COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHRISTOPHER SCOTT BURRELL) COMPLAINANT) CASE NO. V. 2022-00324 FARMDALE WATER DISTRICT) DEFENDANT)

<u>O R D E R</u>

On March 14, 2023, Christopher Scott Burrell filed a request for an extension of time to respond to Commission Staff's First Request (Staff's First Request) for Information issued on February 17, 2023. Mr. Burrell's response was due on March 14, 2023. Mr. Burrell did not state how much additional time he needed to file the response.

As grounds for the request, Mr. Burrell stated that he had been out of state and just received the Commission's request for a response.

Based upon a review of the request and case record, the Commission finds that Mr. Burrell failed to establish good cause to grant his request. As background, this matter arises upon a complaint filed by Mr. Burrell against Farmdale Water District. As is the Commission's practice, complaints filed by residential customers representing themselves are exempt from the Commission's requirement to use the electronic filing system and for service of Orders and case filings by electronic mail. Instead, residential customer complaint case Orders are served by U.S. Mail because many residential customers have limited access to a computer to receive electronic mail. Staff's First Request was issued on February 17, 2023 and, according to the request, Mr. Burrell did not receive the request until March 14, 2023. Mr. Burrell's request is unclear whether Mr. Burrell was unable to receive his mail during that 25-day period because he was out of state during that period or whether Mr. Burrell received the Order at some point in that 25-day period but failed to timely act. For this reason, the Commission finds that Mr. Burrell's request should be denied. Because the information requested is necessary evidence that will assist the Commission in making a determination in this matter, Mr.

Because Mr. Burrell filed his request by electronic mail, the Commission encourages Mr. Burrell to file notice if he will accept service of Commission Orders by electronic mail, which will ensure that Mr. Burrell timely receives Commission Orders.

IT IS THEREFORE ORDERED that:

1. The Commission denies Mr. Burrell's request for an extension.

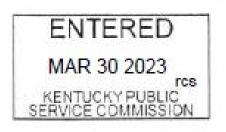
2. Mr. Burrell shall file his response to Commission Staff's First Request for Information as soon as possible. The response shall be filed by electronic mail at <u>PSCED@ky.gov</u> or by U.S. Mail at P.O. Box 615, Frankfort, Kentucky 40602-0615.

3. Mr. Burrell may file notice if he agrees to service of Commission Orders by electronic mail and, if so, shall provide his electronic mail address.

4. A copy of this Order shall be served on Mr. Burrell at 958 Ninevah Road, Frankfort, KY 40601.

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PUBLIC SERVICE COMMISSION Chairman Vice Chairman Commissioner



ATTEST:

u<u>duell</u>

Executive Director

Case No. 2022-00324

Christopher S. Burrell 958 Ninevah Road Frankfort, KENTUCKY 40601

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