

From: [PSC Public Comment](#)
To:
Subject: RE: Phone tower
Date: Thursday, July 27, 2023 1:40:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Mary Pierce [REDACTED]
Sent: Tuesday, July 25, 2023 11:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Phone tower



Case No. 2021-00398

Mary Pierce
154 Hornback Mill Ext Rd.
Leitchfield, Ky. 42754

McDaniels Ky area



Would like to have a cell tower in our area, our service range is terrible and does not work in bad weather. Thank you!

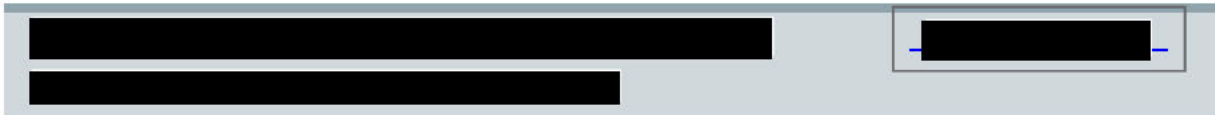
From: [PSC Public Comment](#)
To:
Subject: RE: docket #2021-00398:
Date: Thursday, July 27, 2023 1:40:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Jackie Pierce [REDACTED]
Sent: Tuesday, July 25, 2023 5:27 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: docket #2021-00398:



"Regarding docket #2021-00398:

Please consider the economic loss the Nicolai family will incur upon the build of the proposed tower at 2589 Blue Bird Rd Falls of Rough KY 40119. Please consider alternate locations. If an alternate location cannot be agreed upon, please deny the tower application from New Cingular Wireless/AT&T and Tillman Infrastructure.

Respectfully,

Jackie Pierce
5542 Owensboro Road
Leitchfield, KY 42754

From: [PSC Public Comment](#)
To:
Subject: RE: 2021-00398
Date: Thursday, July 27, 2023 1:41:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: gcronen [REDACTED]
Sent: Tuesday, July 25, 2023 8:41 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2021-00398

[REDACTED]

I live at 676 Fentress Lookout Rd, 40119, we currently have AT&T and the service is nonexistent. Myself, my wife and my 13 year old daughter all have AT&T cell phones and we are unable to reach each other in most places in the area. This is a safety issue because if an emergency happens we cannot reach each other or emergency services. Please consider adding a cell tower to the area, not only to improve communication in the area but to improve safety as well.

Thank you!!

Giles Cronen
[REDACTED]
676 Fentress Lookout Rd
Falls of Rough, Ky 40119

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case: 2021-00398 - New Cingular Wireless PCS, LLC dba AT&T Mobility, PCS
Date: Thursday, July 27, 2023 1:42:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, July 26, 2023 10:48 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2021-00398 - New Cingular Wireless PCS, LLC dba AT&T Mobility, PCS

Public Comments for Case 2021-00398 submitted by [REDACTED] on
Wednesday, July 26, 2023 at 10:47 AM

Name: John L Roberts

Address: 702 Fentress Lookout Rd.

City: Falls of Rough

State: KY

Zip Code: 40119

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: My name is John L. Roberts. I own property at 702 Fentress Lookout Rd. My cell phone number is [REDACTED]. I would like to comment upon the case listed above. My lake home is used primarily for vacations and weekday get-a-ways. However, since I have retired, I enjoy spending more time here. However, I am mayor of Windy Hills, one of the small towns in Jefferson County and find it difficult to be at the lake as often as I would like because cell phone connectivity is so poor. It is important for me to be available by phone for mayoral business and the cellular phone service leaves much to be desired. We have minimal coverage on most of our property. In fact, in order to get reception much of the time, I must be on my back porch. This is not acceptable. Many of the homes do not have land lines and it is worrisome to have such spotty cell service. Several years ago, when we still had a land-line, my brother-in-law dropped dead at my home and I had to make an emergency 911 call. A few years earlier, there was a boating accident in the lake just out from our property. This situation also required a 911 call. Reliable access to reliable emergency phone service is mandatory and I therefore support the installation of the proposed cell tower. Thank you for the opportunity to comment.

From: [PSC Public Comment](#)
To:
Subject: RE: Case Number 2021-00398
Date: Thursday, July 27, 2023 1:43:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Stephanie Daniel [REDACTED]
Sent: Wednesday, July 26, 2023 10:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2021-00398

To Whom This May Concern,

This is in reference to case number 2021-00398, cell phone tower installation approval.

My family and I are in support of installing a new communication cell tower in the area around Rough River. We have family that live in that area that we visit, as well as participate in community events and activities.

We truly enjoy coming down to Falls of Rough but in today's society there needs to be a better signal for emergency purposes. We have noticed that service gets worse during the weekends and when there are a lot of events going on down at the river. Falls of Rough is becoming more of a populated area and there needs to be better services offered not only for visitors and current residents, but also for businesses.

As far as the claims for it devaluing property value, I can tell you from personal experience I see a tower out of the front of my house everyday and it is much larger than the one that is intended to be put in at 2589 Blue Bird Rd. I had an appraisal done on my home a month ago and it went up in value \$65,000 since the last appraisal that was done 3 years ago in 2020.

Please take into consideration that cell service has become more of a necessity and peoples lives depend on this. I believe the only people that are opposing this tower is

the neighbors who also run a farm next door so they could benefit off of the tower through business advertisement and communication as they have social media accounts.

Thank you for your time and consideration,

Stephanie Daniel



From: [REDACTED]
To: [PSC Public Comment](#)
Subject: Fwd: Falling Branch Cell Tower (Case #2021-00398)
Date: Wednesday, July 26, 2023 12:03:41 PM
Attachments: [Cell Phone Tower.docx](#)



Please confirm that you received our email below from yesterday, July 25, 2023.

Sincerely,

Hamilton's

From: [REDACTED]
To: "psc comment" <psc.comment@ky.gov>
Sent: Tuesday, July 25, 2023 10:14:49 PM
Subject: Fwd: Falling Branch Cell Tower (Case #2021-00398)

Attachment

Victor M. & Shanda Hamilton
706 Fentress Lookout Road
[REDACTED], KY 40119

July 24, 2023

Public Service Committee

RE: Falling Branch Cell Tower (Case #2021-00398)

In 2020, we retired and moved to our lake home at 706 Fentress Lookout Road, Falls of Rough, Kentucky in Grayson County. We love our country home; however, we miss the convenience of having reliable cell phone coverage. Our cell phone provider is AT&T and we experience the following with our cell phone: calling not working, dropped calls, missed calls, no service and not able to dial 911 if needed. The reason we have not switched to another service provider is due to the expense of the other service providers and the unlimited service that AT&T provides.

We strongly support the cell phone tower being installed for the surrounding areas quality of life and convenience. This tower is so necessary for Falls of Rough and the surrounding area. The importance of this cell phone tower are as follows: Emergency Service, Safety & Security, Quality of Life (Wireless Infrastructure), Community Growth (Business), Educational, Medical Devices and Streaming.

There have been very important instances in our lives where our cell phones did not work and if it was not for another person's help the story could have ended differently.

Since, we moved here full-time in 2020, we have watched our area grow and home sale prices have skyrocketed. Homes that were selling for under 100k are now right around 200k. Land sales are not any different 20k per half acre (lot size), an acre around 40k. Now, farms that are actively listed on Realtor.com for a 67 acre with no home, 325,000K. We have watched farms flourish raising all types of products, raising livestock, growing hay and etc. It is a business which both of us were a part of at one time. In business, a reliable communication network is instrumental to building small business. There is a farm on Hwy 259 and right across the road is a cell phone tower (sitting along the side of the road) and that farm seems like it is flourishing.

The Falling Branch Cell Tower is detrimental to our community. This is an issue that affects our surrounding area and not those that would opine from areas not related to or affected by the proposed tower. We were only made aware of this issue recently and thankful that we were informed.

We appreciated someone is offering their land and understand that they should receive something from the provider which does not affect our viewpoint. We want what is best for the community and the wellbeing of others.

Sincerely,

Victor M & Shanda Hamilton

706 Fentress Lookout Road

Falls of Rough, KY 40119

From: [PSC Public Comment](#)
To:
Subject: RE: Case # 2021-00398 Cell Tower
Date: Thursday, July 27, 2023 1:43:00 PM
Attachments: [image001.png](#)

Case No. 2021-00398

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Thank you for your interest in this matter.

From: Quiggins-Pittman, Lisa [REDACTED]
Sent: Wednesday, July 26, 2023 12:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2021-00398 Cell Tower

[REDACTED]

Hi I am in favor of a much needed cell tower in Fall of Rough, Ky. That is being proposed for Blue Bird Road. My name is Lisa Pittman I own a home at 119 Friendship Road Falls of Rough, Ky 40119. My telephone number is [REDACTED]

Lisa Quiggins-Pittman, Agency Manager

Jefferson County Farm Bureau - Prospect
4907 Brownsboro Road, Louisville, KY 40222
Office: [REDACTED] | Fax: (502) 339-0091

[REDACTED] | [Member login](#) | [Follow me on Facebook!](#)



From: [PSC Public Comment](#)
To:
Subject: RE: 2021-00398 cell tower
Date: Thursday, July 27, 2023 1:44:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: James Catlett [REDACTED]
Sent: Wednesday, July 26, 2023 1:02 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2021-00398 cell tower

[REDACTED]

James Catlett 530 Paradise acres rd. Falls of rough ,ky 40119
I do lot of side work in this area, and it's really hard trying to talk to someone with the service here. The call drops or doesn't come through and good luck with texting, I might get it 2 days later. It would be really great if we could get the tower built and have good service. So please consider letting it get built.

Thank you, James Catlett

Sent from my iPad

From: [PSC Public Comment](#)
To:
Subject: RE: 2021-00398 cell tower
Date: Thursday, July 27, 2023 1:44:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Vicky Catlett [REDACTED]
Sent: Wednesday, July 26, 2023 1:03 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2021-00398 cell tower

[REDACTED]

Vicky Catlett 530 paradise acres rd falls of rough ky.40119. I drive a school bus for Grayson county schools and I really need a dependable phone service which mine is not!! AT&T is my service and I don't have service half the time and it drops my calls all the time and I miss a lot of calls and that is not good when a parent can't get ahold of me to let me know to drop their child off at the babysitters because they won't be home! So please please please we need a tower before I give up and get Verizon. I would really like to stay with AT&T but if we don't get a tower soon I'm going to have to switch to Verizon!!!! Thank you for your time Vicky Catlett

Sent from my iPhone

From: [PSC Public Comment](#)
To:
Subject: RE: CASE# 2021-00398
Date: Thursday, July 27, 2023 1:44:00 PM

Case No. 2021-00398

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Thank you for your interest in this matter.

From: Matt Westrick [REDACTED]
Sent: Wednesday, July 26, 2023 2:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: CASE# 2021-00398

TO WHOM IT MAY CONCERN:

I am writing an email today concerning the Falling Branch Cell tower. We, currently employ a person who lives in the area and she works from home for us, doing office work daily on her laptop and cell phone.

We want to continue keeping her employed and for her to be able to do the job efficiently. So, this is a very easy solution – a tower is needed for most of the area who requires or needs cell services.

Also, for safety reasons too – “Dropping Calls” is a term from the nineties, I mean really folks, lets get this done for them.

Thank you,

Matt Westrick

[REDACTED]
[REDACTED]

Town & Country Ford
7720 E Division St
Evansville, IN 47715

From: [PSC Public Comment](#)
To:
Subject: RE: Rough River Lake additional cell Tower Case #2021-00398
Date: Thursday, July 27, 2023 1:45:00 PM

Case No. 2021-00398

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Thank you for your interest in this matter.

From: Rough RiverHardware [REDACTED]
Sent: Wednesday, July 26, 2023 3:50 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Re: Rough River Lake additional cell Tower Case #2021-00398

To Whom it May Concern,
With Regards to Case # 2021-00398.

I would like to add to my prior comment submitted on July 14th.
I have noticed that there are some comments being made by out of state residents(not Kentucky Residents).
I feel this is a Kentucky Issue and not an Arizona, or Ohio Issue for instance.
If a Tower is built in Kentucky or not has absolutely no impact on someone located in another state.
I feel that comments from other states such as:
New Albany, Indiana
Prescott Valley, Arizona
Litchfield, Ohio
Parm hts, Ohio
Should have no bearing on what is a Kentucky Issue.
To me this appears one side or the other is fishing for comments from anywhere to support their cause no matter for or against.
I fully believe this is a Kentucky issue, and should stay a Kentucky Issue, and out-of-state influence should be ignored as it will have no effect on those individuals one way or the other.
My prior comment stands as I previously wrote it, I believe that additional Cellular towers and Capacity are desperately needed in the Rough River Lake area.

There are multiple reasons in my mind, which include business and economic necessity, public convenience, emergency needs in the instance of health issues or accidents, even our local Children who need data access to the internet to do their school homework(this area is underserved by land based wired systems for internet access).

Many residents in this area depend upon cellular data just to access the internet because of how rural we are.

Access to the internet, including through Cellular service is a necessity in today's world. Everyday more and more functions in Life, in General, migrate online and it is becoming more common for access through the internet to be the only way to communicate with some companies. I have dealt with companies who do not publish a phone number, and actually make it hard if not impossible to communicate with them in any fashion other than by email or through an internet connection. As in my Prior Comment, I am Fully in support of allowing for this Cellular Tower.

Store address:

David Dillman
Rough River Hardware
9307 South Highway 259
McDaniels, KY 40152

Home Address:

David Dillman
25 Patriots Path Lane
Falls of Rough, KY 40119

On Mon, Jul 17, 2023 at 1:17 PM PSC Public Comment <PSC.Comment@ky.gov> wrote:

Case No. 2021-00398

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Thank you for your interest in this matter.

From: Rough RiverHardware [REDACTED]
Sent: Friday, July 14, 2023 4:17 PM
To: PSC Public Comment <PSC.Comment@ky.gov>

Subject: Rough River Lake additional cell Tower Case #2021-00398

To Whom it May Concern,

With Regards to Case # 2021-00398.

The Rough River Lake area is in desperate need of additional Cellular coverage.

Capacity is part of the issue where service currently reaches, however there are a lot of underserved places at Rough River Lake with minimal, weak, or non-existent service.

Many individuals in this area rely on cellular service beyond just voice communications, it is the only way for many local individuals and visitors to acquire any kind of internet access.

However, weak or non-existent signals do not allow for individuals to utilize cellular service in their homes.

There are individuals who have to leave their houses and travel to a better cellular coverage area for internet access through the cellular system.

In many cases hardwired internet is not available to residents in our area, leaving satellite or some other sort of wireless option as the only options, and those options many times are already at capacity and not taking on new customers.

There are many spots around the Rough River Lake area where one can not even make a 911 call in an emergency without traveling to another spot to acquire a cellular signal.

This raises a human life safety issue for the area.

We are in a rural tourist area which creates a couple of issues.

- Tourists unfamiliar with the area rely on cellular data/internet access to help find their way around, if there is an emergency weak or non-existent signal creates a situation where needed help can not be notified fast enough.
- Second, the large number of tourists strains what signal and cellular resources are available to the point that many times, especially on a weekend, the available cellular systems are so congested and bogged down that it is a significant hindrance to even being able to utilize the current cellular telecommunication systems.

More Capacity in the form of a new tower would go a long way in addressing current capacity issues, in addition to reaching many areas that are currently not adequately serviced by what is currently available. If there is an accident on the lake and cellular service is not available for a 911 call, then there is a large risk of harm to human life and safety.

I feel this is a life safety issue in addition to a convenience issue as well as people just need access to the internet anymore for many of their daily activities.

Luckily I have access to decent internet at my business and home, however there is a significant number of people that express a desperate need for better internet access even for daily life.

We have school kids in this area that can not even do their homework at home due to the lack of internet at their home.

Please strongly consider approving this addition to the cellular telecommunications coverage to our area. Approving this tower would help an immense number of residents as well as tourists.

Please consider my response as being from both the viewpoint of a local business and a local resident.

Store address:

David Dillman
Rough River Hardware
9307 South Highway 259
McDaniels, KY 40152

Home Address:
David Dillman
25 Patriots Path Lane
Falls of Rough, KY 40119

Thank you,
David Dillman
Rough River Hardware
9307 South Highway 259
McDaniels, KY 40152

[REDACTED]
[REDACTED]

Store: [REDACTED]

From: [PSC Public Comment](#)
To:
Subject: RE: Case number 2021-00398
Date: Thursday, July 27, 2023 1:45:00 PM

Case No. 2021-00398

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Thank you for your interest in this matter.

From: Clifford Copping [REDACTED]
Sent: Wednesday, July 26, 2023 7:08 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2021-00398



Case number 2021-00298

Hugh Copping
2523 Blue Bird Rd
Falls of Rough, KY 40119

To whom it may concern,

I am writing to you to voice my opinion in favor for the proposed towersite. This towersite would allow more efficient phone/internet access to myself and surround residents. This service would have been much needed a few months ago when I had a heart monitor and needed my physician to have access to real time monitoring. Having adequate phone service is vital for emergency services being notified in this lake community. Please take this into consideration when making your decision on the tower site.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Falling Branch Cell Tower (Case #2021-00398)
Date: Thursday, July 27, 2023 1:45:00 PM

Case No. 2021-00398

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Wednesday, July 26, 2023 9:56 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Falling Branch Cell Tower (Case #2021-00398)

[REDACTED]

July 24, 2023

Public Service Committee
RE: Falling Branch Cell Tower (Case #2021-00398)

In 2020, we retired and moved to our lake home at 706 Fentress Lookout Road, Falls of Rough, Kentucky in Grayson County. We love our country home; however, we miss the convenience of having reliable cell phone coverage. Our cell phone provider is AT&T and we experience the following with our cell phone: calling not working, dropped calls, missed calls, no service and not able to dial 911 if needed. The reason we have not switched to another service provider is due to the expense of the other service providers and the unlimited service that AT&T provides.

We strongly support the cell phone tower being installed for the surrounding areas quality of life and convenience. This tower is so necessary for Falls of Rough and the surrounding area. The importance of this cell phone tower are as follows: Emergency Service, Safety & Security, Quality of Life (Wireless Infrastructure), Community Growth (Business), Educational, Medical Devices and Streaming.

There have been very important instances in our lives where our cell phones did not work and if it was not for another person's help the story could have ended differently.

Since, we moved here full-time in 2020, we have watched our area grow and home sale prices have skyrocketed. Homes that were selling for under 100k are now right around 200k. Land sales are not any different 20k per half acre (lot size), an acre around 40k. Now, farms that are actively listed on Realtor.com for a 67 acre with no home, 325,000K. We have watched farms flourish raising all types of products, raising livestock, growing hay and etc. It is a business which both of us were a part of at one time. In business, a reliable communication network is instrumental to building small business. There is a farm on Hwy 259 and right across the road is a cell phone tower (sitting along the side of the road) and that farm seems like it is flourishing.

The Falling Branch Cell Tower is detrimental to our community. This is an issue that affects our surrounding area and not those that would opine from areas not related to or affected by the proposed tower. We were only made aware of this issue recently and thankful that we were informed.

We appreciated someone is offering their land and understand that they should receive something from the provider which does not affect our viewpoint. We want what is best for the community and the wellbeing of others.

Sincerely,

Victor M & Shanda Hamilton

706 Fentress Lookout Road
Falls of Rough, KY 40119

[REDACTED]

[REDACTED]

[REDACTED]

Case No. 2021-00398

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Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Wednesday, July 26, 2023 9:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2021-00398 - New Cingular Wireless PCS, LLC dba AT&T Mobility, PCS

Public Comments for Case 2021-00398 submitted on Wednesday, July 26, 2023 at 8:59 AM

Name: Trisha paris
Address: 575 fentress lookout
City: Falls of rough
State: KY
Zip Code: 40119
Phone number where you can be reached: [REDACTED]
Home phone:
Comments: Please consider adding the tower for the safety of the residents of the area. Not having adequate service makes emergency situations impossible to call for help.