPLICATION OF SOUTHERN)	CASE NO.
WATER AND SEWER DISTRICT FOR AN)	2022-00099
ALTERNATIVE RATE ADJUSTMENT)	

NOTICE OF FILING

Notice is given to all parties that the following materials have been filed into the record of this proceeding:

- The digital video recording of the evidentiary hearing conducted on November 9, 2022 in this proceeding;
- Certification of the accuracy and correctness of the digital video recording;
- A written log listing, inter alia, the date and time of where each witness' testimony begins and ends on the digital video recording of the evidentiary hearing conducted on November 9, 2022.

A copy of this Notice, the certification of the digital video record, and hearing log have been served upon all persons listed at the end of this Notice. Parties desiring to view the digital video recording of the hearing may do so at https://www.youtube.com/watch?v=rWFAm-TNZhQ.

Parties wishing an annotated digital video recording may submit a written request by electronic mail to pscfilings@ky.gov. A minimal fee will be assessed for a copy of this recording.

Done at Frankfort, Kentucky, this 22nd day of November 2022.

Linda C. Bridwell

Executive Director

Public Service Commission of Kentucky

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In	the	M	latter	of
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ELECTRONIC APPLICATION OF SOUTHERN)	CASE NO.
WATER AND SEWER DISTRICT FOR AN		2022-00099
ALTERNATIVE RATE ADJUSTMENT	j)	

CERTIFICATION

- I, Candace H. Sacre, hereby certify that:
- The attached flash drive contains a digital recording of the Formal Hearing conducted in the above-styled proceeding on November 9, 2022. The Formal Hearing Log is included with the recording on November 9, 2022;
 - 2. I am responsible for the preparation of the digital recording;
- 3. The digital recording accurately and correctly depicts the Formal Hearing of November 9, 2022; and
- 4. The Formal Hearing Log attached to this Certificate accurately and correctly states the events that occurred at the Formal Hearing of November 9, 2022, and the time at which each occurred.

Signed this <u>22^{hd}</u> day of November, 2022.

Candace H. Sacre

Administrative Specialist III

Stephanie Schweighardt

Notary Public State at Large ID#: 614400 Commission Expires: January 14, 2023



Session Report - Detail

2022-00099 09Nov2022

Southern Water and Sewer District

Date:	Туре:	Location:	Department:
11/9/2022	Public Hearing\Public Comments	Hearing Room 1	

Witness: Paula Burke; Randy Conley; Donnie Daniels; Jeff Prater; Jeff Reed

Judge: Kent Chandler; Mary Pat Regan

Clerk: Candace Sacre

Event Time	Log Event	
9:02:49 AM	Session Started	
9:02:52 AM	Chairman Chandler	
	Note: Sacre, Candace H	Good morning, we are on the record in Case No. 2022-00099, electronic application of the Southern Water and Sewer District fo an alternative rate adjustment.
9:03:03 AM	Chairman Chandler	
	Note: Sacre, Candace H	My name is Kent Chandler. I'm Chairman of the Kentucky Public Service Commission and will be presiding over the hearing today. With me and joining me on the stand, here, is Commissioner Mary Pat Regan.
9:03:14 AM	Chairman Chandler	
	Note: Sacre, Candace H	Hearing recommendations. (Click on link for further comments.)
9:03:22 AM	Chairman Chandler	
	Note: Sacre, Candace H	At this time, entry of appearance of counsel.
9:03:27 AM	Atty Bailey Southern Water Distr	ict
	Note: Sacre, Candace H	Steven Bailey for Southern Water.
9:03:34 AM	Asst Gen Counsel Frederick PSC	·
	Note: Sacre, Candace H	Tina Frederick and Kurt Kruthoffer for Commission Staff.
9:03:38 AM	Chairman Chandler	
	Note: Sacre, Candace H	Public notice. (Click on link for further comments.)
9:03:44 AM	Chairman Chandler	
	Note: Sacre, Candace H	Outstanding issues/motions. (Click on link for further comments.)
9:03:53 AM	Chairman Chandler	
	Note: Sacre, Candace H	Public comments. (Click on link for further comments.)
9:05:14 AM	Chairman Chandler	
	Note: Sacre, Candace H	Move on to presentation of evidence, order intend call witnesses?
9:05:33 AM	Atty Bailey Southern Water Distr	ict
	Note: Sacre, Candace H	Ask that Jeff Prater be called first.
9:05:39 AM	Chairman Chandler	
	Note: Sacre, Candace H	Anything after that? (Click on link for further comments.)
9:06:17 AM	Atty Bailey Southern Water Distr	
	Note: Sacre, Candace H	Jeff Prater.
9:06:38 AM	Chairman Chandler	
	Note: Sacre, Candace H	Witness is sworn.
9:06:45 AM	Chairman Chandler - witness Pra	
	Note: Sacre, Candace H	Examination. Name and address?
9:07:19 AM	Atty Bailey Southern Water Distr	
	Note: Sacre, Candace H	Direct Examination. Position with Southern Water?
9:07:25 AM	Atty Bailey Southern Water Distr	
	Note: Sacre, Candace H	When in that position?
9:07:34 AM	Atty Bailey Southern Water Distr	
	Note: Sacre, Candace H	Background on how came in to that position?

9:08:28 AM	Atty Bailey Southern Water District - witness Prater
	Note: Sacre, Candace H Feel financial condition improved since first arrived at position?
9:09:07 AM	Atty Bailey Southern Water District - witness Prater
0.00.56.444	Note: Sacre, Candace H What Southern position today regarding rate case?
9:09:56 AM	Chairman Chandler
0.40.04.444	Note: Sacre, Candace H Ms. Frederick?
9:10:01 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Cross Examination. Operational changes, new tank at Meek Branch, familiar with that?
9:10:25 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Funded with a grant \$740,000?
9:10:32 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Source of grant funding?
9:10:38 AM	Asst Gen Counsel Frederick PSC - witness Prather
	Note: Sacre, Candace H Who would know for sure?
9:10:56 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Examination. Who would actually know?
9:11:05 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Cross Examination (cont'd). No one with Southern here that could
	answer that question?
9:11:13 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Know if grant funds covered entire cost replacing tank?
9:11:18 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Additional excess funds after cost of tank paid for?
9:11:36 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Grant money not quite cover entire cost?
9:11:43 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H What quantifiable operational savings Southern attribute to completion of Meek Branch tank project?
9:12:20 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H When new tank installed and project completed?
9:12:33 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H District calculated reduction in water loss since that time?
9:12:58 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Examination. Test year in rate case is 2021, is this tank proposal
	put forward a rate increase because of efficiencies found?
9:13:33 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H If put in December of '20 or Jan '21, whatever efficiencies and
0 14 00 444	reduction in water loss caught up in data provided in basis of case?
9:14:00 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Cross Examination (cont'd). Estill Bottom line relocation project, listed as operational change in efficiency, application indicates
	funded with \$250,800 grant, source of grant funds?
9:14:21 AM	Asst Gen Counsel Frederick PSC - witness Prater
J.1 1.21 API	Note: Sacre, Candace H Know if grant funds covered entire cost?
9:14:26 AM	Asst Gen Counsel Frederick PSC - witness Prater
3.1 1.20 / li 1	Note: Sacre, Candace H Any funds remaining after Estill Bottom relocation completed?
9:14:33 AM	Asst Gen Counsel Frederick PSC - witness Prater
311 1133 711 1	Note: Sacre, Candace H Know if customer meters replaced during Estill Bottom relocation
	project?
9:14:58 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H No meters, just service lines?
9:15:08 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H When Estill Bottom project completed?

0.15.21 AM	Aget Can Councel Frederick DCC witness Dypton
9:15:31 AM	Asst Gen Counsel Frederick PSC - witness Prater Note: Sacre, Candace H Also cited public information campaign, since start of campaign
	Southern received reports of water theft?
9:16:21 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Regardless however reported, how Southern deal with situation
	when report of water theft given to district?
9:16:43 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H In response to staff report, expected received \$210,000 reduction in
	debt service by 2024, any other quantifiable savings district expects
0.17.52 AM	between now and 2024?
9:17:52 AM	Asst Gen Counsel Frederick PSC - witness Prater Note: Sacre, Candace H Should Southern file alternative rate application in 2024 Southern
	anticipate filing cost of service study with application?
9:18:08 AM	Asst Gen Counsel Frederick PSC - witness Prater
31201007111	Note: Sacre, Candace H Should final order in this proceeding order rate increase at this time,
	Southern anticipate filing another rate increase in 2024?
9:19:00 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Draw attention to case record and also 2020-00121 there at witness
	stand along with annual reports 2017 through 2021, draw attention
0.00.50.444	to Southern Response to First Request, Item 3A, attachment?
9:20:50 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Referring to Loan No. 38626, filed 6-10-22, promissory note, loan date 11-17-2017, predates time on commission?
9:23:14 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Aware loan had balloon payment due in 2019 of \$89,562.66?
9:23:27 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Plan for repaying balloon payment?
9:24:33 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H That is what Southern response indicated, in possession of five trucks?
9:24:44 AM	Asst Gen Counsel Frederick PSC - witness Prater
0.04.54.44	Note: Sacre, Candace H Used in operation of district today?
9:24:51 AM	Asst Gen Counsel Frederick PSC - witness Prater
9:25:01 AM	Note: Sacre, Candace H Loan looks like renewed Nov 25 2019, correct? Asst Gen Counsel Frederick PSC - witness Prater
9:25:01 AM	Note: Sacre, Candace H Who signed loan agreement?
9:25:11 AM	Asst Gen Counsel Frederick PSC - witness Prater
7.23.11 AN	Note: Sacre, Candace H When signed, see Commission approval for that agreement?
9:25:33 AM	Asst Gen Counsel Frederick PSC - witness Prater
	Note: Sacre, Candace H Aware that long-term debt appeared on Southern annual report
	every year since 2017 with particular debt with initiating date of 11-
	17-17 and maturity date of 11-17-2023?
9:26:27 AM	Asst Gen Counsel Frederick PSC - witness Prater
0.06.00.444	Note: Sacre, Candace H Payments current?
9:26:32 AM	Asst Gen Counsel Frederick PSC - witness Prater
0.27.02 AM	Note: Sacre, Candace H When due be paid off?
9:27:03 AM	Chairman Chandler - witness Prater Note: Sacre, Candace H Examination. Entered into in '17, redone in '19, redone again in '21?
9:27:10 AM	Chairman Chandler - witness Prater
3.27.10 AIN	Note: Sacre, Candace H Not redo it for six years, you redid it -
9:27:23 AM	Chairman Chandler - witness Prater
2	Note: Sacre, Candace H
	fact any of two-year periods have to be longer than two years?
9:28:00 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Said total does total six years?

0-20-02 444	Chairman Chandlan with a Post				
9:28:03 AM	Chairman Chandler - witness Prate				
0.20.20 AM	Note: Sacre, Candace H Saying going to be more than six, fair? Chairman Chandler - witness Prater				
9:28:20 AM					
	Note: Sacre, Candace H	One of two-year periods every year extra day, where is conversation occurring, having conversations in board meetings, having			
		conversation with Bailey or management and is your understanding			
		of what law is?			
9:29:33 AM	Chairman Chandler - witness Prate				
3123133 7 11 1		And statute says what statute says, speaks for itself, Villines not an			
	,	attorney?			
9:29:42 AM	Chairman Chandler	•			
	Note: Sacre, Candace H	Go ahead.			
9:29:44 AM	Asst Gen Counsel Frederick PSC				
	Note: Sacre, Candace H	No further.			
9:29:47 AM	Chairman Chandler				
	Note: Sacre, Candace H	Questions?			
9:29:52 AM	Chairman Chandler - witness Prate	er			
	Note: Sacre, Candace H	Examination (cont'd). What is your day job?			
9:30:00 AM	Chairman Chandler - witness Prate	er			
	Note: Sacre, Candace H	Been with Big Sandy for a while?			
9:30:09 AM	Chairman Chandler - witness Prate	er			
	•	Hands on with infrastructure and physical assets?			
9:30:24 AM	Chairman Chandler - witness Prate				
	•	You have greater appreciation useful life of infrastructure?			
9:30:37 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	Is that general basis for decisions, how long think something can			
0.21.26 AM	Chairman Chandler with an Duate	still provide service?			
9:31:36 AM	Chairman Chandler - witness Prate				
0.21.51 AM	Note: Sacre, Candace H Chairman Chandler - witness Prate	How used, how maintained?			
9:31:51 AM		Don't make 'em like they used to?			
9:32:12 AM	Chairman Chandler - witness Prate	,			
9.32.12 AM	Note: Sacre, Candace H	Good understanding at your day job how long last, need be			
	Note: Sacre, Canadee II	maintained, need replaced?			
9:32:27 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	Sometimes just operating expense to fix something?			
9:32:59 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	Operational side dealing with physical assets, providing routine to			
		financial side of business, certain assets not make sense maintain,			
		need replaced, working with other side of house on financial side?			
9:34:18 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	Construction work plan specific with some things, file and get			
		approved by RUS and then can amend?			
9:34:35 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	File with Commission Staff whether need certificate?			
9:35:04 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	Construction work plans process to go through your folks and other			
0.25.20 AM	Chairman Chandlar witness Brate	management, 34 years with utility?			
9:35:29 AM	Chairman Chandler - witness Prate				
	Note: Sacre, Candace H	When talking about life of assets, how important to be accurate with life of asset, benefit to utility to say asset las 50 years recover 30			
		years, sustainable long term?			
9:36:44 AM	Chairman Chandler - witness Prate	· · · · ·			
· · ·		What kind of meters have?			
	/ · · · · · · · · · · · · · ·				

9:36:53 AM	Chairman Chandler - witness Prater Note: Sacre, Candace H Turtle 2 PLCs?
9:37:06 AM	Chairman Chandler - witness Prater
9:37:11 AM	Note: Sacre, Candace H Before had those, ordinary mechanical meters? Chairman Chandler - witness Prater
9:37:16 AM	Note: Sacre, Candace H Which last longer? Chairman Chandler - witness Prater
9:37:21 AM	Note: Sacre, Candace H Last 30, 40, 50 years as long as testing right? Chairman Chandler - witness Prater
9:37:54 AM	Note: Sacre, Candace H Make sense to depreciate Twac meters over same life? Chairman Chandler - witness Prater
	Note: Sacre, Candace H Reason I ask all this, not a lot of complaints at day job, doing good job, depend on both loans from RUS and depreciation to fund investments in system?
9:38:26 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Case in front of us, expert said revenue requirement require eight percent increase in rates?
9:38:45 AM	Chairman Chandler - witness Prater
9:38:55 AM	Note: Sacre, Candace H Increase over current rates \$275,000 or \$300,000 a year? Chairman Chandler - witness Prater
9.36.33 AM	Note: Sacre, Candace H Annual depreciation expense \$900,000, assuming 2021 don't increase rates, miss out on third of depreciation expense?
9:40:48 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Why not?
9:40:57 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Difference in terms of having enough money to cover depreciation or at all between grant money and loan money?
9:41:48 AM	Chairman Chandler - witness Prater
0.42.02 AM	Note: Sacre, Candace H Had to borrow money, debt service separately recovered? Chairman Chandler - witness Prater
9:42:02 AM	Note: Sacre, Candace H Difference between grant and loan, with loan have to recover debt service?
9:42:17 AM	Chairman Chandler - witness Prater
31.12127 711.1	Note: Sacre, Candace H Already cheaper in rates, saying it should be doubly cheaper, is no debt service and not recover depreciation on grants?
9:42:40 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Not recovering depreciation on loans necessarily to repay loan?
9:43:00 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H How long loans and grants take to get, identify need and get grant, two months, 30 days, six years?
9:43:26 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Even before 2019, when need identified?
9:43:38 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Four or five years between identifying need and getting grant, that's a problem, great to get free money but terrible operationally go three, four, five years between need and wait for grant?
9:44:03 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H If in position getting loans may not be easiest or be expensive and grants take a while, agree depreciation a source of funding to reinvest in system?
9:44:41 AM	Chairman Chandler - witness Prater
	Note: Sacre, Candace H Fair statement, all know Southern not recover depreciation appropriately since existence of utility, be surprised, concern not recover \$275,000 depreciation expense last year, \$200,000-\$300,000 year before that?

9:46:44 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	That where concern and curiosity comes, utility struggling for 20
		years not recovering costs to invest in system, relying on grants,
		how much longer can you last missing out on depreciation expense
		a year?
9:48:14 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Think utility adequately invested in its utility over last 10-15 years?
9:48:26 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Remember conversation about Southern having water line installed
		years ago, found out not correct type of material when put in place,
		know what referring to?
9:49:44 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Not water line?
9:49:56 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Think Conley speak to it?
9:50:01 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Any of area in which grants announced will address?
9:50:46 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Know how much grant amount seeking is?
9:51:09 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Any efficiencies believe argue against raising rates now not
	·	accounted for in test year of case?
9:51:47 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Based off 2021 numbers, not fully fund depreciation expense last
		year?
9:52:02 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	If not raise rates, expectation fund depreciation expense even less
		in 2022?
9:52:36 AM	Chairman Chandler - witness Prat	ter
	Note: Sacre, Candace H	Think expenses rise or lower in 2023?
9:53:25 AM	Chairman Chandler	
	Note: Sacre, Candace H	Redirect?
9:53:53 AM	Chairman Chandler	
	Note: Sacre, Candace H	Next witness?
9:53:55 AM	Atty Bailey Southern Water Distri	ct
	Note: Sacre, Candace H	Donald Daniels.
9:54:16 AM	Chairman Chandler	
	Note: Sacre, Candace H	Witness is sworn.
9:54:22 AM	Chairman Chandler - witness Dan	iiels
	Note: Sacre, Candace H	Examination. Name and address?
9:54:38 AM	Atty Bailey Southern Water Distri	ct - witness Daniels
	Note: Sacre, Candace H	Direct Examination. Position?
9:54:46 AM	Atty Bailey Southern Water Distri	ct - witness Daniels
	Note: Sacre, Candace H	Resided in Southern service area since Southern came about?
9:55:10 AM	Atty Bailey Southern Water Distri	ct - witness Daniels
	Note: Sacre, Candace H	Feel personal knowledge of service area and residents service?
9:55:41 AM	Atty Bailey Southern Water Distri	ct - witness Daniels
	Note: Sacre, Candace H	State position on rate case?
9:59:25 AM	Chairman Chandler - witness Dan	·
	Note: Sacre, Candace H	Examination. Believe need more money?
10:00:43 AM	Chairman Chandler - witness Dan	·
	Note: Sacre, Candace H	Keep saying right now, when in experience was good time to have
	,	raised rates, when get so bad need rate increase, scenario believe
		would be right time?

10:05:13 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Think be any more happening get rate increase next year?
10:06:23 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Prater telling me next year financial condition even worse?
10:06:32 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Expects costs to go up, don't expect revenues go up?
10:07:16 AM	Chairman Chandler - witness Daniels
40.07.44.444	Note: Sacre, Candace H Next year, do not expect financial position get better?
10:07:41 AM	Chairman Chandler - witness Daniels
10.00.40.444	Note: Sacre, Candace H Haven't had turnover, that's in the record?
10:08:48 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Talk about meters, desperate situation with meters, struggled to pay for meters even though needed?
10:09:01 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Were \$1.2 million, in test year of case, lost net income basis \$275-300,000 a year?
10:09:24 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Short revenue requirement in test year between \$275-300,000?
10:09:35 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Test year of this case, 2021?
10:09:45 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Rates not covering all expenses including depreciation?
10:10:01 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H That's a quarter of \$1.2 million, question why rates going up,
	desperate, had utility covered depreciation expense over years able replace meters in timely basis and not borrow money?
10:11:11 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Or would have been replaced when broke, some meters broke for
	years?
10:11:27 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Telling people what?
10:11:33 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H So it's our fault?
10:11:47 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H But utility did not have money to replace meters?
10:12:12 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H That's what caused crisis with meters, so many nonresponding meters and such concern with whether accurate, Commission gave
	fixed rate because reading on meters not trustworthy?
10:13:13 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H If had revenue like supposed to, wouldn't be burdened being on board?
10:13:21 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Reality is, if utility recovered rates at close to what actual costs
	were, had not had too low of rates, not be in operational position
10,12,42 44	were in 2017, 2018, 2019?
10:13:42 AM	Chairman Chandler - witness Daniels Note: Carro Candasa H. When is right time, never good time, what matrice use to figure out.
	Note: Sacre, Candace H When is right time, never good time, what metrics use to figure out when right time is, when tough or hard to explain, expectation costs
	go up and revenues not go up as fast, worse and worse financial
	position, run risk of running too late?
10:15:30 AM	Chairman Chandler - witness Daniels
	Note: Sacre, Candace H Generational opportunity for grants, not long-term solution?

10:16:21 AM	Chairman Chandler - witness Dar	
	Note: Sacre, Candace H	If management comes to board in March next year, expect losing
		money on cash basis, at that point time to have rate case?
10:17:28 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Where in between, If losing money on cash basis have to raise rates, can't borrow money to run and pay for operational expenses?
10:17:57 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Depreciation nice cushion, where between now what look like today
	,	to there, what else looking at as board whether rates adequate?
10:18:32 AM	Chairman Chandler - witness Dar	,
	Note: Sacre, Candace H	You are.
10:19:38 AM	Chairman Chandler	
101151507111	Note: Sacre, Candace H	More questions on direct?
10:19:48 AM	Atty Bailey Southern Water Distri	·
10.13.70 AM	Note: Sacre, Candace H	Direct Examination (cont'd). Feel that current rate structure have
	Note: Sacre, Candace H	right now sufficient to get us a few years to file a new case, new
		ARF case?
10:20:39 AM	Atty Bailey Southern Water Distri	
10.20.39 AIM	Atty Bailey Southern Water Distri	
10.20.41 AM	Note: Sacre, Candace H	All I have.
10:20:41 AM	Asst Gen Counsel Frederick PSC	Cr (C)
10.00.10.444	Note: Sacre, Candace H	Staff has no questions.
10:20:42 AM	Chairman Chandler	
	Note: Sacre, Candace H	Commissioner Regan?
10:20:44 AM	Commissioner Regan	
	Note: Sacre, Candace H	I don't.
10:21:02 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Examination. What is hope for next year, grants aside, costs going to rise, what do you know not shared today that you have
		expectation guard against that or that actually put in a better
		financial position longer go without a rate increase?
10:23:07 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Or if you have numbers?
10:24:39 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Agree utility needs more money?
10:24:47 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Do you think utility needs more income to be in a strong enough
	•	position to provide adequate, efficient, reasonable service, own
		consultant said eight percent increase, in application, agree need an
		increase?
10:25:34 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	What asking for not what vote was, said today your concern was
	•	impact on customers, objectively think utility needs more income?
10:25:55 AM	Chairman Chandler - witness Dar	niels
	Note: Sacre, Candace H	Also worried income derived from rates impact have on customers,
	,	is both, not just second?
10:26:15 AM	Chairman Chandler - witness Dar	·
	Note: Sacre, Candace H	You said customers can't take it right now?
10:26:34 AM	Chairman Chandler - witness Dar	——————————————————————————————————————
TOILOID I AIT	Note: Sacre, Candace H	That's a fine position to take, trying to understand basis of
	Hotel Sacre, Carladee II	objection, three possibilities, not first one, whether not think utility
		more money and customers can't take it or concerned about rate
		increase on customers?
		

10.20.21 AM	Chairman Chandler - witness Dan	iolo
10:28:21 AM		
	Note: Sacre, Candace H	Operationally have settled, not seem have firm grasp of financial situation, how translate financially, (click on link for further
		comments), operational efficiencies gained taken into account
		before consultant determined revenue requirement, not see black
		and white numbers things actually get better financially without
		change?
10:34:06 AM	Chairman Chandler - witness Dan	-
	Note: Sacre, Candace H	Tell you basis of every one of questions is think folks in Floyd County
		deserve as good or better water than anywhere else in Kentucky,
		not well served to that benefit, hope can continue to help.
10:35:30 AM	Chairman Chandler - witness Dan	
	Note: Sacre, Candace H	Say it this way, have good Staff, Kentucky Rural Water has good
		staff, combination of passion for community and taking help and
		recommendations from professionals, (click on link for further
10,27,22 AM	Chairman Chandler	comments), going to be a process on your part.
10:37:22 AM		Redirect?
10:37:31 AM	Note: Sacre, Candace H Chairman Chandler	Redirects
10.37.31 AM	Note: Sacre, Candace H	Recess until 10:50.
10:37:39 AM	Session Paused	Recess until 10.50.
10:45:55 AM	Session Resumed	
10:45:58 AM	Chairman Chandler	
10. 15.50 AM	Note: Sacre, Candace H	Back on the record in Case No. 2022-00099.
10:46:02 AM	Chairman Chandler	Back of the record in case froi 2022 doossi
	Note: Sacre, Candace H	Mr. Bailey, something bring up? (Click on link for further
	,	comments.)
10:46:22 AM	Chairman Chandler	
	Note: Sacre, Candace H	Next witness?
10:46:25 AM	Atty Bailey Southern Water Distric	ct care
	Note: Sacre, Candace H	Paula Burke.
10:46:39 AM	Chairman Chandler	
	Note: Sacre, Candace H	Witness is sworn.
10:46:46 AM	Chairman Chandler - witness Burk	
40.46.57.444	Note: Sacre, Candace H	Examination. Name and address?
10:46:57 AM	Atty Bailey Southern Water District	
10.47.02 AM	Note: Sacre, Candace H	Direct Examination. Relationship with Southern Water?
10:47:02 AM	Atty Bailey Southern Water District Note: Sacre, Candace H	
10:47:05 AM	Atty Bailey Southern Water Distric	How long employed at Southern?
10.47.03 AM	Note: Sacre, Candace H	All I have.
10:47:16 AM	Staff Atty Kruthoffer PSC - witnes	
10.47.10 AM	Note: Sacre, Candace H	Cross Examination. Mentioned earlier, office manager, explain what
	Note: Sacre, canadee 11	that entails, as office manager what are duties?
10:48:30 AM	Staff Atty Kruthoffer PSC - witnes	· · · · · · · · · · · · · · · · · · ·
	Note: Sacre, Candace H	Ask specifically, one of issues surcharge account, my understanding
	,	you are person essentially in charge of maintaining account?
10:48:50 AM	Staff Atty Kruthoffer PSC - witnes	s Burke
	Note: Sacre, Candace H	Explain duties are specifically related to surcharge account?
10:49:56 AM	Staff Atty Kruthoffer PSC - witnes	s Burke
	Note: Sacre, Candace H	Making daily deposits now?
10:50:06 AM	Staff Atty Kruthoffer PSC - witnes	
	Note: Sacre, Candace H	As of this month and clarify, previously be one, two, three times a
		month?

10:50:12 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Anyone else at Southern that handles surcharge account?
10:50:34 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Describe process when determining how much needs to be transferred from general account into surcharge account?
10:51:14 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Sole person that makes decision when transfers occur?
10:51:34 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Since started new procedure this month, step by step what you do each day to figure out how much need to transfer for that day?
10:51:51 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Way doing now?
10:52:34 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H The employees make deposit or are you ultimately one who makes deposit?
10:52:44 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Done electronically?
10:52:47 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Actually go to the bank?
10:53:10 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H One particular guy, have a name?
10:53:20 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Anybody else besides Matt do that?
10:53:39 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Examination. Why need key to night deposit?
10:54:06 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Bank's box put in night deposit has bigger door that has to have a key?
10:54:22 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Make deposit in bank bag that's locked?
10:54:27 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Who in charge of taking information after putting into bag and locking bag?
10:54:49 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H So multiple deposits, deposit for each drawer each day?
10:54:55 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H How many drawers?
10:55:06 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Could have three deposit slips in a given day?
10:55:15 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H When report was daily deposit be, total that day or each deposit slip report?
10:56:16 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H When make deposit in surcharge account?
10:56:28 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H When actually put money into surcharge account?
10:56:38 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Go online each day?
10:57:01 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Once a month, electronic transfer from main account to surcharge account?

10:57:25 AM	Chairman Chandler - witness Burke	
	Note: Sacre, Candace H Required put money into specific account and try to do on particula day each month but times when your account not have enough to put in surcharge?	r
10:57:46 AM	Chairman Chandler - witness Burke	
	Note: Sacre, Candace H Additional after that date, after the day you intended to do transfer	?
10:58:25 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Cross Examination (cont'd). Deposit, surcharge collected daily into general account?	
10:59:16 AM	Staff Atty Kruthoffer PSC - witness Burke	
10:59:38 AM	Note: Sacre, Candace H Find that more efficient to do daily? Staff Atty Kruthoffer PSC - witness Burke	
10.39.30 AM	Note: Sacre, Candace H Aware of fact when Commission established surcharge account,	
	required report amount billed, amount collected, and amount deposited, agree that always did not happen?	
11:00:32 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Reason ask what getting every month copy of bank statement, information lacking, new form how much charged, how much collected, and how much deposited, make sense?	
11:01:22 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Few months discuss with you as far as reporting transfer activity, bank statement from March 2022, one deposit on March 3 \$8,097.69 even though later response \$26,922 actually collected in surcharge, explain?	
11:02:46 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Next one, April 2022, deposit on April 13 \$12,897.42, later reporting \$28,000 collected, answer be the same?	3
11:03:33 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Last month May 2022, four deposits made that month, \$53,342.94 deposited in that account, way above \$26-28,000 from my review, sound right?	
11:04:26 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H \$26,579 collected, maybe two months, make up for previous months?	
11:04:53 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Filed Response to Staff Request 9, Item 7, stated attempted transfer into surcharge account in the month immediately after funds being transferred, not happening on regular basis?	ìr.
11:06:48 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Another answer in same request, does abide by standard procedure as detailed in this answer, no written procedures?	ž
11:07:12 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Not always happen?	
11:07:19 AM	Staff Atty Kruthoffer PSC - witness Burke	
11.07.40 AM	Note: Sacre, Candace H Reduce procedures to writing?	
11:07:40 AM	Staff Atty Kruthoffer PSC - witness Burke Note: Sacre, Candace H In same Data Request, Item 4, October 14 2022, discrepancies for	
	June and August of 2022 due to mistaken use of wrong data from Southern software?	
11:10:56 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Specifically, what said, using numbers from transaction rate summary?	
11:11:57 AM	Staff Atty Kruthoffer PSC - witness Burke	
	Note: Sacre, Candace H Response, October 25, Staff Fourth Request, Item 4A, weather event costs, if you know, what affect incomplete	

11:13:29 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Who better to answer question?
11:13:54 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H How Southern District fund the cost given damage coverage based on reimbursement basis with timing uncertain?
11:14:23 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Cross Examination. Sought CPCN work with/contract with software/hardware provider?
11:14:44 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Pay for services as far as assistance to help use software?
11:14:50 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Tell me how certain you are report using currently to do deposits into surcharge is capturing amount of surcharge collections during given time?
11:15:20 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Conversations with software provider, number that is right number,
	how certain what depositing every month is right number?
11:16:06 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Had conversations with folks with company explain what you need?
11:16:16 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Asked difference in two reports, transaction rate study and transaction report?
11:16:42 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Both reports give amount of money should be transferred into surcharge account?
11:16:59 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H But not return same number?
11:17:12 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H As post-hearing data request, ask confer with software company and confirm which report should be using?
11:17:13 AM	POST-HEARING DATA REQUEST
	Note: Sacre, Candace H ASST GEN COUNSEL FREDERICK PSC - WITNESS BURKE
	Note: Sacre, Candace H CONFIRM WITH SOFTWARE COMPANY WHICH REPORT SHOULD BE USING
11:17:38 AM	Asst Gen Counsel Frederick PSC - witness Burke
11 17 20 444	Note: Sacre, Candace H Have you seen form?
11:17:39 AM	Asst Gen Counsel Frederick PSC - witness Burke
11-10-00 AM	Note: Sacre, Candace H Have you seen Order?
11:18:00 AM	Asst Gen Counsel Frederick PSC - witness Burke
11:18:37 AM	Note: Sacre, Candace H Each clerk deposit every day? Asst Gen Counsel Frederick PSC - witness Burke
11.10.37 AM	Note: Sacre, Candace H Accounting for it or are you actually depositing/transferring into
	surcharge account?
11:18:51 AM	Asst Gen Counsel Frederick PSC - witness Burke
111101017	Note: Sacre, Candace H Every business day should be deposit into account?
11:19:14 AM	Staff Atty Kruthoffer PSC - witness Burke
-	Note: Sacre, Candace H Cross Examination (cont'd). Main payment never exact same
	amount, explanation?
11:19:43 AM	Staff Atty Kruthoffer PSC - witness Burke
	Note: Sacre, Candace H Paying whatever bill and write check for full amount?
11:19:50 AM	Asst Gen Counsel Frederick PSC - witness Burke
	Note: Sacre, Candace H Cross Examination. Receive actual statement from CoBank pay X amount by X date?
11:20:02 AM	Chairman Chandler
	Note: Sacre, Candace H Questions?

44 20 05 414	
11:20:05 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Examination. Who turn to if have question, who turn to at Southern
	this different, in accordance with loan covenants, amortization
11 20 50 414	schedule?
11:20:50 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Who at utility doing financial planning?
11:21:25 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Not financial planners, understanding?
11:21:43 AM	Chairman Chandler - witness Burke
	Note: Sacre, Candace H Reality, whether board has expertise in conjunction with board's
	accountant?
11:22:09 AM	Chairman Chandler
	Note: Sacre, Candace H Next witness?
11:22:10 AM	Atty Bailey Southern Water District
	Note: Sacre, Candace H Jeff Reed.
11:22:24 AM	Chairman Chandler
	Note: Sacre, Candace H Witness is sworn.
11:22:29 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Examination. Name and address?
11:22:40 AM	Atty Bailey Southern Water District - witness Reed
111221107111	Note: Sacre, Candace H Cross Examination. How employed?
11:22:49 AM	Atty Bailey Southern Water District - witness Reed
11.22.157111	Note: Sacre, Candace H What is relation to Southern?
11:23:02 AM	Atty Bailey Southern Water District - witness Reed
11.23.02 AM	Note: Sacre, Candace H Main point person for Southern Water at job?
11:23:11 AM	Chairman Chandler- witness Reed
11:23:11 AM	
	Note: Sacre, Candace H Examination. Did I characterize incorrectly job of CPA in form of accountant?
11:23:23 AM	Chairman Chandler - witness Reed
11.23.23 AM	
11.22.25 AM	
11:23:25 AM	Chairman Chandler - witness Reed
44 22 20 414	Note: Sacre, Candace H Where money went?
11:23:28 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Where revenues came in, where costs went out?
11:23:41 AM	Chairman Chandler
	Note: Sacre, Candace H Questions?
11:23:44 AM	Asst Gen Counsel Frederick PSC - witness Reed
	Note: Sacre, Candace H Cross Examination. Know not prepare alternative rate filing, tariff
	on file uses a one rate schedule, billing analysis broken down by
	meter sizes, aware if intentional decision by Southern?
11:24:53 AM	Asst Gen Counsel Frederick PSC - witness Reed
	Note: Sacre, Candace H Should have asked Prater?
11:25:04 AM	Asst Gen Counsel Frederick PSC - witness Reed
	Note: Sacre, Candace H Case No. 2022-00099, Response filed October 25, Response to
	request made on Sept 16, Fourth Request, Item 3A, attachment
	SWS-4-3A Line Aging Comparison to GL, Response indicated old
	delinquent receivables \$2,106,825.64?
11:26:11 AM	Asst Gen Counsel Frederick PSC - witness Reed
	Note: Sacre, Candace H Of that amount, what amount is uncollectible?
11:27:01 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Examination. More than \$2 million in bad debt expense?
11:27:06 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H For utility with max three-and-a-half million dollars annual revenue?

11:27:12 AM	Chairman Chandler - witness Reed	
	Note: Sacre, Candace H Got to be collected over number of years?	
11:27:18 AM	Chairman Chandler - witness Reed	
44 07 00 444	Note: Sacre, Candace H Assume Southern not only client?	
11:27:23 AM	Chairman Chandler - witness Reed	
	Note: Sacre, Candace H Have anybody else that keeps uncollectibles on books for 20 year or ten years or even five years?	S
11:27:34 AM	Chairman Chandler - witness Reed	
11.27.57 AN	Note: Sacre, Candace H Negative net income from own consultant showed by negative ne	- †
	income revenue requirement needed to increase rates about	
	\$275,000, Staff said net income be down \$300,000, not include b	ad
11.27.FO AM	debt expense, right?	
11:27:58 AM	Chairman Chandler - witness Reed Note: Sacre, Candace H No write-off, what happens to net income if take bad debt expens	CO
	and write off?	5C
11:28:19 AM	Chairman Chandler - witness Reed	
	Note: Sacre, Candace H Negatively impact net income?	
11:28:23 AM	Chairman Chandler - witness Reed	
	Note: Sacre, Candace H For all these years, net income higher than probably should have	
	been had written off bad debt expense in given year?	
11:28:36 AM	Chairman Chandler	
44 20 44 414	Note: Sacre, Candace H Questions?	
11:28:41 AM	Asst Gen Counsel Frederick PSC - witness Reed	
	Note: Sacre, Candace H Cross Examination (cont'd). Arrangement where collect garbage fees/remit to county, explain how certain not used water revenue)C
	to pay Floyd County for garbage collection?	:5
11:29:41 AM	Asst Gen Counsel Frederick PSC - witness Reed	
-	Note: Sacre, Candace H Burke also testified occasionally not enough month in operating	
	account to put into surcharge account what supposed, how be	
	certain not case with garbage collection?	
11:29:58 AM	Asst Gen Counsel Frederick PSC - witness Reed	
	Note: Sacre, Candace H Is a daily deposit?	
11:30:06 AM	Asst Gen Counsel Frederick PSC - witness Reed	
	Note: Sacre, Candace H Question about long-term debt instrument taken out five trucks 2019, Annual Reports 2017-2021, bring up on screen, Page 39 of	:
	Annual Report, tell me if debt instrument identified same promiss	
	note Prater testified about and rewritten couple of times?	O. ,
11:30:45 AM	Via Presentation Activated	
11:31:09 AM	Via Presentation Deactivated	
11:31:16 AM	Asst Gen Counsel Frederick PSC - witness Reed	
	Note: Sacre, Candace H When Southern took out loan in 2017, intent payable over six-year	ar
	period?	
11:31:18 AM	Via Presentation Activated	
11:31:30 AM	Asst Gen Counsel Frederick PSC - witness Reed	
11,22,02 AM	Note: Sacre, Candace H Because maturity date listed as November 17 2023? Asst Gen Counsel Frederick PSC - witness Reed	
11:32:02 AM	Note: Sacre, Candace H Amortization schedule for loan always based on six-year period?	
11:32:20 AM	Asst Gen Counsel Frederick PSC - witness Reed	
11.52.20 AN	Note: Sacre, Candace H Agree same debt instrument appeared on every Annual Report	
	through 2021?	
11:32:34 AM	Via Presentation Deactivated	
11:32:38 AM	Asst Gen Counsel Frederick PSC	
	Note: Sacre, Candace H No further questions.	

11:32:54 AM	Chairman Chandler - witness Reed
11.52.51741	Note: Sacre, Candace H Examination. Had conversation with board members about
	uncollectible expense?
11:33:07 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H What was reaction, more than \$2 million bad debt expense booked over how many years do you think?
11:33:09 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Served to make net income look better, impact of not acknowledging it, made net income look better than actually was in that given year?
11:33:51 AM	Chairman Chandler - witness Reed
11:33:57 AM	Note: Sacre, Candace H Can't afford to do it in one year? Chairman Chandler - witness Reed
11.55.57 AN	Note: Sacre, Candace H Going to lose two million, can't lose \$2,000,000 in a year for a utility that only brings in three-point-one, three-point-two?
11:34:09 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H What is good time period to write off bad debt?
11:34:36 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H How treat deposits, utility supposed to have deposit for customer or have waived deposit?
11:34:47 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H If leave and deposit still uncollectible and not turned over, use deposit to offset that amount?
11:35:07 AM	Chairman Chandler - witness Reed Note: Sacre, Candace H About month's worth of usage?
11:35:15 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Some utilities turn water off and five days later book it, some that sell it 15-20 percent discount use to offset and then write off, Southern ever sold to collection agency?
11:35:41 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Know what actions utility takes to collect collectibles?
11:36:00 AM	Chairman Chandler - witness Reed
	Note: Sacre, Candace H Not been part of your conversation up to now?
11:36:04 AM	Chairman Chandler
	Note: Sacre, Candace H Questions?
11:36:15 AM	Chairman Chandler
11,26,20 AM	Note: Sacre, Candace H Call Mr. Conley? Chairman Chandler
11:36:38 AM	Note: Sacre, Candace H Witness is sworn.
11:36:43 AM	Chairman Chandler - witness Conley
11.50. 15 741	Note: Sacre, Candace H Examination. Name and address?
11:36:54 AM	Atty Bailey Southern Water District - witness Conley
	Note: Sacre, Candace H Direct Examination. Employment?
11:37:04 AM	Atty Bailey Southern Water District - witness Conley
	Note: Sacre, Candace H What job duties consist of?
11:37:25 AM	Chairman Chandler
44.0=.0=	Note: Sacre, Candace H Questions?
11:37:35 AM	Staff Atty Kruthoffer PSC - witness Conley
44.00.00	Note: Sacre, Candace H Cross Examination. Refer you to 2020-00121, master meters, second annual progress report filed April 8 2022, recall?
11:38:09 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H At that time, understanding reviewing answers no meters installed as of April when file Annual Report?
11:38:21 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Since filed in April, any meters installed?

11:38:30 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Plan when would begin, what is future of meter installation?
11:39:11 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Put on back burner?
11:39:26 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Have general timeframe when be accomplished?
11:39:57 AM	Chairman Chandler - witness Conley
11 10 20 111	Note: Sacre, Candace H Examination. 4643 is highway?
11:40:30 AM	Chairman Chandler - witness Conley
11:40:37 AM	Note: Sacre, Candace H Easier when just refer to community or road? Chairman Chandler
11.70.37 AM	Note: Sacre, Candace H Questions?
11:40:39 AM	Staff Atty Kruthoffer PSC - witness Conley
111 10100 711 1	Note: Sacre, Candace H Cross Examination (cont'd). Ten meters planning be installed?
11:40:44 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H All same type meters?
11:40:58 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Realize not every installation go according to play, how long
	beginning to end install meter?
11:41:24 AM	Staff Atty Kruthoffer PSC - witness Conley
11-41-50 AM	Note: Sacre, Candace H Realistic, how long take all meters installed?
11:41:50 AM	Chairman Chandler - witness Conley
11:41:56 AM	Note: Sacre, Candace H Examination. Install new box for every one? Staff Atty Kruthoffer PSC - witness Conley
11.41.50 AM	Note: Sacre, Candace H Cross Examination (cont'd). Roughly within a year?
11:42:06 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Refer to another issue surcharge monitoring Brush Creek tank,
	response indicated leak detected in tank and repair scheduled during
	last week of May 2022, repair done yet?
11:44:13 AM	Staff Atty Kruthoffer PSC - witness Conley
11.44.27 AM	Note: Sacre, Candace H Warranty twenty-four months?
11:44:37 AM	Staff Atty Kruthoffer PSC - witness Conley Note: Sacre, Candace H What was cost to do repair?
11:45:01 AM	Note: Sacre, Candace H What was cost to do repair? Chairman Chandler - witness Conley
11.75.01 AM	Note: Sacre, Candace H Examination. What refurbishment cost?
11:45:25 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Tank restorations in 2021?
11:45:35 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H If do in 2023, extra \$100,000 not budgeted or in rates?
11:46:08 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Cross Examination (cont'd). \$200,000 just to refurbish it, not
	replace?
11:46:16 AM	Staff Atty Kruthoffer PSC - witness Conley
11.46.26 AM	Note: Sacre, Candace H How much if replaced?
11:46:26 AM	Staff Atty Kruthoffer PSC - witness Conley Note: Sacre, Candace H Plan where money come from?
11:46:44 AM	Note: Sacre, Candace H Plan where money come from? Chairman Chandler - witness Conley
11.70.77 AM	Note: Sacre, Candace H Examination. Say they, mean the board?
11:46:50 AM	Staff Atty Kruthoffer PSC - witness Conley
22	Note: Sacre, Candace H Cross Examination (cont'd). Questions asked about material, aware
	of any section of Southern made up of pipe not normally used for
	water?
11:47:25 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Know where they are?

11:47:40 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H What type of pipe in place?
11:47:51 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Have any idea how long been there?
11:48:03 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Examination. How many miles have?
11:48:34 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Engineer not paying attention what contractor putting in, probably
44 40 50 414	cheaper?
11:48:59 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H When expect get a good feel for what system actually looks like,
11.50.02 AM	have good feeling?
11:50:02 AM	Chairman Chandler - witness Conley
11:50:20 AM	Note: Sacre, Candace H When say state replace, pay you all to replace? Chairman Chandler - witness Conley
11:50:20 AM	,
11:50:26 AM	Note: Sacre, Candace H Sign off on specs? Staff Atty Kruthoffer PSC - witness Conley
11.50.20 AM	Note: Sacre, Candace H Cross Examination (cont'd). Have any idea when take place doing
	actual repairs?
11:50:43 AM	Staff Atty Kruthoffer PSC - witness Conley
11.50. 15 7 11 1	Note: Sacre, Candace H Take a year or two to complete?
11:50:49 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Examination. Road widening part of particular project?
11:51:25 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Damage with draining tank, state damaged part of line?
11:51:51 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Ask first?
11:52:19 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Have pipe on low side of areas road breaking off?
11:52:37 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H When they fix it, if theirs, put on the right side of hill?
11:52:58 AM	Staff Atty Kruthoffer PSC - witness Conley
	Note: Sacre, Candace H Cross Examination (cont'd). Replacing lines, how much, what is
	budget get accomplished?
11:53:11 AM	Chairman Chandler - witness Conley
	Note: Sacre, Candace H Examination. In the millions clearly, to replace lines and put in right
	place with nonelectrical conduit, right stuff approved for drinking
11.52.26 AM	water, just distributions system what is cost?
11:53:36 AM	Chairman Chandler - witness Conley Note: Sacre, Candace H More than ten million?
11.E2.20 AM	Note: Sacre, Candace H More than ten million? Chairman Chandler - witness Conley
11:53:38 AM	,
11:54:02 AM	Note: Sacre, Candace H More than ten million with today's dollar? Staff Atty Kruthoffer PSC - witness Conley
11.54.02 AM	Note: Sacre, Candace H Cross Examination (cont'd). Explain to Commission what process in
	place to record water theft?
11:55:12 AM	Asst Gen Counsel Frederick PSC - witness Conley
11.00112741	Note: Sacre, Candace H Cross Examination. What do when this occurred?
11:56:09 AM	Asst Gen Counsel Frederick PSC - witness Conley
	Note: Sacre, Candace H Those prosecutions during your tenure?
11:56:17 AM	Asst Gen Counsel Frederick PSC - witness Conley
	Note: Sacre, Candace H Past two years, how many prosecuted?
11:56:30 AM	Asst Gen Counsel Frederick PSC - witness Conley
	Note: Sacre, Candace H What is process you follow when somebody comes in and reports
	water theft?

11:57:10 AM	Asst Gen Counsel Frederick PSC - v	·
	•	During Estill Bottom line relocation/replacement project and
		Wayland to Lackey, uncover theft doing that kind of work?
11:57:51 AM	Asst Gen Counsel Frederick PSC - v	,
	Note: Sacre, Candace H	If discovered on own, what would you do?
11:58:01 AM	Asst Gen Counsel Frederick PSC - v	witness Conley
	Note: Sacre, Candace H	Other than disconnecting, what collection procedures have now?
11:58:50 AM	Asst Gen Counsel Frederick PSC - v	witness Conley
	Note: Sacre, Candace H	When turned in second annual progress report, ordered one master
	,	meter, not arrived, not paid for, paid for now?
11:59:22 AM	Asst Gen Counsel Frederick PSC - v	witness Conley
		Any additional master meters ordered?
11:59:32 AM	Asst Gen Counsel Frederick PSC - v	•
		When plan to order next one?
12:00:00 PM	Staff Atty Kruthoffer PSC - witness	·
12.00.00	•	Cross Examination (cont'd). Who county attorney?
12:00:14 PM	Staff Atty Kruthoffer PSC - witness	, , , , , , , , , , , , , , , , , , , ,
12.00.11111	•	Some county attorneys more receptive, any problems?
12:01:00 PM	Chairman Chandler - witness Conle	, , , , , , , , , , , , , , , , , , , ,
12.01.00 114		Examination. Not about getting money back for what took, about
	•	keeping them from going forward?
12:01:16 PM	Chairman Chandler - witness Conle	
12.01.10114		Question about inadequate infrastructure, wrong when put in begin
	· · · · · · · · · · · · · · · · · · ·	with, how much operational issues caused by those situations wrong
		when started?
12:01:56 PM	Chairman Chandler - witness Conle	
12.01.30		Got half is electrical conduit in or pipe and other half is wear and
		tear?
12:02:32 PM	Chairman Chandler - witness Conle	
		Have a project profile in for any sections have wrong pipe?
12:02:48 PM	Chairman Chandler - witness Conle	
		Melvin area?
12:02:59 PM	Chairman Chandler - witness Conle	
12102133 111		Afraid some electrical conduit given color?
12:03:09 PM	Chairman Chandler - witness Conle	-
12.03.03 111		\$2.2 million cover all that?
12:03:39 PM	Chairman Chandler - witness Conle	
12.03.33111		Any placed on appropriate base?
12:04:04 PM	Chairman Chandler - witness Conle	, , , , , , , , , , , , , , , , , , , ,
12.07.07 FM		What engineering firm using now?
12:04:11 PM	Note: Sacre, Candace H Chairman Chandler - witness Conle	
12:04:11 PM		•
12-04-E1 DM	•	Using before UMG came in?
12:04:51 PM	Chairman Chandler	
	•	Questions?
12:04:54 PM	Chairman Chandler	
	•	Witness excused.
12:05:03 PM	Chairman Chandler	
	•	Recalling any witnesses?
12:05:08 PM	Asst Gen Counsel Frederick PSC	
	•	Recall Prater.
12:05:13 PM	Chairman Chandler	
		Still under oath.

12:05:25 PM	Asst Gen Counsel Frederick PSC -	· witness Prater
	Note: Sacre, Candace H	Recross Examination. Application Southern filed in ARF case used billing analysis broken down by meter size but tariff on file is not, for all meter sizes, use of billing analysis intentional?
12:07:15 PM	Asst Gen Counsel Frederick PSC -	- witness Prater
	Note: Sacre, Candace H	Recap and tell me if wrong, has discussed and is plan to convert to different rate design based on meter size, but something to do after COSS in future case yet be filed unknown time?
12:07:39 PM	Asst Gen Counsel Frederick PSC -	· witness Prater
	Note: Sacre, Candace H	Board considered selling accounts receivable to collection agency?
12:08:11 PM	Asst Gen Counsel Frederick PSC -	- witness Prater
	Note: Sacre, Candace H	Has board discussed any other way approach/reduce level of bad debt?
12:09:31 PM	Asst Gen Counsel Frederick PSC	
	Note: Sacre, Candace H	No further.
12:09:41 PM	Chairman Chandler	
	Note: Sacre, Candace H	Anything take up before adjourn hearing? (Click on link for further comments.)
12:10:27 PM	Chairman Chandler	
	Note: Sacre, Candace H	With nothing else, adjourned.
12:10:38 PM	Session Ended	

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