COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TAVONNA LATREASE JOHNSON COMPLAINANT V. LOUISVILLE GAS AND ELECTRIC COMPANY

CASE NO. 2022-00202

<u>ORDER</u>

DEFENDANT

On July 1, 2022, Tavonna Johnson tendered a formal complaint against Louisville Gas and Electric Company (LG&E), alleging that LG&E improperly estimated her bill. On August 23, 2022, the Commission entered an Order requiring Ms. Johnson to provide documents including billing records to assist the Commission in deciding whether the complaint establishes a prima facie case. The Order also stated that if Ms. Johnson could not provide a copy of the bills from January 2022 through June 2022, the Commission would enter a separate Order for LG&E to provide a copy of the bills.

As of September 21, 2022, Ms. Johnson has not provided the requested bills, which are needed to determine any violations of tariff, regulation, statute, or Order has occurred. Because the necessary information is in the possession of LG&E, the Commission finds that a copy of this Order should be served upon LG&E for the sole purpose of requesting the documents. The Commission further finds that LG&E shall file a copy of Ms. Johnson's January 2022 through June 2022 bills. A copy of Ms. Johnson's

complaint is attached to this Order so that LG&E can identify her account and the subject of her complaint.

IT IS THEREFORE ORDERED that:

1. A copy of this Order shall be served on LG&E for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facia case.

2. Within twenty days of service of this Order, LG&E shall file copies of the bills issued between January 2022 and June 2022 for Ms. Johnson's account.

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Chairman

Vice Chairman

a Commissioner



ATTEST:

Bridwell

Executive Director

Case No. 2022-00202

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00202 DATED OCT 12 2022

THREE PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of: RECEIVED JUL 01 2022 (Your Full Name) ohson **PUBLIC SERVICE** COMPLAINANT COMMISSION VS. (Name of Utility) DEFENDANT COMPLAINT (Your Full Name) The complaint of mon_respectfully shows: (Your Full Name) (a) ADDA (Your Address) LC. L and (Name of Utility) (b) Address of Utility) Describe here, attaching additional sheets if necessary, That: (C) fursted that the bill the ond Service the specific act, fully and clearly, or facts that are the reason and basis for the complaint.) Stull LGJE that I world m Continued on Next Page

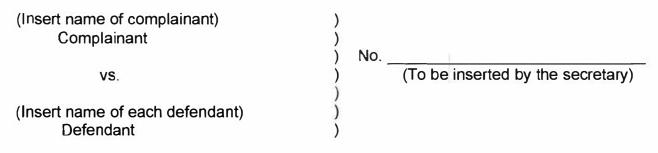
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have access to the R m and Draph m anter 2009SS NIC 19 a estimated VPC \mathbf{D} 5 USEd 4 Services np 11 Kinse Wherefore, complainant asks (Specifically state the relief desired.) thp nut USP timate UP Nº nca ROCI FLUM CARRAY yas 50 him for XTS Ver Ner 75 ins and it LUSISVILA Kentucky, this Dated at day (Your City) of 20 (Month) (Your Signature*) (Name and address of attorney, if any) Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Before the Public Service Commission



COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

- (b) That (here insert full name, occupation and post office address of each defendant).
- (c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at ______, Kentucky, this ______day

of _____, 20 _____.

(Name of each complainant)

(Name and address of attorney, if any)

Tavonna L. Johnson 6916 Roseborough Court Louisville, KENTUCKY 40202

*Honorable Allyson K Sturgeon Managing Senior Counsel - Regulatory & LG&E and KU Energy LLC 220 West Main Street Louisville, KENTUCKY 40202

*Louisville Gas and Electric Company 220 W. Main Street P. O. Box 32010 Louisville, KY 40232-2010