

Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
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Frankfort, Kentucky 40601-8294
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psc.ky.gov

Angie Hatton
Chair

Mary Pat Regan
Commissioner

Andrew W. Wood
Commissioner

April 2, 2026

PARTIES OF RECORD

Re: Case No. 2021-00386

Notice is given to all parties that the attached Columbia Gas of Kentucky Informal Conference Memorandum and attendance list has been filed into the record of this proceeding.

If you have any comments you would like to make regarding the contents of the document, please do so within five days of receipt of this letter. If you have any questions, please contact Ashley Hatcher, Staff Attorney III, at Ashley.Hatcher@ky.gov.

Sincerely,

A handwritten signature in blue ink that reads "Linda C. Bridwell RP".

Linda C. Bridwell, PE
Executive Director

Attachment

INTRA-AGENCY MEMORANDUM

KENTUCKY PUBLIC SERVICE COMMISSION

TO: Case No. 2021-00386

FROM: Ashley Hatcher, Staff Attorney III

DATE: April 1, 2025

RE: Informal Conference of March 26, 2026

Pursuant to an Order issued on March 24, 2026, an informal conference (IC) was conducted on March 26, 2026. Attached is a copy of the attendance roster.

The purpose of the informal conference was to discuss the Columbia CHOICE Program. The following topics were discussed at the IC:

1. Eligible Customer Lists- Columbia Kentucky does not give out emails at all due to privacy concerns. There is not currently any way for a customer to elect to get email addresses from suppliers. XOOM Energy stated that in Ohio, Columbia Gas allows eligible customer lists with meter read dates, addresses, and consumption data. Columbia Kentucky discusses deregulation. Columbia Kentucky stated it will go back and verify the privacy information is correct.
2. Autopay and Continued Publicity for the Program- Columbia Kentucky stated that it continues to do the publicity described in the last IC including: a message on every bill, moved advertising around on the website, and a bill insert. Columbia Kentucky stated there has been no elimination in advertising. XOOM Energy noted no uptick in customer shopping. XOOM Energy and IGS noted their continued concerns with a potential end date of 2028.
3. Updates of Cost-Tracking- Columbia Kentucky mentioned the Annual Financing Filing from March 2, 2026.
4. Columbia Kentucky's 2026 Annual Financial Report. This covers all of 2025. Columbia Kentucky highlighted that in the report it stated that in the 2024 filing made on February 28, 2025, totals for line items were transposed between the descriptions but that Total Revenues reported were correct. Columbia Kentucky confirmed that the cost to customers since inception is approximately \$80 million, and in 2025 the cost was approximately \$2 million.

Possible topics were discussed for the next agenda, including contract length between customers' CHOICE suppliers and if the CHOICE program ends what the process would look like.

There being no further discussion, the informal conference was then adjourned.

cc: Parties of Record

PSC INFORMAL CONFERENCE SIGN IN SHEET

CASE NUMBER: 2021-00386

LOCATION: Public Service Commission, 211 Sower Blvd.
Frankfort, KY 40601

DATE: March 26, 2026

NAME	COMPANY
Judy Cooper	Columbia Kentucky
Allyson Honaker	On behalf of Columbia Kentucky
Byrce McKenney	NRG/XOOM
Matt Malone	IGS/CNEG
Patricia Chang	Constellation
Natalia Messenger	IGS Energy
Michael Nugent	IGS Energy
Mike Foley	KY Public Service Commission
Ashley Hatcher	KY Public Service Commission
Mary Whitaker	KY Public Service Commission
Noah Abner	KY Public Service Commission
Leah Faulkner	KY Public Service Commission

Service List for 2021-00386

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